

## YouGov Survey Results

Sample Size: 2077

Fieldwork: 3rd -6th August 2012

Total	Gender		Age					Social Grade		Region							
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland

In general, how would you describe your anger levels? (Please tick the option that BEST applies)

	Unweighted Base	2077	1019	1058	255	303	338	428	753	1157	920	454	301	202	284	527	96	162	51
<b>Base: All UK adults</b>		2077	999	1078	249	348	350	390	739	1142	935	496	332	193	258	461	102	177	58
Not at all angry - I'm never angry		9%	11%	7%	14%	10%	7%	7%	8%	9%	9%	11%	8%	9%	8%	9%	12%	5%	8%
Not very angry - I only get angry very occasionally		76%	72%	78%	66%	69%	75%	78%	81%	77%	74%	75%	75%	74%	70%	78%	68%	86%	71%
Fairly angry - I feel very angry most days		13%	13%	13%	13%	18%	15%	15%	10%	13%	14%	13%	14%	16%	17%	11%	18%	6%	19%
Very angry - I feel angry much of the time and regularly lose my temper		2%	4%	1%	7%	3%	4%	1%	1%	1%	3%	2%	2%	2%	5%	2%	2%	3%	1%

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Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.		
190		0
412		0
1033		0
1742		0
1957		0
1400		
277	-	
467	-	
526	-	
644	-	
926	-	
1053	-	
1245	-	
1634	-	
1183	#NHS does not look after its employees and gives lousy service to patient care. In fact abuse their staff by giving them excessive workloads. #NEXT fashion. When purchasing online they almost force customers to take out a credit account and despite giving an option for payment by debit card still write to one thanking them for opening an account. Don't allow customers to pay by debit card. #Drug companies and NICE refuse patients the drug complaining the drugs are too expensive. #Councils Westminster Council in particular ripping off car owners with unfair charges for supposedly illegal parking. #Politicians in all parts of the world and the minority rich enslaving the masses in economic slavery to protect their own wealth. Even causing wars and bloodshed.	
1325	.	
1865	.	
2068	.ko	
479	.mcs	
283	.	
343	.	
361	.	
470	.	
506	.	
664	.	
793	.	
939	.	
964	.	
1118	.	
1132	.	
1134	.	
1157	.	
1166	.	
1256	.	
1262	.	
1389	.	
1494	.	
1756	.	
1840	.	
1845	.	
1887	.	
1915	.	
1939	.	
11	...	
1179	...	
1299	...	
1430	...	
73	.All energy companies for making huge profits and still hiking up prices	
721	///	
340	?	
346	?	
349	?	
915	?	
1209	?	
1357	?	
1473	?	
1505	?	
1724	?	
1783	???	
292	???	
1083	=	
2038	02 Charge me for internet on phone i have never used. The Government all the time by never telling the truth.	
1289	02.Constant failure to provide an adequate mobile signal in my area. Banks in general for constantly ripping off their customers. The Government for constantly shirking their duties to govern this country for the benefit of it's Citizens instead of pandering to the dictates of the faceless and unaccountable ones in EC.	
84	08 telephone numbers that constantly call my land line at all hours of the day, its a recorded message about p.p.i.	
655	1)Welsh Government deliberately 'playing Labour politics' rather than working with the coalition in Westminster - alas, they appear to consider themselves a brand/company rather than working for the population. 2) Utility Suppliers who extort increasing charges from consumers. 3)Excessive profiteering at the expense of the primary producer by Supermarkets. 4) Banks withholding additional funding, Govt. provided for the benefit of small businesses to enhance their own trading results. 5) BBC Leftism.	
1738	1. BT having such a rigid structure for their complaints system that I haven't been able to make a specific complaint because it didn't fit any of their criteria; also having their call centre in India, where two different people told me I had a problem with my computer and might have to buy a new one, when in fact my loss of broadband access was an external fault; also someone at the call centre in India trying to upgrade me to Infinity without saying it would cost more, when I had only just agreed to a new 18-month contract for basic Option 1 - I had to ask her twice before she admitted it would cost more. 2. All the banks and building societies who are continuing to pay large bonuses to their directors -- they seem to have the attitude that the money belongs to them and they can do what they like with it.	
1247	2 Coalition government parties - hypocritical and self-serving	
523	3 mobile	
1419	3, Barclays, Black horse, Very.	
730	3, their call centre, agents have a script and are totally stuck if you have a question that deviates from them	
1000	3, will not listen to reason	
321	3mobile	

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.	
1937	Abbey National building society.....bad customer service
179	Abbey national/Santander changed a £125 overdraft debt into a £1100 pound debt by adding bank charge after bank charge.
1006	Admiral car insurance: Their advert gives impression that their multi-car insurance saves money. It doesn't. I have found alternative brands that are half the price.
960	Santander: their customer service is poor and it all started when they took over Abbey. Ryanair: their Chief Executive is a rude psycho Ads aimed at children coming up towards christmas.They over exaggerate and cost a fortune for parents who are put on a guilt trip to get their child the latest in toys.
46	Advertising: The repetition of insurance companies, money lending firms, PPI and lawyers incessantly bombarding you with adverts.
1952	Age Uk; Sagc; Age Concern. Pretend to be charities and send high quotes for insurance.
1976	Alcohol companies and their resistance to alcohol control. Diagio. Magazines that give people a bad self image.OK mag Hello mag Oil companies that exploit corruption in 3rd world countries and pollute BP The banks of course for their lack of fiscal control. Barclays . Newspapers like the daily mail the sun the mirror the telegraph who claim to be representing "the people" over issues like immigration, drugs, alternative energy.
1518	All bankers. They are greedy, deceitful and often dishonest
133	all banks
156	All banks
382	all banks
756	all banks
1315	All banks
2040	all banks
29	all banks - list of things they do that makes me angry is too long but mainly high charges and refusing to lend money to kick start economy
1216	All banks (apart from Co-Op Bank) in their endless attempts to make profit at the expense of customers while advertising how friendly and helpful they are.All banks are corrupted by greed eg HSBC in effect laundering drugs money for South American crooks. Most Politicians for compromising their beliefs to get votes
1174	All banks and corporate greed
160	all banks and credit card charges, nhs putting cost before care, petrol compnys and the government for price incresing, government for interfering with my pension entitlement.
1716	all banks and national government
632	All banks and they way they have been cheating people
152	All banks for their greed, arrogance and exorbitant payouts to management.
1893	All banks make me angry because they all have the same attitude towards ripping off their customers,
1754	All banks ripping customers off, and thinking that we should bail them out but still take bonuses
1790	All banks, because they are a complete rip off!
2059	All banks, the dishonesty of them. All insurance companies for the same reason.
1075	all banks, Tories, libdems
2975	all banks, who have caused such misery to many and have taken rewards all parties in politics, i dont trust any of them. newspapers especially especially the Murdoch group who have taken us into the gutter
503	All Banks. Greedy bankers
15	
50	All banks.....Carry on regardless of the financial climate. TalkTalk call centres.....Never speak to the same person, consequently you have to go through all the same questions over and over again. The Government.....Do not seem to have any idea of the working class.Their rich MPs get richer while others get poorer.
550	all big companies are just out to make profits 7 dont care about giving good service any more
621	All call centres abroad, the reason you phone a call centre is because there is a problem and they are not equipped to deal with anything out of the ordinary and without English as a first language cannot understand the problem in the first place so have no chance of resolving it.
22	all cold callers, call centers, edf, oon, talk talk
1261	All companies and organisations which support immigration and peddle the lie that immigration and multi-cultism are a good thing for British society.
1734	All companies that don't pay their fair share of taxes = Top Shop. All people that claim benefits their not entitled to. All banks who continue to pay big bonuses when they owe tax payers money = TSB. McDonalds for being a sponsor of the Games. The Home Office for being so inefficient. All the workers who threatened to strike over the Games period. All pharmaceutical companies for mis-informing people of the side effects of their drugs, especially Statins. Bill Gates for promoting GM CROPS in Africa - and the UK, shame on him, and I thought he was an intelligent man but he's been duped by that almighty powerful company MONSANTO.
673	All companies that use call centres, eg BT,EDF,E.On. Sky makes me angry by failing to keep me properly informed about its charges/ my account.
279	all companies that use off shore accounts to avoid tax
1492	All companies with foreign call centres. BT is terrible as I cannot understand a word the people are saying
1268	All energy companies, all rail companies, etc. Basically, any private company that took over a public service and now makes obscene profits off the public.
249	all energy companies.AS they rip us off all the time. And the government
816	all gas /electrical suppliers for increasing prices, all petrol suppliers for increasing prices,government for all sorts of things, mainly politicians for not knowing or caring about the general public as long as they are ok.
236	all high street banks charging excessive fes when customers in financial difficulties.
807	All High Street clothes stores-child labor in Africa
1109	All major companies and brands - their advertising manipulates people and has turned us all into commercialists entirely devoid of humanity - capitalism will be responsible for the collapse of civilisation
1838	All mercenary corporate brands, bloatedbankers and craven politicians for lying to increase profits and turning UK into a nation of back-stabbing, celebrity-obsessed, target-driven insurance salesmen. right now I'm massively ashamed to be British!
1223	all of them
1709	all of them, fast food places, small portions for high prices.
1378	all oil companies - price fixing, government - weakness in dealing with crime immigration and overtaxing the main taxpayer.
1627	All perfume adverts are ridiculous.
1983	all petrol caompanies, utility companies
362	ALL PETROL COMPANIES
965	all petrol companies. make to much profit
1186	ALL Politicians - out of touch with anyone but themselves; giving themselves pay deals & conditions they deny to everyone else. ALL Banks - continuously ripping customers off yet expecting us to save them. MURDOCH/NEWS INTERNATIONAL - Liars & cheats - If you believed what they said at Leveson they are the most generous helpful and benevolent people on the planet. SO thats a load of bollocks! Boris Johnson for sucking up to the City & Murdoch. I DONT HAVE TIME TO LIST THE REST
1168	All privatised utilities whose chief concern is profit.
1318	all the banks
1770	All the banks - rip people off and pay ridiculous amounts of money to scumbags. All supermarkets & energy companies - rip people off. Rail operators - ridiculous fares.
801	All the banks - they are greedy, PPI claims companies & ambulance chasers - we are turning into a compensation culture. People should take more responsibility for the financial decisions they make, Pay day loan companies - they are immoral & they detrimentally effect mortgage applications, any motor insurers - they are all ludicrously high, all power suppliers - they are all too high, Shell, Esso & BP - our petrol costs are outrageous
447	All the banks awarding themselves huge bonuses. Politicians refusing to admit that multiculturalism is a disaster, even when yet another young woman has been killed by her parents due to their being allowed and encouraged to follow their barbaric beliefs and practices which do not belong in a civilized country in the 21st century.
2046	All the Banks getting away with it!
1743	all the banks that got us in this mess
1297	All the big banks for their arrogance, politicians for fleecing their own nests and not understanding what ordinary folk are experiencing.
748	All the companies feeding into the occult agenda
350	All the large supermarket companies when they use clever descriptions to hide the fact that they are "ripping us off"
1802	All the major banks
1191	All the ones with annoying adverts.
1465	All the so called 'welfare to work' companies; lobbying a corrupt government to make a profit off the most vulnerable

	Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.
978	all utilities pushing up prices
1305	All very large companies, because of there tax avoidance and also no one should have so much money, when others live in poverty.
1807	Almost every company I come into contact with for having bad customer service and fobbing me off with endless circles and no responsibility. NHS - losing my notes, losing paperwork, not suppling information about my health and operations, nurses lying to me rather than saying they don't know, misleading my partner about my health.
925	Although Apple do create fantastic products, I completely disagree with their company procedure and the fact that they have had to apologise (ie. they went to court) for stealing other peoples work and ideas.
891	Amstrad. Alan Sugar in particular as, as fas I am aware, he has never produced a device that works as well as the competition, but is presented by himself and the media as a successful entrepreneur who should be emulated.
1543	Anger is too strong a word but I get annoyed with chop assistants and other front of house personnel who show no interest in their customers.
1557	anger isn't the word I would use, but that seems to be the one you think, for example, you don't have to be angry to join a march against something that you dislike enough to want to do that. More an annoyance than anger, probably stronger word needed, but not anger.
1717	Animal testing and companies that test their products on animals. Banks.fransfield properties.
1588	Anti wrinkle cream (can't think of name) as this seems to be nonsense to me.
201	Any Accident Claims Company that continually advertise no win no fee payments to get people sucked in.
2003	Any bank for obvious reasons.All energy companies who are quick to raise prices but slow to lower them.All road fuel companies who overcharge at motorway service areas, BP seems to be the worst.Road fuel companies again for charging different prices in different parts of the country for the same product.
1859	any bank,
1869	Any bankers who try to justify their disgraceful behaviour by saying they shouldn't be punished "because they are a necessary part of the economy", Who really needs thieves, cheats and liars?
98	any bank-traet their customers badly
463	Any brand or company that exploits animals in cosmetics or animal experiments.
1052	any brand that makes bad quality products
419	Any company cold-calling concerning PPI having been sold to us
1401	Any company knocking on doors to sell to you or cold calling on the phone.
744	Any company or individual that doesn't pay a fair share of taxes to the exchequer
1946	Any company that (1) does not treat its employees fairly (2)overcharges for its goods and/or serices (3)completes out business without a social attitude and (4)does whatever it can to avoid paying is due British Taxes in full on the due dates
221	any company that charges more just because u live in london and say it due to wages are higher
1994	Any company that demands customers provide a telephone number when it is not necessary and none of their business... i.e. One Call Insurance
996	Any company that 'greenwashes' people, there are msny!
562	Any company that have their call centres abroad, especially in India, as you can't understand what they are saying, and they are taking british jobs.
1629	Any company that tests on animals. Any media that writes royal propoganda and disguises it as factual. Companies that fight against homosexuality or actively discriminate against minorities.
1687	Any insurance type company, or service provider eg. utilities, who gloss up their deals and prices, then stab you in the back at renewal hoping you're too lazy to notice.
1162	Any of the big corporations that behave immorally, i.e McDonalds burning rainforest to graze cattle, L'oreal testing cosmetics on animals Monsanto putting small farmers out of business over their GM products.
1657	any one to do with putting petrol prices up, and gas and electricity up.
469	Any restaurants/ cafes that sell bad food, particularly McDonalds
400	Any that treat customers badly
381	Any utility company, bank, local buses
1572	anyone behaving unfairly or taking advantage of someone who can't answer back
1800	Anyone who calls me about PPI insurance. Always inconvenient & annoying.
1667	Anyone who can charge 34% + Apr and still give administration charges. Capital 1 claim 12 pound late charges for 1 day is fair. As do so many others. Bt didn't acknowledge my complaint re mis-use of personal data it went to ombudsman - carphone warehouse same reason. 02 and Orange unable to leave contract early due to financial difficulty. Dfs mis leading on features of sofa insurance
1565	Anyone who gets paid high bonuses for doing nothing of benefit to others
1988	Anyone who passes on a price increase instantly but takes months/never passes on price cuts
367	Apple
1003	Apple
1237	Apple
511	apple - becoming more like microsoft in trying to rip off their loyal customer base
1579	Apple - convincing people they want expensive products they don't need Ryanair - poor service and excess, unclear charges
1730	apple - lack of after-sales customer care.
969	Apple - rip offs over priced lack of customer care
313	Apple - Try to bully the competition out of existance.
121	Apple- Charges a good grand or more for the same products others sell but isn't in a customisable case, nor can you update physically without just buying an entire new Mac.
1784	Apple Computers as they tie their users into using approved products rather allow freedom of choice.
947	apple i hate them overpriced crap. their ads try yo make you feel like a loser if you fon have an i phone/pad
1128	apple. for poor working conditions in their factories. P and G being 'proud sponsor of mums' I find manipulative and dishonest.
194	Apple, Greedy, poor giving to charity terrible use of Chinese workers. ASDA Meen to there employees. Nestle for bad milk to Africa.
1941	Apple, they just rip off their customers
353	Argos, for selling poor quality products.
192	As for companies making me angry, I would have to say that all the financial institutes that have contributed to the global recession that our western economies are faced with, resulting in the public, having to bear the grunt of it all.
1951	Asda (Walmart), being asked my age to purchase certain products, I am 61 !!
717	asda advertise they are the cheapest but their quality is poor
719	ASDA CHEAP AND CARELESS
1636	Asda, Tesco, Morrisons, Co-op, Sainsbury's: Unfair to suppliers (e.g milk) and use tactics to entice people into buying unhealthy foods and spending lots of money. Kraft: Underhand tactics in buying out companies- esp Cadbury. Most of all Nestle: evil baby milk company.
559	asda. tesco. npower. hbos. argos. morrisons.
378	asda. wrote a letter. no reply. eon.- cold calling.betterware-crappy catalogs
1349	asda/tesco most supermarkets treat employees and suppliers unfairly.government for almost everything.All banks for lying and cheating
1713	at work we all get paid the same,but some of us earn our wages when others gets away with not doing much all day...
1138	Atos are crazy but I do not like my noisy neighbours, complained, yet I feel bad for complaining, its the hideous sub-woofler, boooooommm...
2030	ATOS- profiting from the deaths of disabled people. Dow Chemicals- Bhopal McDonalds- Huge list Coca Cola- union busting, selling fizzy sugar water Nike, Adidas- sweatshops All Banks-creating the financial crisis Shell- Involved in the killing of Ken Saro-wiwa, poisoning the environment ALL BRANDS- creating and driving consumer commodity culture.
1771	ATOS treatment of the disabled and ill - wrote to my MP and complained. Behaviour of all banks - again wrote to my MP to complain
1012	Autodesk - Charge a fortune for updates that don't address fundamental deficiencies in their software. All credit card companies - astronomic interest rates. All mobile phone makers - every generation of phones is less satisfactory than the one before. Facebook business - it exists.
282	Aviva
598	Aviva - forgetting to pay my pension. The water companies who failed to replace my annual bills with proportional bills after a meter was installed & put a debt collection agency onto it without contacting me first or checking their notes on their computers (Souther Water & Southeast Water). TNT continuing to deliver in large lorry's although they know there is a 3 ton limit. (and many other suppliers who do this, but who may not have been informed). All the delivery drivers (DHL, Parcelforce etc..) who exceed the 10 mph limit on my road.
858	Aviva - they use a claims centre in India - manned by incompetent, ignorant, lying fools
868	AVIVA Insurance; Nottinghamshire County Council;
955	AXA - Michael Parkinson advertising their "Over 50's Plan". Why is he advertising a rubbish plan?
2056	b&q bad service,banks not giving us good savings rates

