



Tipping Etiquette
Fieldwork Dates: 6th - 7th November 2019

Conducted by YouGov
YouGov RealTime

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BACKGROUND

This spreadsheet contains survey data collected and analysed by YouGov plc.

Methodology: This survey has been conducted using an online interview administered to members of the YouGov Plc panel of individuals who have agreed to take part in surveys. Emails are sent to panelists selected at random from the base sample. The e-mail invites them to take part in a survey and provides a generic survey link. Once a panel member clicks on the link they are sent to the survey that they are most required for, according to the sample definition and quotas. (The sample definition could be "US adult population" or a subset such as "US adult females"). Invitations to surveys don't expire and respondents can be sent to any available survey. The responding sample is weighted to the profile of the sample definition to provide a representative reporting sample. The profile is normally derived from census data or, if not available from the census, from industry accepted data.

YouGov plc make every effort to provide representative information. All results are based on a sample and are therefore subject to statistical errors normally associated with sample-based information.

For further information about the results in this spreadsheet, please email uspress@yougov.com quoting the survey details

EDITOR'S NOTES - all press releases should contain the following information

All figures, unless otherwise stated, are from YouGov Plc. Total sample size was 1292 adults. Fieldwork was undertaken between 6th - 7th November 2019. The survey was carried out online. The figures have been weighted and are representative of all US adults (aged 18+).

- YouGov is registered with the Information Commissioner
- YouGov is a member of the British Polling Council

Any percentages calculated on bases fewer than 50 respondents must not be reported as they do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures will be italicised.

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



Total	Gender		Generation							Region				
	Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White
	A	B	C	D	E	F	G	H	I	J	K	L	M	N

rrt_q1. How frequently, if at all, do you worry about improperly tipping someone for a service provided?

Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
Often	11%	11%	12%	17%	18%	12%	5%	4%	-	-	16%	5%	14%	10%	10%
				**	E.F.G		F	*	**	**	K.M		K		
Occasionally	29%	28%	30%	33%	37%	26%	24%	22%	-	-	26%	29%	27%	34%	30%
				**	E.F.G			*	**	**					
Rarely	28%	26%	30%	25%	20%	30%	34%	30%	-	-	26%	33%	26%	29%	29%
				**		D	D	*	**	**					
Never	28%	32%	25%	17%	17%	31%	36%	42%	-	-	28%	30%	30%	24%	28%
		B		**		D	D	D*	**	**					
Don't know	3%	3%	4%	7%	8%	1%	1%	2%	-	-	5%	3%	3%	3%	2%
			**	E.F				*	**	**					

rrt_q2_nm. What percentage, if any, of the bill do you consider the standard restaurant tip for a sit-down meal in America? Please provide your best estimate rounded to the nearest whole number in the box below. If you consider no tip to be the standard, please enter 0.

Unweighted base	1092	509	583	17	281	305	424	65	-	-	227	202	401	262	815
Base	1051	526	525	22	304	278	387	60	-	-	190	214	382	265	734
0-5	10%	8%	11%	8%	17%	9%	6%	-	-	-	8%	6%	12%	10%	5%
				**	E.F.G		G	*	**	**			K		
6-10	12%	14%	10%	11%	16%	11%	9%	11%	-	-	9%	7%	15%	13%	8%
				**	F			*	**	**			K	K	
11-15	26%	29%	24%	29%	22%	30%	27%	25%	-	-	21%	32%	23%	30%	27%
				**		D		*	**	**		J.L			
16-20	48%	45%	51%	48%	38%	46%	55%	62%	-	-	55%	50%	44%	46%	55%
				**		D.E		D.E*	**	**	L				O.P.Q
21-25	2%	2%	2%	-	2%	1%	2%	2%	-	-	2%	3%	2%	0%	2%
				**			*	*	**	**	M				
26-30	1%	1%	0%	-	2%	0%	0%	-	-	-	-	0%	1%	1%	1%
				**				*	**	**					
31-40	1%	0%	1%	4%	1%	0%	0%	-	-	-	-	1%	1%	0%	0%
				**				*	**	**					
41-50	0%	0%	1%	-	1%	1%	0%	-	-	-	-	1%	1%	0%	0%
				**				*	**	**					
51-60	0%	-	0%	-	1%	0%	-	-	-	-	1%	-	-	-	0%
				**			*	*	**	**	L				
61-70	0%	0%	1%	-	1%	-	-	-	-	-	1%	-	0%	-	0%
				**				*	**	**					
71-80	0%	1%	-	-	1%	-	0%	-	-	-	1%	1%	-	-	1%
				**			*	*	**	**	L				
81-90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
				**				*	**	**					
91-100	0%	0%	0%	-	-	1%	-	-	-	-	0%	-	0%	-	0%
				**			*	*	**	**					
Mean	16.52	16.40	16.65	16.11	15.89	16.51	16.93	17.30	-	-	18.28	17.08	16.07	15.48	17.65
				**				*	**	**	L.M	M			O.P.Q

In general, how often, if ever, do you add a tip for each of the following services? Please select one option on each row.

rrt_q3_1. Waiters or waitresses

Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
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YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



Total	Race			Education				Marital Status						
	Black	Hispanic	Other (NET)	No HS, High school graduate	Some college, 2-year	4-year	Post Grad	Married	Civil Partnership	Living together, not married or civil partnership	In a relationship, not living together	NET: In a relationship	Single	Divorced
	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB

rrt_q1. How frequently, if at all, do you worry about improperly tipping someone for a service provided?

