Installing YouGov Pulse on Android

1. Open the link provided, either from the survey or the email

2. Confirm message (if any) to take you to the Play Store

3. Tap ‘Install’ and then ‘Accept’ the access request

4. When installed, ‘Open’ the App (either from Play Store or Home screen)

5. Tap ‘Next’

6. Tap ‘Allow’ to proceed with the installation. Please note, we will NOT send or view your messages. This is an operating system message.
7. Tap ‘Continue’ to enter your email address.

8. Enter your email address when prompted and Tap ‘Sign in’.

9. Read the Terms & Conditions and Privacy Policy and tap ‘Accept’.

10. You will see some information about the application. To proceed with the installation process, tap ‘Next’.

11. Tap ‘Next’ to continue with the configuration process.

12. Please tap ‘Next’.
13. You may be presented with a number of permissions required to configure the application. Tap ‘Allow’ on each to continue.

14. Tap ‘Next’ to start the VPN installation process.

15. Tap ‘Next’ to proceed.

16. Tap ‘OK’ to complete the VPN installation.

17. Tap ‘Next’ to start the VPN certificate installation.

18. Tap ‘Next’ to proceed to the next step.
19. Tap ‘OK’ to install the VPN certificate. If you haven’t already, you need to set your PIN by following the instructions on your device.

20. Next, you’ll need to enable Accessibility permissions. Start this by tapping ‘Next’.

21. Tap ‘Next’ and you’ll be directed to your phone settings to enable Accessibility permissions.

22. Toggle ‘On’ for YouGov Pulse. You’ll then need to exit your ‘Settings’ app and return to YouGov Pulse to finish installation.

23. The installation is complete when steps 1-4 are greyed out. Tap ‘Next’ to complete.

24. To complete the installation, tap ‘Start YouGov Pulse’. If you have missed any steps in the process, you will see a card in the application informing you of the required steps.

**IMPORTANT NOTE:** Please make sure that the software is running in the background at all times. If the app stops running, you’ll stop earning your points. You can delete the App at any time if you decide to no longer be part of the YouGov Pulse project.