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.	
1467	ba
1619	BA
728	Banco Goldman Sachs
1104	Bank adds that claim customer care and hav since proved they do not care.
717	Bank of Scotland cold calling to sell me product
1461	Bank which are unfair to their customers particularly the Nat West. They treated my husband very badly he was very ill and I had power of attorney but they aggressively questioned him in a bank full of people and made a great gentleman cry
1098	Banks who pay themselves very large bonuses while I have to manage on a tiny pension.
77	banks
210	Banks
359	banks
377	banks
887	banks
1926	banks
1090	banks - making huge profits, receiving huge sums of money and doing nothing to provide services to their customers
1476	Banks - no regret
1774	Banks - the people at the very top have no connection with the rest of the population - or indeed the rest of the foot soldiers that do for the most part a decent job within the financial industry.
904	Banks - they have cost me my savings through their greed
1399	banks (all) - bosses getting ridiculous bonuses even though they have done some disgusting things and been do devious. Tax payers who bailed them out should get their bonuses back.
325	Banks and
488	banks and companies that cheat the general public
1169	banks and companies with high wages for those at the top
1612	banks and politicians in general
986	Banks and politicians- they are not listening to the public
574	Banks and their false advertising on student bank accounts.
587	Banks bailed out by public money paying HUGE bonuses for people doing their job badly
251	banks because of the charges
799	Banks- companies using off shore call centres
1752	banks continuing to pay huge bonuses
501	Banks for bad management of money
1636	Banks for being greedy
47	Banks for refusing to accept their failures. British Gas - total incompetence in billing and accounting.
564	banks for unfair charges, petrol companies, british gas for price increases
352	Banks generally and their lack of any sense of responsibility
690	Banks in general
980	Banks in general
1510	Banks in general
1739	banks in general - inefficient & greedy
700	Banks in general have brought this country to its knees and the perpetrators have not been punished. In layman terms the Banks rule the government.
1655	Banks in general ripping off their customers to make huge profits and paying undeserved bonuses to their staff
1549	banks in general who rip off the public
1870	Banks in general.....I believe that their bonuses are obscene.
99	Banks keeping profits
1688	banks make me angry especially Barclays when you accidentally go over your overdraft by a couple of pounds and get charged £8.
642	Banks PPI scheme, Council tax prices and lack of reasoning as to why
258	banks recession
117	banks that have nis-sold ppi
1358	Banks which cost us money and continue to offer unrealistic lifestyle support through incessant (and costly) advertising
1662	Banks which pay bonuses despite performing badly. People on benefits who don't even try to find work and seem to get everything handed to them when people who work hard struggle for everything. People on benefits who have lots of children and expect the government to pay for them when those in work can't afford children.
1960	Banks who are ripping us off and not taking their responsibilities seriously.
34	Banks who give huge bonuses to bosses.
688	Banks who take no responsibility for their actions
1308	banks,
53	banks, cold callers and cameron's lot
2053	banks, energy companies
1286	Banks, Oil Companies, Gas/Electricity Companies
126	Banks, treating customers unfairly when they run into financial problems (which are not of their own making) and dumped on when they've been customers for years! Mainly HALIFAX!
935	banks, utilities
631	banks: bonuses, fixing rates, & charges
1205	Barclaycard - pestering junk mail
225	barclays
677	Barclays
754	Barclays
905	barclays
1507	Barclays
438	barclays - cheating on their customers
739	Barclays - general incompetence and lack of transparency
5	Barclays - They take longer to process financial transactions (cheque payments, refunds, etc.) in order to make further profit's from your money.
943	Barclays - unethical: Top Shop / BHS (can't remember name of group) - tax avoidance
951	Barclays and all high street banks - they are criminals and should be in jail. Most financial businesses who are driven by commission/bonuses and see customers as 'the enemy' and shareholders as more important. Pension companies who charge outrageous fees and rip-off their customers with opaque rules and charges Cold calling claims companies who call every day and we seem absolutely impotent to do anything to stop them. The toothless FSA, Ofcom etc who are quite useless. The energy companies who value their bonuses/shareholders far more than their customers and the most vulnerable in society. The HMRC tax helpline!? - not fit for purpose and charges you for waiting hours. Foreign call centres....
2033	barclays bank
1850	Barclays Bank
1144	Barclays Bank - charging me £99.00 for going overdrawn for three days
238	barclays bank because like most banks they rip customers off with huge indefensible charges and yet they get away with huge bonus payouts to their managers
654	Barclays Bank big bonuses and poor customer care. energy companies not passing on price cuts.
1111	Barclays Bank cheating customers, Vodafone avoiding taxes
729	Barclays Bank for libor cheating HSBC for dealing with drug barons Bank of Scotland for cheating it's customers and all banks who refuse to give loans to small businesses.
1474	Barclays Bank ripped me off. Talk Talk cold call and harass me constantly. Barclaycard rip me off. Virgin credit card rip me off.

	Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.
1571	Barclays bank ripping off their customers
87	Barclays bank ripping people off. Coalition government hitting the lowest in society the worse with all their so called cuts and their illegal war on terror. Tesco for taking over the country with thier shops, charging high prices and not paying proper taxes in this country.
1791	Barclays Bank. Fixing libor rates and bad customer service
261	Barclays Bank, fixing libor rates.
1344	Barclays Bank, Natwest Bank, Lloyds.all the big banks for taking our bail out money, and not reciprocating in any way. Politicians for letting it happen and doing nothing about it - all in it for what they can get - also the expenses scandal- if I overlaimed on my work expenses I would be sacked and prosecuted for theft.
450	barclays bank, not doing as they promised, Sky broadband telling me several different things all of which were untrue, then not doing anything about it. Vodafone not taking my lack o service seriously until more people had complained
778	Barclays bank, RBS, Lloyds bank- in fact every bank I can think of.They are arrogant, greedy, abusive of trust, unreformed, intent on ripping off their customers and they still have not changed despite wrecking the country.
449	barclays bank,Natwest bank
1589	Barclays Banks - lying, manipulative. The Government - incompetent, lying, making economy worse.
1326	Barclays because they have ripped people off and in their position they should be setting a scrupulously good example.
1158	Barclays- Bob Diamond's salary, his comments about "time to stop aplogising" and of course the recent outrageousness
1321	barclays council
1982	barclays fixing libel rate
242	Barclays for it attitude
1217	barclays libor
1381	Barclays money fiddling, politicians blaming everything on people who claim benefits, ATOS fixing the amount of people who can claim benefits.
589	barclays paying bob diamond etc for cheating no one getting the sack
1487	barclays when they failed to close my account properly, santander when they failed to close my account properly, spark energy about account problems in general.
384	hardays, abbey, bp, tesco, asda, co-operative
1773	Barclays, fraudulent behaviour.
183	Barclays, HSBC for making excess profits and paying bonusis to execs Petrol companies ie shell Jet etc for continuous damage to the environment, Monsanto Chemicles for pressing for GM foods for profits, Tesco ASDA for overstocking on food and wasting tons of food to land fill and causing shortages and therefore encoraging GM foods
1625	Barclays, HSBC, RBS, McDonalds, Martel, KFC, Apple, Proctor & Gamble, EDF, British Gas, Scottish Power, Samsung
736	Barclays, Lloyds TSB, RBS Government
785	barclays, lloyds, government
1964	Barclays, natwest, labour, conservatives
1987	Barclays, Natwest, Lloyds/TSB, Halifax, Marks & Spencer, Tesco, Barratt Homes, Persimom, HSBC, Sainsbury's, Pepsi Coca-Cola, Cadbury's, HP, Branston, Dyson, Primark, BHS, Woodland Trust: for co-operating with the government's woodland sell-off, all commercial carriers who are not Royal Mail, all commercial energy suppliers, Shell, BP, British Nuclear Fuels, Starbucks, Ask, Costa, Neros. Many more.
628	Barclays, News corp, sky, tory government, donald trump: they are all totally inconsiderate to the feelings and lives of others and this whole "I'm alright Jack" makes me feel sick
1901	Barclay's, Opus, Capitol One, Mint
2063	Barclays, paying bounese
649	Barclays, pushing credit cards and loans on to 18 year olds that don,t know how to manage them and then get saddled with thousands of pounds of debt
658	barclays, RBS, EOn, LOCOG : all benefiting only the rich
1554	barclays, rbs, hsbc
944	Barclays, the way they have ripped people off over ppi and insurance.
823	Barclays,Lloyds TSB,Natwest - all the banks who employ crooks in top managerial positions who then resign and getbumper payoffs & bonuses
674	Barclays/extortionate bonuses paid to managers for bad management /Govt pussy footing around not being strong enough to carry through policies
162	Barclays; Rip off Bank taking too much money from us. RBS; Rip off Bank taking too much money from us. Gap; Sweatshop Labour. Nike; sweatshop labour.
2036	Apple; overpriced rubbish!
81	BARCLAYS,NATWEST
1594	Barclays Bank
1578	Barclays Bank, McDonalds, Coca Cola, Microsoft,
1236	basic incompetence in any area
894	BAT and Imperial Tobacco --- selling addictive products that kill for a profit
271	BBC
1785	BBC
929	BBC - biased reporting, pandering to religious right
1453	BBC - incompetent presenters. Barclays Bank - hopeless and rude call centre staff.
1022	BBC - left wing political rubbish with overtly pro multi cultural agenda. Politicians - unable to effect change. Travelers and their 'uman rights. Tesco - for their cheapskate retail practices. Banks - not for making money, but for their transfer of risk and not being made to feel the pain. Local authorities for the lamentable provision of basic services while trying to offer fad services. Police - for being prepared to have different standards. Religious groups who demand and get different preferential treatments. Immigrants who don't want assimilation and want to carve out a little piece of Britain and make it a model of their home ... their home is here now. Politicians - who failed to police our borders. EU politicians who forget "it's the economy stupid" and everything else follows. People who don't pay taxes. People who engineer a life on benefits by having the right eligibility tick boxes. Drivers who seem to see Jeremy Clarkson as a role model and not a national joke. Food producers who put toxic ingr
1187	BBC - up its own arse/The Guardian - ditto/
746	BBC and the media for the negative, inaccurate comments about the olympics.
1967	BBC bias
1605	BBC Financial journalists seem to actually make many problems worse they can have too much power in these difficult times. Example banking problems
1593	BBC poor radio and television compared with former years.
1056	bbc using licence payers money wastedy
1478	BBC wasting money on over the top coverage of the olympics, particularly banal time filling discussions and interviews.
1173	Bedworld - they sell faulty beds that they know are faulty then refuse or make it difficult to get a refund!
1336	being able to claim in this country for other family who live back in there own country and expecting money right away as soon as they come here this should all be stopped as an oap iam under fire for my free bus pass etc and after working all my life and paying tax
972	Benefits being paid to people more than if you worked
307	BHS Very rude staff there
865	big supermarkets that charge absorbatant prices eg sainsbury's and Asda espe for fruit and veg HSBC not rewarding existing customers with a higher interest rate that they would give to a new customer. Birmingham city council not paying me a market supplement when for doing the same job that other workers did
1817	BOC for their over pricing of products to regular and loyal customers
582	boxing promoters
1852	BP and SHELL making too much profit
636	BP garage in my town who put much higher petrol prices than other local garages.
1288	bp petrol prices cost of british gas against profits
910	BP, for not taking safety precautions in the gulf of mexico. BP for not then clearing up afterwards [MUCH of the clean up has not occurred properly]. Nestle, for persisting with their bad policies (baby milk etc) for so long. Tesco for steamrolling local councils (ignoring planning permission issues) and forcing the buying price of milk down, Nike/GAP/Primark and others for general child slavery and sweatshop work... Pfift. There are hundreds. "Companies" bring jobs. "Companies are good things" - "Brands offer value". I do believe that the loose concept is a very positive thing. However, in reality most companies (which create brands) screw the world up VERY BADLY tho.
19	BP. Shameful handling of the oil leak. RBS- for having absolutely zero morals.
1928	BP/Shell/Texaco: all put profit ahead of the customer McDonalds: sell appalling food and take over events such as the Olympics
1832	Brand fascism at the Olympic venue.
1945	Brent Council - installing speed humps
531	Bright house how stupid do you have to be to pay double the price just so you can pay weekly
1900	British airways poor customer service and monopoly

