

YouGov / RCGP Survey Results

SCOTLAND Sample size: 11th - 13th April 2017
Fieldwork: 11th - 13th April 2017



Total	Gender		Age					Social Grade		Scottish Region							
	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE	North East Scotland	Highlands & Islands	South Scotland	West Scotland	Central	Mid-Scotland & Fife	Lothians	Glasgow

For the following question, by "healthcare needs", we would like you to think about all of your healthcare overall, including things such as understanding how your family history could affect your health, referring you to the right specialists when needed etc.

Which ONE, if any, of the following general practice healthcare professionals do you trust the MOST to help you meet your healthcare needs?

Unweighted base	1022	488	534	116	139	164	182	421	590	432	149	97	156	108	107	117	162	126
Base: All Scottish adults	1022	500	522	119	146	174	178	405	531	491	143	92	143	164	102	143	112	123
A practice nurse	5%	4%	6%	3%	7%	4%	3%	7%	3%	7%	4%	3%	9%	7%	5%	7%	2%	6%
A pharmacist/ chemist	3%	3%	3%	3%	5%	2%	4%	2%	3%	2%	2%	2%	3%	4%	4%	1%	4%	2%
A physiotherapist	1%	1%	1%	2%	-	1%	1%	1%	1%	1%	2%	-	2%	1%	1%	-	1%	1%
A GP	79%	81%	77%	77%	72%	77%	82%	82%	81%	78%	76%	75%	78%	76%	82%	81%	84%	84%
None of these	5%	3%	7%	7%	6%	6%	6%	4%	5%	5%	7%	7%	3%	6%	4%	4%	6%	3%
Don't know	7%	8%	6%	8%	10%	11%	5%	4%	7%	7%	10%	13%	6%	7%	4%	7%	4%	5%

For the following question, if you have never been to see a GP, please select the "Not applicable" option...

How important, if at all, is it that you see the same GP every time?

Unweighted base	1022	488	534	116	139	164	182	421	590	432	149	97	156	108	107	117	162	126
Base: All Scottish adults	1022	500	522	119	146	174	178	405	531	491	143	92	143	164	102	143	112	123
Very important	21%	17%	25%	11%	18%	18%	17%	29%	16%	27%	22%	27%	19%	21%	27%	16%	24%	18%
Fairly important	43%	43%	42%	41%	38%	39%	44%	46%	43%	42%	36%	45%	47%	45%	39%	44%	40%	45%
Not very important	26%	28%	25%	35%	29%	30%	29%	20%	30%	22%	29%	23%	27%	22%	28%	25%	26%	26%
Not at all important	6%	6%	6%	6%	9%	9%	6%	4%	8%	4%	8%	1%	4%	4%	9%	8%	7%	7%
Don't know	2%	3%	0%	2%	4%	3%	3%	0%	2%	2%	3%	4%	1%	2%	-	2%	2%	2%
Not applicable - I have never been to see a GP	2%	2%	1%	5%	1%	1%	1%	1%	2%	2%	1%	2%	-	3%	2%	1%	2%	2%
Net: Important	64%	60%	68%	51%	56%	57%	61%	75%	59%	70%	58%	72%	67%	66%	60%	64%	62%	62%
Net: Not important	32%	34%	31%	41%	38%	40%	35%	24%	38%	27%	38%	24%	31%	32%	31%	36%	33%	33%

You said it is [very/ fairly] important that you see the same GP each time you go...

Which, if any, of the following are reasons why you said this? (Please select all that apply. If any of your answers aren't shown in the list below, please type them in the 'Other' box)

Unweighted base	653	296	357	60	76	94	110	313	351	302	87	69	106	71	72	70	100	78
Base: All Scottish adults who said it's important that they see a particular GP	654	302	353	61	82	99	108	304	313	341	83	66	96	109	67	86	72	76
My GP already knows me so it saves time and gives continuity of care	77%	73%	81%	71%	74%	75%	76%	81%	76%	78%	75%	76%	76%	78%	70%	86%	82%	75%
Their personal qualities (i.e. I feel comfortable talking to them)	36%	33%	38%	43%	41%	44%	34%	30%	37%	34%	38%	44%	40%	34%	38%	27%	35%	29%
I trust my GP's decisions	27%	30%	24%	31%	32%	27%	27%	25%	27%	28%	21%	33%	34%	28%	29%	21%	24%	26%
I trust my GP's ability to meet my healthcare needs	33%	33%	33%	32%	40%	30%	31%	32%	33%	33%	22%	33%	41%	33%	40%	31%	26%	33%
My GP is a specialist in my condition	4%	4%	5%	-	3%	3%	5%	6%	5%	4%	5%	9%	4%	7%	3%	2%	1%	2%
Other	5%	4%	5%	3%	6%	4%	7%	4%	5%	5%	7%	1%	3%	7%	7%	3%	9%	-
Don't know	1%	-	1%	2%	2%	-	-	0%	1%	0%	2%	-	1%	-	1%	-	1%	-

