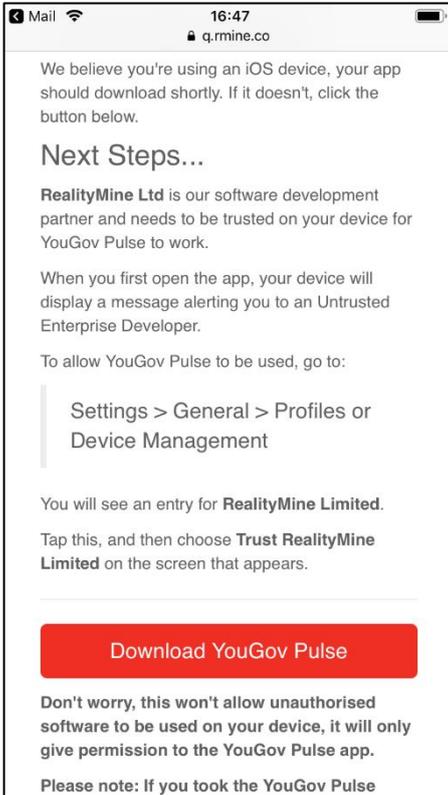
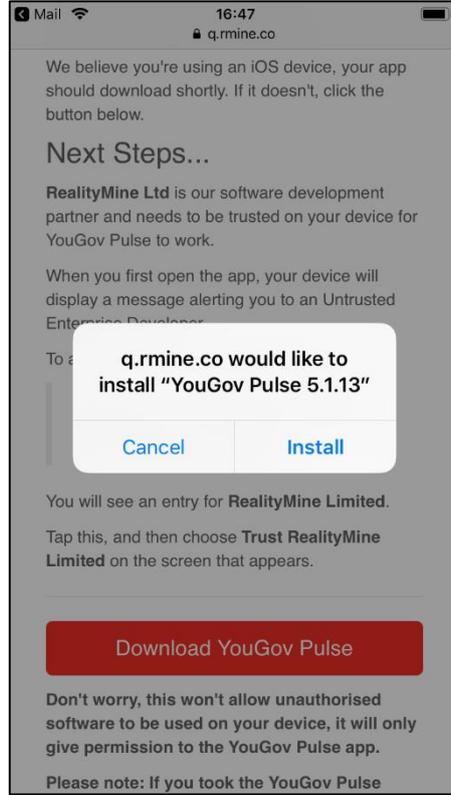


Installation guide - iOS

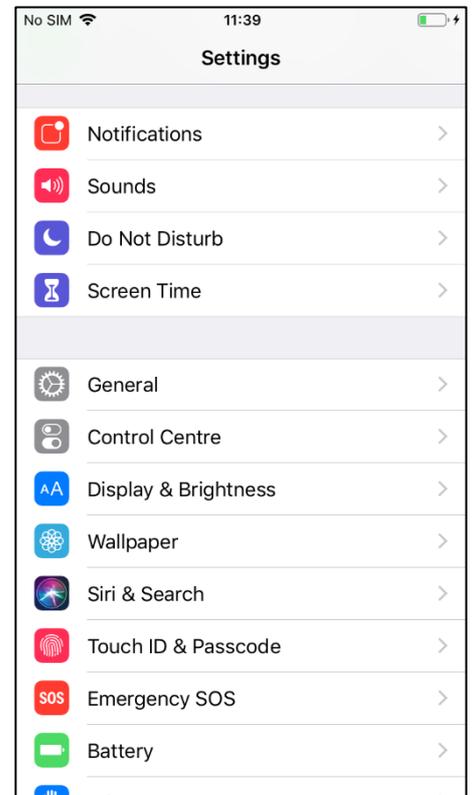
1. Open the link directly from the survey or the email and then tap "Download YouGov Pulse"



2. Tap "Install" to start the installation process



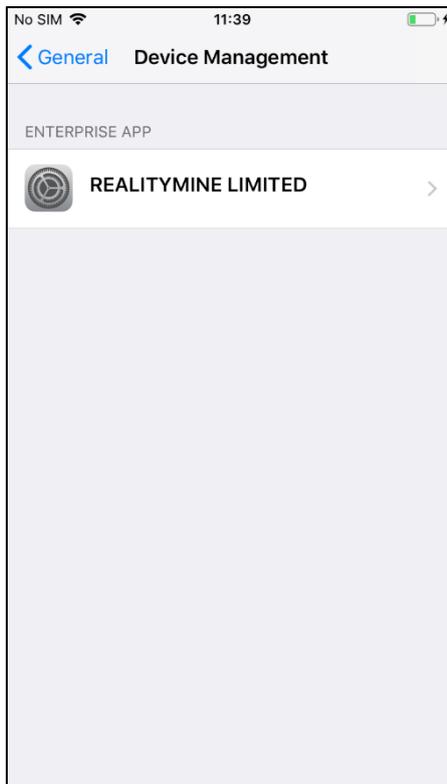
3. After installation but before you launch the app you need to trust RealityMine as a developer. Go to Settings > General