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Often	11%	5%	18%	15%	11%	11%	13%	14%	11%	12%	10%	12%	11%	15%	5%
		*	N.O*	O					AB	**	*	*	AB	AB.AC	*
Occasionally	29%	27%	26%	29%	24%	28%	36%	41%	28%	48%	29%	25%	29%	30%	26%
		*	*				R.S	R.S		**	*	*			*
Rarely	28%	21%	32%	21%	30%	27%	26%	28%	31%	16%	28%	31%	30%	23%	27%
		*	*						AA	**	*	*	AA		*
Never	28%	40%	21%	25%	31%	31%	24%	15%	28%	16%	30%	22%	28%	26%	40%
		N.P.Q*	*		U	U	U			**	*	*			V.Y.Z.AA*
Don't know	3%	7%	2%	10%	5%	4%	2%	1%	2%	7%	2%	11%	2%	6%	3%
		N*	*	N.P	T					**	*	V.Z.AC*	V	V.Z	*

rrt_q2_nm. What percentage, if any, of the bill do you consider the standard restaurant tip for a sit-down meal in America? Please provide your best estimate rounded to the nearest whole number in the box below. If you consider no tip to be the standard, please enter 0.

Unweighted base	1092	93	92	92	308	379	251	154	581	9	62	34	686	237	95
Base	1051	101	129	87	364	342	217	128	540	16	61	34	652	241	92
0-5	10%	22%	21%	14%	17%	7%	5%	5%	6%	73%	19%	6%	9%	11%	10%
		N*	N*	N*	S.T.U					**	V.Z*	*	V	V	*
6-10	12%	20%	23%	18%	18%	10%	6%	10%	11%	-	9%	13%	10%	12%	17%
		N*	N*	N*	S.T.U					**	*	*			*
11-15	26%	28%	23%	26%	25%	28%	26%	24%	28%	10%	13%	27%	26%	28%	29%
		*	*	*					X.Z	**	*	*	X	X	X*
16-20	48%	25%	30%	37%	38%	50%	57%	55%	51%	11%	57%	54%	51%	42%	40%
		*	*	*		R	R	R	AA	**	*	*	AA		*
21-25	2%	1%	2%	1%	1%	2%	3%	2%	1%	-	1%	-	1%	3%	3%
		*	*	*						**	*	*			*
26-30	1%	2%	-	1%	-	1%	1%	1%	0%	6%	2%	-	1%	1%	1%
		*	*	*				R		**	*	*	V		*
31-40	1%	2%	-	-	0%	1%	-	1%	0%	-	-	-	0%	2%	-
		*	*	*						**	*	*		Z	*
41-50	0%	1%	1%	3%	-	1%	0%	-	1%	-	-	-	0%	1%	-
		*	*	N*						**	*	*			*
51-60	0%	-	-	-	0%	-	0%	1%	0%	-	-	-	0%	-	-
		*	*	*						**	*	*			*
61-70	0%	-	0%	-	0%	-	-	2%	1%	-	-	-	0%	-	-
		*	*	*				R.S.T		**	*	*			*
71-80	0%	-	-	-	0%	0%	0%	0%	1%	-	-	-	1%	-	-
		*	*	*						**	*	*			*
81-90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		*	*	*						**	*	*			*
91-100	0%	-	1%	-	-	0%	-	-	0%	-	-	-	0%	-	-
		*	*	*						**	*	*			*
Mean	16.52	13.28	13.65	15.04	14.28	17.53	17.58	18.45	17.58	5.70	15.31	16.17	17.00	15.90	15.03
		*	*	*		R	R	R	Z.AA.AB	**	*	*			*

In general, how often, if ever, do you add a tip for each of the following services? Please select one option on each row.

rrt_q3_1. Waiters or waitresses

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
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YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



Total	Parent or guardian of any children					Income					Urban			
	Widowed	Separated	Other	Prefer not to say	Younger than 18	18 or over	NET: Any age	Not a parent / guardian	Don't know / Prefer not to say	Under \$40k		\$40k to \$80k	\$80k+	Don't know / Prefer not to say
	AC	AD	AE	AF	AG	AH	AI	AJ	AK	AL		AM	AN	AO

rrt_q1. How frequently, if at all, do you worry about improperly tipping someone for a service provided?

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Often	11%	5%	7%	3%	10%	18%	6%	11%	12%	5%	12%	10%	13%	7%	16%
		*	**	**	**	AH.AI.AJ		AH	AH	*					AQ.AR
Occasionally	29%	31%	31%	23%	37%	31%	26%	28%	30%	22%	26%	28%	34%	29%	28%
		*	**	**	**					*			AL		
Rarely	28%	39%	19%	31%	12%	28%	32%	30%	26%	25%	29%	30%	28%	22%	28%
		AA*	**	**	**					*					
Never	28%	25%	44%	18%	22%	22%	35%	29%	28%	10%	27%	30%	23%	36%	24%
		*	**	**	**		AG.AI.AJ.AK	AG.AK	AK	*				AN	
Don't know	3%	-	-	25%	19%	1%	1%	1%	4%	39%	6%	1%	1%	6%	3%
		*	**	**	**				AH.AI	AG.AH.AI.AJ*	AM.AN			AM.AN	

rrt_q2_nm. What percentage, if any, of the bill do you consider the standard restaurant tip for a sit-down meal in America? Please provide your best estimate rounded to the nearest whole number in the box below. If you consider no tip to be the standard, please enter 0.