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Total	Gender		Age					Social Grade		Scottish Region							
	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE	North East Scotland	Highlands & Islands	South Scotland	West Scotland	Central	Mid-Scotland & Fife	Lothians	Glasgow

For the following question, please think about the GP you see most often rather than your GP practice as a whole.

To what extent do you agree or disagree with each of the following statements? (Please select one option on each row)

My GP knowing my medical history helps with my future care

Unweighted base	1007	479	528	111	137	162	180	417	583	424	146	96	153	108	105	115	160	124
Base: All Scottish adults who have ever gone to the GP	1006	489	516	112	144	172	176	401	525	480	140	91	140	164	99	140	111	120
Strongly agree	45%	43%	46%	38%	36%	41%	43%	52%	41%	48%	40%	49%	47%	44%	49%	42%	48%	42%
Tend to agree	40%	39%	40%	40%	42%	41%	44%	37%	42%	37%	39%	37%	42%	38%	39%	38%	40%	45%
Neither agree nor disagree	10%	11%	9%	13%	11%	12%	8%	9%	10%	10%	12%	8%	7%	14%	9%	14%	4%	10%
Tend to disagree	3%	3%	3%	6%	8%	2%	3%	1%	4%	2%	6%	3%	2%	1%	6%	3%	2%	2%
Strongly disagree	1%	1%	1%	-	1%	1%	1%	1%	1%	1%	2%	1%	1%	-	1%	-	2%	-
Don't know	2%	2%	1%	4%	2%	3%	1%	0%	2%	1%	2%	3%	1%	2%	1%	3%	-	-
Net: Agree	84%	82%	87%	78%	78%	82%	87%	88%	84%	85%	79%	86%	89%	82%	88%	80%	88%	87%
Net: Disagree	4%	5%	3%	6%	9%	3%	4%	2%	5%	3%	8%	4%	3%	2%	2%	6%	5%	2%

My GP knowing my personal circumstances (e.g. my family history, my personal life background etc.) is helpful to my care

Unweighted base	1007	479	528	111	137	162	180	417	583	424	146	96	153	108	105	115	160	124
Base: All Scottish adults who have ever gone to the GP	1006	489	516	112	144	172	176	401	525	480	140	91	140	164	99	140	111	120
Strongly agree	34%	31%	36%	22%	30%	31%	33%	39%	29%	39%	31%	35%	34%	33%	31%	31%	42%	35%
Tend to agree	41%	40%	41%	46%	40%	41%	43%	38%	44%	37%	42%	43%	44%	47%	48%	38%	39%	37%
Neither agree nor disagree	15%	17%	13%	14%	12%	10%	16%	13%	16%	14%	16%	14%	14%	12%	13%	21%	8%	17%
Tend to disagree	6%	6%	6%	8%	11%	2%	5%	5%	7%	5%	7%	2%	5%	7%	4%	6%	4%	9%
Strongly disagree	2%	2%	3%	5%	3%	1%	2%	2%	3%	5%	5%	2%	2%	3%	1%	2%	1%	1%
Don't know	3%	4%	2%	5%	3%	5%	1%	2%	3%	2%	4%	3%	2%	2%	3%	3%	5%	1%
Net: Agree	74%	72%	77%	67%	71%	72%	76%	78%	73%	76%	68%	77%	77%	76%	78%	70%	81%	72%
Net: Disagree	8%	8%	9%	13%	14%	4%	7%	7%	9%	8%	12%	7%	7%	9%	7%	7%	6%	10%