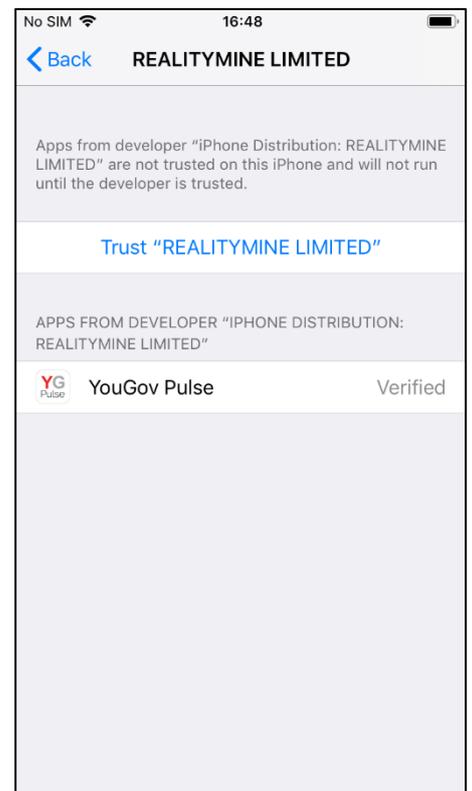
4. Next, scroll down and select 'Profile' or 'Device Management' (depending on iOS version)



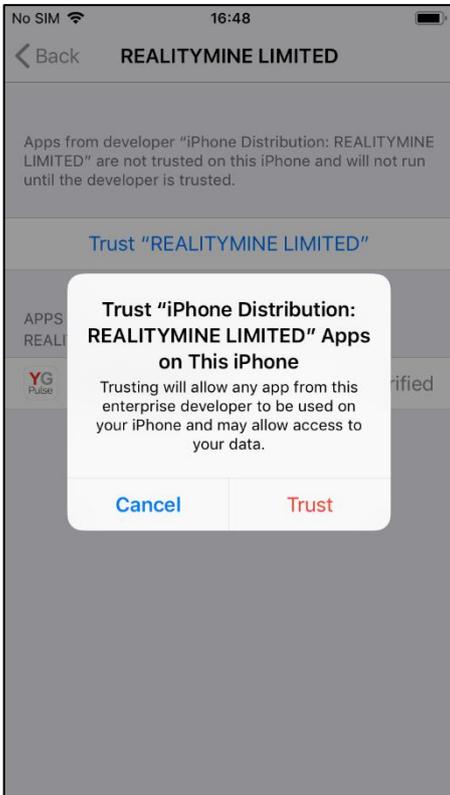
5. Select REALITYMINE LIMITED



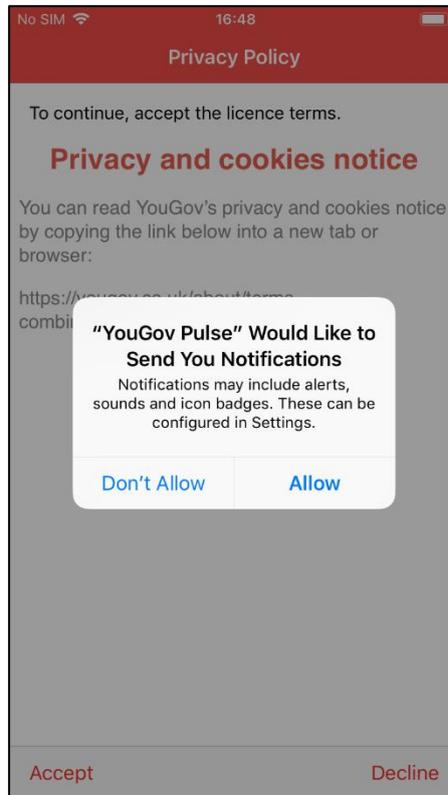
6. Tap "Trust REALITYMINE LIMITED"