Unweighted base	1092	48	12	4	10	282	408	655	418	19	312	321	336	123	320
Base	1051	42	11	4	9	281	373	626	409	17	315	313	300	123	314
0-5	10%	6%	12%	7%	11%	14%	6%	10%	9%	17%	18%	6%	5%	8%	12%
		*	**	**	**	AH.AI		AH		**	AM.AN.AO				AQ
6-10	12%	15%	26%	19%	23%	15%	10%	12%	10%	32%	16%	12%	7%	11%	15%
		*	**	**	**	AH		AH		**	AN				AQ
11-15	26%	26%	8%	-	17%	26%	30%	28%	25%	16%	28%	24%	26%	29%	24%
		*	**	**	**					**					
16-20	48%	50%	49%	74%	49%	37%	52%	46%	53%	18%	32%	55%	56%	49%	42%
		*	**	**	**		AG.AI	AG	AG.AI	**		AL	AL	AL	
21-25	2%	3%	-	-	-	2%	2%	2%	2%	-	2%	1%	2%	1%	2%
		*	**	**	**					**					
26-30	1%	-	-	-	-	1%	0%	1%	1%	-	1%	0%	1%	-	1%
		*	**	**	**			AH		**					
31-40	1%	-	-	-	-	1%	-	0%	1%	5%	1%	-	0%	1%	1%
		*	**	**	**			AH		**					
41-50	0%	-	-	-	-	1%	0%	0%	0%	8%	1%	0%	-	-	1%
		*	**	**	**					**					AQ
51-60	0%	-	-	-	-	1%	0%	0%	-	-	-	-	1%	-	0%
		*	**	**	**					**					
61-70	0%	-	-	-	-	1%	-	1%	-	-	-	0%	1%	-	1%
		*	**	**	**	AH.AJ		AH		**					
71-80	0%	-	-	-	-	1%	0%	1%	-	-	-	1%	1%	-	1%
		*	**	**	**					**					AQ
81-90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		*	**	**	**					**					
91-100	0%	-	6%	-	-	0%	-	0%	-	4%	-	0%	-	1%	0%
		*	**	**	**					**					
Mean	16.52	15.80	19.09	16.11	14.20	16.54	16.57	16.59	16.30	19.31	14.37	17.24	18.13	16.31	17.02
		*	**	**	**					**		AL	AL	AL	AR

In general, how often, if ever, do you add a tip for each of the following services? Please select one option on each row.

rrt_q3_1. Waiters or waitresses

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
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YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



Total	Type of Area Lived in		
	Suburban/ Town	Rural	Other
	AQ	AR	AS

rrt_q1. How frequently, if at all, do you worry about improperly tipping someone for a service provided?

	Unweighted base	656	234	13
Base: All US Adults	1292	646	235	13
Often	11%	9%	9%	-
				**
Occasionally	29%	31%	24%	41%
				**
Rarely	28%	28%	27%	22%
				**
Never	28%	28%	35%	32%
			AP	**
Don't know	3%	3%	5%	6%
				**

rrt_q2_nm. What percentage, if any, of the bill do you consider the standard restaurant tip for a sit-down meal in America? Please provide your best estimate rounded to the nearest whole number in the box below. If you consider no tip to be the standard, please enter 0.

	Unweighted base	567	196	9
Base	1092	538	190	9
0-5	10%	6%	15%	30%
			AQ	**
6-10	12%	9%	14%	9%
				**
11-15	26%	27%	28%	11%
				**
16-20	48%	54%	41%	51%
		AP_AR		**
21-25	2%	2%	2%	-
				**
26-30	1%	1%	-	-
				**
31-40	1%	1%	0%	-
				**
41-50	0%	-	0%	-
				**
51-60	0%	0%	-	-
				**
61-70	0%	0%	-	-
				**
71-80	0%	-	-	-
				**
81-90	-	-	-	-
				**
91-100	0%	0%	-	-
				**
Mean	16.52	16.88	14.87	12.28
		AR		**

In general, how often, if ever, do you add a tip for each of the following services? Please select one option on each row.