My GP is the best person to help me find my way through the healthcare system

Unweighted base	1007	479	528	111	137	162	180	417	583	424	146	96	153	108	105	115	160	124
Base: All Scottish adults who have ever gone to the GP	1006	489	516	112	144	172	176	401	525	480	140	91	140	164	99	140	111	120
Strongly agree	25%	25%	24%	13%	20%	26%	21%	30%	21%	29%	20%	31%	26%	23%	27%	25%	24%	23%
Tend to agree	44%	43%	46%	50%	43%	40%	44%	46%	45%	43%	47%	38%	41%	40%	46%	47%	47%	47%
Neither agree nor disagree	22%	22%	21%	25%	24%	24%	26%	16%	23%	20%	21%	18%	18%	29%	24%	23%	17%	23%
Tend to disagree	5%	5%	5%	5%	6%	3%	8%	4%	6%	4%	7%	7%	4%	4%	4%	5%	2%	2%
Strongly disagree	1%	1%	1%	1%	1%	1%	0%	1%	1%	1%	1%	2%	1%	1%	1%	-	3%	1%
Don't know	3%	4%	2%	6%	6%	6%	1%	1%	4%	3%	4%	4%	3%	2%	3%	3%	4%	4%
Net: Agree	69%	69%	70%	63%	63%	66%	65%	76%	66%	72%	67%	69%	74%	64%	67%	70%	71%	70%
Net: Disagree	6%	6%	6%	6%	7%	4%	8%	5%	7%	5%	8%	9%	4%	5%	8%	4%	8%	3%

When making an appointment I would prefer to see my GP first, rather than be asked to see other members of the community healthcare team first (e.g. pharmacists, nurses, physiotherapists etc.)

Unweighted base	1007	479	528	111	137	162	180	417	583	424	146	96	153	108	105	115	160	124
Base: All Scottish adults who have ever gone to the GP	1006	489	516	112	144	172	176	401	525	480	140	91	140	164	99	140	111	120
Strongly agree	31%	27%	35%	19%	29%	30%	26%	38%	25%	38%	30%	28%	35%	37%	40%	20%	29%	32%
Tend to agree	32%	35%	28%	41%	34%	26%	31%	31%	34%	29%	29%	34%	31%	29%	30%	35%	37%	30%
Neither agree nor disagree	23%	26%	21%	20%	20%	27%	29%	21%	26%	21%	22%	25%	17%	26%	17%	33%	22%	24%
Tend to disagree	10%	8%	12%	15%	12%	12%	9%	8%	11%	9%	14%	9%	13%	5%	10%	12%	7%	10%
Strongly disagree	1%	1%	2%	1%	2%	2%	1%	1%	2%	1%	1%	-	2%	1%	3%	1%	3%	1%
Don't know	2%	3%	2%	4%	3%	3%	3%	1%	2%	2%	5%	4%	2%	2%	-	-	2%	3%
Net: Agree	63%	62%	64%	60%	63%	56%	57%	69%	59%	67%	59%	62%	66%	69%	65%	55%	66%	62%
Net: Disagree	11%	9%	13%	16%	14%	14%	10%	8%	13%	9%	14%	9%	15%	6%	13%	13%	10%	11%

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Marital Status					Working status								Children in Household						
Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused		

For the following question, by "healthcare needs", we would like you to think about all of your healthcare overall, including things such as understanding how your family history could affect your health, referring you to the right specialists when needed etc.

Which ONE, if any, of the following general practice healthcare professionals do you trust the MOST to help you meet your healthcare needs?

Unweighted base	456	146	96	37	287	414	145	559	72	258	38	95	720	111	76	21	208	94
Base: All Scottish adults	437	150	97	38	299	401	154	555	73	251	40	104	710	111	80	23	214	98
A practice nurse	7%	5%	3%	3%	3%	5%	8%	6%	3%	6%	-	2%	5%	5%	6%	5%	5%	7%
A pharmacist/ chemist	3%	4%	1%	2%	2%	4%	1%	3%	2%	1%	6%	4%	2%	5%	4%	4%	5%	2%
A physiotherapist	1%	-	-	-	2%	1%	1%	1%	3%	0%	-	-	1%	3%	2%	-	2%	-
A GP	80%	71%	85%	89%	79%	76%	76%	76%	79%	86%	85%	81%	81%	73%	77%	60%	73%	82%
None of these	3%	8%	5%	6%	7%	5%	6%	5%	6%	4%	7%	4%	5%	5%	-	12%	4%	4%
Don't know	6%	11%	7%	-	7%	9%	9%	9%	8%	2%	3%	8%	6%	9%	11%	19%	11%	6%

For the following question, if you have never been to see a GP, please select the "Not applicable" option...