7. Tap "Trust" to confirm



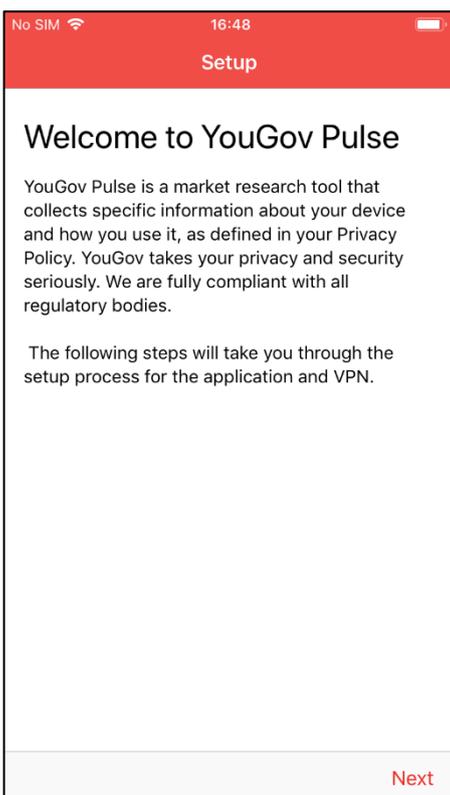
8. Return to the home screen and open the app. Tap "Allow" on notifications



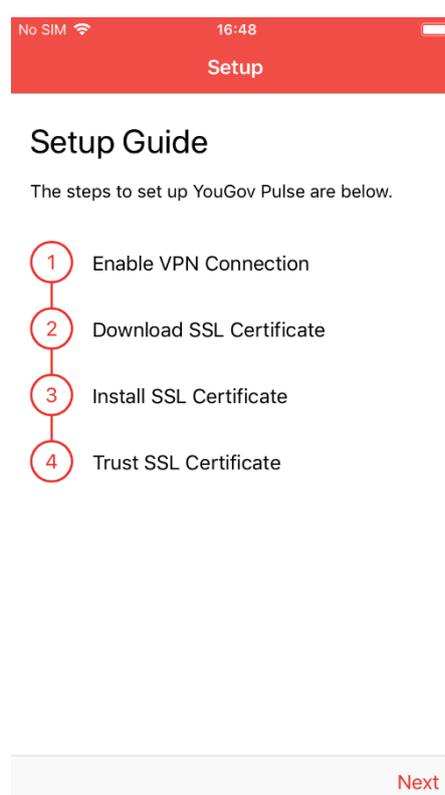
9. Read the Privacy and cookies notice and the Terms and Conditions and tap "Accept" on both



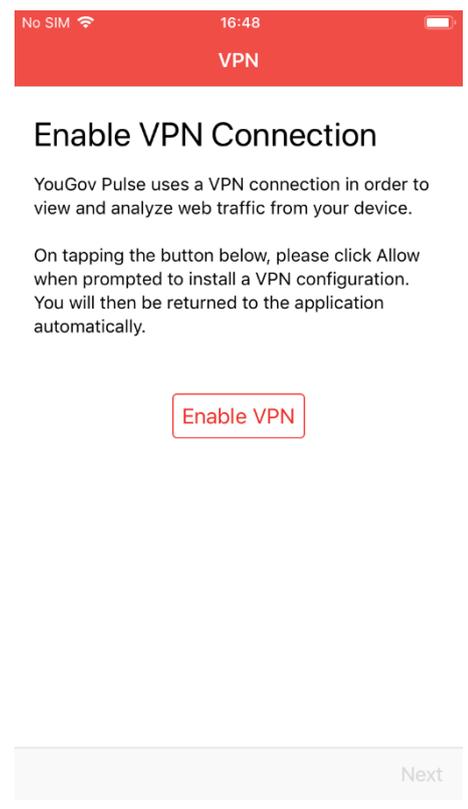
10. Tap "Next" to continue



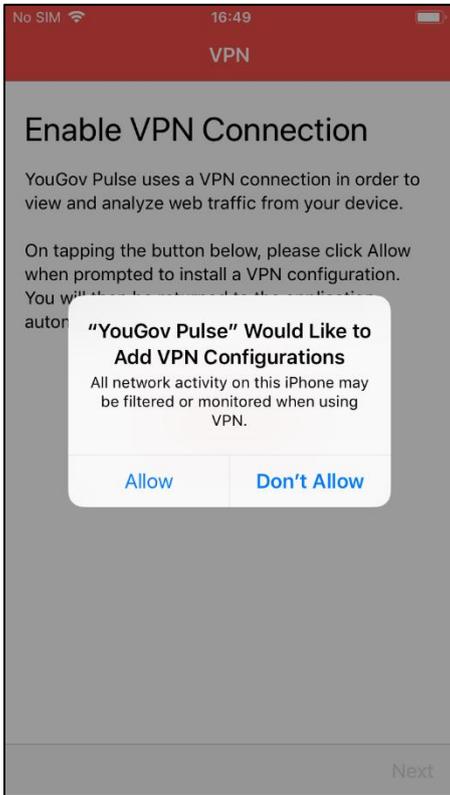
11. You will now be guided step by step through the setup process



