

YouGov / RCGP survey results

Sample size: 1022 Scottish adults
Fieldwork: 11th - 13th April 2017

Total	Gender		Age					Social Grade		Scottish Region							
	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE	North East Scotland	Highlands & Islands	South Scotland	West Scotland	Central	Mid-Scotland & Fife	Lothians	Glasgow

Which ONE, if any, of the following do you think this is the MOST important part of the health service in the Scottish NHS? (Please select the option that best applies)

Unweighted base	1022	488	534	116	139	164	182	421	590	432	149	97	156	108	107	117	162	126
Base: All Scottish adults	1022	500	522	119	146	174	178	405	531	491	143	92	143	164	102	143	112	123
GP services	28%	28%	28%	17%	13%	26%	24%	39%	26%	30%	26%	29%	31%	24%	30%	35%	24%	25%
Urgent and emergency care (e.g. ambulances, accident and emergency etc.)	40%	39%	40%	54%	46%	38%	41%	32%	43%	36%	38%	36%	40%	49%	35%	44%	40%	
Mental health services	3%	3%	3%	3%	6%	3%	4%	2%	2%	5%	4%	3%	1%	6%	1%	4%	3%	2%
Dental services	0%	-	1%	2%	-	-	-	0%	0%	-	-	-	-	-	-	1%	1%	-
Eye care services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sexual health services (e.g. STI screening, planning pregnancies, abortion services etc.)	0%	0%	0%	1%	1%	-	-	0%	1%	0%	1%	-	1%	-	-	-	1%	-
Pathology services (e.g. blood testing, tissue testing etc.)	1%	1%	1%	-	2%	-	1%	2%	1%	2%	-	2%	3%	1%	-	1%	-	1%
Hospital services (i.e. excluding urgent and emergency care)	17%	17%	18%	14%	15%	16%	20%	19%	17%	17%	19%	15%	19%	20%	11%	16%	16%	19%
Pharmacy services (e.g. dispensing medicine, advice on treatment of minor conditions, flu vaccination etc.)	1%	2%	1%	3%	3%	2%	1%	0%	1%	2%	3%	-	2%	1%	-	1%	1%	2%
None of these	1%	1%	1%	-	1%	1%	0%	1%	1%	0%	-	2%	1%	-	1%	-	2%	1%
Don't know	8%	9%	7%	8%	9%	14%	9%	5%	8%	8%	9%	12%	6%	7%	8%	7%	8%	10%

For the following question, by "healthcare needs", we would like you to think about all of your healthcare overall, including things such as understanding how your family history could affect your health, referring you to the right specialists when needed etc.

Which ONE, if any, of the following general practice healthcare professionals do you trust the MOST to help you meet your healthcare needs?

Unweighted base	1022	488	534	116	139	164	182	421	590	432	149	97	156	108	107	117	162	126
Base: All Scottish adults	1022	500	522	119	146	174	178	405	531	491	143	92	143	164	102	143	112	123
A practice nurse	5%	4%	6%	3%	7%	4%	3%	7%	3%	7%	4%	3%	9%	7%	5%	7%	2%	6%
A pharmacist/ chemist	3%	3%	3%	3%	5%	2%	4%	2%	3%	2%	2%	3%	4%	4%	1%	4%	2%	
A physiotherapist	1%	1%	1%	2%	-	1%	1%	1%	1%	1%	2%	-	2%	1%	1%	-	1%	1%
A GP	79%	81%	77%	77%	72%	77%	82%	82%	81%	78%	76%	75%	78%	76%	82%	81%	84%	84%
None of these	5%	3%	7%	7%	6%	6%	6%	4%	5%	5%	7%	7%	3%	6%	4%	4%	6%	3%
Don't know	7%	8%	6%	8%	10%	11%	5%	4%	7%	7%	10%	13%	6%	7%	4%	7%	4%	5%

The Scottish government plans to shift more work from hospitals so as much healthcare as possible will soon be delivered at home rather than in hospitals. This work will be done by general practice healthcare professionals (e.g. GPs, nurses, pharmacists etc.)...

Do you think this will have a positive or negative impact on patient care, or will it make no difference?

Unweighted base	1022	488	534	116	139	164	182	421	590	432	149	97	156	108	107	117	162	126
Base: All Scottish adults	1022	500	522	119	146	174	178	405	531	491	143	92	143	164	102	143	112	123
Very positive	14%	16%	11%	14%	10%	16%	10%	15%	10%	17%	9%	16%	18%	17%	16%	9%	9%	14%
Fairly positive	39%	40%	38%	40%	41%	37%	42%	37%	40%	38%	40%	38%	37%	33%	40%	38%	44%	43%
No difference	11%	9%	13%	14%	8%	12%	10%	11%	13%	9%	13%	7%	12%	12%	15%	11%	9%	9%
Fairly negative	16%	15%	17%	15%	13%	12%	19%	18%	17%	15%	18%	13%	14%	18%	13%	20%	14%	15%
Very negative	8%	8%	8%	2%	8%	9%	6%	9%	7%	8%	9%	6%	8%	6%	9%	7%	10%	6%
Don't know	13%	13%	13%	15%	20%	15%	13%	9%	14%	12%	12%	21%	11%	13%	6%	15%	14%	12%
Net: Positive	52%	56%	49%	54%	51%	53%	52%	49%	55%	50%	49%	53%	55%	50%	56%	47%	53%	58%
Net: Negative	24%	22%	25%	17%	21%	20%	25%	28%	24%	24%	27%	19%	22%	25%	23%	27%	25%	21%

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Total	Gender		Age					Social Grade		Scottish Region							
	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE	North East Scotland	Highlands & Islands	South Scotland	West Scotland	Central	Mid-Scotland & Fife	Lothians	Glasgow

For the following question, if you have never been to see a GP, please select the "Not applicable" option...

How important, if at all, is it that you see the same GP every time?

Unweighted base	1022	488	534	116	139	164	182	421	590	432	149	97	156	108	107	117	162	126
Base: All Scottish adults	1022	500	522	119	146	174	178	405	531	491	143	92	143	164	102	143	112	123
Very important	21%	17%	25%	11%	18%	18%	17%	29%	16%	27%	22%	27%	19%	21%	27%	16%	24%	18%
Fairly important	43%	43%	42%	41%	38%	39%	44%	46%	43%	42%	36%	45%	47%	45%	39%	44%	40%	45%
Not very important	26%	29%	25%	35%	29%	30%	29%	20%	30%	22%	29%	23%	27%	22%	26%	25%	26%	
Not at all important	6%	6%	6%	6%	9%	9%	6%	4%	6%	4%	6%	1%	4%	9%	8%	8%	7%	
Don't know	2%	3%	0%	2%	4%	3%	3%	0%	2%	2%	3%	4%	1%	2%	-	2%	2%	
Not applicable - I have never been to see a GP	2%	2%	1%	5%	1%	1%	1%	1%	1%	2%	2%	1%	2%	-	3%	2%	1%	
Net: Important	64%	60%	68%	51%	56%	57%	61%	75%	59%	70%	58%	72%	67%	66%	60%	64%	62%	
Net: Not important	32%	34%	31%	41%	38%	40%	35%	24%	38%	27%	38%	24%	31%	32%	31%	36%	33%	

You said it is (very/fairly) important that you see the same GP each time you go...

Which, if any, of the following are reasons why you said this? (Please select all that apply. If any of your answers aren't shown in the list below, please type them in the 'Other' box)

Unweighted base	653	296	357	60	76	94	110	313	351	302	87	69	106	71	72	70	100	78
Base: All Scottish adults who said it's important that they see a particular GP	654	302	353	61	82	99	108	304	313	341	83	66	96	109	67	86	72	76
My GP already knows me so it saves time and gives continuity of care	77%	73%	81%	71%	74%	75%	76%	81%	76%	78%	75%	76%	76%	78%	70%	86%	82%	75%
Their personal qualities (i.e. I feel comfortable talking to them)	36%	33%	38%	43%	41%	44%	34%	30%	37%	34%	38%	44%	40%	34%	38%	27%	35%	29%
I trust my GP's decisions	27%	30%	24%	31%	32%	27%	27%	25%	27%	28%	21%	33%	34%	28%	29%	21%	24%	26%
I trust my GP's ability to meet my healthcare needs	33%	33%	33%	32%	40%	30%	31%	32%	33%	33%	22%	33%	41%	33%	40%	31%	26%	33%
My GP is a specialist in my condition	4%	4%	5%	-	3%	3%	5%	6%	5%	4%	5%	9%	4%	7%	3%	2%	1%	2%
Other	5%	4%	5%	3%	6%	4%	7%	4%	5%	5%	7%	1%	3%	7%	3%	9%	-	
Don't know	1%	-	1%	2%	2%	-	-	0%	1%	0%	2%	-	1%	-	1%	-	1%	

For the following question, please think about the GP you see most often rather than your GP practice as a whole.

To what extent do you agree or disagree with each of the following statements? (Please select one option on each row)

I know I can trust my GP

Unweighted base	1007	479	528	111	137	162	180	417	583	424	146	96	153	108	105	115	160	124
Base: All Scottish adults who have ever gone to the GP	1006	489	516	112	144	172	176	401	525	480	140	91	140	164	99	140	111	120
Strongly agree	37%	39%	35%	25%	28%	34%	41%	43%	32%	41%	28%	36%	40%	41%	36%	40%	35%	37%
Tend to agree	41%	39%	42%	46%	44%	40%	40%	39%	42%	38%	44%	46%	35%	31%	46%	42%	42%	47%
Neither agree nor disagree	16%	15%	17%	19%	14%	19%	14%	15%	17%	14%	18%	9%	20%	24%	15%	13%	14%	10%
Tend to disagree	3%	2%	3%	1%	8%	2%	1%	2%	3%	2%	4%	2%	2%	3%	3%	4%	2%	2%
Strongly disagree	1%	1%	1%	3%	2%	1%	2%	1%	1%	1%	2%	2%	1%	-	1%	1%	3%	2%
Don't know	3%	4%	2%	6%	3%	4%	2%	1%	3%	2%	5%	6%	3%	2%	-	-	4%	1%
Net: Agree	76%	78%	77%	70%	72%	74%	81%	81%	75%	80%	72%	82%	75%	71%	81%	82%	77%	84%
Net: Disagree	4%	3%	5%	4%	10%	3%	2%	3%	4%	4%	5%	4%	2%	3%	4%	5%	5%	4%