How important, if at all, is it that you see the same GP every time?

Unweighted base	456	146	96	37	287	414	145	559	72	258	38	95	720	111	76	21	208	94
Base: All Scottish adults	437	150	97	38	299	401	154	555	73	251	40	104	710	111	80	23	214	98
Very important	23%	20%	20%	39%	17%	13%	26%	17%	11%	33%	21%	26%	22%	19%	18%	24%	19%	22%
Fairly important	42%	44%	51%	41%	41%	41%	43%	42%	40%	45%	36%	47%	44%	42%	42%	42%	42%	34%
Not very important	27%	30%	21%	8%	28%	32%	23%	30%	34%	18%	28%	23%	25%	31%	21%	34%	27%	33%
Not at all important	6%	6%	5%	11%	7%	9%	7%	9%	6%	3%	5%	2%	5%	5%	16%	-	9%	7%
Don't know	2%	-	-	-	4%	3%	1%	3%	4%	-	7%	-	2%	1%	2%	-	1%	3%
Not applicable - I have never been to see a GP	1%	1%	2%	-	3%	1%	1%	5%	1%	3%	2%	2%	2%	3%	1%	-	2%	-
Net: Important	65%	63%	71%	81%	59%	54%	69%	58%	51%	78%	57%	72%	66%	60%	60%	66%	61%	57%
Net: Not important	32%	36%	27%	19%	34%	41%	30%	38%	40%	21%	33%	25%	30%	36%	37%	34%	36%	40%

You said it is [very/ fairly] important that you see the same GP each time you go...

Which, if any, of the following are reasons why you said this? (Please select all that apply. If any of your answers aren't shown in the list below, please type them in the 'Other' box)

Unweighted base	299	90	68	29	167	226	98	324	37	202	24	66	472	66	45	14	125	56
Base: All Scottish adults who said it's important that they see a particular GP	284	95	69	31	175	217	106	324	37	196	23	75	469	67	48	15	130	56
My GP already knows me so it saves time and gives continuity of care	79%	77%	75%	81%	76%	67%	84%	72%	77%	83%	79%	85%	78%	78%	82%	68%	78%	73%
Their personal qualities (i.e. I feel comfortable talking to them)	33%	41%	38%	34%	37%	34%	43%	37%	51%	30%	23%	38%	34%	35%	58%	20%	42%	34%
I trust my GP's decisions	29%	23%	30%	23%	26%	25%	33%	28%	35%	28%	10%	22%	26%	29%	34%	33%	31%	29%
I trust my GP's ability to meet my healthcare needs	36%	26%	34%	39%	30%	30%	38%	33%	33%	34%	41%	27%	31%	35%	43%	15%	36%	37%
My GP is a specialist in my condition	6%	1%	6%	-	4%	5%	5%	5%	-	6%	-	2%	4%	6%	4%	-	4%	3%
Other	4%	7%	1%	-	7%	6%	3%	5%	-	5%	-	6%	5%	3%	8%	-	4%	4%
Don't know	1%	2%	-	-	0%	1%	-	0%	2%	0%	4%	-	1%	-	2%	3%	1%	-

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Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused

For the following question, please think about the GP you see most often rather than your GP practice as a whole.

To what extent do you agree or disagree with each of the following statements? (Please select one option on each row)