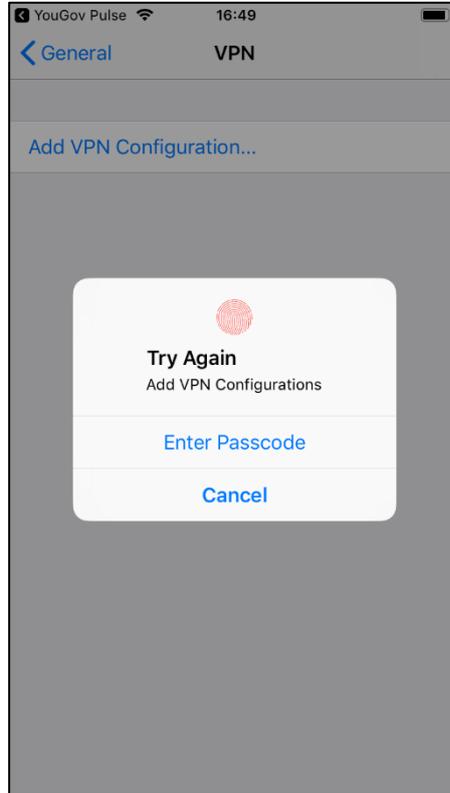
12. Tap "Enable VPN"



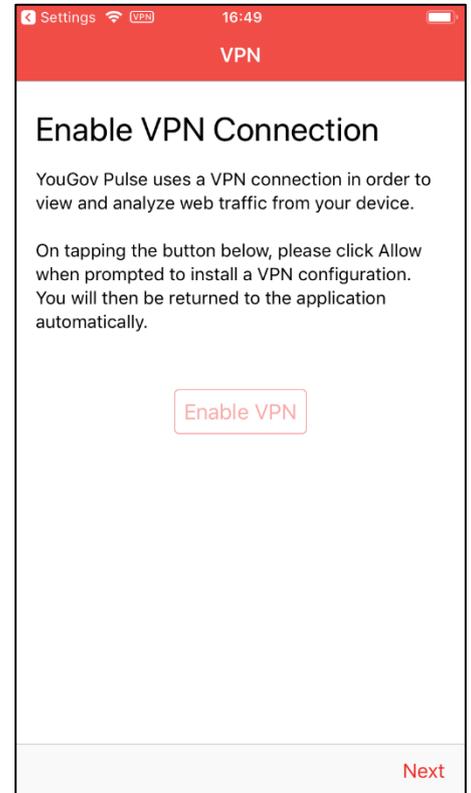
13. Tap "Allow"



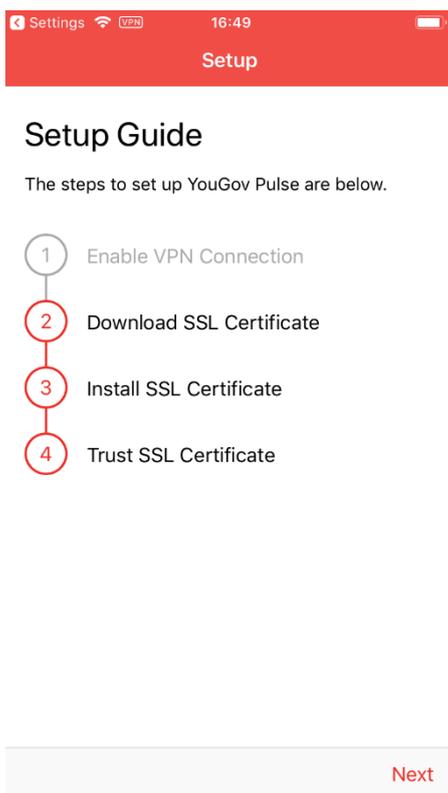
14. Enter your Passcode or use Touch ID to continue



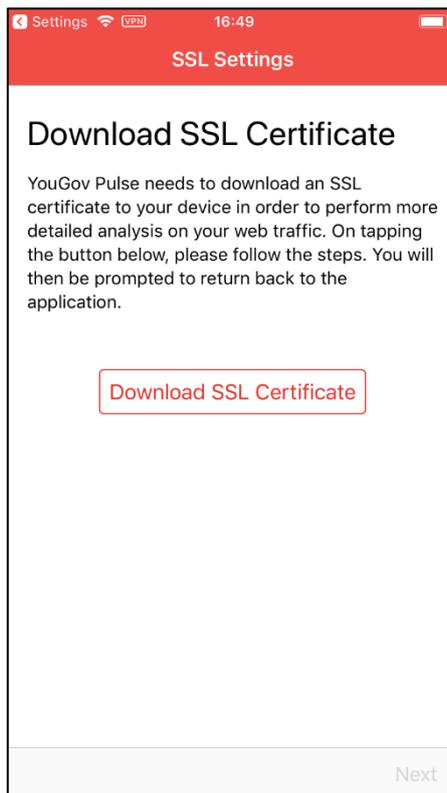
15. A 'VPN' icon will then appear at the top of your screen to indicate this step is complete. Tap 'Next'