My GP knowing my medical history helps with my future care

Unweighted base	1007	479	528	111	137	162	180	417	583	424	146	96	153	108	105	115	160	124
Base: All Scottish adults who have ever gone to the GP	1006	489	516	112	144	172	176	401	525	480	140	91	140	164	99	140	111	120
Strongly agree	45%	43%	46%	38%	36%	41%	43%	52%	41%	48%	40%	49%	47%	44%	49%	42%	48%	42%
Tend to agree	40%	39%	40%	40%	42%	41%	44%	37%	42%	37%	39%	37%	42%	38%	39%	38%	40%	45%
Neither agree nor disagree	10%	11%	9%	13%	11%	12%	8%	9%	10%	10%	12%	8%	7%	14%	9%	14%	4%	10%
Tend to disagree	3%	3%	3%	6%	5%	2%	3%	1%	4%	2%	6%	3%	2%	2%	1%	6%	3%	2%
Strongly disagree	1%	1%	1%	-	1%	1%	1%	1%	1%	1%	2%	1%	1%	-	1%	-	2%	-
Don't know	2%	2%	1%	4%	2%	3%	1%	0%	2%	1%	2%	3%	1%	2%	1%	1%	3%	-
Net: Agree	84%	82%	87%	78%	78%	82%	87%	88%	84%	85%	79%	86%	89%	82%	88%	80%	88%	87%
Net: Disagree	4%	5%	3%	6%	9%	3%	4%	2%	5%	3%	8%	4%	3%	2%	2%	6%	5%	2%

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	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE	North East Scotland	Highlands & Islands	South Scotland	West Scotland	Central	Mid-Scotland & Fife	Lothians	Glasgow	
My GP knowing my personal circumstances (e.g. my family history, my personal life background etc.) is helpful to my care																		
Unweighted base	1007	479	528	111	137	162	180	417	583	424	146	96	153	108	105	115	160	124
Base: All Scottish adults who have ever gone to the GP	1006	489	516	112	144	172	176	401	525	480	140	91	140	164	99	140	111	120
Strongly agree	34%	31%	36%	22%	30%	31%	33%	39%	29%	39%	31%	35%	34%	33%	31%	31%	42%	35%
Tend to agree	41%	40%	41%	46%	40%	41%	43%	38%	44%	37%	37%	42%	43%	44%	47%	38%	39%	37%
Neither agree nor disagree	15%	17%	13%	14%	12%	19%	16%	13%	16%	14%	16%	14%	14%	12%	13%	21%	8%	17%
Tend to disagree	6%	6%	6%	8%	11%	2%	5%	5%	7%	5%	7%	2%	5%	7%	4%	6%	4%	9%
Strongly disagree	2%	2%	3%	5%	3%	1%	2%	2%	2%	3%	5%	5%	2%	2%	3%	1%	2%	1%
Don't know	3%	4%	2%	5%	3%	5%	1%	2%	3%	2%	4%	3%	2%	2%	3%	3%	5%	1%
Net: Agree	74%	72%	77%	67%	71%	72%	76%	73%	78%	73%	69%	77%	77%	76%	78%	70%	81%	72%
Net: Disagree	8%	8%	9%	13%	14%	4%	7%	7%	9%	8%	12%	7%	7%	9%	7%	7%	6%	10%
It is important to me that my GP is able to help look after me as a whole person instead of just treating one condition																		
Unweighted base	1007	479	528	111	137	162	180	417	583	424	146	96	153	108	105	115	160	124
Base: All Scottish adults who have ever gone to the GP	1006	489	516	112	144	172	176	401	525	480	140	91	140	164	99	140	111	120
Strongly agree	45%	42%	48%	30%	38%	40%	41%	56%	43%	48%	35%	49%	52%	47%	46%	41%	47%	48%
Tend to agree	40%	40%	39%	45%	39%	44%	49%	33%	40%	39%	47%	38%	38%	42%	41%	41%	35%	
Neither agree nor disagree	11%	12%	10%	18%	15%	11%	10%	8%	12%	10%	7%	12%	10%	12%	9%	14%	9%	13%
Tend to disagree	2%	3%	2%	3%	6%	2%	2%	1%	3%	2%	6%	1%	-	2%	2%	4%	0%	4%
Strongly disagree	1%	1%	1%	1%	1%	1%	-	1%	1%	0%	1%	-	-	1%	-	-	3%	-
Don't know	1%	2%	1%	3%	1%	3%	1%	0%	1%	2%	3%	3%	2%	1%	1%	-	1%	-
Net: Agree	85%	83%	87%	78%	85%	87%	89%	83%	87%	83%	83%	85%	87%	85%	87%	82%	87%	83%
Net: Disagree	3%	4%	3%	4%	6%	2%	2%	2%	4%	2%	7%	1%	1%	2%	3%	4%	3%	4%
My GP is the best person to help me find my way through the healthcare system																		
Unweighted base	1007	479	528	111	137	162	180	417	583	424	146	96	153	108	105	115	160	124
Base: All Scottish adults who have ever gone to the GP	1006	489	516	112	144	172	176	401	525	480	140	91	140	164	99	140	111	120
Strongly agree	25%	25%	24%	13%	20%	26%	21%	30%	21%	29%	20%	31%	26%	23%	27%	25%	24%	23%
Tend to agree	44%	43%	46%	50%	43%	40%	44%	46%	45%	43%	47%	38%	48%	41%	40%	46%	47%	47%
Neither agree nor disagree	22%	22%	21%	25%	24%	24%	26%	18%	23%	20%	21%	18%	18%	29%	24%	23%	17%	23%
Tend to disagree	5%	5%	5%	5%	6%	3%	6%	4%	6%	4%	7%	7%	4%	4%	7%	4%	5%	2%
Strongly disagree	1%	1%	1%	1%	1%	1%	0%	1%	1%	1%	1%	2%	1%	1%	-	-	3%	1%
Don't know	3%	4%	2%	6%	6%	6%	1%	1%	4%	3%	4%	4%	3%	2%	3%	4%	4%	4%
Net: Agree	69%	68%	70%	63%	63%	66%	65%	76%	66%	72%	67%	69%	74%	64%	67%	70%	71%	70%
Net: Disagree	6%	6%	6%	6%	7%	4%	8%	5%	7%	5%	8%	9%	4%	5%	8%	4%	8%	3%
I am satisfied with how easy it is to see the GP I want to see																		
Unweighted base	1007	479	528	111	137	162	180	417	583	424	146	96	153	108	105	115	160	124
Base: All Scottish adults who have ever gone to the GP	1006	489	516	112	144	172	176	401	525	480	140	91	140	164	99	140	111	120
Strongly agree	16%	17%	13%	13%	10%	15%	15%	18%	13%	18%	10%	17%	17%	18%	11%	14%	14%	21%
Tend to agree	31%	33%	29%	24%	35%	30%	37%	30%	33%	29%	23%	37%	25%	33%	32%	36%	30%	35%
Neither agree nor disagree	17%	18%	16%	20%	27%	17%	18%	12%	18%	15%	22%	16%	18%	17%	16%	16%	11%	16%
Tend to disagree	21%	19%	23%	25%	18%	21%	21%	19%	19%	23%	24%	18%	21%	23%	25%	18%	17%	21%
Strongly disagree	13%	9%	17%	10%	8%	14%	9%	19%	13%	14%	15%	8%	17%	16%	15%	24%	6%	
Don't know	3%	3%	2%	9%	3%	4%	1%	1%	3%	2%	6%	4%	3%	2%	1%	4%	1%	
Net: Agree	46%	51%	42%	36%	45%	52%	48%	47%	46%	33%	54%	42%	51%	43%	50%	44%	56%	
Net: Disagree	34%	29%	40%	34%	26%	34%	30%	39%	32%	36%	39%	27%	37%	30%	41%	33%	41%	27%
When making an appointment I would prefer to see my GP first, rather than be asked to see other members of the community healthcare team first (e.g. pharmacists, nurses, physiotherapists etc.)																		
Unweighted base	1007	479	528	111	137	162	180	417	583	424	146	96	153	108	105	115	160	124
Base: All Scottish adults who have ever gone to the GP	1006	489	516	112	144	172	176	401	525	480	140	91	140	164	99	140	111	120
Strongly agree	31%	27%	35%	19%	29%	30%	26%	38%	25%	38%	30%	28%	35%	37%	40%	20%	29%	32%
Tend to agree	32%	35%	28%	41%	34%	26%	31%	31%	34%	29%	29%	34%	31%	29%	30%	35%	37%	30%
Neither agree nor disagree	23%	26%	21%	20%	20%	27%	29%	21%	26%	21%	22%	25%	17%	26%	17%	33%	22%	24%
Tend to disagree	10%	8%	12%	15%	12%	12%	9%	8%	11%	14%	9%	13%	5%	10%	12%	7%	10%	
Strongly disagree	1%	1%	2%	1%	2%	1%	1%	2%	1%	1%	1%	2%	1%	3%	1%	3%	1%	
Don't know	2%	3%	2%	3%	2%	3%	1%	2%	2%	5%	4%	2%	2%	2%	-	2%	3%	
Net: Agree	63%	62%	64%	60%	63%	56%	57%	69%	59%	67%	59%	62%	66%	66%	69%	55%	66%	
Net: Disagree	11%	9%	13%	16%	14%	14%	10%	8%	13%	9%	14%	9%	15%	6%	13%	13%	10%	

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Generally speaking, would you support or oppose GPs in Scotland campaigning for more funding for general practice services?

Unweighted base	1022	488	534	116	139	164	182	421	590	432	149	97	156	108	107	117	162	126
Base: All Scottish adults	1022	500	522	119	146	174	178	405	531	491	143	92	143	164	102	143	112	123
Strongly support	50%	47%	52%	47%	45%	49%	53%	51%	45%	55%	53%	47%	47%	50%	53%	43%	50%	54%
Tend to support	39%	39%	38%	42%	38%	34%	41%	41%	44%	33%	37%	40%	41%	38%	33%	45%	42%	34%
Tend to oppose	3%	4%	3%	5%	2%	3%	5%	2%	4%	3%	1%	4%	5%	3%	6%	4%	2%	2%
Strongly oppose	1%	2%	1%	-	1%	2%	0%	2%	1%	1%	3%	-	1%	2%	4%	-	1%	-
Don't know	7%	8%	6%	6%	13%	8%	9%	4%	7%	8%	7%	9%	6%	7%	5%	8%	6%	10%
Net: Support	88%	86%	90%	89%	83%	87%	86%	91%	89%	88%	89%	87%	88%	88%	86%	88%	92%	88%
Net: Oppose	4%	6%	3%	5%	3%	5%	5%	4%	5%	4%	4%	4%	6%	4%	9%	4%	3%	2%

Currently, GP services receive 7.2% of the total NHS health budget in Scotland.