rrt_q3_1. Waiters or waitresses

Unweighted base	1292	656	234	13
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YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Gender		Generation						Region					
		Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
Always	78%	76%	80%	60%	63%	81%	89%	88%	-	-	79%	78%	76%	80%	86%
				**		D	D.E	D*	**	**					O.P.Q
Sometimes	11%	12%	10%	15%	18%	8%	6%	4%	-	-	8%	9%	13%	11%	7%
				**	E.F.G			*	**	**					
Rarely	4%	4%	4%	-	7%	4%	1%	-	-	-	4%	4%	4%	3%	2%
				**	F.G	F		*	**	**					
Never	2%	2%	2%	10%	3%	1%	1%	-	-	-	3%	1%	2%	1%	1%
				**				*	**	**					
Not applicable - I have not used this service	6%	7%	5%	15%	9%	5%	3%	8%	-	-	6%	7%	5%	6%	4%
				**	F			F*	**	**					
rrt_q3_2. Counter service restaurant servers															
Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
Always	21%	21%	22%	18%	18%	19%	26%	33%	-	-	26%	21%	21%	20%	22%
				**			D.E	D.E*	**	**					
Sometimes	21%	21%	22%	17%	23%	22%	21%	16%	-	-	27%	15%	20%	25%	22%
				**				*	**	**	K.L			K	
Rarely	17%	20%	15%	17%	19%	17%	16%	18%	-	-	13%	17%	18%	20%	18%
		B	**	**				*	**	**				J	
Never	22%	22%	22%	17%	19%	28%	23%	14%	-	-	16%	23%	24%	24%	22%
				**		D.G		*	**	**			J	J	
Not applicable - I have not used this service	17%	16%	19%	31%	22%	14%	14%	19%	-	-	17%	23%	17%	12%	16%
				**	E.F			*	**	**	M				
rrt_q3_3. Coffee baristas															
Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
Always	13%	13%	13%	11%	16%	13%	12%	6%	-	-	12%	8%	15%	14%	14%
				**	G			*	**	**			K		
Sometimes	18%	17%	19%	21%	23%	21%	13%	8%	-	-	17%	14%	16%	25%	19%
				**	F.G	F.G		*	**	**				K.L	
Rarely	11%	12%	10%	15%	15%	11%	8%	7%	-	-	11%	10%	9%	15%	12%
				**	F			*	**	**				L	
Never	19%	22%	17%	20%	19%	21%	19%	12%	-	-	19%	24%	16%	21%	18%
		B	**	**				*	**	**		L			
Not applicable - I have not used this service	39%	37%	41%	33%	27%	35%	49%	67%	-	-	40%	44%	43%	26%	38%
				**		D	D.E	D.E.F*	**	**	M	M	M		
rrt_q3_4. Food delivery person															
Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
Always	52%	51%	52%	38%	46%	56%	57%	41%	-	-	56%	53%	50%	51%	59%
				**		D.G	D.G	*	**	**				O.P.Q	
Sometimes	14%	15%	14%	19%	19%	16%	10%	5%	-	-	11%	14%	16%	15%	10%
				**	F.G	F.G		*	**	**					
Rarely	5%	5%	6%	5%	9%	4%	2%	5%	-	-	6%	6%	5%	5%	5%
				**	E.F			*	**	**					
Never	5%	5%	4%	7%	5%	3%	5%	2%	-	-	5%	4%	4%	6%	3%
				**				*	**	**					
Not applicable - I have not used this service	24%	23%	24%	31%	20%	20%	26%	46%	-	-	22%	22%	26%	23%	24%
				**				D.E.F*	**	**					
rrt_q3_5. Driver (Uber, Lyft, Taxi)															
Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Race			Education				Marital Status						
		Black	Hispanic	Other (NET)	No HS, High school graduate	Some college, 2-year	4-year	Post Grad	Married	Civil Partnership	Living together, not married or civil partnership	In a relationship, not living together	NET: In a relationship	Single	Divorced
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Always	78%	53%	65%	72%	69%	80%	89%	88%	83%	42%	83%	70%	81%	74%	74%
		*	*	O		R	R.S	R.S	Y.Z.AA.AB	**	*	*	AA		*
Sometimes	11%	25%	16%	12%	13%	10%	7%	8%	9%	39%	9%	11%	10%	13%	10%
		N.Q*	N*		T					**	*	*	V		*
Rarely	4%	8%	9%	2%	5%	3%	1%	2%	4%	4%	2%	2%	3%	3%	2%
		N*	N*		T					**	*	*			*
Never	2%	4%	0%	5%	3%	2%	0%	1%	1%	-	2%	6%	2%	2%	2%
		*	*	N.P	T					**	*	V.Z*			*
Not applicable - I have not used this service	6%	10%	9%	9%	10%	5%	3%	-	3%	15%	3%	11%	4%	8%	13%
		N*	N*	N	S.T.U	U	U			**	*	V.Z*	V	V.Z	V.Z.AC*

rrt_q3_2. Counter service restaurant servers

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Always	21%	15%	26%	20%	21%	22%	22%	19%	21%	14%	18%	23%	21%	19%	25%
		*	*							**	*	*			*
Sometimes	21%	24%	16%	24%	16%	22%	27%	32%	22%	2%	23%	23%	22%	23%	18%
		*	*				R	R.S		**	*	*			*
Rarely	17%	14%	22%	12%	16%	17%	20%	19%	18%	36%	13%	13%	18%	18%	17%
		*	*							**	*	*			*
Never	22%	25%	17%	27%	23%	24%	20%	19%	24%	30%	33%	20%	25%	18%	17%
		*	*							**	AA.AB*	*	AA		*
Not applicable - I have not used this service	17%	23%	19%	17%	24%	15%	10%	10%	14%	18%	14%	20%	15%	21%	22%
		*	*		S.T.U					**	*	*		V.Z	*

rrt_q3_3. Coffee baristas

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Always	13%	10%	9%	17%	11%	15%	15%	14%	14%	29%	15%	8%	14%	12%	12%
		*	*							**	*	*			*
Sometimes	18%	12%	22%	13%	14%	18%	24%	24%	18%	27%	14%	16%	18%	21%	14%
		*	*				R	R		**	*	*			*
Rarely	11%	6%	12%	9%	7%	12%	15%	19%	10%	12%	12%	7%	10%	14%	9%
		*	*				R	R.S		**	*	*		V.Z	*
Never	19%	19%	20%	32%	19%	20%	19%	21%	20%	8%	15%	20%	19%	21%	18%
		*	*	N.O					AC	**	*	*		AC	*
Not applicable - I have not used this service	39%	54%	37%	29%	50%	36%	28%	21%	39%	24%	44%	48%	39%	32%	47%
		N.P.Q*	*		S.T.U	T.U				**	*	AA*	AA		AA*

rrt_q3_4. Food delivery person

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Always	52%	40%	37%	45%	43%	54%	62%	64%	54%	32%	57%	44%	53%	52%	58%
		*	*				R	R.S	R.S	**	*	*			*
Sometimes	14%	23%	26%	15%	15%	15%	10%	16%	14%	46%	19%	18%	15%	15%	9%
		N*	N*						AC	**	AC*	AC*	V.AC	AC	*
Rarely	5%	7%	7%	7%	6%	6%	4%	4%	5%	2%	7%	5%	5%	5%	4%
		*	*							**	*	*			*
Never	5%	7%	7%	11%	6%	4%	4%	0%	4%	9%	1%	2%	4%	7%	4%
		N*	N*	N	U	U	U			**	*	*			*
Not applicable - I have not used this service	24%	24%	22%	22%	30%	21%	20%	16%	24%	11%	16%	31%	23%	22%	25%
		*	*		S.T.U					**	*	*			*

rrt_q3_5. Driver (Uber, Lyft, Taxi)