My GP knowing my medical history helps with my future care

Unweighted base	453	145	94	37	278	409	144	553	70	255	37	92	709	108	75	21	204	94
Base: All Scottish adults who have ever gone to the GP	434	149	95	38	289	397	153	549	69	248	38	101	697	108	79	23	210	98
Strongly agree	48%	38%	50%	49%	41%	36%	39%	37%	41%	56%	50%	61%	43%	46%	51%	43%	48%	48%
Tend to agree	38%	43%	34%	35%	43%	45%	46%	45%	37%	34%	38%	28%	42%	41%	30%	38%	37%	34%
Neither agree nor disagree	9%	14%	8%	13%	11%	12%	11%	12%	13%	7%	6%	8%	11%	11%	9%	10%	10%	7%
Tend to disagree	4%	3%	4%	-	2%	5%	2%	4%	5%	2%	3%	-	2%	-	6%	6%	3%	8%
Strongly disagree	1%	1%	3%	-	1%	1%	1%	1%	-	1%	-	1%	1%	1%	1%	-	1%	-
Don't know	1%	1%	-	2%	3%	1%	2%	2%	5%	0%	3%	2%	1%	1%	3%	3%	2%	3%
Net: Agree	86%	82%	85%	85%	84%	81%	85%	82%	77%	90%	88%	89%	85%	87%	81%	81%	84%	82%
Net: Disagree	4%	3%	7%	-	3%	6%	2%	5%	5%	3%	3%	1%	3%	1%	7%	6%	4%	8%

My GP knowing my personal circumstances (e.g. my family history, my personal life background etc.) is helpful to my care

Unweighted base	453	145	94	37	278	409	144	553	70	255	37	92	709	108	75	21	204	94
Base: All Scottish adults who have ever gone to the GP	434	149	95	38	289	397	153	549	69	248	38	101	697	108	79	23	210	98
Strongly agree	33%	25%	41%	34%	36%	24%	35%	27%	29%	40%	42%	52%	32%	35%	39%	26%	36%	38%
Tend to agree	43%	45%	28%	39%	40%	45%	43%	44%	39%	39%	32%	31%	41%	46%	34%	42%	41%	41%
Neither agree nor disagree	14%	18%	18%	15%	12%	16%	13%	17%	10%	14%	10%	11%	16%	10%	15%	23%	13%	8%
Tend to disagree	5%	5%	9%	10%	6%	7%	5%	6%	10%	5%	7%	4%	6%	4%	7%	6%	5%	7%
Strongly disagree	2%	5%	3%	-	2%	4%	2%	3%	4%	1%	-	1%	2%	5%	1%	-	3%	3%
Don't know	3%	2%	1%	2%	4%	3%	2%	2%	8%	1%	9%	2%	3%	1%	4%	3%	2%	3%
Net: Agree	76%	71%	69%	73%	76%	69%	78%	72%	68%	79%	74%	83%	73%	81%	74%	68%	77%	80%
Net: Disagree	7%	10%	12%	10%	8%	10%	7%	9%	14%	6%	7%	5%	8%	9%	8%	6%	8%	10%

My GP is the best person to help me find my way through the healthcare system

Unweighted base	453	145	94	37	278	409	144	553	70	255	37	92	709	108	75	21	204	94
Base: All Scottish adults who have ever gone to the GP	434	149	95	38	289	397	153	549	69	248	38	101	697	108	79	23	210	98
Strongly agree	29%	17%	21%	27%	22%	20%	21%	20%	16%	36%	23%	27%	23%	25%	32%	19%	27%	32%
Tend to agree	43%	48%	48%	47%	43%	43%	42%	43%	49%	46%	44%	44%	46%	42%	42%	43%	42%	39%
Neither agree nor disagree	17%	26%	28%	21%	25%	25%	29%	26%	18%	14%	17%	24%	23%	22%	15%	25%	20%	17%
Tend to disagree	6%	6%	1%	2%	4%	6%	4%	6%	8%	4%	6%	2%	4%	8%	3%	10%	6%	6%
Strongly disagree	1%	2%	1%	-	1%	2%	0%	1%	1%	-	1%	-	1%	1%	2%	-	1%	2%
Don't know	3%	1%	1%	3%	5%	4%	3%	4%	8%	0%	8%	3%	3%	1%	5%	3%	3%	4%
Net: Agree	73%	65%	69%	74%	64%	63%	64%	63%	65%	81%	69%	71%	68%	67%	75%	62%	69%	71%
Net: Disagree	7%	8%	2%	2%	5%	8%	5%	7%	9%	5%	6%	2%	5%	9%	5%	10%	8%	7%

When making an appointment I would prefer to see my GP first, rather than be asked to see other members of the community healthcare team first (e.g. pharmacists, nurses, physiotherapists etc.)