Do you think that more or less should be spent on GP services, or is this about the right amount?

Unweighted base	1022	488	534	116	139	164	182	421	590	432	149	97	156	108	107	117	162	126
Base: All Scottish adults	1022	500	522	119	146	174	178	405	531	491	143	92	143	164	102	143	112	123
More should be spent on GP services	63%	61%	66%	54%	64%	59%	58%	70%	61%	66%	63%	62%	67%	56%	62%	66%	69%	64%
Less should be spent on GP services	2%	3%	2%	4%	4%	2%	2%	2%	3%	2%	3%	2%	2%	3%	4%	3%	1%	1%
This is about the right amount	12%	14%	10%	12%	4%	13%	14%	13%	12%	12%	16%	8%	12%	20%	12%	9%	9%	4%
Don't know	22%	22%	22%	30%	28%	26%	26%	15%	24%	20%	18%	28%	19%	21%	21%	22%	22%	32%

In Scotland, those living in areas of financial hardship (known as deprived communities) are more likely to suffer health challenges like illness and a shorter life expectancy.

Do you think increasing the money put into GP services in Scotland would or would not be effective at helping to tackle health challenges in deprived communities?

Unweighted base	1022	488	534	116	139	164	182	421	590	432	149	97	156	108	107	117	162	126
Base: All Scottish adults	1022	500	522	119	146	174	178	405	531	491	143	92	143	164	102	143	112	123
I think this would be effective at helping to tackle health challenges in deprived communities	53%	52%	53%	54%	51%	54%	52%	52%	52%	53%	47%	51%	50%	54%	62%	46%	50%	65%
I think this would NOT be effective at helping to tackle health challenges in deprived communities	27%	30%	25%	22%	25%	26%	27%	31%	30%	25%	33%	25%	30%	29%	25%	31%	26%	18%
Don't know	20%	18%	22%	23%	24%	20%	21%	17%	18%	22%	20%	25%	21%	18%	13%	24%	23%	17%

Recently, there have been more GPs resigning and practices closing than is usual...

Which, if any, of the following do you think are reasons for this? (Please select all that apply)

Unweighted base	1022	488	534	116	139	164	182	421	590	432	149	97	156	108	107	117	162	126
Base: All Scottish adults	1022	500	522	119	146	174	178	405	531	491	143	92	143	164	102	143	112	123
Reduction in funding to GP services	49%	43%	54%	61%	57%	47%	47%	43%	48%	49%	45%	45%	46%	43%	46%	49%	62%	54%
GPs' work is too stressful	48%	46%	51%	48%	52%	47%	51%	46%	52%	44%	45%	50%	47%	48%	48%	48%	59%	48%
GPs don't have time to do their job properly	61%	55%	66%	47%	67%	58%	66%	62%	62%	60%	58%	61%	59%	55%	58%	73%	69%	55%
Morale is low amongst GPs	56%	56%	56%	45%	54%	58%	62%	56%	56%	55%	58%	56%	53%	50%	53%	59%	61%	56%
What GPs do could be done in hospitals	2%	2%	2%	5%	2%	1%	0%	2%	2%	3%	3%	1%	2%	2%	-	4%	3%	
People don't need GPs as much any more	1%	2%	0%	1%	1%	1%	1%	1%	1%	1%	2%	1%	-	2%	3%	1%	1%	
None of these	4%	5%	2%	2%	3%	5%	1%	5%	4%	3%	3%	5%	5%	3%	6%	2%	1%	
Don't know	9%	11%	7%	16%	7%	15%	9%	5%	10%	9%	13%	7%	11%	10%	6%	5%	9%	

YouGov / RCGP survey results

Sample size: 1022 Scottish adults
Fieldwork: 11th - 13th April 2017

	Marital Status					Working status							Children in Household					Parent/ Guardian							
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under

Which ONE, if any, of the following do you think this is the MOST important part of the health service in the Scottish NHS? (Please select the option that best applies)

Unweighted base	456	146	96	37	287	414	145	559	72	258	38	95	720	111	76	21	208	94	557	465	81	98	67	35	217	371
Base: All Scottish adults	437	150	97	38	299	401	154	555	73	251	40	104	710	111	80	23	214	98	565	457	90	107	68	41	233	364
GP services	32%	21%	37%	36%	21%	23%	30%	25%	16%	39%	20%	28%	29%	27%	24%	23%	25%	33%	22%	22%	22%	26%	28%	27%	26%	37%
Urgent and emergency care (e.g. ambulances, accident and emergency etc.)	39%	44%	23%	31%	46%	45%	37%	43%	50%	31%	48%	34%	39%	41%	40%	47%	41%	41%	34%	47%	40%	36%	50%	33%	39%	31%
Mental health services	2%	3%	8%	-	4%	4%	4%	4%	-	3%	4%	3%	3%	4%	2%	-	3%	6%	3%	3%	3%	4%	1%	-	3%	3%
Dental services	0%	0%	-	-	-	0%	1%	0%	-	-	-	-	1%	3%	-	1%	-	0%	-	3%	2%	-	-	-	-	-
Eye care services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sexual health services (e.g. STI screening, planning pregnancies, abortion services etc.)	0%	-	-	-	1%	1%	-	0%	1%	-	-	1%	0%	1%	-	-	1%	1%	0%	1%	-	-	-	3%	1%	-
Pathology services (e.g. blood testing, tissue testing etc.)	1%	1%	1%	-	1%	1%	-	1%	3%	2%	-	1%	1%	-	-	-	-	1%	1%	1%	1%	2%	2%	-	-	1%
Hospital services (i.e. excluding urgent and emergency care)	18%	18%	17%	25%	15%	16%	16%	16%	18%	20%	5%	19%	18%	14%	16%	11%	14%	17%	18%	17%	16%	15%	13%	18%	13%	20%
Pharmacy services (e.g. dispensing medicine, advice on treatment of minor conditions, flu vaccination etc.)	0%	1%	2%	-	3%	1%	1%	1%	1%	-	12%	2%	1%	3%	1%	-	2%	2%	1%	2%	3%	2%	2%	-	2%	1%
None of these	1%	1%	1%	-	1%	1%	-	1%	1%	1%	-	-	1%	1%	-	3%	1%	-	1%	1%	-	1%	2%	-	1%	1%
Don't know	7%	10%	11%	9%	9%	8%	11%	9%	9%	4%	11%	11%	7%	9%	14%	16%	12%	7%	8%	8%	11%	14%	4%	20%	13%	6%

For the following question, by "healthcare needs", we would like you to think about all of your healthcare overall, including things such as understanding how your family history could affect your health, referring you to the right specialists when needed etc.

Which ONE, if any, of the following general practice healthcare professionals do you trust the MOST to help you meet your healthcare needs?

Unweighted base	456	146	96	37	287	414	145	559	72	258	38	95	720	111	76	21	208	94	557	465	81	98	67	35	217	371
Base: All Scottish adults	437	150	97	38	299	401	154	555	73	251	40	104	710	111	80	23	214	98	565	457	90	107	68	41	233	364
A practice nurse	7%	5%	3%	3%	3%	5%	8%	6%	3%	6%	-	2%	5%	5%	6%	5%	7%	7%	4%	4%	6%	5%	11%	6%	7%	7%
A pharmacist/ chemist	3%	4%	1%	2%	2%	4%	1%	3%	2%	1%	6%	4%	2%	5%	4%	4%	5%	2%	3%	2%	3%	2%	10%	-	4%	3%
A physiotherapist	1%	-	-	-	2%	1%	1%	1%	3%	0%	-	-	1%	3%	2%	-	2%	-	1%	1%	1%	2%	1%	3%	2%	1%
A GP	80%	71%	85%	89%	76%	76%	76%	76%	79%	86%	85%	81%	81%	73%	77%	60%	73%	82%	79%	79%	79%	75%	75%	72%	76%	81%
None of these	3%	8%	5%	6%	7%	5%	6%	5%	6%	4%	7%	4%	5%	5%	-	12%	4%	4%	3%	7%	4%	3%	4%	8%	3%	3%
Don't know	6%	11%	7%	-	7%	9%	9%	9%	8%	2%	3%	8%	6%	9%	11%	19%	11%	6%	7%	7%	9%	13%	5%	7%	9%	5%

The Scottish government plans to shift more work from hospitals so as much healthcare as possible will soon be delivered at home rather than in hospitals. This work will be done by general practice healthcare professionals (e.g. GPs, nurses, pharmacists etc.)...

Do you think this will have a positive or negative impact on patient care, or will it make no difference?

Unweighted base	456	146	96	37	287	414	145	559	72	258	38	95	720	111	76	21	208	94	557	465	81	98	67	35	217	371
Base: All Scottish adults	437	150	97	38	299	401	154	555	73	251	40	104	710	111	80	23	214	98	565	457	90	107	68	41	233	364
Very positive	15%	10%	8%	17%	14%	13%	10%	12%	16%	16%	14%	13%	14%	16%	10%	4%	13%	14%	15%	12%	13%	11%	10%	12%	13%	15%
Fairly positive	38%	39%	49%	32%	38%	38%	35%	37%	49%	41%	46%	33%	38%	42%	43%	45%	43%	39%	38%	40%	43%	44%	46%	35%	41%	36%
No difference	11%	10%	9%	17%	12%	10%	12%	11%	16%	11%	6%	10%	12%	9%	6%	12%	8%	7%	10%	12%	8%	9%	11%	10%	9%	9%
Fairly negative	16%	19%	11%	25%	16%	15%	22%	17%	5%	17%	2%	22%	16%	15%	11%	18%	14%	21%	17%	15%	14%	13%	19%	25%	15%	18%
Very negative	8%	7%	9%	9%	7%	8%	6%	8%	4%	7%	13%	8%	7%	9%	12%	9%	10%	9%	9%	6%	12%	6%	8%	6%	9%	9%
Don't know	13%	15%	15%	13%	13%	15%	14%	15%	11%	8%	19%	14%	13%	9%	18%	16%	13%	10%	11%	15%	10%	17%	6%	12%	13%	11%
Net: Positive	53%	48%	57%	46%	52%	51%	45%	49%	65%	56%	60%	46%	51%	58%	53%	49%	55%	53%	53%	52%	56%	56%	56%	46%	54%	51%
Net: Negative	24%	26%	19%	34%	23%	24%	28%	25%	9%	24%	15%	30%	23%	24%	23%	23%	23%	30%	26%	21%	26%	18%	26%	31%	24%	27%

YouGov / RCGP survey results

Sample size: 1022 Scottish adults
Fieldwork: 11th - 13th April 2017

Marital Status					Working status							Children in Household						Parent/ Guardian							
Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years

For the following question, if you have never been to see a GP, please select the "Not applicable" option...