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Parent or guardian of any children					Income					Urban			
		Widowed	Separated	Other	Prefer not to say	Younger than 18	18 or over	NET: Any age	Not a parent / guardian	Don't know / Prefer not to say	Under \$40k		\$40k to \$80k	\$80k+	Don't know / Prefer not to say
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Always	78%	85%	80%	38%	47%	70%	86%	79%	80%	31%	69%	85%	84%	73%	70%
		*	**	**	**	AK	AG.AI.AJ.AK	AG.AK	AG.AK	*		AL.AO	AL.AO		
Sometimes	11%	9%	-	-	19%	17%	7%	12%	9%	13%	15%	7%	10%	11%	15%
		*	**	**	**	AH.AI.AJ		AH		*	AM				AQ.AR
Rarely	4%	5%	15%	23%	13%	8%	2%	4%	3%	5%	5%	2%	4%	3%	7%
		*	**	**	**	AH.AI.AJ		AH		*	AM				AQ.AR
Never	2%	-	5%	28%	15%	1%	1%	2%		21%	1%	2%	1%	6%	2%
		*	**	**	**					AG.AH.AI.AJ*				AL.AM.AN	
Not applicable - I have not used this service	6%	2%	-	11%	6%	4%	4%	4%	7%		10%	5%	2%	6%	6%
		*	**	**	**					AG.AH.AI.AJ*	AM.AN	AN		AN	

rrt_q3_2. Counter service restaurant servers

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Always	21%	33%	45%	26%	13%	21%	25%	23%	19%	17%	19%	21%	25%	22%	25%
		AA*	**	**	**					*					AQ
Sometimes	21%	14%	10%	21%	22%	22%	21%	21%	23%	9%	19%	20%	26%	23%	24%
		*	**	**	**					*			AL		AR
Rarely	17%	14%	5%	14%	8%	17%	17%	17%	18%	14%	15%	20%	18%	16%	18%
		*	**	**	**					*					
Never	22%	25%	28%	19%	19%	25%	23%	24%	20%	21%	21%	26%	22%	20%	16%
		*	**	**	**					*					
Not applicable - I have not used this service	17%	14%	13%	20%	37%	16%	14%	15%	20%	39%	26%	14%	9%	19%	17%
		*	**	**	**				AH.AI	AG.AH.AI.AJ*	AM.AN			AN	

rrt_q3_3. Coffee baristas

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Always	13%	14%	6%	-	5%	18%	11%	14%	12%	7%	11%	14%	15%	10%	18%
		*	**	**	**	AH.AI.AJ		AH		*					AQ.AR
Sometimes	18%	11%	35%	12%	22%	22%	17%	19%	17%	11%	17%	13%	25%	17%	22%
		*	**	**	**					*			AL.AM		AQ
Rarely	11%	10%	17%	14%	28%	12%	7%	10%	13%	11%	7%	11%	15%	14%	11%
		*	**	**	**			AH	AH	*			AL	AL	
Never	19%	8%	16%	51%	7%	21%	18%	18%	20%	27%	16%	20%	20%	24%	17%
		*	**	**	**					*					
Not applicable - I have not used this service	39%	56%	27%	23%	39%	28%	47%	39%	38%	43%	48%	42%	25%	35%	31%
		V.Z.AA*	**	**	**		AG.AI.AJ	AG	AG	AG*	AN.AO	AN		AN	

rrt_q3_4. Food delivery person

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Always	52%	45%	36%	35%	26%	51%	55%	53%	53%	20%	44%	55%	63%	43%	51%
		*	**	**	**	AK	AK	AK	AK	*		AL.AO	AL.AMAO		
Sometimes	14%	3%	35%	-	24%	20%	13%	17%	12%	8%	17%	11%	15%	13%	19%
		*	**	**	**	AH.AI.AJ		AH.AI.AJ		*	AM				AQ
Rarely	5%	6%	5%	23%	8%	6%	4%	5%	5%	21%	6%	4%	5%	7%	5%
		*	**	**	**					AG.AH.AI.AJ*					
Never	5%	6%	5%	19%	-	5%	5%	5%	4%	13%	4%	6%	3%	7%	5%
		*	**	**	**					AG.AH.AI.AJ*				AN	
Not applicable - I have not used this service	24%	41%	19%	23%	42%	18%	23%	21%	26%	39%	29%	24%	14%	29%	20%
		V.X.Z.AA.AB*	**	**	**				AG	AG.AH.AI*	AN	AN		AN	

rrt_q3_5. Driver (Uber, Lyft, Taxi)

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Type of Area Lived in		
		Suburban/ Town	Rural	Other
Base: All US Adults	1292	646	235	13
Always	78%	82%	83%	49%
		AP	AP	**
Sometimes	11%	9%	9%	8%
				**
Rarely	4%	2%	1%	5%
				**
Never	2%	2%	0%	24%
				**
Not applicable - I have not used this service	6%	5%	7%	14%
				**

rrt_q3_2. Counter service restaurant servers

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Always	21%	19%	23%	30%
				**
Sometimes	21%	22%	16%	6%
				**
Rarely	17%	18%	16%	16%
				**
Never	22%	26%	23%	30%
		AP		**
Not applicable - I have not used this service	17%	16%	22%	19%
			AQ	**

rrt_q3_3. Coffee baristas

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Always	13%	11%	9%	7%
				**
Sometimes	18%	16%	15%	23%
				**
Rarely	11%	13%	7%	-
		AR		**
Never	19%	21%	17%	44%
				**
Not applicable - I have not used this service	39%	39%	51%	26%
		AP	AP.AQ	**

rrt_q3_4. Food delivery person

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Always	52%	56%	43%	50%
		AR		**
Sometimes	14%	12%	13%	-
				**
Rarely	5%	6%	4%	13%
				**
Never	5%	4%	5%	18%
				**
Not applicable - I have not used this service	24%	22%	35%	19%
			AP.AQ	**

rrt_q3_5. Driver (Uber, Lyft, Taxi)