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.	
89	british gas
268	british gas
351	British gas
369	British gas
683	british gas
1323	British gas
1747	British Gas - cold calling
682	British Gas - excessive profits and putting up my monthly standing order a few weeks ago.
1947	British Gas - Ignored my refusal to sign up. N power - doubled monthly payment without warning; the government, for ignoring the population and making stupid decisions. HSBC for ripping me off with PPI. Boris Johnson for everything he does. Retail Merchant Services for writing simcard renewal charges into the small print
1049	British Gas - lack of good value, Barclaycard - unfair interest increases, Lloyds TSB - unfair charges and policies
164	British Gas - making ridiculous profits but not lowering prices
1856	British Gas - over-pricing and not being able to contact anyone in the corporate structure who is responsible. British Telecom - moving their after 6pm free call package to after 7pm - another company out to rip people off.
230	British gas - poor customer service. Halifax - badly trained call centre staff, rude and dismissive of problems caused by their poor systems and lack of foresight.
838	British Gas - taking a long time to sort out a problem
1825	British Gas and automated customer service questionnaires.
629	British gas as the service they offer is dreadful
1424	british gas as they take so long to answer the phone and the charges are high
538	british gas for poor customer service
1962	british gas take the mickey
896	British Gas they charge far too much and their customer service is abominable.
791	British Gas -They seldom read my gas meter.
1284	British Gas, BT
1447	British Gas, Lloyds TSB
783	british gas,they are not always easy to talk to
334	British gas. Barclays Bank. Poor telephone service.
1871	British Gas. unfairly overcharging customers. Tying them into a contraty and charging them if they break it.
111	british gas... just because they have a crap customer service record and the current government because they are inept
797	British gas a power company cartel member helring to maintain high levels of power charges.
1723	British Gas-Not reading the meter for more than 2 years, then sending out a huge bill to make up the difference !!!!!
1777	British Telecom for having incredibly bad call centres. One of their employees yelled at me! Clarks Shoe store because they sold me a faulty pair of shoes and then treated me as if I am lying and swore in front of me; Lloyds TSB for charging extortionate overdraft fees; McDonalds for wasting paper and not encouraging people to recycle.
317	british telecom, ignorant, sky tv overcharge and show adverts
1904	British Telecom. Appalling customer service, not doing work when they say they will, and having to deal with call centre personnel on the other side of the world. RBS Bank, for lining their own pockets with money and bonuses, and expecting the government/public to keep baling them out. BP for not meeting their environmental organisations. News International for the phone hacking scandal and shirking their responsibilities.
665	British gas- ripp people off, south west water - rip off orange- poor service
397	bt
403	bt
1643	bt
374	BT - Can never speak with a clear english speaking operative
1695	BT - don't fix problems and don't take accountability for them and don't compensate; banks and financial institutions (HSBC, Halifax, Lloyds TSB) - don't understand power of attorney forms and make you jump through too many hoops; NHS - too many managers and not enough frontline health staff; solicitors not doing their job properly; council - taking all assets for care home costs; Seat car dealerships especially Emmer Green Garage ripping people off; my employer (an independent school) for downgrading my job and breaking pay promises
584	BT - for a communications industry they are impossible to talk to.
1037	BT - Offshore call centre can't speak good English, British Gas - moving UK jobs offshore, The Banks - moving UK jobs offshore, LOGOC - stopping people taking photos at the Olympics, G4S - thugs with too much power stopping people taking photos at the Olympics, VISA - stopping people from getting money unless with a VISA card at the Olympics
558	BT - poor broadband service, Halifax - poor service when setting up new bank account
1130	BT - poor customer service and poor service generally. Sainsburys - shocking customer service. British Gas - have been treated abysmally and criminally in the past.
376	BT - Terrible customer services
954	BT - they should reward loyalty, Banks being difficult over little things and people working there not seeing reason, not being able to see the manager as there is always someone new!
738	BT - You can never speak to a person, only a voice so I have changed my provider. They were going to double my monthly payment and as I only use my phone when really necessary I tried to find the cause but could not get through to a person.
1664	BT acting as an arrogant monopoly with a totally opaque system of charges and sub continent based, Orange with their Indian Call centres
840	BT and Insurance companies - they do not give you the best price unless you make a fuss.
110	BT are very greedy incompetent
1146	BT BG
831	bt british gas cold calls
1955	bt british gas constant high profits
496	BT call centre when reporting a fault; Lastminute.com call centre when trying to sort out an online booking - neither treated me as a customer, rather an annoying person who needed a lecture on how to use their online service or their telephone equipment. In both cases, it transpired that there was a serious problem with the incoming BT line and a problem with the Lastminute.com webpage that I was trying to use. I have since left BT and no longer use Lastminute.com.
2059	BT Cold calling, British gas not replying to a complaint and not looking after loyal customers, SKY not looking after loyal customers, Halifax not looking after loyal customers.
533	bt customer service, hsbc bank charges,
2032	BT for being incredibly incompetent, the BBC for the millions it is wasting on the Olympic rubbish and for the pathetic and patronising infantile early evening news coverage and for ruining the wonderful lunchtime Countryfile show who so enliven my Sundays in the past, The church of England for refusing to stand up and be counted with rest of Christendom and bowed under to the feminist cause and 'ordained' women so removing one of the key parts of my life from me.
1343	BT For charging for call on Mums account which I know she never made. Hazel Blears for being hard face enough to stand again after ripping us off. The list is too long for any more
1886	BT is the main one
818	BT - normally helpful to us but a problem on a neighbours phone line got the whole street involved and instead of taking the blame themselves and spending their money to solve it they blamed the neighbours in the street. Unnecessary stress for my parents and the neighbour no longer talks to any of the others in the street. Scottish Gas -I feel don't give a crap and do a poor job which only leads to them having to come out again. Marks and Spencers -had encounters with bitchy, hostile female employees. Don't think I've seen a member of staff smile once. Urban Outfitters - ran by a homophobic republican who re-sells over priced second hands clothes and who aims foul slogans at teenage customers.
871	BT, Air France
1204	BT, ignoring customers and awful indian call centres
1313	Bt. Awful customer service.
1676	BT. BAD CALL CENTRES
1129	BT. Only have call centres staffed by non English speakers who are professional liars. British Gas. Completely inept. HSBC. Useless. EAST MIDLAND TRAINS. Useless. All trains too expensive now. Big Supermarkets, ie Asda, Tesco, Sainsburys pretending they are cheap. They are not. HMRC. USELESS.
100	BUPA
40	burger king
1536	By the time you're my age, you've been ripped off or pissed around by pretty much everyone. My shit-list is literally limitless.
579	Cahoot for charging unfair fees
1979	cahoot.com continually increased bank charges on loan as i reduced the debt

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.	
784	call centres
1833	Call centres and long delays in answering the telephone - Many different companies
638	Call centres companies. They shouldn't ring you.
694	call centres, especially getting more than 1 call from same place
2048	camoron & clegg - useless
958	can not think of any at the moment
932	can t think of any
25	Can't think of any
355	cannot recall
753	cannot recall
1382	Cannot recall
686	Cannot remember any specific company or brand
959	Cannot think
443	cannot think of any
1142	Cannot think of any at the present moment - may well do later though!!
1096	cannot think of any right now
1338	cannot think of one - probably not companiea I get annoyed with
630	Can't be bothered to waste energy getting angry about companies or brands
497	Can't be that specific
149	Can't bring any to mind at the moment.
1861	cant recall
588	can't recall
618	can't recall
771	Can't Recall
888	can't recall
1497	can't recall
1826	can't recall
51	can't recall any firm in particular
1950	Can't recall at moment but sure I will at the end of this survey as is the way
1269	Can't recall.
1339	cant remember
1665	can't remember
1969	can't remember
373	cant think
1046	cant think
425	cant think of any
857	cant think of any
1913	Can't think of any
35	Can't think of any
420	can't think of any
567	can't think of any
735	can't think of any
808	Can't think of any
1640	can't think of any
1935	can't think of any
196	cant think of any at the moment
1604	cant think of any at the moment
482	Can't think of any at the moment.
1533	Can't think of any at this moment in time.
372	cant think of any companies
1051	can't think of any off hand - stupid question
1977	Can't think of any specific
998	Can't think of any specific companies or brands.
877	can't think of any specific company
1255	Can't think of any specifically
693	Can't think of any specifics
805	cant think of any that make me angry
310	cant think of any.
1328	Can't think of any.
1698	can't think of anyone
24	cant think of anything to say
1356	can't think specifically
1240	Can't think
1690	Capita - shortsightedness, lack of staff appreciation, only cost focused
471	Car insurance advertising on television!
656	Cardiff Council; for ignoring complaints from residents
1555	carling-encourages people to drink
481	Carphone Warehouse - For not keeping to a contract and they decided to take money out of my bank account.
1274	Cash for Gold - and other such companies as they are ripping people off and taking advantage: Go Compare - such horribly irritating adverts
1224	cash4mobiles.com They give you the best brice around then tell you its "excessive wear and tear" and knock half off, or charge you £5 to get it back
2051	Catholic church. Their utter arrogance, for example the way in which they claim to be concerned about child molestation but are in fact actively protecting those of their priests who do such things.
1043	certain companies that telephone you during evening and its computerised and they dont always speak to you
1350	Chameleon politicians - evading answering straight questions - lying to the electorate and pocketing the bribes of corporate organisations with vested interests.
565	What makes me most angry is my impotence and powerlessness to change a rotten system!
392	Charities that have paid employees bullying the public in town centres. I volunteer for charity, happily donate money, but strongly resent being harassed daily by aggressive, rude opportunists.
83	Cheap supermarkets, ppi companies
713	cheat rip u off
1551	Cheshire West and Chester Council. They have inflicted a one way road system in my town which means I now have to drive 6 miles for a 3 mile trip, and when I wrote to the chief councillor he said that the public had asked for it and most people would walk or cycle 3 miles.
566	Chic-a flick
1016	Chick-fil-a in the USA, bigoted stance on gay rights
1511	Chik-a-fil they are fucking cunts for hating gay marriage
159	Churchill insurance employees they are torally incompetent and very good at passing the buck and resolving very little!!
1444	ciff
405	Cigarette companies
1293	Civil service, local authorities, First Great Western
422	Clark's shoes have a habit of only having the LEFT shoe on display - I do not have a left foot! (Bath-time accident). This makes me quite angry.
732	Coca Cola - Bully their way in to everything, Mc Donalds - Junk food city, Local Cinema VUE - high prices £10 for a ticket!
2037	coca cola - market control
1063	Coca Cola - unethical advertising practices in poor countries
427	Coca Cola - very unfair conditions imposed on local shops near the olympic site regarding displaying their product, McDonalds - should have nothing to do with the olympics - they promote and sell mainly UNHEALTHY food. Gillette (P&G) charge ridiculous prices for their razor blade refills.
1175	Coca Cola and Samsung's vehicles at the Olympic torch relay made me sort of tearful and angry.
1561	Coca Cola exploiting water resources in India and passing off toxic waste products as fertiliser for poor farmers



	Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.
593	coca cola it is known to be bad for you and they deny it
2061	coca cola organize the killing of trades union activists
1801	Coca cola, McDonalds and Cadburys for selling unhealthy food and sponsoring the Olympics. McDonalds for their contribution to deforestation in the Amazon. Oil companies for thoughtlessly ruining our world. Other extractive companies for exploiting the people who mine materials. Companies that use these conflict materials without question, eg. Apple. Aviation companies, especially cheap ones like Easyjet, for encouraging people to live unsustainably.
193	coca cola, mcdonalds and energy drink companies. bottled water companies. they're all just a rip off
172	coca cola, sunny delight
1583	coca cola. RBS.
1917	Coca cola. They sell drinks which alter your brain chemicals so that u dont feel full up,resulting in the obesity problem
500	COCA COLA/PEPSI ETC - DRINKS ARE ADDICTIVE AND UNHEALTHY. McDONALDS,BURGERKING, KFC - ALL UNHEALTHY FOOD, CADBURY FOR SELLING OUT
1803	Cocacola - taking water in India that people need to drink; Nestle - the whole baby food scandal;
1341	coca-cola because it is too controlling, and makes people addicted to it's product and therefore needing to buy it even if they can't afford it. Also all tobacco companies - for the same reason.
1418	cold callers - don't usually give a company name
2042	Cold callers by phone or at your door
874	cold callers from asia
203	Cold callers.
1454	Cold callers/foreign call centres. Cant recall brand or company names
578	cold calls
1576	COLD PHONE CALLERS WHO LIE TO TRY TO GET SALES. OUR COUNTY COUNCIL. NEWS INTERNATIONAL WHO ARE JUST COMPLETELY AMORAL AND CORRUPT.
441	Cold. Callers re car accident to encourage me to make false claim, since Oct 2010 more than a dozen, various companies
1070	Comet - poor customer service, Nationwide Crash Repair Centre - sheer incompetence, North Tyneside Council - failing to return calls
1047	Companies and brands which cold call me pretending to be Microsoft in order to scam my details.
1616	Companies cold calling and phoning offering to claim back PPI - persistantly calling every day, bombarding you with emails it makes me feel harassed and annoyed.
1653	Companies generally make me weary and sad, not angry
1696	companies in general don't make me angry, because they are faceless
1703	Companies such as Primark and Nestle who have been found to exploit people and manipulate markets. McDonalds, with wide availability of unhealthy food, the way that it is marketed, and now sponsoring the Olympics- it is hardly promoting health and wellbeing in relation to sport and physical exercise.
617	Companies that exploit third world countries.
669	Companies that test on animals - eg L'Oreal. Any companies that charge a lot of money for poor services, or charge more for the same thing as other companies (like BP garages)
792	companies who continue to try selling products with promises of great price draws
1875	companies who ring up about my computer
122	Companies who test on animals and fatcats
1452	companiesdont make me angry - people make me angry and usually because they cant be bother to do their job properly
1603	Complaining to my local council about potholes in my street. It was winter times and the potholes filled with water which whan cars went over them all the side of my newly painted house looked like a mid land slide.
1896	Conservative and liberal dem parties for their blatant targeting of the disabled, poor and vulnerable in their attempts to tackle a problem caused by the irresponsible actions of the financial sector
532	conservative government
1032	Conservative Party
2050	Conservative Party - everything
761	Conservative Party - Lying!
590	Conservative party for treating those who rightly belong in this country like second class citizens and doing all they can about immigrants
1691	Conservatives - too many sanctions on the economy too fast. First Direct - charged £25 for being overdrawn by 17p for one day. British Gas can't get me bill right despite me giving them the correct information.
684	continual cold calling - ppi or trying to get you to make an insurance claim
1448	Co-op brands - they advertise as ethical but they are not; Barclays, RBS - for lying; HSBC for trying to fix liborg; conservative for not being truthful - I think of the as a brand.
612	Co-op made me redundant
186	Cornwall Council - poor introduction of new waste collection contract. Three mobile - dreadful customer service
1470	Cosmetic companies - using misleading language to suggest that their products achieve a result that they cannot prove.
1853	Cosmetics companies or medical researchers who use animals for their exsperiments. Use a human being for once and see how they like it. David Cameron springs to mind
1708	council
933	council makes me very angry u report a problem and u wait so long . jobs for the forien poeple and ours are out of work that makes me really angry,and poeple claiming benefits (sick benifits )and thers nothing wrong with them .cost the country millions.
1831	COUNCIL RECYCLING CENTRE STAFF - AGGRESSIVE
398	Council: not fixing roads
1919	crb because they take so long to do them and i cant earn a living until they complete it.
259	credit ratings companies in the usa eg moodies and poor
155	currys for appalling customer service. social services for being slow to help the elderly when needed. barclays bank for their overpriced overdraft charges
1241	Cyclists jumping red lights
189	czlxxc c
74	D
375	D k ow
185	D.Beckham
1367	d.k
371	D/k
641	d/k
963	d/k
979	d/k
1001	d/k
1251	D/k
1277	D/K
1334	d/k
1899	Daily Mail - for lying all the time
1225	Daily Mail - terrible journalism. Any company with an automated call centre
1764	Daily Mail for writing misleading articles/advertorials. Insurance companies for selling private data to ambulance chasers who then spam you with unwanted calls/texts/emails. Banks for rewarding their executives for failure.
2026	Daily mail negativity
569	David Cameron
1855	debenhams...shoddy sale goods

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.	
1573	Dell foreign helpline not understanding english well enough. Mendip council cutbacks to needed resources, but not their own too highly paid salaries. Ambulance service in Mid Somerset inefficiently run, waited far too long for journey to hospital. Hospital staff uncaring. Albino Builders charges double you only realise when its too late. Pharma Co's that make your health worse, and say there products have been tested when they are in fact unsafe.
953	Detol and anti bacterial products that do nothing but breakdown our immune systems and the companies know this...scaring ignorant people into buying should be outlawed.
1575	DHSS, social services, public sector workers whinging about their pensions
354	Direct Line - claims department useless; Argos - poor quality furniture;
1040	directory enquiry numbers such as 118118 who have rip off charges
1	dk
55	dk
61	dk
65	dk
70	dk
82	dk
136	dk
139	DK
146	dk
166	dk
176	DK
177	dk
180	dk
229	dk
233	dk
235	dk
241	dk
246	dk
255	dk
257	dk
267	dk
272	DK
273	dk
280	dk
288	dk
297	dk
298	dk
311	DK
316	Dk
339	Dk
356	dk
364	Dk
404	dk
423	dk
457	DK
534	DK
535	DK
554	dk
616	Dk
645	DK
651	dk
657	dk
659	dk
695	dk
774	DK
795	dk
802	DK
810	DK
829	DK
848	DK
852	DK
912	dk
992	dk
1020	dk
1041	dk
1069	DK
1076	dk
1133	dk
1154	Dk
1155	dk
1161	dk
1219	dk
1221	dk
1253	DK
1270	dk
1294	dk
1325	DK
1340	dk
1372	dk
1388	dk
1390	dk
1404	Dk
1408	Dk
1422	dk
1431	dk
1443	dk
1483	dk
1491	dk
1502	dk
1521	dk
1560	dk
1569	DK
1592	DK
1596	DK
1663	dk
1672	dk
1707	dk
1720	dk
1737	dk
1804	Dk
1876	dk
1883	dk
1894	dk
1898	dk
1911	DK
1930	DK
1992	dk
2008	dk
2012	Dk
2016	dk
2022	dk
2052	dk
2057	DK
1436	dn
1613	Do
987	Do not recall any
1650	Do not wish to answer
2002	Do not wish to comment
1363	Do not wish to disclose
1782	Do not wish to do so
151	do notknow
413	Does not apply!
934	Don't have any specifics
1617	doncaster council because they are very unhelpful
204	don't fee ngrly with ay company or brand, just ignore problem and go to another company
26	dont know