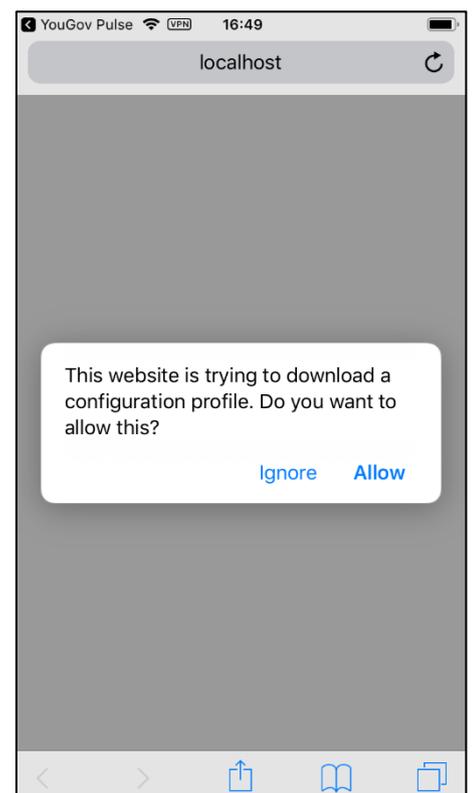
16. Tap 'Next'



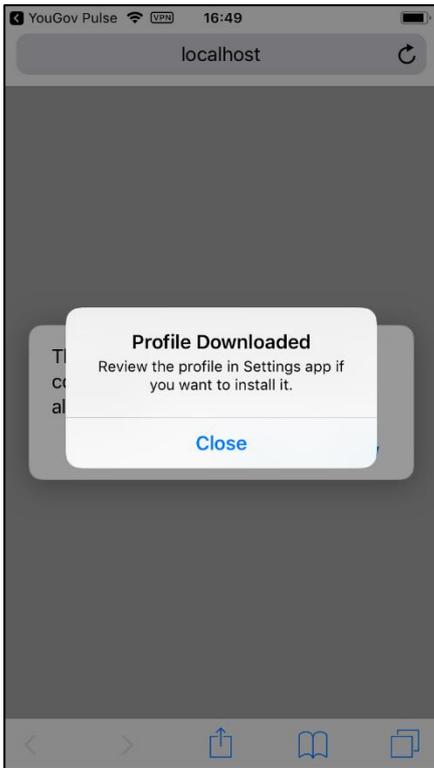
17. Tap 'Download SSL Certificate'



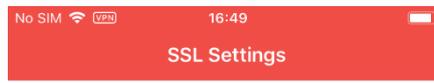
18. Tap 'Allow'



19. Tap 'Close'



20. Tap 'Next'



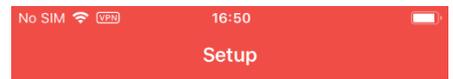
Download SSL Certificate

YouGov Pulse needs to download an SSL certificate to your device in order to perform more detailed analysis on your web traffic. On tapping the button below, please follow the steps. You will then be prompted to return back to the application.

[Download SSL Certificate](#)

[Next](#)

21. Tap 'Next'



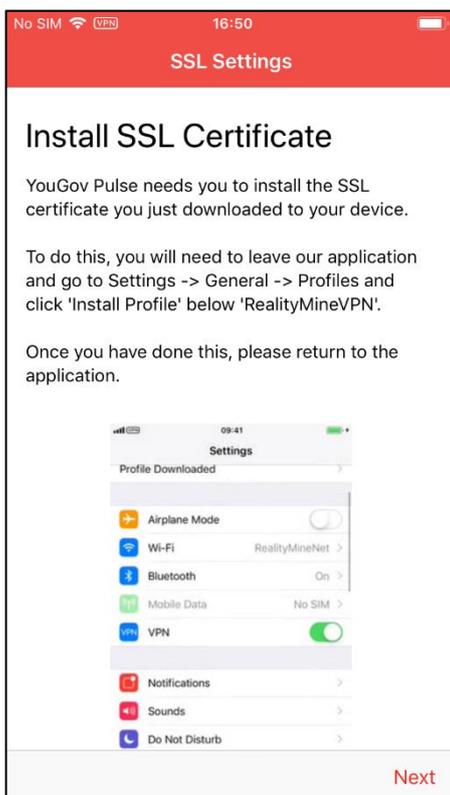
Setup Guide

The steps to set up YouGov Pulse are below.