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Gender		Generation							Region				
		Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White
Always	25%	25%	25%	16% **	26%	29%	24%	20% *	- **	- **	27%	19%	22%	35% J.K.L	28% O
Sometimes	14%	16% B	11%	3% **	22% E.F.G	13% F.G	8%	4% *	- **	- **	19% K.L	12%	12%	13%	12%
Rarely	7%	7%	6%	19% **	11% E.F.G	5%	3%	1% *	- **	- **	7%	8%	6%	6%	5%
Never	8%	8%	8%	12% **	10% G	6%	9% G	1% *	- **	- **	10%	6%	9%	7%	5%
Not applicable - I have not used this service	46%	43%	50% A	50% **	31%	47% D	56% D.E	74% D.E.F*	- **	- **	37%	55% J.M	50% J.M	39%	50% P.Q

rrt_q3_6. Hotel bellhop / bag carrier

Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
Always	29%	29%	28%	7% **	18% D	27% D	40% D.E	41% D.E*	- **	- **	29%	25%	27%	35% K.L	34% O.P.Q
Sometimes	13%	14%	12%	3% **	16% F	15% F	10% 10%	13% *	- **	- **	15%	11%	13%	13%	13%
Rarely	9%	10%	7%	12% **	14% E.F.G	7%	5%	4% *	- **	- **	7%	9%	9%	9%	6%
Never	8%	8%	7%	14% **	9% G	10% G	6% G	1% *	- **	- **	9%	6%	8%	8%	5%
Not applicable - I have not used this service	42%	38%	46% A	65% **	44%	42% D	39% D.E	40% D.E.F*	- **	- **	40%	49% M	43% M	35%	42%

rrt_q3_7. Hotel housekeeping staff

Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
Always	22%	19%	25% A	15% **	16% A	23% D	26% D	37% D.E*	- **	- **	29% K.L	18%	20%	25% O	25% O
Sometimes	25%	28% B	22%	12% **	25% B	24% B	28% B	20% *	- **	- **	27% K	24%	24%	27% K	25% K
Rarely	11%	13%	9%	8% **	13% E.F	12% E.F	9% E.F	8% *	- **	- **	9% M	12%	10%	13% K	12% O
Never	17%	19%	16%	26% **	18% G	20% G	16% G	4% *	- **	- **	11% J	20% J	19% J	16% J	17% J
Not applicable - I have not used this service	24%	21%	28% A	38% **	28% F	23% F	20% F	31% D.E.F*	- **	- **	24% M	25% M	28% M	18% M	22% P

rrt_q3_8. Dog walker

Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
Always	6%	7%	6%	3% **	9% F.G	8% F.G	3% F.G	- *	- **	- **	6% K	3% K	8% K	6% K	5% K
Sometimes	6%	6%	5%	7% **	10% E.F	4% E.F	3% E.F	3% *	- **	- **	6% M	2% M	6% K	7% K	5% K
Rarely	5%	5%	4%	3% **	10% E.F.G	4% F	1% F	- *	- **	- **	4% M	7% M	5% M	3% M	3% M
Never	8%	10%	6%	18% **	6% D	7% D	11% D	4% *	- **	- **	7% D	9% D	7% D	9% D	7% D
Not applicable - I have not used this service	76%	72%	79% A	69% **	65% D	77% D	82% D	93% D.E.F*	- **	- **	77% D	79% D	74% D	75% D	79% P

rrt_q3_9. Lawn mower or landscaper

Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
Always	7%	6%	8%	-	10%	8%	4%	7%	-	-	6%	4%	8%	8%	6%

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Race			Education				Marital Status						
		Black	Hispanic	Other (NET)	No HS, High school graduate	Some college, 2-year	4-year	Post Grad	Married	Civil Partnership	Living together, not married or civil partnership	In a relationship, not living together	NET: In a relationship	Single	Divorced
Always	25%	16% *	21% *	28% O	18%	23%	37% R.S	39% R.S	27%	38% **	30% *	17% *	27%	26%	18% *
Sometimes	14%	13% *	16% *	22% N	10%	15% R	16% R	21% R	14%	- **	10% *	15% *	13%	15%	12% *
Rarely	7%	5% *	11% N*	10% N	5%	8% R	8% R	7% R	5%	19% **	11% V*	6% *	6% V	9% V	3% *
Never	8%	15% N*	14% N*	9% N	9% U	10% T.U	5% T.U	4% T.U	7%	12% **	5% *	14% AB*	7% V	10%	4% *
Not applicable - I have not used this service	46%	51% Q*	38% *	30% O	58% S.T.U	44% T.U	34% T.U	30% T.U	47%	32% **	43% *	48% *	46%	39%	62% V.X.Z.AA*

rrt_q3_6. Hotel bellhop / bag carrier

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Always	29%	18% *	21% *	19% N	21%	27% R	39% R.S	45% R.S	34% Y.Z.AA	16% **	24% *	13% *	32% Y.AA	21%	29% *
Sometimes	13%	16% *	13% *	11% N	10%	14% R	15% R	20% R	15% R	5% **	16% *	13% *	14% V	12%	10% *
Rarely	9%	9% *	15% N*	12% N	10%	8% N	6% T	13% T	9% T	30% **	3% *	9% *	9% V	9% V	5% *
Never	8%	13% N*	12% N*	11% N	10% T.U	9% T.U	3% T.U	4% T.U	7% T.U	20% **	5% *	7% *	7% V	9% V	6% *
Not applicable - I have not used this service	42%	44% *	39% *	46% N	50% S.T.U	42% U	38% U	18% U	35% U	28% **	51% V.Z*	58% V.Z*	38% V	49% V.Z	50% V.Z*