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.	
28	dont know
58	dont know
102	Don't know
138	dont know
145	dont know
181	dont know
205	dont know
217	DONT KNOW
245	dont know
254	dont know
262	dont know
265	dont know
341	dont know
407	dont know
459	dont know
543	Don't know
563	dont know
577	dont know
839	dont know
981	dont know
1035	dont know
1079	dont know
1405	dont know
1429	dont know
1457	dont know
1475	dont know
1479	dont know
1496	dont know
1660	dont know
1686	dont know
1714	dont know
1877	dont know
1888	dont know
33	don't know
41	Don't know
106	Don't know
124	Don't know
132	Don't know
137	Don't know
170	don't know
208	don't know
551	Don't know
561	DONT KNOW
648	Don't know
666	Don't Know
750	don't know
759	don't know
809	Don't know
811	don't know
869	Don't Know
957	don't know
1007	don't know
1044	don't know
1172	Don't know
1208	Don't know
1302	Don't know
1352	Don't know
1360	Don't know
1393	don't know
1503	Don't know
1787	don't know
595	Don't know any names
44	don't know of any
781	don't know of any
243	don't know off hand
1635	don't know specifically
716	Don't know.
460	Don't remember
1615	Don't remember
1018	Don't want to name names
1176	Dow Chemical and their continually venal attempts to pretend they have no duty to the people of Bhopal; News International's equally venal cover up of the gross and extensive immoralities and illegalities that permeate their corporate culture top to bottom; Townsend Thoresen (now P&O) with respect to its callous manslaughter of 193 people in early 1987; you get the idea.
1834	Dow Chemicals, McDonalds, Coca Cola, Barclays
516	DRUG COMPANIES SELLING DRUGS AT VERY INFLATED PRICES
844	Dunelm Mill
1538	dunno
1180	Dvla diectgov job centre
80	dwp
777	DWP - have to ring up long distance, and usually get left on hold. Also, one department doesn't know what the other one is doing, so frequently get crossed wire which means more phone calls to sort out the mess.
1792	dwp. Think im able to work when im not, so i dont receive any benefits, and people that can work get it
875	DWP: They make simple mistakes but never apologise and trying to ring them is a nightmare re. 0845 numbers which cost a lot of money and claimants cannot afford to ring these numbers.
2056	Dyson for closing down British factories and taking production abroad.
1978	ebay-lack of interest or understanding
513	EDF - Constantly going on about low carbon emissions and making a big deal of something which really people already GET! Mainly I hate Right wing thinking politicians who think they KNOW what is good for us when really they DON'T! No other company or brand though.
402	edf - increased profits not passed on to customers, british rail (in general, all providers) useless service in an age when we should promote community travel they are causing more hassle, awful laughable service. Most banks not helping uk economy
2070	EDF and the other major power companies for over charging the public. When their cost go down they are always slow to reduce prices. In contrast, if their costs go up, they increase prices at once.
509	EDF Energy: they increase the direct debit payments by over 200% even when I am £700 in credit. It is only for a short period: before a 'review', but it is completely nonsensical and makes it hard to manage my bank account.
358	effort
1694	energy companies cold calling
997	Energy companies make me angry, especially British Gas, by increasing prices of energy and blaming increasing costs but making larger profits! Also banks that have had bailouts or are making losses/redundancies but the higher ups are still getting bonuses, how can someone get a bonus when loses are being made?
326	energy companies ringing up to try and sell you a better deal.
1354	Energy companies that put prices up and make extortionate profits. Banks that pay enormous bonuses to employees that have not performed well. Supermarkets that make large profits by paying farmers and other producers less than their goods are worth. millionaire Politicians that ensure their class is cushioned from austerity measures and have legal ways of evading paying their fair share of taxes
1889	Energy companies, over charging people, the BBC expecting people to pay their fee who don't even watch the BBC. Some supermarkets who cater to the muslim faith and have Halal products on their shelves, Banks not giving some savers a decent amount of interest, The local council building new housing and not bothering about their housing stock they still have, Paedophiles living in the UK...anywhere in the UK that is, Prisoners getting out or not properly serving a life term, they should be in FOR LIFE!
94	Energy providers- artificially control/manipulate prices.
312	Eon and EDF cold calling
1701	Eon and EDF never contact them by phone unless you are held for 40 minutes
322	EON TALK TALK
415	European Union
39	fairy liquid for testing on animals
859	faith card - high interest rates

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.	
215	Family law courts and judges, take the mother's side even when unjustified. CAFcass officers who don't take the time to find out the truth. Ken Clarke, who needs to live in the real world. Judges who let off child molesters and also need to live in the real world. Centrica made massive profits through charging customers high tariffs. Wealthy people like Jimmy Carr, who legally evade taxes. Immigrants who come here only to claim benefits.
1469	Far too many to list.
881	Farm Foods Stupid Scottish woman advertiser.
390	fast food companies - mcdonalds, burger king, kfc, etc - for high levels of sugar and salt in their food, and the 'super-sizing'. Fast food and drinks companies such as McDonalds and Coca-Cola sponsoring the Olympics which is plainly wrong.
1426	Feathersone leigh Richmond office, agreeing a let on a flat, taking a deposit then giving the flat to someone willing to pay more than the asking rate agreed.
779	Financial Sector - rewarding poor performance with massive bonuses; Supermarkets - exploiting their suppliers
586	Finishing Touches kitchen company have now changed name. I had bad treatment from them and felt led up the garden path, overcharged and didn't get the product I'd expected. They made me angry.
1535	firms who out source their call centres abroad to people I cannot understand / cannot understand me, due to poor understanding of English language on behalf call centre staff. Why not just use the English staff in the first place.
1250	First Bus
900	First Bus. Busses don't turn up or break down and they are quite off hand when you complain.
1008	First Direct, HSBC, Barclays, Lloyds, Nat West, Labour, Liberal, Halifax, Northern Rock, BBC, BP, Shell, Texaco, ESSO, TESCO, ASDA, Morrisons, Waitrose, COOP
974	FIRST SOUTH WEST BUS COMPANY - They claim that they provide the service its customers want but they don't. Our service finishes at 18.00 hrs. You can not visit relatives in hospital if you work in the day and some people have lost their jobs because of the lack of services, and there are no buses on Sunday
6	First trust bank- they have very high charges and their staff disregard any suggestions or complaints u may have
1621	Food and Drink companies e.g. Coke, McDonalds, Subway etc. because of all the crap they put in their products. Genocide by poison. Newscorp for their "we can do and say anything we want and the law can't touch us" attitude. SKY for their greed.
510	ford used car dealership, dealt with someone who lied and caused me lot of stress
1113	foreign call centres
1238	G4S for a terrible employer and just generally not having a clue. The Daily Mail, for peddling lies and propaganda to make people afraid of change and the future
1797	Gap/Nike- using children to make their items; Pret-a-manger- McDonald's rip off company
834	gardiner and theobald - cut all maternity pay, asda not paying fair price for milk
103	gas and electric and petrol prices
1440	Gas and electricity companies - who keep increasing their prices even though they make huge profits!
2	Gas and electricity companies, they keep putting their prices up and they keep making record profits!
175	Gas board not turning up on a whole morning slot staying in waiting for them not being able to go to work losing money for nothing
30	Gas companies and Banks boasting HUGE profits while I struggle to meet bill payments each month
776	gas companies, posting huge annual profits yet still increase their prices year after year
1659	Gas electric petrol companies in my opinion they are thieving sods
329	gasco house renovation
1718	gateway housing for allowing reported drug dealers to still live in our neighbourhoods, petrol companies for hoiking their prices then not reducing when threats have gone, the british judisational system for allowing scroats and scumbags pedos too many human rights!!!!
614	general dislike of advertising: especially the increasingly mane tv adds which repeat, I consequently watch recorded programmes and ff through ads
1880	Generally it is thoughtless people that make me angry, not companies or brands.
1867	Ginsters - awful past advert making fun of dwarfs - I refuse to buy their products; RBS & Barclays for the obscene pay & benefits gained by their highest paid people; investment bankers generally making over £0.5 million per year
426	GLAXO SMITH KLIEN AS THE TEST ON ANIMALS
879	Go Compare - stupid
1455	go compare advert, any company who makes people redundant but continue to make vast profits when employing people overseas to do work especially call centres where they cannot understand us or us them
1085	go compare advert. I find the go compare man extremely irritating.
1699	Go Compare because of the annoying adverts
290	go compare that awful advert I turn it if of every time it comes on
626	Go compare, nauseating advert. Barclay's, fixing rates. Council, over enthusiastic enforcement officers (little Hitlers). Co-op, Scottish accent guud for now!
8	good
789	government increasingly taxing and cutting benefits for the poorest in society
885	Government
308	government and fuel suppliers. ripping people off
742	Government and local council for wasting money and for being too of as well as allowing uncontrolled immigration
1458	Government meeing up my son's benefit leaving him with no money for over a month.
1516	government not caring about the average person; boris johnson yesterday inviting rupert Murdoch to the olympics; bad lorry drivers;
1728	government when we all found out about them using tax payers money to pay for second homes etc
1121	government, banks
1793	Great Barford Surgery, Great Barford, Bedfordshire. Very poor communications. Inept support staff. Not following up recommendations from hospital
876	Consultants. I'm now leaving the surgery.
639	grudon waste services-they are polluting our village
1196	Gwel An Mor - pay people different amounts of money for the same job
1045	h
1537	H&M providing bad delivery/pick up services and makes people wait for nothing by wasting three days of my precious time. Rude receptionists at Eagle House Surgery in Ponders End EN3. Ridiculous systems by UK Borders for people who plan to come to live in the UK permanently but are not given 2 proof of address to show anywhere they want to register. Having more foreigners coming into this country who haven't got any manners and spoil this country.
14	haha! all the banks, petrochem companies, any business that makes it's employees claim tax credits/benefits while stashing huge profits, most tory politicians. . .
1412	halifax halifax - atriscious customer service
1769	Halifax ... very inconsiderate and over charge for services. NHS - Poor service, made mistakes on an operation, and did not admit it, only found out because we went private. Conservatives ... are not doing anything to stop immigration and nothing to stop the number of claimants for benefits from other countries.
1488	Halifax bank when I am unable to speak to a person.
309	Halifax Barclays
198	hamshire county council. lack of consideration for the public in every aspect. For example trying to take care money for my late mothers care and not getting it
2024	figures owed correct.
855	Haringey Council wasting money
142	HBOS - don't send out tax statements on time, generally obstructive
10	hi
266	Highly paid footballers, they cannot possibly work harder than a coalminer, yet the pay is no comparison.
1750	HM & Customs - Talk to every customer rudely - tar all callers with the same brush. DWP - unskilled staff with little job market knowledge or even the knowledge to sign post people.
125	HMRC - Incorrect tax calculation. Derby City Council - claiming I haven't paid a bill.
263	hmrc appear disorgained and aren't up to date
866	homeserve
536	Hoover - didn't take ownership when two identical appliances bought at the same time developed faults within days of the warranty expiring. It was an obvious fault with the batch but they just didn't want to know.
1442	horn
1057	HSBC HSBC - were incompetent and gave me contradictory information on different occasions when I was trying to sort out a society account. One representative was both incompetent and very unprofessional, making joking remarks as excuses for her inability to fill in computer forms correctly. It was very frustrating and has affected my whole view of HSBC in general.
197	HSBC - When I was a student they racked up unfair charges in a cycle I couldn't get out of, hounded me to the point I was scared to answer my phone, threatened to take me to court/send bayliffs then 'offered' me a loan to avoid that but gave me an interest rate of something like 50% for the privilege.
1559	HSBC Poor service & the charges
1725	hsbc Tax evasion and other scams
1574	HSBC, Fred the shred, Tory NHS policy, Cameron, George Gideon Osborne, Eric Pickles, USA.
1857	HSBC, RBS, Adidas, Coca Cola, Virgin Media, they are all greedy
1188	HSBC, RBS, and other banks that rip us off
757	hsbc, Shell,
1965	huge bonuses for senior execs / managers when companies make losses / decreased profits especially when the workers get little or no pay rises / bonuses for the same reason. People like cameron & Osborne who say "we're all in this together" when they come from a more privileged back-ground than most and then cut taxes for rich whilst raising taxes for non-rich / cutting services
861	hyundai - for having my car off the road for over 3 weeks, because they do not have the requisite spares in this country to repair it
1290	I cannot recall specific companies or brands that have ever made me angry apart from Tesco who refused to sell me a bottle of beer because I was with my 15 year old son.
445	I Can't think of a response/
1682	I cant think of any
517	I cant think of any names offhand but I am sure there are many
1607	I can't think of any offhand
1306	I can't think of any specific brands or companies that make me feel angry. Usually it is just specific people that make me angry.
95	I can't think of any...
836	I DO NOT WISH TO ANSWER. IF I HAVE THE INFORMATION WRONG IF COULD GET ME IN TROUBLE
1242	I don't feel angry with companies or brands - 'angry' is a very strong term. Disappointed certainly.
772	I don't feel strongly enough about any particular brands to be angry, but when I hear about companies using slavery and taking advantage of vulnerable people, it makes me angry. However, it is difficult to hear a balanced story about things like that in the media.

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.	
1995	I don't get angry as such... maybe a little annoyed sometimes
108	I don't know of any!
248	I don't know really !!
453	I don't know.
2060	I don't want to enter a response.
1353	I feel angry at Kelloggs for their Crunchy Nut Cornflakes advert with the snake. I think it is inappropriate and for someone like myself with a phobia it was quite frightening to watch.
1324	I feel angry with oil companies because they exploit the worlds resources and destroy the environment in their pursuit of greater profits.
1371	I feel angry, frustrated and upset in general with banks, government and irresponsible borrowers creating the current recession, for example. But I rarely feel angry about specific brands or companies. Only if they treat me or someone else specifically badly, eg incompetently or deliberately overcharging, having terrible customer service etc. I can't remember any specific examples as luckily it hasn't happened for a while.
394	I get angry about the non-stop coverage of the Olympics on BBC t.v. as I have no interest and my life as a disabled person living in the London borough of Redbridge has been badly affected by these Games which I couldn't get to even if I had tickets as no transport is available
433	I hardly ever get angry and not at companies that I can remember
2041	I have written to Braun about their shaver foils as they do not last as long as they should. I have even returned the foil and neither time have they replied. I have also written to National Express as when we were in London they wanted me to buy a discount card so I could have a reduced fare for the over 65 year olds.
1347	I just can't think of any
2064	I really don't like BT, useless and expensive. I don't trust or use social network sites like Facebook, and I won't use Paypal as they are just as bad.
948	I tend to turn a negative into a positive
1414	I think at the crux of many of the things that make me angry are politicians not representing us. We have a government that we did not vote in and they continue to destroy all that is good about this country, demonstrated beautifully by Danny Boyle in the opening ceremony of the Olympics - industry, the NHS and arts funding. The fundamental things that make me angry can be dealt with by the government investing in industry, in our healthcare system, in standing up to the banks and blaming them for the deficit, not the previous government. If these major things are tackled that trickles down into society and the day to day things that make me angry would be effected, ie. people would be happier so they would be more polite and considerate, etc.
1319	Iberia for their appalling inflight service.
1968	If I am unable to influence a situation then I get angry. For instance - cold calling, and inability to influence local politics, political agenda's at work, political correctness. It is frustration about being unable to do something about it.
43	In the moment I dont know
2015	incapacity or lone parent benefit, i know many people who are claiming one or other, and lie to get it.
1938	Income tax dept just totally incompetent
975	inconsideret drivers
1024	Indian call centres calling me in the middle of dinner
599	Individual companies or brands do not make me angry. I am perfectly capable of staying away from buying goods or using services which are not good enough.
1397	Industrial Academy Jubail - not pay their employees
922	Inland Revenue. Communication is exceptionally poor.
1394	Institutions in general which have a public responsibility and who put that at great risk
524	Insurance companies are con men, internet providers such as virgin media falsely advertising
32	Insurance companies that fail to honor claims
731	Insurance factory insurance group. They asked me to send proof of my no claims, which I did but it got lost in the post. Instead of them contacting me, and asking again (which I would have been fine with and sent another one straight away), they decided it would be okay, to help themselves to £850 out of my bank account. No idea they would do this. Complained to them and send another proof of bonus. All I got was a half-hearted 'sorry' over the phone. They money was refunded but this was outrageous for them to do! Still in decision about going to trading standards as this must surely break regulations. Had I have had a mortgage to pay, this could have ended a lot worse.
1495	Ipswich borough council
962	It would make me angry to recall it and write about it.
1524	ITV - making x factor and britain's got talent stupidly dramatic
652	itv - no olympic coverage
1260	Jack Wills
1392	Just get angry when I am being affected by people doing things which very obviously are in-considerate for other people in the world. Some examples could be either littering or making loud noises from their homes. Also get angry when I see injustice to people.
1547	k KFC litter around their shops and rank oil on pavement. Making people fat. Mac donalds making people fat and advertising Coke cola promotion of an addictive drink. Food manufacturers for cynical exploration of people on low incomes.
927	km
1872	Kraft - for messing up Cadburys; Building Societies that de-mutualised; Tesco - for pricing vegetables in such a way that you cannot compare two products.
762	kraft, i think they're bad for cadbury.
1761	labour - they got us into this mess and gordon brown has not had to account for his actions, cameron and osbourne - they are arrogant and do not care, energy companies raking in massive profits and squeezing us dry, journalists who hype up the public and do not have to account for what they say or care about who they hurt
760	Labour and Liberal Politicians
2044	labour party
430	Lambeth council for their approach to issuing parking / bus lane tickets
522	Laura Ashley - Expensive and VERY poor customer service when a product you've bought from them has broken, they don't do a lot to help you out
348	Law courts letting people off instead of giving them a short sharp punishment to curb their antics.
2010	Lewisham Council for housing their tenants in private properties and destroying house prices in my local area. LOCOG for registering as a private company so they can hide what they're doing with taxpayer money. IOC for being corrupt. The BBC for refusing to report on the sell off of the NHS by the Government. Vodafone (and other tax dodgers) for not paying VAT. The Olympics for ruining small business in London and encouraging tax dodging for the massive corporate sponsors.
724	Liberal Democrat MP's who come up with petty ideas when there are much more important issues to put right.
134	Lie
624	Lies told by the anti-field sports lobby.
1263	Liverpool Victoria - Succumb to car insurance fraud and pass the cost on to their customer.
1285	livestock agriculture
1307	lloyds
1654	LLOYDS TSB
1481	lloyds tsb - rip people off
1359	lloyds tsb - rubbish bank
940	Lloyds TSB - unfair bank charges, do not treat me as a valued customer, make decisions about my accounts without asking me; Oxford City Council - applicatio of car park charges in parks discourages families from using them; Sainsbuys - changing the name of Tiger bread to Giraffe bread and £1 for trolleys which means you can't get a trolley if you don't have any change; Talk talk - never answer their phones and when they do cannot understand what is said; All the 'automatic' calls to my phone with pre-recorded messages about loans etc.; Cold calling companies who are over friendly when you answer without saying who they are and who pretend they are not trying to sell you anything; Cook - staff in the shop are very rude; Lloyds Tsb made my husband redundant after 40 years loyal service!
1086	Lloyds Tsb made my husband redundant after 40 years loyal service!
698	lloyds tsb, call centre, ppi callers that refuse to believe you have not ever had a loan!!!! any company that use the press 1,2, etc answering procedure
223	lloyds tsb, rboos, hampshire county council, mcdonalds
812	lloyds tsb, waiting time in branch
973	Local authority
327	Local authority. Incompetence.
1683	Local building contractor that did not arrive for appointment to work on my house (can't remember their name now).
613	Local council
755	local council
1093	local council allowing people to use disabled parking spaces when they are not entitled
1197	local council and having to pay council tax
709	local council for 'losing' my e-mail, ie. lying
1165	Local Council for not attending to repairs of the local road network.
154	Local Council Not doing what they Promised. Banks gGETTING BIG BONUSES
1780	Local Council They pay a top-up to the lower paid employees who are already being paid over the recognised rate,
830	Local council workers; Virgin media number of options when phoning them
1999	local council, constantly sending out letters to council house tenants ( a complete waste of money).
1456	Local Council, They make everything you want doing a mountain to climb. Government, They have made a complete mess of everything and prefer to hurt people on low income rather than people who deserve to be brought to justice
507	Local Government - they waste my money; Banks - they don't give enough interest to savers; NHS - they don't operate efficiently enough; Dentists - they overcharge on a regular basis and there should be no charge for over 60s
956	LOCOG and that smirry arrogant Coe!
1493	LOCOG being proud of having the largest Macdonald's in the world when they are supposed to be marketing healthy and fit lifestyles.
1744	LOCOG, their attitude towards the public and the sheer commercial nature of the Olympics.
2069	locoq for spending too much money we dont have
1558	Loft and Wall Insulation Companies - persistant phone calls
1943	London Buses - Dangerous driving by their bus-drivers
826	London Taxicard scheme- keep you waiting on the phone
1147	LOR & CHT
583	L'Oreal - they continually test their cosmetics on animals when there is no need. Tesco - for their overall domination of the supermarket marketplace. The Government - for their total inefficiency.