- 1 Enable VPN Connection
- 2 Download SSL Certificate
- 3 Install SSL Certificate
- 4 Trust SSL Certificate

[Next](#)

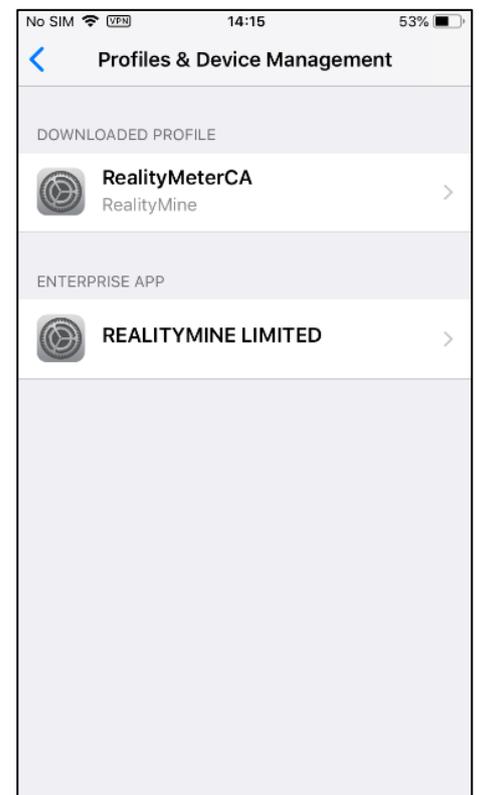
22. You can follow the video tutorial to install the SSL Certificate. The following screenshots also demonstrate this process



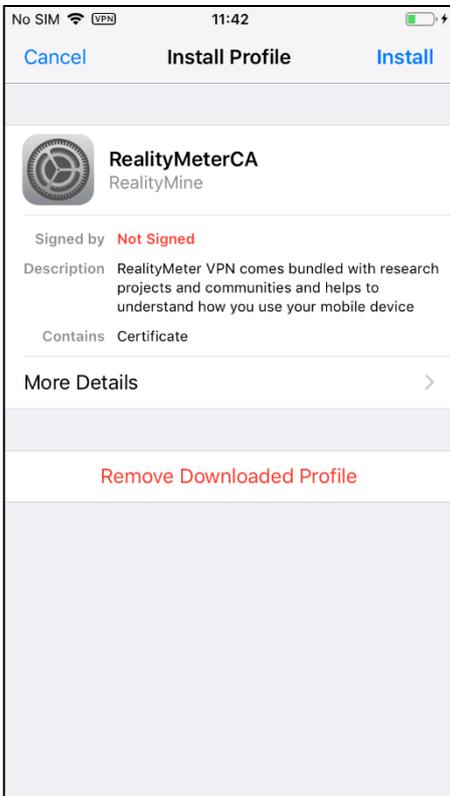
23. Go to 'Settings', 'General' and then 'Profile' or 'Device Management' (depending on iOS version)



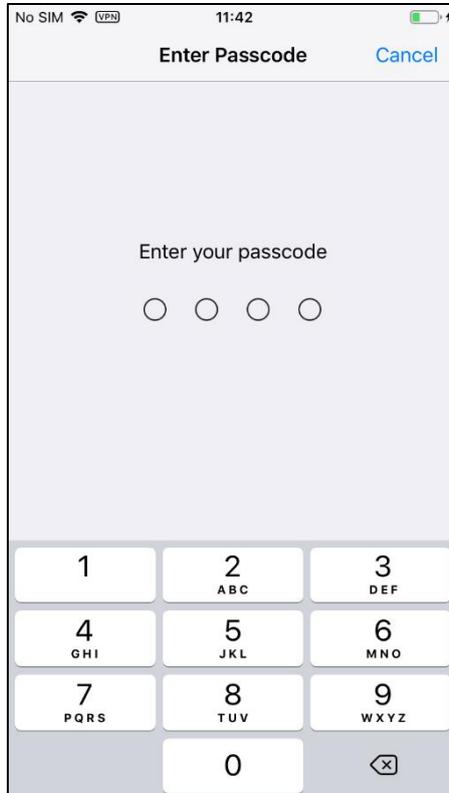
24. Tap the 'RealityMeterCA' profile



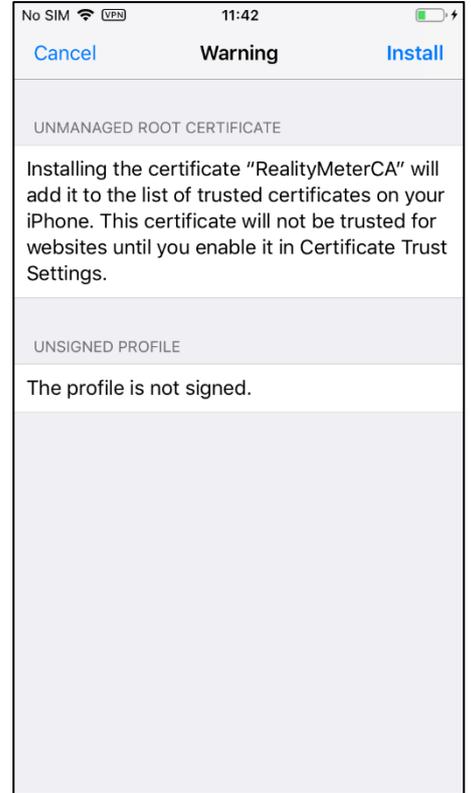
25. Tap 'Install' in the top right of the screen