rrt_q3_7. Hotel housekeeping staff

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Always	22%	14% *	19% *	24% N	20%	20% R.S	27% R.S	31% R.S	27% Y.Z.AA	5% **	26% *	10% *	25% Y.AA	17%	18% *
Sometimes	25%	31% Q*	25% *	18% O	23%	24% Q*	26% R.S.T	38% AA	28% AA	54% **	30% *	18% *	28% AA	19%	27% *
Rarely	11%	4% *	13% *	12% O	8%	12% O	15% R	14% R	11% R	3% **	8% *	8% *	11% V	13% V	11% *
Never	17%	16% *	12% *	26% N.P	17%	20% U	17% U	10% U	17% U	17% **	17% *	25% *	18% V	19% V	12% *
Not applicable - I have not used this service	24%	33% N.Q*	31% N*	20% N	32% S.T.U	25% T.U	16% U	7% U	17% U	21% **	20% *	39% V.X.Z*	19% V	31% V.Z	33% V.Z*

rrt_q3_8. Dog walker

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Always	6%	5% *	10% *	4% N	7%	6% N	5% N	7% N	7% N	10% **	5% *	- *	7% V	7% V	2% *
Sometimes	6%	8% *	7% *	4% N	6%	5% N	6% N	7% N	5% N	29% **	2% *	4% *	5% V	5% V	8% *
Rarely	5%	2% *	9% N*	10% N.O	6%	4% N	3% N	7% N	4% N	8% **	5% *	2% *	4% V	5% V	5% *
Never	8%	10% *	9% *	11% N	9%	8% N	6% N	6% N	8% N	24% **	8% *	3% *	8% V	7% V	5% *
Not applicable - I have not used this service	76%	75% *	66% *	71% N	73% S.T.U	77% T.U	81% R	74% R	75% R	29% **	80% *	90% V.Z.AA*	75% V	76% V.Z	81% V.Z*

rrt_q3_9. Lawn mower or landscaper

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Always	7%	5% *	9% *	11% N	6% N	7% N	6% N	12% N	7% N	8% N	10% N	4% N	7% N	5% N	12% N

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Parent or guardian of any children					Income					Urban			
		Widowed	Separated	Other	Prefer not to say	Younger than 18	18 or over	NET: Any age	Not a parent / guardian	Don't know / Prefer not to say	Under \$40k		\$40k to \$80k	\$80k+	Don't know / Prefer not to say
Always	25%	18% *	18% **	- **	9% **	27% AK	26% AK	27% AK	25% AK	5% *	18%	27% AL.AO	37% AL.AMAO	16%	31% AQ.AR
Sometimes	14%	9% *	12% **	12% **	17% **	20% AH.AI.AJ	9% AH.AI.AJ	14% AH	13% AH	8% *	12%	12%	19% AL.AMAO	11%	17% AR
Rarely	7%	5% *	9% **	14% **	14% **	9% AH.AI	3% AH.AI	6% AH	7% AH	25% AG.AH.AI.AJ*	8% AM	4% AM	8% AM	6%	8% AR
Never	8%	8% *	31% **	28% **	11% **	6% AH.AI	7% AH.AI	6% AH	10% AH	21% AG.AH.AI.AJ*	10% AM	6% AM	6% AM	15% AM.AN	8% AR
Not applicable - I have not used this service	46%	61% V.Z.AA*	30% **	46% **	49% **	38% AG.AI.AJ	55% AG.AI.AJ	47% AG	46% AG	41% *	52% AN	51% AN	30% AN	52% AN	35% AN

rrt_q3_6. Hotel bellhop / bag carrier

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Always	29%	36% Y.AA*	41% **	- **	11% **	25% AG.AI.AJ.AK	38% AG.AI.AJ.AK	33% AG.AJ.AK	24% AG.AJ.AK	17% *	18%	29% AL	46% AL.AMAO	23%	32% AL.AMAO
Sometimes	13%	8% *	7% **	- **	12% **	18% AH.AI.AJ.AK	10% AH.AI.AJ.AK	14% AH	12% AH	4% *	10%	13% AL.AO	18% AL.AO	9%	14% AL.AO
Rarely	9%	4% *	12% **	14% **	8% **	12% AH.AI	5% AH.AI	8% AH	8% AH	16% AH*	7%	7% AH	10% AH	11%	10% AH
Never	8%	10% *	10% **	19% **	15% **	10% AH.AI	7% AH.AI	8% AH	6% AH	24% AG.AH.AI.AJ*	8% AM.AN.AO	8% AM.AN.AO	5% AM.AN.AO	11% AM.AN.AO	8% AM.AN.AO
Not applicable - I have not used this service	42%	43% *	30% **	67% **	54% **	35% AG.AH.AI	40% AG.AH.AI	37% AG.AH.AI	49% AG.AH.AI	39% *	57% AM.AN.AO	42% AM.AN.AO	21% AM.AN.AO	46% AM.AN.AO	35% AM.AN.AO