Unweighted base	453	145	94	37	278	409	144	553	70	255	37	92	709	108	75	21	204	94
Base: All Scottish adults who have ever gone to the GP	434	149	95	38	289	397	153	549	69	248	38	101	697	108	79	23	210	98
Strongly agree	32%	28%	34%	42%	30%	25%	30%	26%	22%	40%	37%	40%	31%	28%	34%	24%	30%	34%
Tend to agree	32%	32%	29%	24%	33%	34%	32%	34%	28%	32%	30%	23%	33%	26%	29%	35%	29%	33%
Neither agree nor disagree	23%	27%	23%	27%	22%	24%	28%	25%	23%	21%	13%	25%	23%	32%	21%	24%	27%	16%
Tend to disagree	9%	11%	9%	5%	11%	12%	8%	11%	18%	6%	12%	7%	10%	11%	9%	13%	11%	11%
Strongly disagree	1%	2%	3%	2%	2%	2%	2%	2%	2%	0%	-	1%	1%	2%	2%	-	2%	3%
Don't know	2%	3%	1%	-	3%	2%	0%	2%	6%	0%	8%	5%	2%	1%	3%	3%	2%	3%
Net: Agree	65%	58%	64%	66%	62%	59%	62%	60%	51%	72%	67%	63%	64%	54%	63%	60%	58%	67%
Net: Disagree	10%	13%	12%	7%	13%	15%	10%	13%	20%	7%	12%	7%	11%	13%	12%	13%	12%	14%

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Fieldwork: 11th - 13th April 2017



Parent/ guardian (any age)	Parent/ Guardian							Social Media/ Messaging service (within the last month)								
	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years	Facebook	Twitter	LinkedIn	Google+	Pinterest	Instagram	Snapchat	Facebook Messenger	WhatsApp

For the following question, by "healthcare needs", we would like you to think about all of your healthcare overall, including things such as understanding how your family history could affect your health, referring you to the right specialists when needed etc.

Which ONE, if any, of the following general practice healthcare professionals do you trust the MOST to help you meet your healthcare needs?

Unweighted base	557	465	81	98	67	35	217	371	799	337	140	94	122	206	148	657	424	118
Base: All Scottish adults	565	457	90	107	68	41	233	364	795	328	130	95	120	203	142	658	412	113
A practice nurse	7%	4%	4%	6%	5%	11%	6%	7%	5%	3%	4%	6%	5%	3%	7%	5%	4%	4%
A pharmacist/ chemist	3%	2%	3%	2%	10%	-	4%	3%	3%	3%	5%	3%	5%	3%	6%	2%	3%	3%
A physiotherapist	1%	1%	1%	2%	1%	3%	2%	1%	1%	1%	4%	4%	3%	2%	1%	1%	2%	2%
A GP	79%	79%	79%	75%	75%	72%	76%	81%	80%	81%	75%	80%	71%	78%	76%	82%	80%	75%
None of these	3%	7%	4%	3%	4%	8%	3%	3%	5%	6%	6%	3%	9%	7%	6%	4%	4%	7%
Don't know	7%	7%	9%	13%	5%	7%	9%	5%	6%	6%	8%	5%	7%	7%	4%	5%	7%	9%

For the following question, if you have never been to see a GP, please select the "Not applicable" option...

How important, if at all, is it that you see the same GP every time?

Unweighted base	557	465	81	98	67	35	217	371	799	337	140	94	122	206	148	657	424	118
Base: All Scottish adults	565	457	90	107	68	41	233	364	795	328	130	95	120	203	142	658	412	113
Very important	24%	17%	17%	19%	15%	18%	18%	27%	20%	16%	14%	27%	17%	13%	13%	19%	15%	22%
Fairly important	43%	42%	41%	43%	49%	44%	42%	44%	43%	44%	43%	45%	51%	43%	41%	43%	45%	39%
Not very important	25%	28%	35%	23%	26%	32%	30%	24%	28%	28%	33%	16%	25%	33%	36%	30%	29%	30%
Not at all important	6%	7%	6%	12%	8%	7%	8%	4%	6%	8%	8%	7%	5%	6%	6%	5%	7%	4%
Don't know	1%	4%	-	1%	1%	-	1%	0%	1%	2%	-	2%	-	1%	2%	2%	2%	2%
Not applicable - I have never been to see a GP	1%	2%	1%	2%	-	-	1%	1%	2%	3%	2%	5%	1%	1%	3%	2%	1%	3%
Net: Important	68%	59%	58%	63%	64%	61%	60%	71%	63%	59%	57%	71%	69%	60%	55%	62%	61%	61%
Net: Not important	31%	35%	41%	35%	35%	39%	37%	28%	34%	36%	41%	22%	30%	38%	42%	34%	37%	33%

You said it is [very/ fairly] important that you see the same GP each time you go...