How important, if at all, is it that you see the same GP every time?

Unweighted base	456	146	96	37	287	414	145	559	72	258	38	95	720	111	76	21	208	94	557	465	81	98	67	35	217	371
Base: All Scottish adults	437	150	97	38	299	401	154	555	73	251	40	104	710	111	80	23	214	98	565	457	90	107	68	41	233	364
Very important	23%	20%	20%	39%	17%	13%	26%	17%	11%	33%	21%	26%	22%	19%	18%	24%	19%	22%	24%	17%	17%	19%	15%	18%	18%	27%
Fairly important	42%	44%	51%	41%	41%	41%	43%	42%	40%	45%	36%	47%	44%	42%	42%	42%	42%	34%	43%	42%	41%	43%	49%	44%	42%	44%
Not very important	27%	30%	21%	8%	28%	32%	23%	30%	34%	18%	28%	23%	25%	31%	21%	34%	27%	33%	25%	28%	35%	23%	28%	32%	30%	24%
Not at all important	6%	6%	5%	11%	7%	9%	7%	9%	6%	3%	5%	2%	5%	5%	16%	-	9%	7%	6%	7%	6%	12%	8%	7%	8%	4%
Don't know	2%	-	-	-	4%	3%	1%	3%	4%	-	7%	-	2%	1%	2%	-	1%	3%	1%	4%	-	1%	1%	-	1%	0%
Not applicable - I have never been to see a GP	1%	1%	2%	-	3%	1%	1%	1%	5%	1%	3%	2%	2%	3%	1%	-	2%	-	1%	2%	1%	2%	-	-	1%	1%
Net: Important	65%	63%	71%	81%	59%	54%	69%	58%	51%	78%	57%	72%	66%	60%	60%	66%	61%	57%	68%	59%	58%	63%	64%	61%	60%	71%
Net: Not important	32%	36%	27%	19%	34%	41%	30%	38%	40%	21%	33%	25%	30%	36%	37%	34%	36%	40%	31%	35%	41%	35%	35%	39%	37%	28%

You said it is (very/ fairly) important that you see the same GP each time you go...

Which, if any, of the following are reasons why you said this? (Please select all that apply. If any of your answers aren't shown in the list below, please type them in the 'Other' box)

Unweighted base	299	90	68	29	167	226	98	324	37	202	24	66	472	66	45	14	125	56	377	276	47	59	45	20	130	264
Base: All Scottish adults who said it's important that they see a particular GP	284	95	69	31	175	217	106	324	37	196	23	75	469	67	48	15	130	56	383	271	52	67	44	25	141	259
My GP already knows me so it saves time and gives continuity of care	79%	77%	75%	81%	76%	67%	84%	72%	77%	83%	79%	85%	78%	78%	82%	68%	78%	73%	79%	75%	80%	77%	72%	86%	78%	80%
Their personal qualities (i.e. I feel comfortable talking to them)	33%	41%	38%	34%	37%	34%	43%	37%	51%	30%	23%	38%	34%	35%	58%	20%	42%	34%	35%	36%	38%	41%	33%	50%	39%	33%
I trust my GP's decisions	29%	23%	30%	23%	26%	25%	33%	28%	35%	28%	10%	22%	26%	29%	34%	33%	31%	28%	29%	25%	27%	37%	24%	33%	32%	26%
I trust my GP's ability to meet my healthcare needs	36%	26%	34%	39%	30%	30%	38%	33%	33%	34%	41%	27%	31%	35%	43%	15%	36%	37%	33%	32%	37%	36%	30%	42%	37%	32%
My GP is a specialist in my condition	6%	1%	6%	-	4%	5%	5%	5%	-	6%	-	2%	4%	6%	4%	-	4%	3%	5%	3%	4%	3%	5%	5%	5%	5%
Other	4%	7%	1%	-	7%	6%	3%	5%	-	5%	-	6%	5%	3%	8%	-	4%	4%	6%	3%	7%	5%	9%	3%	5%	6%
Don't know	1%	2%	-	-	0%	1%	-	0%	2%	0%	4%	-	1%	-	2%	3%	1%	-	1%	1%	-	1%	-	-	1%	0%

For the following question, please think about the GP you see most often rather than your GP practice as a whole.

To what extent do you agree or disagree with each of the following statements? (Please select one option on each row)

I know I can trust my GP

Unweighted base	453	145	94	37	278	409	144	553	70	255	37	92	709	108	75	21	204	94	552	455	80	96	67	35	214	369
Base: All Scottish adults who have ever gone to the GP	434	149	95	38	289	397	153	549	69	248	38	101	697	108	79	23	210	98	560	445	88	105	68	41	230	362
Strongly agree	42%	24%	41%	45%	33%	31%	33%	31%	28%	47%	29%	49%	36%	35%	42%	23%	36%	42%	40%	33%	28%	43%	36%	48%	38%	41%
Tend to agree	39%	51%	37%	34%	40%	42%	46%	43%	50%	38%	53%	33%	43%	34%	38%	43%	36%	38%	39%	44%	41%	34%	41%	37%	29%	36%
Neither agree nor disagree	13%	18%	16%	17%	19%	19%	16%	18%	10%	15%	10%	13%	15%	27%	12%	22%	21%	14%	17%	15%	22%	16%	21%	19%	19%	15%
Tend to disagree	2%	4%	4%	-	2%	4%	2%	3%	1%	2%	3%	1%	3%	3%	1%	9%	3%	3%	3%	3%	5%	3%	-	4%	3%	2%
Strongly disagree	1%	1%	2%	-	1%	2%	2%	1%	0%	-	1%	0%	1%	1%	5%	-	3%	-	1%	1%	4%	2%	3%	-	2%	1%
Don't know	2%	1%	-	4%	5%	3%	2%	2%	9%	0%	5%	4%	3%	-	3%	3%	2%	5%	1%	5%	1%	3%	3%	-	1%	0%
Net: Agree	81%	75%	79%	79%	73%	73%	79%	74%	78%	82%	82%	82%	79%	89%	78%	65%	72%	78%	79%	76%	69%	77%	73%	78%	74%	81%
Net: Disagree	4%	6%	6%	-	3%	6%	4%	5%	2%	3%	3%	2%	4%	4%	6%	9%	6%	3%	4%	4%	9%	5%	3%	4%	5%	3%

My GP knowing my medical history helps with my future care

Unweighted base	453	145	94	37	278	409	144	553	70	255	37	92	709	108	75	21	204	94	552	455	80	96	67	35	214	369
Base: All Scottish adults who have ever gone to the GP	434	149	95	38	289	397	153	549	69	248	38	101	697	108	79	23	210	98	560	445	88	105	68	41	230	362
Strongly agree	48%	38%	50%	49%	41%	36%	39%	37%	41%	56%	50%	61%	43%	46%	51%	43%	48%	48%	47%	42%	50%	48%	37%	45%	44%	47%
Tend to agree	38%	43%	34%	35%	43%	45%	46%	45%	37%	34%	38%	28%	42%	41%	30%	38%	37%	34%	39%	41%	32%	34%	48%	43%	38%	40%
Neither agree nor disagree	9%	14%	8%	13%	11%	12%	11%	12%	13%	7%	6%	8%	11%	11%	9%	10%	10%	7%	10%	10%	11%	12%	6%	12%	11%	11%
Tend to disagree	4%	3%	4%	-	2%	4%	2%	4%	5%	2%	3%	-	2%	6%	6%	3%	8%	2%	6%	4%	4%	3%	4%	-	4%	1%
Strongly disagree	1%	1%	3%	-	1%	1%	1%	1%	-	1%	-	1%	1%	1%	1%	1%	1%	-	1%	1%	1%	1%	-	1%	1%	1%
Don't know	1%	1%	-	2%	3%	1%	2%	2%	5%	0%	3%	2%	1%	1%	3%	3%	2%	3%	1%	3%	1%	3%	2%	-	2%	-
Net: Agree	86%	82%	85%	85%	84%	81%	85%	82%	77%	90%	89%	89%	85%	87%	81%	81%	84%	82%	86%	83%	82%	82%	85%	88%	82%	87%
Net: Disagree	4%	3%	7%	-	3%	6%	2%	5%	5%	3%	3%	1%	3%	1%	7%	6%	4%	8%	3%	5%	7%	3%	7%	-	5%	2%