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.	
383	Lothian busses - lateness
239	LV who handled a car accident claim unprofessionally as the fault was not mine. nPower who charged more than they should and whose customer service was atrocious.
1220	m
1815	M
846	m,./
990	Macclesfield council
605	Macdonalds - have a monopoly of selling unhealthy food
2027	Macdonalds - push unhealthy food
1642	Macdonalds - supersizing portions and people
1736	macdonalds (bad food), coco-cola (bad drink)
1715	MacDonalds and other fast food companies Bernard Mathews etc companies that make crap food with lots of fat and E numbers beaks and feet.
965	macdonalds for sponsoring the olympics then selling burgers at the events
1646	MacDonalds promoting themselves through the Olympics gaining huge advertising advantage encouraging youngsters to eat bad food.
1548	macdonalds Rubbish food
608	macdonalds, poor food causing ill health and not taking responsibility.
1120	macdonalds,BG,Royal Mail
1506	Macdonalds, Cadbury, P&G
1031	macdonalds, coca cola and other fast food companies selling unhealthy food. Tesco for their 'offers' which sometimes are confusing
483	main thing is international "Hello ma'am" calls
670	mainly just irritated not angry
1034	Making me go online to read/print bills etc. Prefer paper through post. Banks, credit cards (mbna)utilities (eon, bt, gas). Even making me read meter input reading etc etc etc. My own time is precious, prefer them to create new jobs and send someone round...
867	many
1375	Many companies that use call centres in foreign countries; I feel annoyed that I feel a little racist because I just cannot understand them! Lots of companies annoy me with their sexist advertising (both ways)...I could go on for a while!
1751	many of the make-up/shampoo companies, who talk pseudo-science and go on about 'natural' products
495	Marks and Spencers for leaving our town.
200	mbna keep phoning from india even though you have set up a repayment scheme and are sticking to it
575	MC DONALDS
1794	mc donalds for selling such unhealthy food
1417	Mc Donald's, Coca Cola - sponsoring major events, low sense of corporate social responsibility.
1577	McDonalds
	McDonalds - Corporate sponsorship and marketing rights of events like the olympics that should be promoting decent food and not overprices pap.
59	Starbucks/Coستا Coffee etc - overpriced and overexposed. Should be more independant retailers and less corporations on the high street. Wonga/Payday loan companies - bunch of sharks that prey on people who have poor money management skills and the poor in general and extort them. Even taking money out of accounts after loan has been payed off. PPI claim companies - You don't need them and they are just jumping on a bandwagon ripping people off.
1314	McDonalds - make people fat, KFC - make people fat, Coca-cola - harm water supplies, Dow Chemical - refuse to clean up mess from Bhopal Disaster, Shell - cause problems in the Niger Delta, Nestle - harm children in the developing world.
338	McDonalds - Only company allowed to sell chips not accompanied with a fish. IT MAKES ME SO GOD DAMN ANGRY! & ME FAT!
168	McDonalds - Think their sponsorship of the Olympics is completely inappropriate
1464	McDonalds - Why are they sponsoring the Olypics, it sets the wrong example to young people
909	McDonalds & Coca-Cola for supporting the Olympics, Tax dodging companies (like Vodaphone), Banks for being the elite criminal class (like RBS and Barclays)
2023	McDonalds and KFC, far too much paper wasted in packaging
323	mcdonalds always promoting sports events and then helping to make our children obese to make money
1296	McDonalds Coca-cola Starbucks EDF L'oreal Maybeline Maxfactor Unilever
2007	McDonalds for selling disgusting rubbish as food for children when it is barely fit for pigs.
676	McDonalds for the litter outside their shops - Tescos for opening shops in rural areas but not taking on the local Post office as well leaving areas with no Po's.
1181	mcdonalds having a monopoly on olympics- surely their really bad food at pretentious prices should not be seen to be British cuisine at all- they are american- and no way can you feed future medalists on rubbish and pretend it is healthy! the olympic ticket people- huge blocks of empty seats- a scandal! the BBC for licence fees and not offering fair alternatives to sport
1190	McDonalds help to promote bad eating habits to young people.
1283	McDonalds poor quality exploiting children
1733	McDonalds who are Olympic sponsors and the fact that they're not allowing anyone else, except for fish & chip outlets, to serve chips. I'm angry that they are freely allowed to sell THEIR rubbish food.
740	McDonalds, Burger King, KFC, Pizza Hut, Dominoes, Coca Cola, any fast or bad food. Very bad for the nations health. Cigarette companies killing many people
1258	McDonalds, Coca Cola, Cadbury, Barclays, PC World, HSBC, probably quite a few really
1566	mcdonalds, KFC etc- encouraging poor diets, using children as a tool with aggressive marketing-helping to create an obese society
854	McDonalds, starbucks etc for being everywhere All banks for being thievesall power companies for being thieves
477	mcdonalds, starbucks, etc. that take over highstreets
634	mcdonalds, the prolific use of paper products which invariably end up thrown out of cars and which litter the roadside
853	McDonalds, they pretend to promote healthy food and yet they are contributing massively to the obesity crisis. RBS and HBOS for playing roulette with our money and financial security.
1745	McDonalds. Having the sole right to sell thier American crap at the London Olympics, when all us Brits want is fish and chips!
1116	McDonalds/Fast food restaurants,
161	meh
749	Microsoft / EA - Treating consumers terribly.
2009	mmommothshire council
528	Monsanto for poisoning the planet, Merck for poisoning the people, Goldman Sachs, JP Morgan Chase, HSBC, Barclays, RBS and others for being complicit in defrauding the world and impoverish it
1624	Morphy Richards - false advertising
1229	Morrisons - unfair low pay
344	Morrisons Supermarket - Consistent errors with prices at checkout.
1775	Morrisons supermarket- their lanes are too narroe and their staff are really unhelpful.
773	Morrisons: bullying
699	most banks
1337	most banks and their disregard to how they are exploiting public. Govt for levying high taxes on petrol/diesel
182	Most companies can and will do something to make somebody angry. Machines break causing problems and humans make mistakes
1906	Most large companies make me angry because of their unethical business practices. The companies sponsoring the olympics (such as Visa and Macdonalds) are posing a particular problem for civil liberties right now by shutting down competition and dissent in London.
1153	Most of the MP's!
1184	Most of the supermarket brands for wrecking our high streets and, allegedly, ripping off farmers.
417	Motorola. Call centre in India with incompetent staff that don't speak English reading off of a script.
882	MPs. Because they refuse to reduce there numbers.
487	msc cruises, british politicians throwing uk tax money to foreigners & their country, also its harder for us to get back into our own country than illegals. all immigrants should not be allowed in whilst we have jobs on offer and our own people should be trained for them, also the indigenous should be priority for jobs or companies taxed more for taking them on. the rich being tax avoiders whilst going after the easy option.
1265	my boss
90	My employer for being so corrupt and not treating employees equally-this has affected me as I do not get reward, recognition, or opportunities that I deserve yet other favourites do constantly.
1450	my landlord
542	My local council for never giving a definite answer to a question or giving conflicting advice
982	My local council for not keeping the area free of overgrown bushes etc.
1606	my local refuse collection company - may gurney - refuse collectors who deliberately leave bins to cause an obstruction
486	My local store Tesco Express, where the service is shocking. The Royal Mail as there collections and deliveries get worse and worse.
1362	myself for being lazy at times
1601	myself mainly for doing the wrong thing

	Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.
627	n
747	n
1011	n
1985	n
660	n power - so rude and useless
17	n/a
18	N/A
48	n/a
69	n/a
123	n/a
131	n/a
135	n/a
140	n/a
141	n/a
144	n/a
171	N/A
191	n/a
211	N/A
213	n/a
228	n/a
247	n/a
276	N/A
281	N/A
303	N/A
304	n/a
319	n/a
328	n/a
330	N/A
331	n/a
347	n/a
365	n/a
409	N/A
431	n/a
454	N/A
456	N/A
462	N/A
468	N/a
473	n/a
494	n/a
570	N/A
573	n/a
602	N/A
647	n/a
663	n/a
685	N/A
703	n/a
726	N/A
734	N/A
741	N/A
763	n/a
765	n/a
833	n/a
843	N/A
862	n/a
895	n/a
918	N/A
919	n/a
938	n/a
966	n/a
1015	n/a
1019	n/a
1042	n/a
1050	n/a
1058	n/a
1067	n/a
1077	n/a
1081	n/a
1122	N/A
1123	n/a
1145	N/A
1149	n/a
1151	N/A
1156	N/A
1200	N/A
1207	n/a
1218	N/A
1228	n/a
1232	N/A
1239	N/A
1248	N/A
1252	N/A
1279	n/a
1281	N/A
1304	N/A
1316	N/A
1317	n/a
1322	N/a
1366	n/a
1425	n/a
1504	n/a
1514	N/A
1527	n/a

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.

1531 n/a  
 1541 N/A  
 1552 N/A  
 1586 N/A  
 1647 N/A  
 1649 n/a  
 1666 n/a  
 1669 n/a  
 1760 n/a  
 1809 n/a  
 1810 n/a  
 1811 n/a  
 1812 N/A  
 1820 n/a  
 1844 n/a  
 1905 N/A  
 1916 N/A  
 1921 N/A  
 1923 n/a  
 1931 n/a  
 1942 n/a  
 1949 N/A  
 1991 n/a  
 2049 N/A  
 2062 n/a  
 2066 N/A  
 2071 N/A  
 2073 N/A  
 1767 n/k  
 1848 n/a  
 7 Na  
 20 na  
 71 na  
 86 NA  
 92 na  
 96 na  
 97 na  
 105 na  
 174 na  
 222 na  
 286 na  
 293 na  
 296 na  
 301 na  
 333 Na  
 337 na  
 380 na  
 401 NA  
 525 na  
 548 na  
 637 na  
 640 na  
 652 na  
 667 na  
 727 na  
 752 na  
 814 na  
 906 na  
 916 na  
 1048 na  
 1064 Na  
 1066 na  
 1095 na  
 1137 na  
 1139 NA  
 1150 NA  
 1163 NA  
 1231 na  
 1233 na  
 1264 na  
 1273 na  
 1300 na  
 1301 na  
 1320 na  
 1365 NA  
 1370 Na  
 1373 na  
 1376 na  
 1395 Na  
 1396 na  
 1413 na  
 1434 Na  
 1466 Na  
 1477 na  
 1499 Na  
 1532 Na  
 1741 NA  
 1755 NA  
 1778 na  
 1779 na  
 1819 na  
 1827 na  
 1839 na  
 1847 na  
 1885 na  
 1907 na  
 1908 Na  
 2017 na  
 2031 Na  
 2039 na  
 2065 na



Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.	
253	Nat West
1192	nat west bank
1198	Nat West bank for offering a poor service
1873	national trust, the way they treat their volunteers
227	Nationwide - unhelpful and rude very bad customer service
1009	Nationwide bank charges
285	nationwide building society - overcharged me on my mortgage this month putting me in financial difficulty my old work, kwik fit insurance - messed my last wage up by not paying my holiday allowance when i left
1545	NatWEest Barclays
815	natwest
1280	Natwest - always issues when cards expire. Admiral - terrible service when actually asked them to do something after 12 years of paying premiums. Apple - general 'control freakery' and NO FLASHPLAYER! (Get over yourselves) and Orange Broadband - terrible customer service after 6 weeks of intermittent broadband access. No UK staff intervention and constant repeating of basic steps to find problems despite same issue re occurring
1091	NatWest - took three tries to open the correct ISA account despite going into the bank and asking the financial advisor to fill out forms for me. Any supermarket that does not keep its shelves stocked up - Waitrose at 11.30am and no full fat milk in 2 pint bottles - 3 trips running!
1630	NatWest for not helping me out when I needed despite banking with them for over 20years
444	NatWest rip people off by saying terms and conditions constantly.
1526	Natwest they are incompetent and have poor customer service. Lloyds TSB encouraged me to lie on a credit card application so refused to apply.
1235	NbP
1590	nearly all brands because if their high prices and obscene profits
1212	Nescafe for exploiting the socially and economically disadvantaged: selling milk to Third World mothers and buying up and demanding Ethiopian debt. Sainsbur Tesco et al for only stocking 'popular' brands/items, popularity being defined by massive rather than regular demand. Government for bad-mouthing public services simply to support an ideological case for Privatisation - acting precisely like company/brand on a mass-marketing campaign but with less trustworthy data and reasons....
968	Nescafé Gold Blend high cost of coffee when they are often discounted because people cannot afford to pay for them. high cost of Marigolds rubber gloves have increased by 25% this year - I need to use these for work and cheaper brands do not last
1486	Nestle
1498	Nestle - giving free baby milk to third world countries until mothers milk dries up and then charge said countries for milk
1409	Nestle - Not Ethical, Supermarkets - greedy, not ethical, Ryan Air - greedy
1786	Nestle - promoting the use of formula over breast milk in developing countries; Coke - for using poor local conditions and ineffectual governments in foreign countries to abuse human rights; BP - for their poor response to the Gulf Oil Spill.
1776	Nestle - selling artificial baby milk powder to third world mothers who do not have sterilisation facilities clean water or the money to buy it!
1346	Nestle - socially irresponsible marketing practices in developing world; Shell - its pollution record/general cavalier attitude to the environment (eg in Nigeria & the Arctic); RBS (amongst others) - bonuses;
1508	Nestle - their continued disregard for the rules about marketing baby milk to the third world
1441	nestle - they kill babies in order to make a profit
1735	Nestle and subsidiaries
1054	nestle anything that funds israeli army to kill palestinians...the govts that sit back and watch massacres in syria and burma
1411	Nestlé claim formula milk is an equivalent of breast milk, unempower women & kill babies through causing them to be malnourished or contract dysentery
1275	Nestle for immoral marketing campaigns, particularly in developing countries.
591	Nestle re babyfood gifts to hospitals in 3rd world countries; Total for supporting the Burmese generals; Sainsbury's and KFC for selling halal meat.
1520	Nestle, sell powdered breast milk to poor mothers who cannot then afford to continue feeding their child
941	Nestle, their abuse of their position to sell their products in developing countries. Particularly the dreadful consequences to health resulting from their pushing infant formula in countries where this puts babies at risk
678	Nestle; Kraft foods; London Olympics Committee
219	Nestle-untruthful csr....
429	Network Rail, incompetent
2029	network rail, London Underground and Transport for London - how can they get away with their prices and behavior? Unions, these days I have heard about them striking over the colour of the roller towel, time to crush them!
1932	New Look in Worcester Crowngate Centre - a few years ago they displayed a poster which read 'Trousers Was Ex Now Ex.' Public notices should be printed with the correct use of 'was' and 'were'. Small independent shops are particularly bad when it comes to hand written notices and basic English.
1484	News International - phone hacking scandal, misrepresenting the facts to sell a story. Disclosing unnecessary personal details about people.
1626	News International - shallow tabloid values, and ingratiation with establishment. Also Daily Mail - everything has to be 'fury'. Microsoft - formerly very dominating in some computer issues. Macdonalds - scarcely actual food that they serve. Clothes that have their label on the outside.
1727	News International and its journalists and executives. Their denial of what is patently immoral and unethical behaviour carried out by their papers over years.
1772	Rebekah Brooks' nauseating hypocrisy.
1772	NewsCorp, they influence governments too much
1961	Newspapers
1384	Newspapers - writing irrelevant rubbish
942	Newspapers and television news- always negative. No matter what the story is there is always a negative slant - even to a positive story. The news is not told as it is, but by political agenda of the station or newspaper.
173	Newspapers that hack peoples phones without permission
1641	newspapers. they are strangers to the truth
357	NHS
615	NHS - IT IS AN INEFFICIENT AND UNWIELDY AND AT TIMES CALLOUS ENTERPRISE.
1509	NHS - Management that don't listen or respect their staff. Say yes yes yes, and do NOTHING!
1189	NHS Barclays BT
1835	NHS bureaucrats who keep on re-organising unnecessarily just to enhance their own career prospects
977	NHS For poor treatment. NHS Ombudsman, for not looking at complaints in a fair way. NHS Pension Ombudsman for not looking in to coplaints in a fair way.
675	MP's for not helping when they say they will. Virgin Media for miss selling.
1828	nhs trust becoming community interest group
1267	NHS, Swinton, Labor Government
466	Nike - exploit child labour in developing countries
611	nike - lack of customer service in the flagship shop (oxford street),
300	Nil
928	nil
1071	Nil
1925	nil
1971	nil
1975	nil
2055	nk
115	no
147	no
218	no
237	no
547	no
671	no
679	no
704	No

	Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.
863	no
976	No
1010	no
1115	no
1445	no
1468	No
1472	no
1618	No
1664	no
1868	no
1892	no
1924	no
1927	no
1974	no
2018	No
2020	no
294	no - this is silly!
1584	no brand makes me angry. I am annoyed by UK companies that make money from the UK yet chose to build elsewhere in the world, like Dyson for example, but not angry, can't do anything about it so no point in being angry, just don't buy their products.
788	No brand.
545	No brands in particular but a lot in general
437	no brands make me feel angry
493	No comment
872	no comment
1194	no comment
2047	No comment
635	no companies are worth that much interest in my well being
1211	No companies make me feel angry
520	No companies specifically
36	No company in particular
696	No company or brand really makes me angry.
1291	No individual brands, as they all behave the same
1485	no one
79	no one specific but any company that lies about its green credentials or the salt/fat/sugar content of its products just to make more money
580	No one specifically
914	no one stands out
1164	No particular brand comes to mind
827	NO PARTICULAR COMPANY
1821	No Particular company
568	No particular culprits; I tend not to get very angry at impersonal entities.
720	No response
1639	no response
1860	no response
2011	no response
952	No specific names but lately I have been receiving cold calls from companies suggesting I may have been overcharged by banks and offering to act for me.
1026	no win no fee compensation lawyers
1178	Noke
2000	non
3	none
4	none
12	none
16	none
23	None
27	none
31	none
45	none
72	None
75	None
76	None
85	none
93	none
101	NONE
104	none
116	none
130	None
143	none
150	none
157	none
165	none
167	none
178	none
188	none
220	none
226	none
231	None
256	None
278	NONE
295	none
299	None
306	None
314	none
320	none
324	none
332	none
336	none
342	none
370	none
379	none
388	None
393	none
396	none
418	None
436	None

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.

439 none  
 442 none  
 448 NONE  
 461 None  
 474 None  
 475 None  
 476 none  
 480 none  
 491 None  
 518 None  
 519 none  
 529 None  
 537 none  
 552 none  
 553 None  
 555 none  
 560 none  
 576 None  
 585 None  
 592 none  
 594 none  
 606 none  
 622 none  
 653 None  
 680 None  
 697 NONE  
 701 none  
 702 none  
 715 none  
 743 none  
 745 none  
 758 None  
 764 none  
 770 none  
 794 none  
 803 none  
 817 none  
 819 none  
 824 none  
 828 none  
 835 none  
 850 none  
 860 none  
 883 None  
 884 None  
 889 none  
 898 none  
 903 NONE  
 946 none  
 967 None  
 971 none  
 984 none  
 988 none  
 989 none  
 991 none  
 999 None  
 1005 none  
 1014 None  
 1023 none  
 1061 none  
 1082 none  
 1084 none  
 1094 none  
 1097 none  
 1102 none  
 1103 none  
 1105 none  
 1119 none  
 1131 none  
 1136 none  
 1148 none  
 1152 none  
 1165 NONE  
 1182 none  
 1195 none  
 1199 none  
 1202 none  
 1213 None  
 1214 none  
 1230 none  
 1243 None  
 1257 none  
 1278 none  
 1287 none  
 1310 none  
 1332 None  
 1355 None  
 1380 none  
 1386 none  
 1391 none  
 1416 None  
 1421 None  
 1423 none  
 1428 none  
 1433 None  
 1438 None  
 1449 None  
 1463 NONE  
 1489 none

	Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.
1512	none
1523	none
1530	none
1534	None
1556	None
1562	none
1582	none
1585	none
1598	none
1608	none
1622	None
1623	none
1633	none
1644	none
1645	none
1648	None
1661	None
1668	none
1671	none
1673	none
1678	none
1680	none
1704	none
1705	none
1706	none
1722	none
1732	none
1740	none
1746	None
1748	none
1768	none
1795	none
1814	None
1816	none
1818	none
1823	None
1830	none
1837	none
1843	none
1851	None
1866	none
1874	none
1879	none
1884	None
1890	none
1891	none
1903	None
1918	None
1934	none
1953	None
1958	None
1959	none
1963	None
1981	none
1986	None
1998	none
2005	none
2013	None
2021	None
2043	none
2072	None
2074	none
1610	None come to mind
1383	None come to mind specifically
1101	None I can recall
1420	none I can think of at present
796	none i can think of right now
49	none in particular
514	None in particular
870	None in particular
1029	none in particular
1074	none in particular
1944	None in particular
1462	None make me angry
432	none makes me angry
2045	None off hand.
1726	none really
921	None really! Only individuals.
1658	None simply individual person not companies or brand
790	none specifically
920	None specifically
1021	none specifically
1628	None that I can recall
708	None that make me sufficiently angry to mention
1080	none to mind
1171	None, only the Government really annoy me
260	None.
1002	None.
1125	None.
880	none. anger as such achieves nothing
1298	None...
886	Non-specific
1227	noone in particular
661	noone specific
1089	northern rock
1846	not
224	not applic
464	not applicable
837	Not applicable
1762	not applicable
424	not applicable - I'm a very calm person
1331	Not having anyone to speak to just press this press that and holding on for ages. Also big companies with no direct phone numbers

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.	
1602	Not make angry as such, more get annoyed with: patronising people, MP's not answering a question properly, people able to work swinging it and tax dodgers.
	Also bank bonus.
446	not prepared to answer
1922	Not prepared todo
1410	not sure
62	not sure
169	not sure
212	not sure
250	not sure
421	Not sure
711	not sure
800	not sure
1244	not sure
1513	not sure
1719	Not sure
1515	Not sure really!
718	Not willing to say
60	nothing
600	Nothing
625	nothing in particular
1677	Nothing in particular
1954	Nothing in particular
540	Nothing makes me that angry but I get annoyed with stupid advertisements!
1249	Nothing specific, generally get annoyed with big companies who are all profit focused.
1700	Nothing springs to mind.
1402	npower
1432	npower when they put up my monthly charge when I'm in credit. British airways when they will not discuss your complaint over the phone
1933	npower/british gas when deal unfairly with people
687	Nursing and Care staff who either haven't had proper training or have no 'common sense' how to look after people with Dementia. Utilities Companies who make high charges for inspection work etc. and don't provide a 'breakdown' of those charges. i.e. Southern Water.
1124	O2 - I couldn't get my details removed from their system TalkTalk - the service is rubbish and the call centres just sound far away
1073	oil companies - polluting and damaging the environment, the Olympics ticket website!, Asda, tescos, Sainsburys et al lowering the price they pay british dairy farmers, McDonalds and other fast food outlets rubbish everywhere, Sainsbrys local and Tesco Metro going into local neighbourhoods and taking away the livelihoods of local shop keepers.
924	oil companies for charging massively for petrol whilst they line their fat pockets
1522	Oil companies like Shell - their greenwash is unfair.
252	oil companies prices too high
63	oil companies, utility companies eyc. there prices/bills go up like a rocket & come down like a feather
581	ok
472	OK/Gloss/The Sun/The Daily Star - Report news/gossip in an unintelligent way whilst making claims bordering on the absurd
1110	Olympic sponsors not using the seats!
1403	olympics
1062	Olympics sponsors: ATOS - treatment of disabled people; McDonalds, Coca Cola etc. promotion of unhealthy food; Rio Tinto, Coca Cola, Dow Chemicals - treatment of workforce and the communities they work in; BP - greenwashing whilst causing huge oil spills. Non olympic sponsors could go on forever! Topshop, Boots, Cadbury's, Google, News International, Vodafone and many more - tax dodging. Tesco, Greggs, Poundland, British Heart Foundation, Scope, WH Smith, Argos, ASDA - involvement in forced labour schemes for unemployed
737	One that you didn't have in your list - rich people who avoid paying their share of taxes(usually legal but amoral)when they would still have more money left than most of us earn in a lifetime and probably losing the economy more money than the benefit cheats. Sponsors of the Olympics who will not allow the simplest use by very small companies/groups of the word 'Olympics'
892	Only banks and bankers generally and in R.B.S. in particular as a customer
549	orange
21	Orange - poor customer service
1039	Orange - they charge too much for broadband
1480	Orange Broadband
1591	Ordered items from USA and Uk delivered item to wrong address. I could not claim compensation.
1471	Our completely incompetent council and police force. Massive problems locally with noise pollution, violence, general rudeness and pollution from students.
1266	Neither the council nor po9lice will take any action to deal with the huge disruptions these malcontents bring to our city.
1490	Outsourced call centres
1368	OVERCHARGE CERTAIN ITEMS TO MAKE UP FOR CHEAPER ONES CO OPERATIVES INCLINED TO BE GUILTY
769	P&G advert claiming to support Mums, I find this patronising and sexist
1721	P.P.I CLAIMS
1862	pass
1712	pay day loan companies make me angry. the very people they claim to help are vulnerable and often lack financial common sense, therefore I feel they are immoral and should be outlawed.
1729	pay day loans because they prey on people who are short of money
1595	payment protection phone calls as I have never taken out payment protection services
119	PC World: contempt for customers; British Telecom: Likewise; Tesco: Control freaks; Kraft Foods: Ruthless takeover of Cadbury; All companies with 0844, 0870 numbers: Rip-off phone-call prices; All companies with offshore call-centres: their operators stick to a pre-written script and don't recognise that they are speaking to a human being.
207	Pension companies in general, high charges for looking after my money
820	people who come in from the eec countrys
289	People who go on strike in THIS day and age; people who hurt children or animals.....
1863	People who say they will call you back after a complaint and NEVER do - The Local Council. People in authority who try to bully those less fortunate.
851	Pepsi, Coke and others food & drink companies for poisoning the general population. Most Pharmaceutical companies for the same reason.
232	Petrol companies who pollute the earth,cosmetic companies who use animals for there research.
335	petrol companies
318	petrol companies and government putting prices up faster than when they reduce them
1539	Petrol companies that take forever to pass on lower prices
1276	petrol companies. make a huge profit whilst people struggle to afford their products
1303	Phone company's cold calling
1909	planners ignoring the rules
890	politicians
1568	Politicians - lie, cheat, deceive, manipulate, avoid answering questionsBankers for their greed, hypocrisy and now advertising as if they are doing us a favour, lack of lending
1563	politicians expenses. senior bank bonuses, misselling banking products
1766	politicians who are self seeking and money grabbing, benefit fraudsters, drink drivers and arrogant drives who put other people at risk of death or injury.
1765	politicians who disrespect the democratic pcess and try to reengineer society in their own image
623	Politicians, bankers, the EU
1685	politicians Who make statements which are blatantly untrue and make promises they know they will not keep
1167	porche cars cutting you up
315	Port Talbot Council. renegeing on its promise to rebuild our swimming pool complex after it was destroyed by fire.
1948	Port Vale
1271	post office dirty places ripping you off
1030	Pot noodles
1675	PPI calls
1215	PPI claim companies - continually sending txt's, accident compensation companies - continually sending txt's
864	ppi CLAIM COMPANIES RINGING YOU AT HOME
114	ppi claim companies, bt,
917	ppi cold callers
899	PPI cold telephone callers
458	PPI companies because they cold call.
	PPI companies call too often

	Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.
712	PPI either phoning or cold calling
64	PPI insurance "lawyers", compensation "lawyers" and cash for gold companies - all make out they are on your side but they just want a load of cash for themselves. All jumping on the band wagon.
1203	prefer not
1193	prefer not to say
1936	Pretty much all big banks and corporate businesses because they are only interested in their own gain and have no sense of responsibility
521	primark
1540	Primark - exploiting young children to work
1364	Primark - using child labour to make their products
1781	Primark because they pay low wages to workers in foreign countries to produce the clothes they sell.
1068	Proctor and Gamble - Continue to test on animals while spending little money on researching alternatives.
1580	Qatar airways-Hypocritical nation hypocritical company! Was refused boarding for a long haul flight because I had not brought the credit card I paid for my ticket with some 2 months earlier to the airport. No customer help or support.
856	Rangers, Vodafone and other companies that don't pay their taxes. RBS, Barclays and other banks who have caused financial crisis and expect us to foot the bill but still pay out big bonuses.
91	Rbs
187	rbs
902	RBS
949	RBS
1254	RBS
1970	rbs
804	RBS - funded by the taxpayer and still awarding themselves massive bonuses and still corrupt
907	RBS - Incompetence
498	RBS - let me a lot of money and they still get bonuses
1107	RBS & NatWest. They have racked up HUGE debts, had to be bailed out by the government yet seemingly have no remorse. News International. They bugged people's phones by way of listening to messages and tried to cover it up. I still do not believe that we have or ever will get to the bottom of it. ATOS. I am disabled and have had to go through 2 assessments by the DWP. After each assessment I have been told that "Don't worry, you are genuinely ill/disabled and we will not ask you to go through this again". Now I am having to go through it all again for the third time !!
782	rbs conning the public
505	RBS for wasting money & not doing a good job.
386	RBS group losing everyone's money; Gordon Brown for selling all the gold at lowest price (idiot); Proctor and Gamble's add based on the olympics where the union flag was upside down.
38	RBS- have no interest in individual customers only want your money and are very unhelpful when you need help. British GAS- PRICES ARE RIDICULOUS HOW CAN THEY MAKE MASSIVE PROFITS WHILE THE CUSTOMER PAYS UNREALISTIC PRICES FOR FUEL. THE GOVERNMENT NEEDS TO TAKE CONTROL OF THESE FUEL PRICES AND NOT ALLOW THESE ENERGY COMPANIES TO CHARGE SUCH PRICES.
672	RBS high pay for senior executives for immoral behaviour
1036	RBS Robbing, lying, cheating, arrogant, pig ignorant, Fife Council spending my council tax on vanity projects
1553	rbs they are covering their own backs. They are charging as much as possible to their customers, and whilst they say publicly that they are lending to business they are in reality doing the opposite.
1309	RBS unfair charges
1567	rbs, asking shareholders for more funds without telling them they were in trouble, it was misleading and should be compensated
557	RBS, Barclays - because of their continued disdain for us and not reining in excessive pay. Innocent - because they are ruthless in their approach to business so at odds with their image, also their food labelling is really bad for people with allergies. Simple - because they say they're simple but their products are full of crap
706	RBS, Barclays - stealing from the population.
751	RBS, BARCLAYS, grossly unfair salaries and bonuses. Virgin and the Conservatives for privatising the NHS. Celtic Football Club for allowing fans to sing IRA songs
209	rbs, lloydstsb, bp, cameron, milliband
1895	rbs, lloyds, barclays
766	RBS: One again bad customer service, more losses and seeing to be in it for themselves, not the customer.
619	RBS: Barclays
1980	RBS: HBOS: Labour Party
1564	reading borough council wokingham council reigate council waste bins every where Thames water cost and hosepipe ban Asda Sainburys Tesco 2 4 1 deals buy one get one free etc making people have more food than they want or need also these deals are more for families than singles and the elderly childrens parking bays near the disabled
1597	Record producers that allow bad language on records. The FCUK logo.
1013	right now the BBC playing around with the news schedule on BBC1. Is it too much to ask to have 30 minutes of news amongst the Olympics? Companies that have too much money and are throwing their money away on sports sponsorship instead of creating fair prices for their customers without whom they wouldn't exist, particularly football. There is far too much money thrown away on football. Banks and other companies throwing their money away on ridiculous bonuses for their top executives. How much money does one need to live on?
993	rip off politicians we are all in this together cobblers
668	Royal Bank of Scotland - fees they charge are ridiculous.
901	Royal Bank of Scotland - loose money so share price keeps dropping
1406	Royal bank of scotland - not lending to people after we bailed them out Vodafone - not paying almost £6bn in taxes during a recession. any company that avoids paying taxes
1692	Royal Mail
1920	Royal Mail - LOSING POST! late postmen! rubbish company. --- BT! Worst company ever! -- no viable alternatives.
643	royal mail management are bully's
434	Royal Mail, - rude customer services,
596	RSPCA poor use of money
492	rtc exploitation of areas and local people in these areas
911	Rupert Murdoch/Daily Mail/Other tabloids - creating a false view of the world.
1990	Rupert Murdoch/News Corp- Lack of morality and sense of decency
1519	Ryanair treating their staff badly - bad wages, sacking them if they're sick, not recognising unions, sexist calendars. McDonalds selling food that's bad for people, lying about it, anti-union, awful animal welfare, bad environmental record + being the ones in charge of volunteers at the olympics. Nike, adidas - sweatshop labour. G4 - bad for prisoner and workers' rights + incompetent, taking over jobs that should be done by the state. Barclays, vodophone etc avoiding taxes. Coca cola killing trade unionists in colombia, encouraging people in developing countries to feed their children fizzy drinks instead of milk, sponsoring the olympics. Nestle - aggressively advertising baby milk formula in the developing world
1135	ryanair....extra add on costs. amazon.....avoiding uk tax. all banks.....how are they still paying bonuses? energy companies.....raising prices but making huge profits. any company which tests on animals.
78	ryny
1753	SafeStyle UK for their persistent cold calling.
1544	sAGA
849	Sainsburys/ for promoting genetics without further research. Fridge manufacturers who insist making freezers same size or smaller than the fridge.
841	Sainsburys - Selling cheap trashy items from China with no regard to the poor wages people are receiving for making these items. All they want is for customers to come in and buy them so they can make money
1799	sainsburys and santander, terrible customer service
1587	Sainsburys who promote healthy eating and living e.g. the schools fitness vouchers but have displays of chocolates, tins of biscuits etc at the front of their stores in the run up to Christmas and Easter tempting children to eat these foods.
502	Santander Bank when their eyes glaze over when you have a complaint and point you to their free phone and ask you to contact a call centre
725	Santander
1841	Santander
1351	Santander - atrocious customer service
832	Santander - constanting bombarding me with bank charges
1348	Santander - they have the worst customer call centre of any company I've ever dealt with, rude, obstructive and just plain useless!
1201	Santander - took 18 months to repay my credit card when a holiday was cancelled due to the Ash cloud (and persisting denied that they should be paying, and lying to me about the state of their internal processes)
923	Santander - unfair bank charges
1693	Santander bank charges; BT call centres I can't understand the Indian operatives;
1246	Santander bank for jance charging me £35 for going on the red for 2pence which was paid back the next day!!
1614	Santander caused me to have a large fine. 02 were completely useless in their customer service.
2019	Santander for unfair unauthorised overdraft charges. Barclays for LIBOR rate scandal.
1361	Santander just a ripoff bank
1757	Santander, bank charges; news international no ethics;
1824	santander, local council
1092	Santander, tesco
1652	santander, unfair charges

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.

490 Santander: so incompetent! Cause me so much time/trouble chasing up 'lost' cheques and Direct Debit mandates etc.. eBay: for not having the will to support sellers when stroppy/unethical buyers cause problems. They are totally on the side of the buyer. Plus, their fees are unfair. BT: (my telephone and broadband supplier. Their helpdesk personnel are so nice and very knowledgeable but they all speak with an impenetrable Indian accent which I just cannot understand. TI puts me off trying to contact them. I get so angry and fristated by ANY company that has outsourced its call centres/customer services to India.

391 Santander-Poor customer service, passed from pillar to post, call centre outside the UK

428 santhader - crap customer service

950 scc

1078 Scotrail: unannounced train cancellations

56 scottish gas jgh prices large profits banks the same MP's large pay/expenses and government cutting money/benefits of poor people eg. pensioners sick/disabled

994 scottish power always in credit with them and wanting to increase monthly payments

88 selecting responses from a list is much better than having to type loads of stuff

163 Serif - cold calling constantly

1038 Sevco ltd. - its existence

389 Severn trent water, treat their staff like criminals

822 Shell - I think they make too much money

620 Shell & BP for keeping fuel prices artificially high

1387 Shell- aiming to drill for oil in the Arctic

1542 Shell for Artic drilling, BP for oil huge spillage,Coca Cola for selling sugary products,Gilette for testing on animals,

385 Shell petrol stations, you collect all the points and you find out that u have to spend 500 points for like 3.50 of petrol 500 points is like £300 for £3.50

714 shell, BP, Total for petrol increases

368 Shell-drilling for oil in the Arctic Ocean, John West Tuna-unethical fishing, KFC-destruction of the rainforest, Subway-selling halal meat in one of my local branches

931 shops

287 shops that try to get you to buy things on offer when they are really charging more for them

399 Sky - hacking scandall and rupert murdoch in general

1796 Sky - the Murdoch empire, for the hypocrisy and lack of morality.

650 Sky - their customer service is not effective or good enough

1758 sky television - misleading adverts

995 SKY TV, TOO MANY ADVERTS.

1222 SKY, apple, Bank of England, all of the banks

112 Sky, News of the World, Murdoch empire - telephone hacking , potentially affecting police inquiry

1702 Sky, their unfair practices in failing to distribute their channels on as many platforms as possible

148 sky, they are greedy and have terrible customer service. british gas, again terrible customer service.

689 Sky. Load of crooks running it. All banks ripping off their customers.

1027 Sky. Sky makes huge profits but still put up prices.

195 sky... they are con men and get away with it...

275 SKY.....their call centre not being able to talk to someone that understands what you are calling about

455 SKY/ BRITISH GAS/ALL OVERSEAS CALL CENTERS

1996 So called solicitors cold calling to try and rip you off for PPI etc...

707 Sony - dreadful support service All Olympic sponsors - monopolistic behaviour

1272 Sony for keeping the prices of video games & consoles so high

184 sorry no

1099 southampton council.....promises of support and help only seen by their total failure to support or show empathy with problem and lied when confronted

556 Southeastern trains - they are incompetant and cant run the railway it does my head in, they are so useless.

541 Specialist Paint Maintenance and Paint Manufactures.Unfair dismissal and not giving me time of for a life threatening operation. (I took it)

692 Specs avers, due to recent very poor customer service and having picked up an eye infection a few hours after an eye test appointment at a local Specsavers!

1788 Specsavers - poor customer service

54 Sponsors of Olympic Games and the way they are overriding the spirit of the games trying to bully people into using only their products so they can chase big profits , Go Compare - THAT tv advert; First mainline - no consideration for bus passengers, rude ignorant drivers, poor unreliable service;

1025 sponsors who exist on exclusivity and use threats and litigation against small competitors. Also those who are inappropriate sponsors eg Heineken, McDonalds

1805 Starbucks for charging a lot, underpaying employees and destroying the environment.

1550 Starbucks, bad quality of products and coffees, IBERIA Airlines due to extremely customer services

1055 Starbucks, Costa, McDonalds and other similar - taking over everything with their branding/advertising. Daily Mail, Metro and similar newspapers - implying that be on benefits is "scrounging" or related to criminality when there are many reasons people require benefits. Similar newspapers promoting mythical idea of an "immigration problem" and causing discrimination and stigma and potential violence.

345 Stella as it's reduced it's abv; Go compare due to it's advert

508 Stoneacre Garage, Rochdale. We had arranged a test drive and had gone to alot of trouble to organise this. They phoned twice in the morning and e-mailed to make sure we would be going as planned, but when we got to the garage there was no car to test drive!! It was at Manchester Airport because one of the salesmen had driven it there and then gone on holiday!! To say I was annoyed doesn't describe it.

1940 stupid ads put on tv

1427 Sun Life Assurance - those awful adverts with Michael Parkinson

897 supermarkets

1525 Supermarkets - rising prices, poorer value for money. Weetabix - smaller sized biscuits than previously, but higher prices. The Government - paying out benefits to people who don't deserve them, lazy scroungers. Government - poor treatment of the fire brigade and pension schemes.

214 supermarkets not paying farmers fair prices

1127 supermarkets that raise their prices before lowering them and telling you that you are getting a bargain

1446 tabloid newspapers, I understand that people wish to read up to date news but tabloid newspapers sensationalise everything. I stopped reading tabloid newspapers after the Hillsborough disaster when photographers were taking pictures of people dying and not doing anything to help maybe if they had been more aware of the level of pain and devastation that was going on instead of concentrating on getting the best shot/story they could have helped save some of the people/CHILDREN that died that day and then to blame the fans added insult to injury. One newspaper in-particular (I will not even print the name) and they are still no better.

1017 talk talk

270 talk talk as such bad customer service

1997 talk talk bad costumers services unreliable service and full of foreners

216 Talk Talk because they left us without a phone for a month and they are not easy to speak to on a phone.

2067 talk talk- lack of customer services, banks - charges, government - expenses scandal

1620 Talk Talk with their india call centres

983 Talk Talk,

787 Talk talk, ripping people off. Leisure connection, not keeping our local sports centre in good condition.

691 TalktLK - POOR CUSTOMER SERVICE!

806 talktalk and their call centres in india

1631 talktalk constant cold calling by phone and at house, all insurance companys cols calling

723 Talktalk EDF Energy The Government Ikea

705 TalkTalk Telecom; Charging me for broadband that THEY discovered I cannot receive and taking four months to resolve it.

485 Talktalk,always phoning even after being asked not to.

1684 tax office, employment agencies

2014 Teachers. I actively encourage my children to study and believe that for success in education it has to be a mixture of both school and parental support. Teache drive me mad as they are unable to listen to what you have to say and have a one sided opinion. they can contact you at the drop of a hat but it is so difficult to get a teacher to return your call. Both my children have obtained a levels and are at university but teachers have driven me mad!

440 teclan - overwork and underpay their staff. Insurance companies - very annoying adverts

961 Teignmouth Town Council, Teignbridge Council

2054 telephone cold callers.will not stop talking

451 Tesco

1377 tesco

1609 Tesco

515 Tesco - Buying fruit and vegetables in sets and finding out one or more of them are bad. Always seems a delibrate move on the part of the store to get rid of the rotting products. Bus Companies whose buses do not arrive on time, or drive by when you are in full view standing at the bus stop. Or see you running for the bi and deliberately drive away.

821 Tesco - for lying about offers and prices to the public. The Government for targeting the wrong people to save money. The Labour party for the mess they have made of this country. M+S for thinking ten pounds is a cheap meal for two people. All the power companies for ripping everyone off with higher prices every year.

1989 Tesco - Rip people off The Government - Taxation too high, fuel prices too high, too much immigration.

Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.

2025	Tesco - stupid staff
1482	Tesco - they are everywhere and the stores are busy and crowded.
603	Tesco - They treat you as though you are an idiot with their prices and "special" offers.
305	Tesco - they raise prices very slyly and whenever they have a promotion they raise prices on other goods
825	Tesco - their home deliveries never arrive at the booked time and they forget half the order.
1914	Tesco are greedy money grabbers. Nestle are company with bad ethics. The banks are all corrupt.
1226	Tesco are like an industrial machine, and entering their shop makes you feel like a criminal at times.
1295	tesco being allowed to dominate the country, the council for wasting money on unnecessary things,
597	Tesco fir discontinuing products that I like; The Post Office for offering such a pitiful service, i.e. no postal collections on Sundays; Easyjet for adding on so many extra costs on top of the quoted price of a flight
2006	Tesco in Harlesden, IONDON, the staff don't do their job well and are rude.British gas don't answer calls from customers.
930	Tesco invade small local areas and take away business
366	Tesco just hate that company it is an utter disgrace
780	Tesco makes me angry for the way they change the character of area opening large supermarkets and putting smaller businesses out of work. I also hate their lack of customer care - they have no interest in public service and are just interested in making a profit.
1806	Tesco not taking out rubbish in foods, NHS for not providing enough staff, easy jet for making unnecessary delays and losing luggage
	Tesco overcharged for shoddy goods.Barclays bank Told me I could put money in my ISA a day early as it wouldn,t take effect until the right day, then they threw the money back to my current account and took two months to investigate themselves and agreed they were right and I lost two months interest after they said it would be OK to put money in! Barclays again every time you enquire about anything they make written appointment for you and then try to hard sell. This has also happened to my husband after a heart attack.Panel base surveys, I requested payment and there said my password and e-mail address which they actually e-mail me on was incorrect, I telephoned and they never replied, they still owe me over £25.00.
1570	tesco put up fuel price
234	Tesco rob farmers. & ignore complaints; Bernard Mathews - cruelty to poultry and being to the public; Nestle - encouraging women in third world countries to use formula instead of Breastfeeding. AOL - making it really difficult to cancel contract. Most Banks - greedy and profit driven, no attempt to provide a service.
733	Politicians who break promises that they have been voted in on.
1369	Tesco sneakily increase prices after having products on promotion
1611	Tesco taking over so many towns, opening big supermarkets slightly away from town centres. This has an impact on local shops in the town centres. The "threatening" techniques they use to get what they want from local authorities i.e. planning permission - money is no object to them.
1330	tesco- treat farming community unfairly
1789	tesco, misguiding with price cut promotions by increasing prices week before slashing them to higher than original price
1670	Tesco, rip-off prices.
1254	Tesco, rude employees and vermin running around the store such as rats
1956	Tesco, Sainsbury for destroying High Streets. Fast food chains for filling us full of fats and salt.
2076	Tesco, Taking over the country
768	Tesco, they are taking over the world!
842	Tesco. Do they still sell live turtles in China?
1973	Tesco. Forcing dairy farmers out of business. Virgin Media - patronising mailshots.
1731	tesco, they keep moving all the goods around the shop, so you go home and buy what you want somewhere else.
1600	Tesco: opens stores everywhere and put small businesses out
1114	Tesco; Barclays; Sky; BT; NCP; Ryanair
	Tesco=exploits everyone for its own greed.Next Plc , Adsa, = exploits workers to work on low pay even though they make massive profits and do not need money from our taxes to help them lower there own wage bill.Most of the utility companies and telecom companies for exploiting workers and customers to make more profit than they need to.
1993	Tescos - they are too big and do not treat producers fairly, particularly farmers
893	Tescos because of the way they squeeze producers; all the big banks because of their greed and corrupt practices, News International for its noxious influence on politicians, the UK economy and society in general; the big 6 energy companies for the way in which they have turned themselves into a collective monopoly - that's all for now !!
1460	Tescos for bullying local high streets and thinking they're above planning laws.
1108	Tescos. They keep advertising offers which are not really offers.
601	Tesco's: they treat their suppliers badly, and the quality is often poor.
572	the amount of money bank bosses receive
240	The banks
722	The banks (need I say more) People who do not go to work and are fit and well ( I know many) Too many foreigners in this country
544	The banks and their charges and high interest rates. Electricity, gas and water companies with their high charges.
633	The Banks ----For asking me to pay for their mismanagement of their banks and finally taking bonuses.
1459	The banks for their corruption. The head of the Financial Services Authority for advocating banks charge for current accounts
936	THE BANKS SUDDENLY CHANGING THEIR FEES AND CHARGES AND MAKING IT VERY COMPLICATED TO QUERY
1088	The banks, gas and electric suppliers, the government they all rip us off.
52	The BBC, forcing us all to pay for services we don't use.
68	The Benefits Office who fail to assess people fairly
129	the benefits system
269	The ConLib Government for destroying the hope and future of a generation inc my 23 year old son, For 'austerity' policies that only affect the poor, low paid, sick and the vulnerable whilst millionaires (ie the government) give themselves massive tax cuts.For destroying the Welfare State especially the NHS.All companies using free job centre labour and cutting back on hours and overtime for contracted staff.
1106	the conservatives, the libs, they couldnt run a play group let alone the country.....we call David Cameron the "seldom seen kid"
1929	The Conservative party
1437	The Conservative Party - their existence annoys me
646	The Conservative Party - they are evil fascist scum who are more of a threat to the future of ordinary people in this country than Al Qaeda or the Taliban could ever have dream of being.
609	the conservatives, DUP, UUP, Lib dems, Labour
1065	The Council - for making benefits too easy to rely on rather than people working. Petrol companies - for the high prices.
1398	the council re road repairs
1858	the council. government
57	
2004	THE DAILY MAIL - the scare mongering and bias with which they write is so far removed from true journalism they should be entirely ashamed of themselves.
512	The Daily Mail - they write a lot of bigoted articles
1808	The Daily Mail- unfairly labels all youth of today as lazy, rude and undeserving of anything. What they fail to mention is that it is their parent's generation who are to blame for bad parenting.
414	The Daily Mail, for EVERYTHING they say, Polititians for being lying, self absorbed arseholes with their own agenda,
1159	The Daily Mail, for promoting classist, xenophobic and homophobic (amongst other kinds of prejudice - the list is too long to fully express) bigotry.
291	The EU with their unelected people telling us what to do and their "Human Rights fiasco"!!
478	The fact that politicians promise to put a quota on european entries as other countries have done. Never have. Tell us that our NHS is better but people are still suffering and in some cases have to wait 2 hours to be picked up by an emergency ambulance.
1327	The gas and electric companies as they are making huge profits while we have to shiver in cold houses.
1881	The government, allowing seemingly unrestricted immigration.
1112	the government attacking disabled people
	the government not sticking to election promises,the olympics thwe rising costs all the time ,the lotto so many same numbers appearing all the time always increasing the price of scratchcards ,always brining in new times and scratchcards to much going to the olympics the waste of empty traffic cars buses coaches with only one or no one on baord what a waste of money
395	the government where we have lost are tax credits and my company i work for wouldn't give me the extra 7 hours i needed i have 4 kids and am down £70 a month and things keep going up and finding it more and more difficult so yes im very angry with the government for this
302	The government (do I have to explain), ISE Brighton (terrible employer, had to take them to court), the Conservative Party (idiocy is the best word), The Daily M (see above).
945	the government and the benefits system,
1813	The government for all the negative press they give to people who receive benefits, not everyone who claims benefit is a scrounger
1385	the government for allowing so many immigrants to enter the country,and for joining the EU
786	The Halifax Bank, they promise one thing but do another
681	the irgin brand as I think richard branson is greedy
128	
878	The Labour party - in denial about the mess that it made of the country's finances. Israel - building settlements on stolen land. The race relations industry - finding "racism" in the most innocuous of things. Islam - the enemy within that has arrived en masse without any of us being asked if we wanted them.
1501	The Labour Party - lies, lies, spin and lies.
435	The Labour Party. Gordon Brown & Ed Balls. They screwed the country.



	Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.
873	The latest is the Team GB football team who have cheapened the Olympic ideal. People train for years to win a medal, yet these overpaid tossers beat Uruguay & the United Arab Emirates, didn't even beat Senegal, but now if they win against South Korea or someone they're guaranteed a medal; absolute joke!!! Ryan Giggs is unfit to be Captain, is Welsh so won't sing the national anthem & shagged his own brother's wife...what a role model!!! "Sir" Steve Redgrave makes me mad as well, arrogant prick!! Danny Boyle rubbed me up the wrong way as well with all that left wing baloney!! Ebay should do more to protect people like me who's now been waiting two weeks for a bottle of aftershave top arrive. Car mechanics are rip off merchants!! Cannot stand Tesco, Avanta & all welfare to work companies, Cleveland police who target drivers rather than criminals, Argos!
274	The majority of tabloid journalists.
539	the media in general for scaremongering and making problems when they dont exist
1435	The Sky organisation - because it has too much power which it abuses
610	The Sun - for publishing page 3 girls and irrelevant articles. Primark - for encouraging wasteful attitudes to clothing.
1177	The Sun makes me angry because it's a reflection of everything bad about Britain and British culture.
1206	The Sun newspaper - for lazy, irresponsible journalism and sometimes just blatant lies.
1822	The sun, Barclays, hsb
1651	The worse by far is SERCO. They were a horrible employer, they bullied me, made me feel like I had no where to turn. Brought on the worst depression I've ever had (and still suffering from) and drove me out of my job (which I had for 5 years) to unemployment.
2057	There are no specific companies that I can think of.
1897	there is no one who particularly makes me angry
244	Things not turning up on time
2035	This Box is not BIG enough to put all the ones That really BOIL my Blood. So in A word... Every FAT CATS in Government that think they are Adults, but when you see them in Parliament Arguing and Sniping at each other, They are Nothing but, CHILDISH CHILDREN fighting over a Broken Toy.
1500	This box is too small! Basically any company that puts it's own profits above the service it purports to provide or uses unethical means to gain those profits. Almost always the largest companies, especially banks and companies that use cheap labour in poorer countries.
13	This box isn't big enough.
206	this government are trying to stop I.L.F. for the disabled people.this money helps many families cope with life a little better.they always hit the weak never the rich typical Tories.
2001	This is a rather strange question
199	Thomas Cook travel - totally ignored myself and my grandson whilst waiting to enquire about holidays, the reps sat talking top their colleagues and served other people coming - obviously people that they knew rather than serving us and after 30 minutes we walked out of the agency and not been back since and will not use their services at any time in the future
360	THREE - BAD CUSTOMER SERVICE
387	Times newspaper/ cold calling
798	T-Mobile roaming charges
2034	To many to mention
1638	Tobacco companies - getting people addicted to nicotine ESP in third world countries coca cola et al for getting kids into fizzy drinks. Kellogg's and Nestlé for making out that their cereals are healthy. Food companies that use lots of artificial colours etc.
546	Tony Blair, Putin, Barclay's bank,
158	too many
1581	Too many dishonest companies to name
489	too many to list
527	too many to list
1656	Too many to mention!
1282	Top earning bankers claiming huge bonuses despite the rest of the population having pay freezes
42	Tories
67	Tory gov
499	Total Fitness - took out a membership so I could attend pilates and yoga classes found I could not get booked on anything but 3 pilates classes during my year membership thus ending up costing £100 each! My letters of complaint (even to head office) went unanswered! Capita Supply teacher agency - they charge the supply teachers £10 a week plus 10% of their earnings for 'processing wages' - if you have only had half a day's work that week you nearly end up owing them! Could you imagine a politician paying £10 plus 10% of his earnings just to get the pay he is owed?!
1710	Trainline, Barclays bank
1854	travel lodge - just stayed in one, they don't know the difference between basic and just plain run down. Take away food companies - most of them - dont provide bins, or clear up the rubbish people make from their mess. TESCO - puts prices up daily - one item went from 11p to 46p overnight - they are taking over the shopping centres of towns, and I think we will all be issued with a loyalty card when we are born and everything will be tesco from cradle to grave;-0 .....
1117	travellers and how they think they can turn up and just park their caravans then leave rubbish which we the tax payers have to pay to be collected.
113	Travelodge - no person at the end of the phone for customer service, online only
363	tsb everthing
1451	TV companies/journalists who don't ask pertinent questions or let interviewees, especially politicians get away with not answering. Equally when they ask such an obvious question we already know the answer to! Also TV companies and journalists who jump on the bandwagon of criticising public servants like teachers or nurses - they should try doing it! Banks/Top companies who justify high salaries and bonuses for people who are patently not doing their job properly or getting results.
118	ULSTER BANK - CHARGES AND THE RECENT IT ISSUES
908	ulster bank and vodafone, both are not fit for purpose. inadequate could be used for both.
9	Ulster Bank, Barclaycard
775	Ulster bank, they haven't fully corrected their computer glitch
1333	unable to name a specific company
1439	UNIONS IN GENERAL THAT GO ON ABOUT PENSIONS BUT DONT ACTUALLY SIT DOWN IN A SENSIBLE WAY WITH GOVT/EMPLOYERS AND
416	DISCUSS RATIONALLY WHAT CAN BE DONE TO HELP THE EVER GROWING PROBLEM
710	Unite for striking. Daily mail for giving wrong facts. Tube drivers for getting bonuses in the Olympics.
452	united utilities increasing costs when they waste resources
1910	United: I had to queue for ages even though I had already checked in online. When I asked their staff for help or advice they were thoroughly unhelpful and rude.
1759	unisure
1546	utilities
153	Utilities companys (all) for extremely high charges, big city banks for unfairly overpaying top employees..
1329	Utility companies
1599	Utility companies charging too much for gas and electric.
604	utility companies not passing on lower energy prices.
1170	Utility Companies not providing infrastructure and good service Post Office increasing prices but service deteriorating
127	Utility companies that cold call, pester you in the street or telephone you
1681	Utility companies who put up their prices when they make millions in profit, same with petrol companies
1842	Utility companies. John Lewis (at the moment) poor service and response to it
1528	Utility companies. everything annoys me about them
767	utlesford district council - failure to stop illegal airport related parking
1829	virgin
408	virgin
1143	virgin - annoyingly offer low price when the service is rubbish
1878	virgin - because they offer very limited customer service
264	virgin british gas news international
1004	virgin customer service who i cant understand
1689	VIRGIN HATE THEM ALWAYS CHERRY PICK NEVER EVER DEVELOP ANYTHING ORIGINAL
1028	Virgin Media - call centres and they don't listen to you, Pitney Bowes - very poor customer service and difficult to get to talk to, Canterbury Mazda - mis-sold a car, Capita, G4S and all the other out sourcing companies making money in return for poor service and poorly drafted public contracts weighted in their favour, Southeastern - enough said.
607	Virgin Media - increasing secrecy about bundle price breakdown and diminishing value!
406	Virgin Media - poor service and administration; Edinburgh Council - terrible and protracted to deal with, plus have wasted millions on a disgraceful tram project.
1160	Virgin media - providing poor services and terrible customer service at extortionate prices. Sky - cutting me off when calling their customer services line.
1415	Virgin media - terrible customer service; o2 - not caring about partner going over allotted minutes the month her dad died and charging over £100 extra (I will never use this company and always tell others to avoid it)
284	virgin media - useless call centre staff that can't speak english
1075	virgin media and their high prices for a bad service
1912	Virgin Media and Virgin Mobile - total incompetence (in their favour, of course). Also their highhandedness. EDF Energy - wait and see the result of my claim against them!!!! Nationwide - incompetence, bullying and total lack of empathy. Lambeth Council - total incompetence and bullying. Bailiff companies ...
1798	Virgin media bt
	Virgin Media provide poor service and don't apologise.

	Please write in the box below the names of any companies or brands that make you feel angry and what it is that they do that makes you feel angry.
66	Virgin media the sun
1345	Virgin Media, because of the amount of unsolicited mail they send me
1126	Virgin media, crappy helpdesk
1711	VIRGIN MEDIA, VERY POOR CUSTOMER SERVICE
1210	Virgin mobile, unhappy with phone service and tried to charge me for service not provided
913	virginmedia - bad customer service and slow internet connection. Aviva - Customer service is really bad plus they talk in Manchester accents so unable to understand what they are saying
1060	virginmedia - poor customer service, along with lloyds, halfax, nationwide,
1902	Visa - for preventing the use of any non-Visa cards at the Olympics.
571	Vodafone - not paying taxes they could easily pay
	vodafone - paying monthly contract - dont tell you charges for internet whilst abroad will be extortionate. Halifax bank bad staff attitude and total lack of care when dealing with change of bank account ended up with my son being physically threatened by member of public Thomas cook poor service weighing hand luggage and insisting take out items to put in hold luggage threatening to charge for extra case if this is not done not enough leg room between rows of plane seats knowing going to be 3 hour delay due to their lack of planes but not informing anyone why
504	Vodafone - tax avoidance.
847	Vodafone - tax dodgers. Lloyds TSB - PPI. Starbucks - forcing small independent cafes to close BP for messing up the world. Pubs for charging so much for a pint you can buy in a shop for half the price.
1763	Vodafone - very poor customer service and not fully aware of what they are doing and having to explain the basics when they should be able to see this on there systems.
410	
	Vodafone & Orange for ripping off their customers. Have been wrongly charged by both.L'Oreal - their product burnt my scalp but they denied liability & although they took the product off the shelves immediately, I could not afford to sue them for damages, despite being badly hurt by their product - head burnt so badly by hair dye by scalp was bleeding, McDonalds - market overpriced, unhealthy food to children. Shameful. Companies that employ people on a 16 hr contract and expect them to work longer hours if it suits the employer but refuse to guarantee the employer a living wage. Newspapers that twist the truth & print lies. Vodafone and Philip Morris - Tax avoidance, The Daily Mail, The Star and NewsCorp - promoting hatred of minorities
1259	Vodafone for causing me a lot of trouble and distress by continually sending me reconditioned phones that don't work. Barclaycard for causing so much trouble for me this year. My doctor for misdiagnosing my tumour for 21 years.
1374	vodafone, sky - both messed up bills and tried to charge me more than the contract
1632	vodafone, trailfinders, primark
1637	Vodaphone - constant reminders of mobile deals. Arriva use the word 'standees' (but not 'sittees') on lists of permitted types of passenger. Mail newspaper group
2028	- consistently lie on the side of inaccuract. Never seem to acknowledge their failings
1100	Vodaphone - useless rubbish service & website.cannot get my dongle properly registered - & they have the cheek to avoid tax. Virgin Trains - poor service (yeah not their fault it's network rail blah blah), uncomfortable trains, first class advertise at seat service but there isn't one. Post Office deliveries - disgraceful service, they never ring the bell to say they are there, they just stick a card in the post box & bugger off, because god forbid they would have to actually carry an actual parcel to someone's front door. MAKES ME SEETH!!!
1072	Vodaphone, Barclays, Boots, Goldman Sachs, etc. etc... for massive, government endorsed tax avoidance.
1972	Vodaphone/Amazon/Boots/etc for avoiding UK tax. Tesco for profiteering price rises in the last couple of years. Virgin Media for their disgusting customer "service" that keep you hanging on for hours, then gives you another number which is expensive to ring and is answered by someone who cannot help. The Daily Mail for being vile bigots.
1984	Waitrose- they patronize their customers so much, and label it under good customer service. I feel sorry for their employees who have to act like braindead zombies to ensure we get "good service" and this is all just so we want to spend more money at the store!
465	Walkers bags are 90% a waste of packaging and there new 'Extra Fill' bags just have 1 extra crisp in.
120	walsall council
1882	Water companies who have a finite resource, are willing to exploit it for their own profit and are unwilling to invest in water retentio(repair leaks and collection).Large companies who remind me there is a recession, i know im mr small man and paying for it with no way out.The governing party for being arrogant and out of touch
1141	Weathershield - constant cold calling.
37	Webuyanycar.com pays ridiculously low prices
484	Weight Watchers and all companies that promote their food as healthy in a misleading way, when only parts of it are healthy.
202	wetherspoons
1379	
	What really annoys me is all the telephone call that I get from people either trying to sell something or about PPI's or claiming about accidents. Most of the time they are Indian & I have difficulty in hearing everything that they are saying. I keep telling them that I am not interested but they still persist. It is even more annoying when I have had to get out of the shower, or stop something important to answer the phone & then they don't speak & the line goes dead.
1849	William H Brown Estate Agents - have had a bad experience with them over the past few weeks that has made me angry.
1407	Wonga and such companies encouraging people to take out loans unfairly.
1529	wonga etc
411	wonga makes it seem that borrowing money is not as expensive as it is
937	Wonga.com
1292	Wonga.com. Their adverts seem to be so far from the truth that I am surprised they are allowed.
1674	x
1087	x
1312	x
1697	X
1311	x
813	x
1140	x
1749	x
109	xx
845	xx
970	xxx
1679	xxxx
530	yes
1966	yes
1342	You asked if anything had EVER made me angry. I'm thinking of times when I was still at work when people didn't carry out their job as they should.

All figures, unless otherwise stated, are from YouGov Plc.