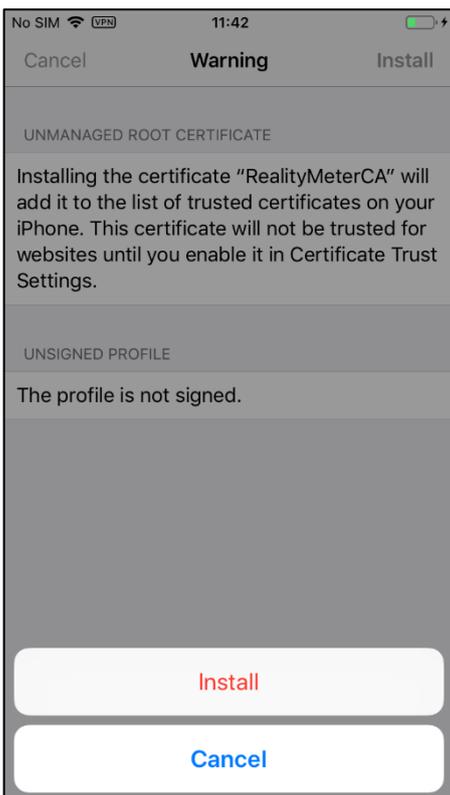
26. Either enter your passcode or Touch ID to proceed



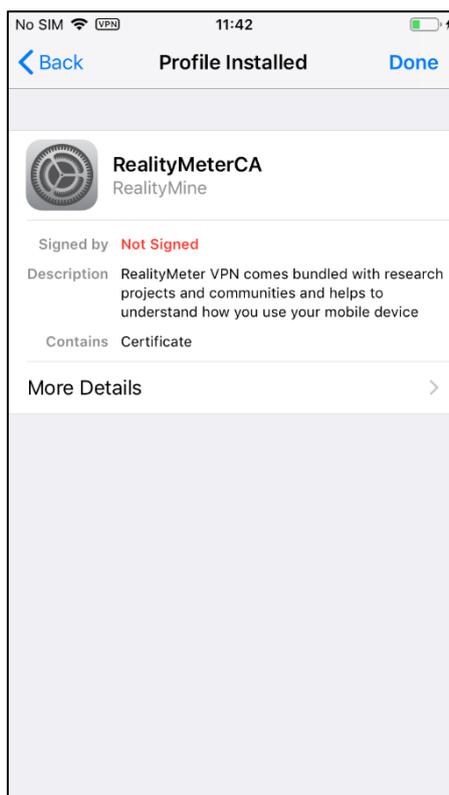
27. Tap 'Install' in the top right of the screen



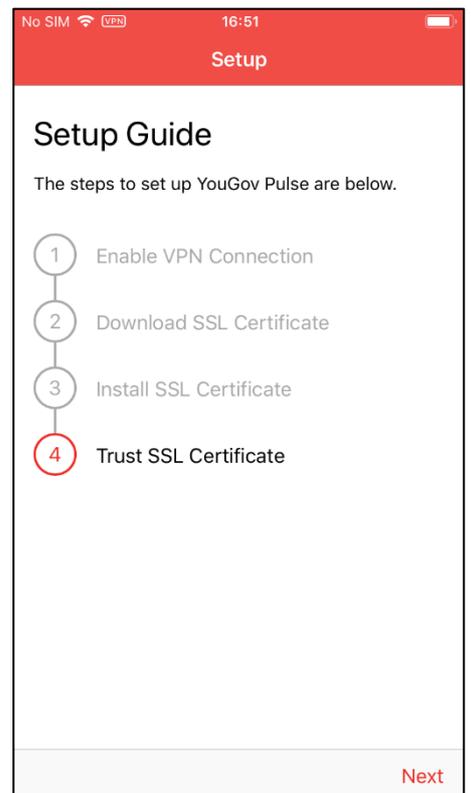
28. Tap 'Install'