YouGov / RCGP survey results

Sample size: 1022 Scottish adults
Fieldwork: 11th - 13th April 2017

	Marital Status					Working status						Children in Household					Parent/ Guardian										
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years	
My GP knowing my personal circumstances (e.g. my family history, my personal life background etc.) is helpful to my care																											
Unweighted base	453	145	94	37	278	409	144	553	70	255	37	92	709	108	75	21	204	94	552	455	80	96	67	35	214	369	
Base: All Scottish adults who have ever gone to the GP	434	149	95	38	289	397	153	549	69	248	38	101	697	108	79	23	210	98	560	445	88	105	68	41	230	362	
Strongly agree	33%	25%	41%	34%	36%	24%	35%	27%	29%	40%	42%	52%	32%	35%	39%	26%	36%	38%	35%	32%	34%	38%	31%	36%	34%	36%	
Tend to agree	43%	45%	28%	39%	40%	45%	43%	44%	39%	39%	32%	31%	41%	46%	34%	42%	41%	41%	40%	44%	39%	42%	42%	43%	40%	40%	
Neither agree nor disagree	14%	18%	18%	15%	12%	18%	13%	17%	10%	14%	10%	11%	16%	10%	15%	23%	13%	8%	15%	14%	12%	17%	17%	14%	15%	17%	
Tend to disagree	5%	5%	9%	10%	6%	7%	5%	6%	10%	5%	7%	4%	6%	4%	7%	6%	5%	7%	5%	8%	8%	4%	2%	4%	4%	5%	
Strongly disagree	2%	5%	3%	-	2%	4%	2%	3%	4%	1%	-	1%	2%	5%	1%	-	3%	3%	2%	3%	2%	-	5%	4%	2%	2%	
Don't know	3%	2%	1%	2%	4%	3%	2%	8%	2%	8%	1%	9%	2%	3%	1%	4%	3%	2%	4%	1%	3%	1%	3%	2%	2%	2%	
Net: Agree	70%	71%	69%	73%	76%	79%	79%	68%	72%	68%	74%	83%	73%	81%	74%	68%	77%	80%	76%	72%	77%	77%	73%	78%	77%	75%	
Net: Disagree	7%	10%	12%	10%	8%	10%	7%	9%	14%	6%	7%	5%	8%	9%	8%	6%	8%	10%	6%	11%	10%	4%	7%	8%	7%	6%	
It is important to me that my GP is able to help look after me as a whole person instead of just treating one condition																											
Unweighted base	453	145	94	37	278	409	144	553	70	255	37	92	709	108	75	21	204	94	552	455	80	96	67	35	214	369	
Base: All Scottish adults who have ever gone to the GP	434	149	95	38	289	397	153	549	69	248	38	101	697	108	79	23	210	98	560	445	88	105	68	41	230	362	
Strongly agree	47%	39%	54%	51%	42%	37%	42%	39%	30%	58%	47%	59%	45%	41%	44%	47%	43%	53%	48%	42%	41%	46%	41%	41%	44%	50%	
Tend to agree	38%	46%	36%	30%	41%	42%	50%	44%	48%	30%	33%	34%	40%	45%	33%	40%	42%	34%	39%	40%	40%	40%	42%	47%	42%	38%	
Neither agree nor disagree	10%	11%	9%	16%	12%	15%	6%	12%	12%	9%	12%	6%	11%	11%	13%	-	11%	8%	9%	14%	8%	10%	9%	6%	9%	9%	
Tend to disagree	3%	2%	-	3%	3%	4%	2%	3%	4%	1%	-	-	2%	2%	4%	-	2%	2%	3%	4%	2%	4%	2%	4%	2%	2%	
Strongly disagree	0%	1%	-	-	1%	1%	1%	1%	2%	1%	-	1%	1%	1%	1%	-	1%	1%	0%	-	-	-	-	-	1%	1%	
Don't know	2%	1%	1%	-	1%	2%	-	1%	3%	0%	8%	1%	1%	1%	3%	3%	2%	2%	1%	2%	1%	2%	4%	-	2%	1%	
Net: Agree	85%	85%	80%	81%	83%	89%	92%	83%	79%	89%	81%	94%	85%	86%	79%	97%	84%	88%	81%	88%	80%	83%	88%	80%	86%	88%	
Net: Disagree	3%	3%	-	3%	4%	4%	3%	4%	6%	2%	-	-	3%	2%	5%	-	3%	4%	3%	3%	4%	2%	5%	4%	3%	3%	
My GP is the best person to help me find my way through the healthcare system																											
Unweighted base	453	145	94	37	278	409	144	553	70	255	37	92	709	108	75	21	204	94	552	455	80	96	67	35	214	369	
Base: All Scottish adults who have ever gone to the GP	434	149	95	38	289	397	153	549	69	248	38	101	697	108	79	23	210	98	560	445	88	105	68	41	230	362	
Strongly agree	29%	17%	21%	27%	22%	20%	21%	20%	16%	36%	23%	27%	23%	25%	32%	19%	27%	32%	29%	19%	32%	31%	29%	27%	30%	28%	
Tend to agree	43%	48%	48%	47%	43%	43%	42%	43%	49%	46%	46%	44%	46%	42%	42%	43%	42%	42%	42%	47%	40%	40%	36%	32%	38%	45%	
Neither agree nor disagree	17%	26%	28%	21%	25%	25%	29%	26%	18%	14%	17%	24%	23%	22%	15%	25%	20%	17%	21%	23%	23%	22%	22%	26%	24%	21%	
Tend to disagree	6%	6%	1%	2%	4%	6%	4%	6%	8%	4%	6%	2%	4%	6%	3%	6%	-	6%	5%	6%	4%	4%	6%	-	13%	5%	
Strongly disagree	1%	2%	1%	-	1%	2%	0%	1%	1%	1%	-	1%	1%	1%	2%	-	1%	2%	1%	-	-	-	-	-	1%	1%	
Don't know	3%	1%	1%	3%	5%	4%	3%	4%	8%	0%	8%	3%	3%	1%	5%	3%	3%	4%	1%	5%	1%	3%	3%	2%	2%	1%	
Net: Agree	73%	65%	69%	74%	64%	63%	64%	63%	65%	81%	69%	71%	68%	67%	75%	62%	69%	71%	71%	66%	72%	71%	65%	59%	67%	73%	
Net: Disagree	7%	8%	2%	2%	5%	8%	5%	7%	9%	5%	6%	2%	5%	9%	5%	10%	8%	7%	6%	6%	4%	4%	10%	13%	7%	5%	
I am satisfied with how easy it is to see the GP I want to see																											
Unweighted base	453	145	94	37	278	409	144	553	70	255	37	92	709	108	75	21	204	94	552	455	80	96	67	35	214	369	
Base: All Scottish adults who have ever gone to the GP	434	149	95	38	289	397	153	549	69	248	38	101	697	108	79	23	210	98	560	445	88	105	68	41	230	362	
Strongly agree	15%	14%	16%	27%	15%	15%	6%	12%	16%	19%	15%	23%	15%	17%	13%	11%	15%	19%	16%	14%	19%	15%	11%	22%	16%	17%	
Tend to agree	34%	24%	24%	25%	34%	32%	38%	34%	20%	32%	15%	28%	30%	29%	40%	29%	33%	33%	30%	32%	21%	36%	31%	38%	32%	29%	
Neither agree nor disagree	15%	24%	13%	8%	18%	19%	18%	19%	20%	9%	22%	18%	17%	23%	12%	-	16%	15%	15%	19%	21%	14%	17%	10%	18%	14%	
Tend to disagree	20%	24%	29%	27%	17%	19%	23%	20%	20%	23%	30%	16%	20%	20%	25%	49%	25%	17%	23%	19%	32%	21%	24%	16%	22%	22%	
Strongly disagree	15%	13%	18%	14%	10%	12%	14%	13%	12%	16%	6%	14%	15%	11%	8%	8%	10%	13%	15%	12%	4%	11%	15%	14%	10%	17%	
Don't know	2%	1%	1%	-	6%	2%	1%	2%	1%	2%	1%	1%	1%	2%	3%	2%	3%	1%	4%	3%	3%	2%	3%	2%	1%	1%	
Net: Agree	49%	38%	39%	62%	49%	47%	44%	46%	36%	51%	30%	50%	45%	46%	52%	40%	48%	52%	47%	46%	40%	51%	42%	59%	48%	46%	
Net: Disagree	35%	37%	47%	40%	27%	31%	37%	33%	33%	39%	36%	30%	35%	31%	33%	57%	35%	30%	37%	31%	36%	32%	39%	31%	32%	39%	
When making an appointment I would prefer to see my GP first, rather than be asked to see other members of the community healthcare team first (e.g. pharmacists, nurses, physiotherapists etc.)																											
Unweighted base	453	145	94	37	278	409	144	553	70	255	37	92	709	108	75	21	204	94	552	455	80	96	67	35	214	369	
Base: All Scottish adults who have ever gone to the GP	434	149	95	38	289	397	153	549	69	248	38	101	697	108	79	23	210	98	560	445	88	105	68	41	230	362	
Strongly agree	32%	26%	34%	42%	30%	25%	30%	26%	22%	40%	37%	40%	31%	28%	34%	24%	30%	34%	37%	24%	37%	38%	20%	35%	33%	38%	
Tend to agree	32%	32%	29%	24%	33%	34%	32%	34%	28%	32%	33%	23%	33%	26%	29%	35%	29%	33%	30%	34%	25%	26%	29%	25%	29%	31%	
Neither agree nor disagree	23%	27%	23%	27%	22%	24%	28%	25%	23%	21%	13%	25%	23%	32%	21%	24%	27%	16%	23%	24%	25%	25%	32%	28%	27%	22%	
Tend to disagree	9%	11%	9%	5%	11%	12%	8%	11%	18%	6%	12%	7%	10%	11%	9%	13%	11%	11%	8%	12%	10%	8%	13%	12%	8%	8%	
Strongly disagree	1%	2%	3%	2%	2%	2%	2%	2%	2%	0%	-	1%	1%	2%	2%	-	2%	3%	1%	2%	2%	1%	4%	-	2%	0%	
Don't know	2%	3%	1%	-	3%	2%	2%	0%	2%	8%	5%	2%	1%	3%	3%	2%	3%	1%	4%	1%	3%	2%	-	1%	1%	1%	
Net: Agree	65%	58%	64%	66%	62%	59%	62%	60%	51%	72%	67%	63%	64%	54%	63%	60%	58%	67%	66%	59%	63%	64%	49%	59%	61%	69%	
Net: Disagree	10%	13%	12%	7%	13%	15%	10%	13%	20%	7%	12%	7%	11%	13%	12%	13%	12%	14%	9%	14%	12%	8%	16%	12%	10%	8%	

YouGov / RCGP survey results

Sample size: 1022 Scottish adults
Fieldwork: 11th - 13th April 2017

Marital Status					Working status							Children in Household					Parent/ Guardian								
Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years

Generally speaking, would you support or oppose GPs in Scotland campaigning for more funding for general practice services?