Which, if any, of the following are reasons why you said this? (Please select all that apply. If any of your answers aren't shown in the list below, please type them in the 'Other' box)

Unweighted base	377	276	47	59	45	20	130	264	501	197	80	69	84	121	78	408	254	73
Base: All Scottish adults who said it's important that they see a particular GP	383	271	52	67	44	25	141	259	504	195	74	68	82	121	78	410	249	69
My GP already knows me so it saves time and gives continuity of care	79%	75%	80%	77%	72%	86%	78%	80%	76%	79%	79%	70%	65%	73%	73%	76%	72%	69%
Their personal qualities (i.e. I feel comfortable talking to them)	35%	36%	38%	41%	33%	50%	39%	33%	36%	37%	37%	29%	31%	44%	35%	39%	36%	40%
I trust my GP's decisions	29%	25%	27%	37%	24%	33%	32%	26%	27%	29%	25%	29%	21%	28%	25%	27%	26%	27%
I trust my GP's ability to meet my healthcare needs	33%	32%	37%	36%	30%	42%	37%	32%	33%	30%	34%	36%	30%	36%	33%	34%	35%	30%
My GP is a specialist in my condition	5%	3%	4%	3%	5%	5%	5%	5%	5%	3%	5%	7%	7%	3%	4%	5%	5%	3%
Other	6%	3%	7%	5%	9%	3%	5%	6%	4%	6%	5%	5%	11%	6%	7%	3%	6%	10%
Don't know	1%	1%	-	1%	-	-	1%	0%	1%	1%	-	-	2%	1%	1%	1%	0%	-

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Parent/ Guardian								Social Media/ Messaging service (within the last month)									
Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years	Facebook	Twitter	LinkedIn	Google+	Pinterest	Instagram	Snapchat	Facebook Messenger	WhatsApp	Skype

For the following question, please think about the GP you see most often rather than your GP practice as a whole.

To what extent do you agree or disagree with each of the following statements? (Please select one option on each row)

My GP knowing my medical history helps with my future care

Unweighted base	552	455	80	96	67	35	214	369	788	328	138	91	120	203	144	648	419	114
Base: All Scottish adults who have ever gone to the GP	560	445	88	105	68	41	230	362	783	318	128	91	118	201	138	648	408	109
Strongly agree	47%	42%	50%	48%	37%	45%	44%	47%	44%	40%	35%	42%	42%	36%	38%	43%	41%	45%
Tend to agree	39%	41%	32%	34%	48%	43%	38%	40%	40%	42%	50%	44%	44%	44%	41%	41%	41%	38%
Neither agree nor disagree	10%	10%	11%	12%	6%	12%	11%	11%	10%	10%	7%	8%	10%	12%	10%	11%	12%	11%
Tend to disagree	2%	4%	6%	2%	4%	-	4%	1%	3%	4%	6%	1%	5%	6%	8%	3%	4%	1%
Strongly disagree	1%	1%	1%	-	3%	-	1%	1%	1%	1%	1%	1%	-	1%	1%	1%	1%	-
Don't know	1%	3%	1%	3%	2%	-	2%	-	1%	2%	0%	4%	2%	1%	1%	1%	4%	1%
Net: Agree	86%	83%	82%	82%	85%	88%	82%	87%	84%	82%	85%	86%	83%	80%	84%	82%	84%	84%
Net: Disagree	3%	5%	7%	3%	7%	-	5%	2%	4%	6%	7%	2%	5%	6%	4%	5%	1%	1%

My GP knowing my personal circumstances (e.g. my family history, my personal life background etc.) is helpful to my care