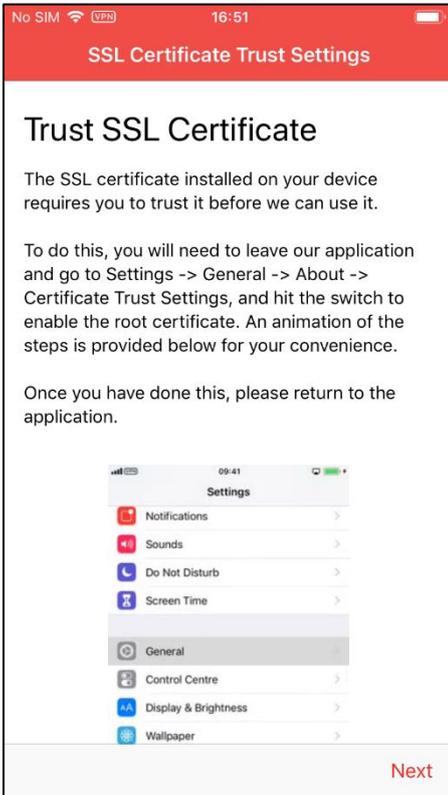
29. Tap 'Done' and go back to the YouGov Pulse app



30. Tap 'Next'



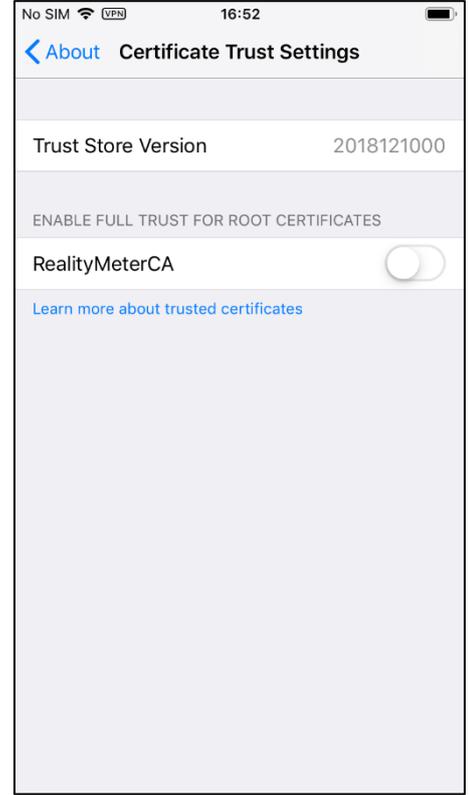
31. You can follow the video tutorial to trust the SSL Certificate. The following screenshots also demonstrate this process



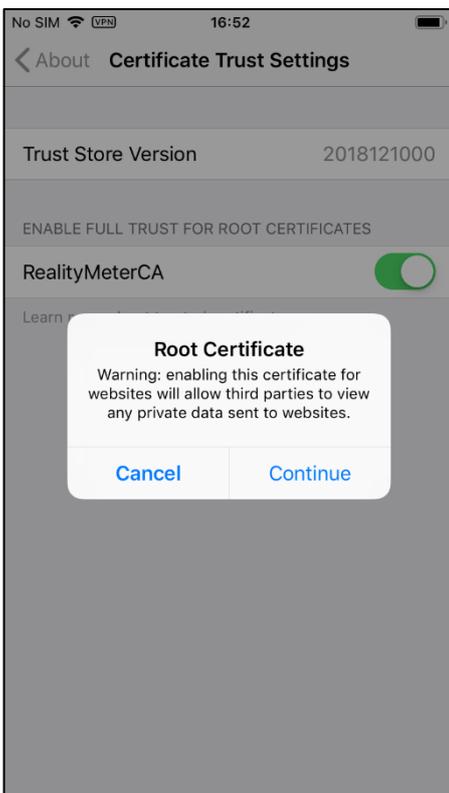
32. Go into 'Settings' and open 'General' and then tap 'About'



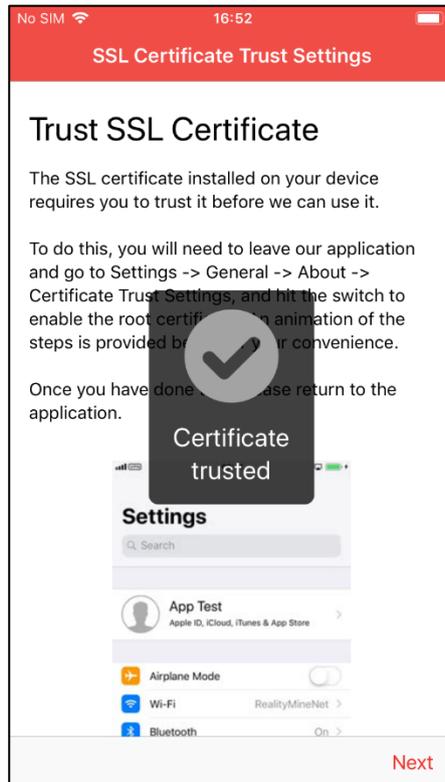
33. Scroll down to the bottom and tap 'Certificate Trust Settings' and then tap the toggle next to 'RealityMeterCA'



34. Tap 'Continue'



35. Tap 'Next';



36. Tap 'Finish' to complete the setup