Unweighted base	456	146	96	37	287	414	145	559	72	258	38	95	720	111	76	21	208	94	557	465	81	98	67	35	217	371
Base: All Scottish adults	437	150	97	38	299	401	154	555	73	251	40	104	710	111	80	23	214	98	565	457	90	107	68	41	233	364
Strongly support	46%	48%	54%	63%	52%	46%	47%	47%	53%	49%	47%	64%	47%	52%	49%	70%	53%	59%	51%	48%	53%	55%	61%	46%	53%	48%
Tend to support	42%	38%	39%	27%	37%	38%	40%	39%	37%	43%	47%	29%	41%	38%	33%	30%	35%	29%	39%	39%	39%	32%	27%	36%	34%	42%
Tend to oppose	3%	4%	3%	4%	4%	4%	1%	4%	6%	3%	3%	1%	3%	5%	3%	-	4%	5%	3%	4%	5%	2%	6%	10%	4%	3%
Strongly oppose	2%	1%	1%	-	1%	1%	1%	1%	2%	-	-	-	1%	-	4%	-	1%	2%	2%	1%	1%	2%	2%	1%	2%	5%
Don't know	7%	10%	3%	-	7%	10%	10%	10%	4%	4%	3%	6%	8%	5%	12%	-	7%	5%	6%	9%	2%	10%	5%	6%	8%	5%
Net: Support	88%	86%	92%	90%	88%	85%	87%	85%	89%	92%	94%	93%	89%	90%	81%	100%	88%	88%	90%	87%	92%	87%	88%	82%	87%	90%
Net: Oppose	5%	4%	4%	4%	5%	6%	3%	5%	7%	4%	3%	1%	4%	5%	7%	-	5%	7%	5%	4%	6%	3%	7%	13%	5%	5%

Currently, GP services receive 7.2% of the total NHS health budget in Scotland.

Do you think that more or less should be spent on GP services, or is this about the right amount?

Unweighted base	456	146	96	37	287	414	145	559	72	258	38	95	720	111	76	21	208	94	557	465	81	98	67	35	217	371
Base: All Scottish adults	437	150	97	38	299	401	154	555	73	251	40	104	710	111	80	23	214	98	565	457	90	107	68	41	233	364
More should be spent on GP services	66%	62%	63%	70%	60%	57%	70%	61%	62%	67%	61%	70%	63%	67%	60%	62%	64%	64%	66%	59%	60%	63%	64%	55%	62%	69%
Less should be spent on GP services	3%	2%	2%	3%	3%	3%	3%	1%	1%	4%	3%	2%	2%	2%	8%	4%	4%	3%	2%	2%	7%	4%	7%	2%	4%	1%
This is about the right amount	12%	8%	15%	11%	12%	13%	9%	12%	12%	16%	5%	4%	12%	13%	6%	15%	11%	12%	13%	10%	8%	8%	13%	22%	13%	13%
Don't know	19%	27%	20%	19%	26%	26%	18%	24%	25%	17%	31%	23%	23%	17%	25%	24%	21%	21%	18%	28%	25%	25%	16%	20%	21%	17%

In Scotland, those living in areas of financial hardship (known as deprived communities) are more likely to suffer health challenges like illness and a shorter life expectancy.

Do you think increasing the money put into GP services in Scotland would or would not be effective at helping to tackle health challenges in deprived communities?

Unweighted base	456	146	96	37	287	414	145	559	72	258	38	95	720	111	76	21	208	94	557	465	81	98	67	35	217	371
Base: All Scottish adults	437	150	97	38	299	401	154	555	73	251	40	104	710	111	80	23	214	98	565	457	90	107	68	41	233	364
I think this would be effective at helping to tackle health challenges in deprived communities	53%	52%	47%	53%	54%	50%	57%	52%	66%	51%	40%	54%	51%	54%	57%	62%	58%	52%	55%	50%	63%	62%	57%	61%	58%	50%
I think this would NOT be effective at helping to tackle health challenges in deprived communities	30%	24%	26%	29%	26%	29%	25%	28%	17%	30%	28%	26%	28%	30%	25%	9%	26%	30%	27%	28%	16%	22%	30%	25%	25%	30%
Don't know	18%	23%	27%	17%	20%	20%	19%	20%	16%	20%	31%	20%	22%	16%	18%	9%	16%	18%	18%	22%	21%	16%	13%	14%	18%	20%

Recently, there have been more GPs resigning and practices closing than is usual...

Which, if any, of the following do you think are reasons for this? (Please select all that apply)

Unweighted base	456	146	96	37	287	414	145	559	72	258	38	95	720	111	76	21	208	94	557	465	81	98	67	35	217	371
Base: All Scottish adults	437	150	97	38	299	401	154	555	73	251	40	104	710	111	80	23	214	98	565	457	90	107	68	41	233	364
Reduction in funding to GP services	47%	50%	42%	38%	54%	45%	55%	48%	65%	40%	58%	59%	47%	58%	45%	67%	54%	51%	48%	52%	54%	47%	52%	46%	50%	44%
GPs' work is too stressful	49%	45%	53%	39%	48%	46%	52%	48%	52%	46%	50%	51%	48%	51%	46%	47%	49%	48%	49%	47%	51%	51%	51%	69%	52%	48%
GPs don't have time to do their job properly	62%	63%	64%	66%	57%	60%	61%	60%	54%	64%	53%	64%	61%	64%	57%	52%	60%	63%	61%	61%	59%	56%	63%	72%	60%	62%
Morale is low amongst GPs	58%	53%	56%	40%	56%	54%	50%	53%	62%	56%	55%	66%	56%	61%	57%	54%	58%	48%	56%	55%	57%	56%	68%	58%	57%	56%
What GPs do could be done in hospitals	2%	1%	1%	4%	3%	2%	1%	2%	1%	3%	7%	1%	2%	-	1%	3%	1%	4%	2%	2%	3%	4%	-	-	2%	2%
People don't need GPs as much any more	-	-	-	3%	2%	1%	-	1%	2%	1%	-	2%	1%	2%	-	1%	1%	1%	1%	1%	1%	1%	-	2%	1%	2%
None of these	4%	3%	7%	3%	2%	4%	3%	4%	2%	4%	2%	1%	4%	-	4%	-	2%	1%	4%	4%	1%	2%	5%	-	3%	4%
Don't know	8%	9%	6%	9%	12%	11%	9%	11%	9%	6%	17%	6%	8%	7%	15%	17%	11%	13%	9%	9%	10%	18%	10%	3%	11%	8%

YouGov / RCGP survey results

Sample size: 1022 Scottish adults
Fieldwork: 11th - 13th April 2017

	Social Media/ Messaging service (within the last month)							How important, if at all, is it that you see the same GP every time?										
	Facebook	Twitter	LinkedIn	Google+	Pinterest	Instagram	Snapchat	Facebook Messenger	WhatsApp	Skype	Very important	Fairly important	Not very important	Not at all important	Don't know	Not applicable - I have never been to see a GP	Net: Important	Net: Not important
Unweighted base	799	337	140	94	122	208	148	657	424	118	211	442	274	64	76	75	653	338
Base: All Scottish adults	795	328	130	95	120	203	142	658	412	113	217	437	269	63	20	16	654	332
GP services	27%	25%	28%	23%	25%	19%	20%	27%	25%	27%	27%	28%	29%	31%	-	31%	28%	30%
Urgent and emergency care (e.g. ambulances, accident and emergency etc.)	40%	46%	53%	41%	34%	46%	49%	42%	40%	44%	44%	36%	42%	39%	34%	32%	39%	42%
Mental health services	3%	4%	4%	5%	6%	4%	4%	3%	4%	7%	4%	5%	0%	4%	-	-	5%	1%
Dental services	0%	-	-	-	1%	0%	1%	0%	0%	-	-	-	0%	3%	-	-	-	1%
Eye care services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sexual health services (e.g. STI screening, planning pregnancies, abortion services etc.)	0%	0%	-	-	-	1%	1%	0%	1%	1%	0%	0%	1%	-	-	-	0%	1%
Pathology services (e.g. blood testing, tissue testing etc.)	1%	0%	1%	-	-	-	1%	1%	1%	-	0%	1%	1%	-	-	-	1%	1%
Hospital services (i.e. excluding urgent and emergency care)	18%	16%	12%	25%	23%	16%	15%	18%	18%	11%	17%	19%	15%	16%	12%	11%	18%	16%
Pharmacy services (e.g. dispensing medicine, advice on treatment of minor conditions, flu vaccination etc.)	1%	1%	-	-	2%	3%	2%	1%	1%	1%	2%	2%	1%	-	-	-	2%	1%
None of these	1%	1%	0%	-	1%	-	-	1%	1%	1%	1%	1%	1%	-	5%	-	1%	0%
Don't know	8%	8%	2%	6%	10%	10%	8%	7%	7%	12%	4%	8%	9%	5%	49%	25%	7%	8%

For the following question, by "healthcare needs", we would like you to think about all of your healthcare overall, including things such as understanding how your family history could affect your health, referring you to the right specialists when needed etc.

Which ONE, if any, of the following general practice healthcare professionals do you trust the MOST to help you meet your healthcare needs?

Unweighted base	799	337	140	94	122	208	148	657	424	118	211	442	274	64	76	75	653	338
Base: All Scottish adults	795	328	130	95	120	203	142	658	412	113	217	437	269	63	20	16	654	332
A practice nurse	5%	3%	4%	6%	5%	3%	7%	5%	4%	4%	6%	5%	6%	6%	8%	8%	5%	5%
A pharmacist/ chemist	3%	3%	5%	3%	5%	3%	6%	2%	3%	3%	3%	3%	3%	2%	3%	-	3%	3%
A physiotherapist	1%	1%	1%	4%	3%	2%	2%	1%	1%	2%	1%	1%	1%	-	-	5%	1%	1%
A GP	80%	81%	75%	80%	71%	78%	76%	82%	80%	75%	80%	80%	81%	77%	52%	51%	80%	80%
None of these	5%	6%	6%	3%	9%	7%	6%	4%	4%	7%	7%	5%	3%	5%	-	21%	5%	3%
Don't know	6%	6%	8%	5%	7%	7%	4%	5%	7%	9%	4%	6%	7%	11%	36%	15%	5%	8%

The Scottish government plans to shift more work from hospitals so as much healthcare as possible will soon be delivered at home rather than in hospitals. This work will be done by general practice healthcare professionals (e.g. GPs, nurses, pharmacists etc.)...

Do you think this will have a positive or negative impact on patient care, or will it make no difference?