Unweighted base	552	455	80	96	67	35	214	369	788	328	138	91	120	203	144	648	419	114
Base: All Scottish adults who have ever gone to the GP	560	445	88	105	68	41	230	362	783	318	128	91	118	201	138	648	408	109
Strongly agree	35%	32%	34%	38%	31%	36%	34%	36%	33%	32%	23%	35%	34%	33%	26%	33%	28%	33%
Tend to agree	41%	40%	44%	39%	42%	42%	43%	40%	42%	41%	51%	44%	39%	39%	42%	43%	44%	41%
Neither agree nor disagree	15%	14%	12%	17%	17%	14%	15%	17%	14%	15%	15%	11%	12%	13%	14%	14%	15%	15%
Tend to disagree	5%	8%	8%	4%	2%	4%	4%	5%	6%	7%	8%	4%	10%	9%	8%	6%	7%	7%
Strongly disagree	2%	3%	2%	-	5%	4%	2%	2%	2%	2%	1%	3%	2%	3%	6%	2%	4%	1%
Don't know	2%	4%	1%	3%	4%	-	2%	2%	2%	2%	2%	2%	3%	2%	3%	3%	2%	2%
Net: Agree	76%	72%	77%	77%	73%	78%	77%	75%	75%	73%	74%	79%	73%	73%	68%	76%	72%	75%
Net: Disagree	6%	11%	10%	4%	7%	8%	7%	6%	8%	9%	9%	7%	12%	12%	14%	8%	11%	8%

My GP is the best person to help me find my way through the healthcare system

Unweighted base	552	455	80	96	67	35	214	369	788	328	138	91	120	203	144	648	419	114
Base: All Scottish adults who have ever gone to the GP	560	445	88	105	68	41	230	362	783	318	128	91	118	201	138	648	408	109
Strongly agree	29%	19%	32%	31%	29%	27%	30%	28%	23%	22%	15%	33%	24%	19%	20%	23%	22%	21%
Tend to agree	42%	47%	40%	40%	36%	32%	38%	45%	46%	46%	46%	42%	40%	41%	43%	47%	43%	44%
Neither agree nor disagree	21%	23%	23%	22%	22%	26%	24%	21%	22%	21%	25%	19%	23%	31%	24%	22%	24%	26%
Tend to disagree	5%	5%	4%	4%	6%	13%	5%	4%	4%	6%	9%	4%	7%	5%	7%	4%	6%	8%
Strongly disagree	1%	1%	-	-	4%	-	1%	1%	1%	2%	2%	2%	1%	1%	3%	1%	1%	-
Don't know	1%	5%	1%	3%	3%	2%	2%	1%	3%	3%	3%	2%	5%	4%	3%	3%	3%	2%
Net: Agree	71%	66%	72%	71%	65%	59%	67%	73%	69%	68%	62%	74%	64%	60%	63%	70%	66%	65%
Net: Disagree	6%	6%	4%	4%	10%	13%	7%	5%	5%	8%	10%	5%	8%	6%	10%	6%	8%	8%

When making an appointment I would prefer to see my GP first, rather than be asked to see other members of the community healthcare team first (e.g. pharmacists, nurses, physiotherapists etc.)

Unweighted base	552	455	80	96	67	35	214	369	788	328	138	91	120	203	144	648	419	114
Base: All Scottish adults who have ever gone to the GP	560	445	88	105	68	41	230	362	783	318	128	91	118	201	138	648	408	109
Strongly agree	37%	24%	37%	38%	20%	35%	33%	38%	30%	25%	20%	43%	31%	26%	28%	29%	25%	30%
Tend to agree	30%	34%	25%	26%	29%	25%	29%	31%	33%	34%	40%	28%	30%	38%	34%	34%	33%	26%
Neither agree nor disagree	23%	24%	25%	25%	32%	28%	27%	22%	24%	25%	25%	19%	23%	21%	16%	22%	24%	26%
Tend to disagree	8%	12%	10%	8%	13%	12%	8%	8%	11%	12%	10%	8%	10%	12%	18%	12%	14%	12%
Strongly disagree	1%	2%	2%	1%	4%	-	2%	0%	1%	2%	3%	-	3%	2%	2%	1%	2%	1%
Don't know	1%	4%	1%	3%	2%	-	1%	1%	2%	2%	2%	2%	3%	2%	2%	2%	2%	5%
Net: Agree	66%	59%	63%	64%	49%	59%	61%	69%	62%	59%	60%	71%	62%	64%	62%	63%	58%	56%
Net: Disagree	9%	14%	12%	8%	16%	12%	10%	8%	12%	14%	14%	8%	12%	14%	20%	13%	16%	13%