Unweighted base	799	337	140	94	122	208	148	657	424	118	211	442	274	64	76	75	653	338
Base: All Scottish adults	795	328	130	95	120	203	142	658	412	113	217	437	269	63	20	16	654	332
Very positive	14%	17%	14%	15%	17%	11%	12%	13%	12%	18%	15%	13%	13%	13%	3%	16%	14%	13%
Fairly positive	40%	38%	52%	32%	34%	42%	47%	41%	40%	41%	33%	38%	48%	33%	24%	39%	36%	45%
No difference	11%	9%	6%	20%	10%	11%	8%	11%	11%	12%	11%	11%	11%	14%	12%	20%	11%	11%
Fairly negative	16%	16%	14%	10%	19%	14%	17%	16%	16%	8%	18%	19%	12%	17%	-	-	19%	13%
Very negative	7%	6%	3%	10%	7%	6%	7%	6%	8%	5%	15%	7%	3%	9%	-	-	10%	5%
Don't know	12%	13%	11%	13%	14%	15%	9%	12%	13%	16%	8%	13%	13%	13%	61%	25%	11%	13%
Net: Positive	54%	56%	66%	47%	50%	53%	59%	54%	52%	60%	48%	51%	61%	47%	28%	65%	52%	58%
Net: Negative	23%	22%	18%	20%	26%	20%	24%	23%	23%	13%	34%	26%	15%	26%	-	-	28%	17%

YouGov / RCGP survey results

Sample size: 1022 Scottish adults
Fieldwork: 11th - 13th April 2017

Social Media/ Messaging service (within the last month)											How important, if at all, is it that you see the same GP every time?							
Facebook	Twitter	LinkedIn	Google+	Pinterest	Instagram	Snapchat	Facebook Messenger	WhatsApp	Skype		Very important	Fairly important	Not very important	Not at all important	Don't know	Not applicable - I have never been to see a GP	Net: Important	Net: Not important

For the following question, if you have never been to see a GP, please select the "Not applicable" option...

How important, if at all, is it that you see the same GP every time?

Unweighted base	799	337	140	94	122	206	148	657	424	118	211	442	274	64	16	15	653	338
Base: All Scottish adults	795	328	130	95	120	203	142	658	412	113	217	437	269	63	20	16	654	332
Very important	20%	16%	14%	27%	17%	17%	13%	19%	15%	22%	100%	-	-	-	-	-	33%	-
Fairly important	43%	44%	43%	45%	51%	43%	41%	43%	45%	39%	-	100%	-	-	-	-	67%	-
Not very important	29%	29%	33%	16%	29%	33%	36%	30%	29%	30%	-	-	100%	-	-	-	-	81%
Not at all important	6%	8%	8%	7%	5%	6%	6%	5%	7%	4%	-	-	-	100%	-	-	-	19%
Don't know	1%	2%	-	2%	-	1%	1%	2%	2%	2%	-	-	-	-	100%	-	-	-
Not applicable - I have never been to see a GP	2%	3%	2%	5%	1%	1%	3%	2%	1%	3%	-	-	-	-	-	100%	-	-
Net: Important	63%	59%	57%	71%	69%	60%	55%	62%	61%	61%	100%	100%	-	-	-	-	100%	-
Net: Not important	34%	36%	41%	22%	30%	38%	42%	34%	37%	33%	-	-	100%	100%	-	-	-	100%

You said it is (very/ fairly) important that you see the same GP each time you go...

Which, if any, of the following are reasons why you said this? (Please select all that apply. If any of your answers aren't shown in the list below, please type them in the 'Other' box)

Unweighted base	501	197	80	69	84	121	78	408	254	73	211	442	-	-	-	-	653	-
Base: All Scottish adults who said it's important that they see a particular GP	504	195	74	68	82	121	78	410	249	69	217	437	-	-	-	-	654	-
My GP already knows me so it saves time and gives continuity of care	76%	79%	79%	70%	65%	73%	73%	76%	72%	69%	80%	76%	-	-	-	-	77%	-
Their personal qualities (i.e. I feel comfortable talking to them)	36%	37%	37%	29%	31%	44%	35%	39%	36%	40%	40%	33%	-	-	-	-	36%	-
I trust my GP's decisions	27%	29%	25%	29%	21%	28%	25%	27%	26%	27%	36%	23%	-	-	-	-	27%	-
I trust my GP's ability to meet my healthcare needs	33%	30%	34%	36%	30%	36%	33%	34%	35%	30%	40%	29%	-	-	-	-	33%	-
My GP is a specialist in my condition	5%	3%	5%	7%	7%	3%	4%	5%	5%	3%	5%	4%	-	-	-	-	4%	-
Other	4%	6%	5%	11%	6%	7%	3%	6%	10%	5%	5%	5%	-	-	-	-	6%	-
Don't know	1%	1%	-	2%	1%	1%	1%	0%	-	0%	1%	1%	-	-	-	-	1%	-

For the following question, please think about the GP you see most often rather than your GP practice as a whole.

To what extent do you agree or disagree with each of the following statements? (Please select one option on each row)

I know I can trust my GP

Unweighted base	788	328	138	91	120	203	144	648	419	114	211	442	274	64	16	-	653	338
Base: All Scottish adults who have ever gone to the GP	783	318	128	91	118	201	138	648	408	109	217	437	269	63	20	-	654	332
Strongly agree	36%	37%	27%	51%	35%	33%	30%	36%	34%	36%	57%	38%	24%	25%	-	-	44%	24%
Tend to agree	40%	42%	55%	29%	37%	40%	46%	42%	43%	33%	30%	42%	49%	39%	21%	-	38%	47%
Neither agree nor disagree	17%	13%	12%	15%	16%	17%	15%	16%	15%	23%	11%	14%	20%	20%	37%	-	13%	20%
Tend to disagree	3%	4%	3%	3%	7%	5%	4%	3%	4%	2%	1%	3%	4%	3%	-	-	2%	4%
Strongly disagree	1%	1%	1%	-	1%	2%	3%	1%	1%	1%	1%	0%	1%	9%	-	-	1%	3%
Don't know	2%	3%	1%	2%	4%	3%	2%	2%	2%	4%	0%	2%	1%	4%	42%	-	2%	2%
Net: Agree	77%	79%	82%	80%	72%	73%	76%	78%	79%	69%	87%	80%	74%	63%	21%	-	82%	72%
Net: Disagree	4%	6%	4%	3%	8%	7%	7%	4%	5%	4%	2%	3%	5%	12%	-	-	3%	6%

My GP knowing my medical history helps with my future care

Unweighted base	788	328	138	91	120	203	144	648	419	114	211	442	274	64	16	-	653	338
Base: All Scottish adults who have ever gone to the GP	783	318	128	91	118	201	138	648	408	109	217	437	269	63	20	-	654	332
Strongly agree	44%	40%	35%	42%	42%	36%	38%	43%	41%	45%	72%	45%	27%	23%	32%	-	54%	26%
Tend to agree	40%	42%	50%	44%	41%	44%	42%	41%	41%	38%	21%	47%	46%	31%	14%	-	39%	43%
Neither agree nor disagree	10%	10%	7%	8%	10%	12%	10%	11%	12%	11%	5%	5%	20%	19%	13%	-	6%	20%
Tend to disagree	3%	4%	6%	1%	5%	6%	8%	3%	4%	1%	1%	1%	6%	15%	3%	-	1%	8%
Strongly disagree	1%	1%	1%	-	1%	1%	1%	1%	1%	-	1%	0%	1%	7%	-	-	0%	2%
Don't know	1%	2%	0%	4%	2%	1%	1%	1%	1%	4%	-	1%	0%	4%	38%	-	1%	1%
Net: Agree	84%	82%	85%	86%	83%	80%	80%	84%	82%	84%	94%	93%	73%	55%	46%	-	93%	69%
Net: Disagree	4%	6%	7%	2%	5%	6%	9%	4%	5%	1%	2%	1%	6%	22%	3%	-	1%	9%

YouGov / RCGP survey results

Sample size: 1022 Scottish adults
Fieldwork: 11th - 13th April 2017

		Social Media/ Messaging service (within the last month)										How important, if at all, is it that you see the same GP every time?							
		Facebook	Twitter	LinkedIn	Google+	Pinterest	Instagram	Snapchat	Facebook Messenger	WhatsApp	Skype	Very important	Fairly important	Not very important	Not at all important	Don't know	Not applicable - I have never been to see a GP	Net: Important	Net: Not important
My GP knowing my personal circumstances (e.g. my family history, my personal life background etc.) is helpful to my care																			
	Unweighted base	788	328	138	91	120	203	144	648	419	114	211	442	274	64	16	-	653	338
Base: All Scottish adults who have ever gone to the GP		783	318	128	91	118	201	138	648	408	109	217	437	269	63	20	-	654	332
	Strongly agree	33%	32%	23%	35%	34%	33%	26%	33%	28%	33%	63%	37%	11%	13%	8%	-	46%	11%
	Tend to agree	42%	41%	51%	44%	39%	39%	42%	43%	44%	41%	26%	46%	49%	23%	36%	-	39%	44%
	Neither agree nor disagree	14%	15%	15%	11%	12%	13%	14%	14%	15%	15%	8%	11%	25%	18%	10%	-	10%	24%
	Tend to disagree	6%	7%	8%	4%	10%	9%	8%	6%	7%	7%	1%	4%	10%	23%	3%	-	3%	12%
	Strongly disagree	2%	2%	1%	3%	2%	3%	6%	2%	4%	1%	2%	1%	3%	16%	4%	-	1%	5%
	Don't know	2%	2%	2%	2%	3%	2%	3%	2%	2%	0%	0%	2%	3%	7%	43%	-	1%	3%
	Net: Agree	75%	73%	74%	73%	73%	73%	69%	76%	72%	75%	90%	60%	36%	44%	-	-	85%	56%
	Net: Disagree	8%	9%	9%	7%	12%	12%	14%	8%	11%	8%	2%	5%	12%	39%	3%	-	4%	17%
It is important to me that my GP is able to help look after me as a whole person instead of just treating one condition																			
	Unweighted base	788	328	138	91	120	203	144	648	419	114	211	442	274	64	16	-	653	338
Base: All Scottish adults who have ever gone to the GP		783	318	128	91	118	201	138	648	408	109	217	437	269	63	20	-	654	332
	Strongly agree	45%	43%	40%	46%	52%	41%	37%	45%	40%	45%	75%	47%	25%	24%	19%	-	57%	24%
	Tend to agree	41%	39%	44%	41%	36%	41%	43%	41%	44%	37%	17%	44%	54%	29%	19%	-	38%	50%
	Neither agree nor disagree	11%	12%	12%	11%	9%	13%	12%	10%	11%	12%	7%	7%	16%	27%	24%	-	7%	18%
	Tend to disagree	2%	3%	2%	1%	2%	4%	5%	2%	3%	1%	0%	1%	4%	16%	-	-	1%	6%
	Strongly disagree	1%	1%	1%	-	1%	0%	1%	0%	1%	1%	1%	0%	1%	3%	9%	-	0%	1%
	Don't know	1%	2%	0%	2%	1%	1%	1%	1%	1%	4%	-	1%	1%	2%	28%	-	1%	1%
	Net: Agree	85%	82%	84%	87%	82%	81%	86%	84%	82%	93%	91%	79%	53%	38%	-	-	92%	74%
	Net: Disagree	3%	4%	3%	1%	3%	5%	6%	2%	4%	2%	1%	1%	4%	18%	9%	-	1%	7%
My GP is the best person to help me find my way through the healthcare system																			
	Unweighted base	788	328	138	91	120	203	144	648	419	114	211	442	274	64	16	-	653	338
Base: All Scottish adults who have ever gone to the GP		783	318	128	91	118	201	138	648	408	109	217	437	269	63	20	-	654	332
	Strongly agree	23%	22%	15%	33%	24%	19%	20%	23%	22%	21%	52%	22%	8%	22%	5%	-	32%	11%
	Tend to agree	46%	46%	46%	42%	40%	41%	43%	47%	43%	44%	33%	46%	55%	31%	27%	-	42%	50%
	Neither agree nor disagree	22%	21%	25%	19%	23%	31%	24%	22%	24%	26%	10%	24%	27%	27%	22%	-	19%	27%
	Tend to disagree	4%	6%	9%	4%	7%	5%	7%	4%	6%	8%	4%	4%	7%	7%	-	-	4%	7%
	Strongly disagree	1%	2%	2%	2%	1%	1%	3%	1%	1%	-	0%	0%	1%	9%	3%	-	0%	2%
	Don't know	3%	3%	3%	2%	5%	4%	3%	3%	3%	2%	1%	3%	3%	3%	43%	-	2%	3%
	Net: Agree	69%	68%	62%	74%	64%	60%	63%	70%	66%	65%	85%	68%	63%	53%	32%	-	74%	61%
	Net: Disagree	5%	8%	10%	5%	8%	6%	10%	6%	8%	8%	4%	5%	7%	16%	3%	-	4%	9%
I am satisfied with how easy it is to see the GP I want to see																			
	Unweighted base	788	328	138	91	120	203	144	648	419	114	211	442	274	64	16	-	653	338
Base: All Scottish adults who have ever gone to the GP		783	318	128	91	118	201	138	648	408	109	217	437	269	63	20	-	654	332
	Strongly agree	16%	15%	15%	28%	17%	14%	13%	15%	14%	22%	22%	16%	11%	13%	3%	-	18%	11%
	Tend to agree	30%	32%	28%	25%	24%	27%	25%	31%	31%	23%	24%	35%	31%	32%	27%	-	31%	31%
	Neither agree nor disagree	17%	19%	22%	19%	25%	20%	20%	17%	19%	23%	9%	13%	24%	29%	37%	-	12%	25%
	Tend to disagree	21%	21%	17%	14%	18%	24%	24%	21%	21%	15%	19%	23%	24%	6%	-	-	22%	21%
	Strongly disagree	13%	11%	15%	12%	13%	12%	14%	13%	12%	9%	26%	11%	7%	16%	6%	-	16%	9%
	Don't know	3%	3%	2%	2%	3%	4%	4%	3%	2%	9%	-	2%	3%	4%	27%	-	2%	3%
	Net: Agree	46%	46%	43%	53%	41%	41%	38%	46%	45%	44%	46%	50%	42%	45%	30%	-	49%	43%
	Net: Disagree	34%	32%	32%	26%	31%	36%	38%	34%	33%	24%	45%	34%	31%	22%	6%	-	38%	29%
When making an appointment I would prefer to see my GP first, rather than be asked to see other members of the community healthcare team first (e.g. pharmacists, nurses, physiotherapists etc.)																			
	Unweighted base	788	328	138	91	120	203	144	648	419	114	211	442	274	64	16	-	653	338
Base: All Scottish adults who have ever gone to the GP		783	318	128	91	118	201	138	648	408	109	217	437	269	63	20	-	654	332
	Strongly agree	30%	25%	20%	43%	31%	26%	28%	25%	30%	27%	72%	27%	10%	20%	10%	-	42%	12%
	Tend to agree	33%	34%	40%	28%	30%	38%	34%	34%	33%	26%	18%	41%	30%	27%	18%	-	33%	30%
	Neither agree nor disagree	24%	25%	25%	19%	23%	21%	16%	22%	24%	26%	9%	23%	35%	23%	39%	-	18%	33%
	Tend to disagree	11%	12%	10%	8%	10%	12%	16%	12%	14%	12%	2%	7%	20%	17%	-	-	6%	20%
	Strongly disagree	1%	2%	3%	3%	2%	2%	1%	2%	1%	0%	0%	0%	2%	6%	6%	-	0%	3%
	Don't know	2%	2%	2%	2%	3%	2%	2%	2%	2%	5%	-	2%	2%	5%	27%	-	1%	3%
	Net: Agree	62%	59%	60%	71%	62%	64%	62%	63%	58%	56%	89%	68%	40%	47%	28%	-	75%	41%
	Net: Disagree	12%	14%	14%	8%	12%	14%	20%	13%	16%	13%	2%	8%	22%	25%	6%	-	6%	23%

YouGov / RCGP survey results

Sample size: 1022 Scottish adults
Fieldwork: 11th - 13th April 2017

Social Media/ Messaging service (within the last month)										How important, if at all, is it that you see the same GP every time?							
Facebook	Twitter	LinkedIn	Google+	Pinterest	Instagram	Snapchat	Facebook Messenger	WhatsApp	Skype	Very important	Fairly important	Not very important	Not at all important	Don't know	Not applicable - I have never been to see a GP	Net: Important	Net: Not important

Generally speaking, would you support or oppose GPs in Scotland campaigning for more funding for general practice services?

Unweighted base	799	337	140	94	122	206	148	657	424	118	211	442	274	64	16	15	653	338
Base: All Scottish adults	795	328	130	95	120	203	142	658	412	113	217	437	269	63	20	16	654	332
Strongly support	50%	49%	43%	43%	47%	54%	51%	52%	52%	43%	65%	52%	38%	41%	15%	32%	56%	39%
Tend to support	39%	39%	43%	47%	43%	37%	35%	37%	37%	49%	28%	40%	48%	34%	27%	39%	36%	45%
Tend to oppose	3%	5%	5%	3%	2%	3%	6%	3%	4%	2%	2%	3%	4%	8%	-	14%	2%	5%
Strongly oppose	1%	1%	1%	3%	-	-	1%	1%	1%	2%	1%	0%	1%	10%	-	-	1%	2%
Don't know	8%	6%	8%	4%	8%	6%	6%	7%	6%	4%	4%	5%	9%	6%	58%	15%	5%	9%
Net: Support	88%	88%	86%	90%	91%	91%	87%	89%	90%	92%	93%	92%	86%	75%	42%	71%	92%	84%
Net: Oppose	4%	6%	6%	6%	2%	3%	8%	4%	4%	3%	3%	4%	18%	-	14%	3%	7%	

Currently, GP services receive 7.2% of the total NHS health budget in Scotland.

Do you think that more or less should be spent on GP services, or is this about the right amount?

Unweighted base	799	337	140	94	122	206	148	657	424	118	211	442	274	64	16	15	653	338
Base: All Scottish adults	795	328	130	95	120	203	142	658	412	113	217	437	269	63	20	16	654	332
More should be spent on GP services	65%	61%	64%	70%	69%	64%	59%	66%	64%	59%	79%	67%	52%	46%	30%	65%	71%	51%
Less should be spent on GP services	2%	3%	2%	4%	1%	3%	5%	2%	2%	3%	1%	2%	11%	-	5%	2%	4%	
This is about the right amount	12%	10%	14%	15%	10%	8%	12%	11%	10%	11%	12%	11%	14%	14%	-	11%	11%	14%
Don't know	21%	25%	20%	11%	21%	25%	24%	21%	25%	27%	9%	20%	32%	29%	70%	19%	17%	31%

In Scotland, those living in areas of financial hardship (known as deprived communities) are more likely to suffer health challenges like illness and a shorter life expectancy.

Do you think increasing the money put into GP services in Scotland would or would not be effective at helping to tackle health challenges in deprived communities?

Unweighted base	799	337	140	94	122	206	148	657	424	118	211	442	274	64	16	15	653	338
Base: All Scottish adults	795	328	130	95	120	203	142	658	412	113	217	437	269	63	20	16	654	332
I think this would be effective at helping to tackle health challenges in deprived communities	53%	56%	47%	52%	49%	50%	51%	55%	50%	52%	54%	58%	47%	44%	35%	43%	56%	46%
I think this would NOT be effective at helping to tackle health challenges in deprived communities	27%	27%	40%	27%	31%	26%	31%	25%	29%	29%	32%	25%	26%	43%	18%	21%	27%	29%
Don't know	20%	17%	14%	21%	20%	24%	18%	20%	21%	20%	15%	18%	27%	13%	47%	36%	17%	24%

Recently, there have been more GPs resigning and practices closing than is usual...

Which, if any, of the following do you think are reasons for this? (Please select all that apply)

Unweighted base	799	337	140	94	122	206	148	657	424	118	211	442	274	64	16	15	653	338
Base: All Scottish adults	795	328	130	95	120	203	142	658	412	113	217	437	269	63	20	16	654	332
Reduction in funding to GP services	51%	48%	44%	50%	56%	57%	58%	51%	54%	51%	57%	50%	42%	30%	21%	64%	53%	42%
GPs' work is too stressful	49%	50%	47%	44%	48%	49%	49%	51%	39%	49%	54%	49%	45%	51%	18%	51%	46%	
GPs don't have time to do their job properly	61%	58%	62%	65%	68%	59%	57%	60%	61%	54%	66%	65%	56%	52%	26%	31%	65%	55%
Morale is low amongst GPs	56%	57%	52%	50%	51%	56%	47%	56%	55%	54%	61%	58%	54%	43%	18%	41%	59%	52%
What GPs do could be done in hospitals	2%	2%	1%	1%	1%	2%	3%	2%	1%	2%	4%	1%	2%	3%	-	5%	2%	2%
People don't need GPs as much any more	2%	2%	2%	3%	1%	1%	1%	2%	3%	3%	1%	1%	1%	3%	3%	-	1%	1%
None of these	3%	5%	4%	5%	2%	4%	3%	3%	4%	3%	2%	3%	5%	4%	14%	3%	2%	5%
Don't know	9%	8%	9%	5%	9%	9%	9%	9%	9%	15%	3%	6%	14%	14%	56%	20%	8%	14%