rrt_q3_7. Hotel housekeeping staff

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Always	22%	32% Y.AA.AB*	33% **	- **	14% **	22% AG.AI.AJ.AK	25% AG.AI.AJ.AK	24% AG.AJ.AK	21% AG.AJ.AK	14% *	14%	24% AL	34% AL.AMAO	17%	24% AL.AMAO
Sometimes	25%	21% *	16% **	- **	12% **	30% AJ.AK	29% AJ.AK	30% AJ.AK	20% AJ.AK	8% *	23%	27% AO	30% AL.AO	17%	28% AL.AO
Rarely	11%	4% *	5% **	14% **	24% **	12% AH.AI.AJ	10% AH.AI.AJ	10% AH.AI.AJ	12% AH.AI.AJ	15% *	9%	11% AH.AI	12% AH.AI	13% AH.AI	13% AR
Never	17%	12% *	22% **	31% **	- **	19% AH.AI	16% AH.AI	17% AH.AI	17% AH.AI	30% AH.AI*	17% AM.AN.AO	18% AM.AN.AO	17% AM.AN.AO	18% AM.AN.AO	15% AM.AN.AO
Not applicable - I have not used this service	24%	32% V.Z*	24% **	55% **	51% **	18% AG.AH.AI	21% AG.AH.AI	20% AG.AH.AI	30% AG.AH.AI	34% AG.AI*	37% AM.AN.AO	20% AM.AN.AO	7% AM.AN.AO	35% AM.AN.AO	21% AM.AN.AO

rrt_q3_8. Dog walker

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Always	6%	2% *	5% **	- **	- **	12% AH.AI.AJ	2% AH.AI.AJ	7% AH	5% AH	3% *	5%	6% AL.AO	10% AL.AO	2%	10% AQ.AR
Sometimes	6%	6% *	25% **	- **	12% **	10% AH.AI.AJ	4% AH.AI.AJ	7% AH	4% AH	3% *	7%	4% AL.AO	7% AL.AO	3%	6% AL.AO
Rarely	5%	3% *	11% **	14% **	8% **	8% AH.AI.AJ	1% AH.AI.AJ	4% AH	4% AH	17% AH.AI.AJ*	5% AM.AN.AO	2% AM.AN.AO	6% AM	5% AM	7% AQ.AR
Never	8%	11% *	5% **	28% **	6% **	7% AH.AI.AJ	10% AH.AI.AJ	8% AH	7% AH	19% AG.AI.AJ*	6% AM.AN.AO	9% AM.AN.AO	8% AM.AN.AO	11% AM.AN.AO	8% AM.AN.AO
Not applicable - I have not used this service	76%	77% *	54% **	58% **	74% **	62% AG.AI.AK	83% AG.AI.AK	73% AG.AK	81% AG.AI.AK	58% *	77% AN	79% AN	69% AN	79% AN	68% AN

rrt_q3_9. Lawn mower or landscaper

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Always	7%	7%	16%	11%	-	10%	6%	8%	5%	11%	7%	6%	11%	2%	12%

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Type of Area Lived in		
		Suburban/ Town	Rural	Other
Always	25%	24%	19%	17%
				**
Sometimes	14%	13%	10%	-
				**
Rarely	7%	7%	3%	13%
		AR		**
Never	8%	8%	8%	18%
				**
Not applicable - I have not used this service	46%	48%	61%	52%
		AP	AP.AQ	**

rrt_q3_6. Hotel bellhop / bag carrier

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Always	29%	28%	24%	22%
				**
Sometimes	13%	14%	10%	7%
				**
Rarely	9%	9%	6%	10%
				**
Never	8%	7%	8%	26%
				**
Not applicable - I have not used this service	42%	43%	52%	35%
		AP	AP.AQ	**

rrt_q3_7. Hotel housekeeping staff

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Always	22%	23%	20%	17%
				**
Sometimes	25%	24%	23%	13%
				**
Rarely	11%	11%	7%	17%
				**
Never	17%	18%	20%	38%
				**
Not applicable - I have not used this service	24%	24%	31%	14%
			AP	**

rrt_q3_8. Dog walker

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Always	6%	4%	5%	-
				**
Sometimes	6%	6%	5%	-
				**
Rarely	5%	4%	2%	5%
				**
Never	8%	7%	9%	24%
				**
Not applicable - I have not used this service	76%	79%	80%	71%
		AP	AP	**

rrt_q3_9. Lawn mower or landscaper

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Always	7%	5%	3%	5%

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Gender		Generation						Region						
		Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White	
Sometimes	10%	12%	8%	**	F	F	9%	11%	*	**	**	11%	8%	11%	10%	9%
Rarely	8%	9%	6%	11%	E	8%	6%	11%	*	**	**	5%	8%	8%	9%	7%
Never	18%	18%	17%	15%	13%	17%	24%	13%	*	**	**	16%	16%	20%	18%	18%
Not applicable - I have not used this service	57%	54%	60%	61%	56%	60%	57%	58%	*	**	**	61%	65%	53%	55%	59%
				**				*	*	**	**	L	L.M			

rrt_q3_10. Tailor/Seamstress/Cobbler

Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914	
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829	
Always	5%	6%	5%	**	E.G	4%	5%	1%	*	**	**	4%	2%	8%	5%	5%
Sometimes	8%	10%	6%	6%	14%	6%	5%	4%	*	**	**	11%	5%	7%	10%	7%
Rarely	8%	10%	7%	2%	13%	7%	6%	6%	*	**	**	8%	9%	8%	8%	6%
Never	18%	20%	16%	15%	12%	20%	22%	20%	*	**	**	25%	12%	18%	18%	17%
Not applicable - I have not used this service	60%	54%	66%	77%	53%	63%	62%	70%	*	**	**	52%	72%	58%	59%	64%
			A	**		D	D	D*	*	**	**	J.L.M			P	

rrt_q3_11. Valet

Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914	
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829	
Always	29%	32%	27%	16%	21%	32%	37%	23%	*	**	**	31%	25%	27%	36%	32%
Sometimes	13%	15%	11%	6%	16%	11%	11%	16%	*	**	**	17%	9%	12%	14%	11%
Rarely	6%	7%	5%	7%	9%	5%	4%	3%	*	**	**	4%	6%	6%	8%	6%
Never	7%	8%	6%	9%	10%	6%	6%	2%	*	**	**	9%	5%	8%	6%	5%
Not applicable - I have not used this service	45%	38%	51%	62%	43%	46%	42%	56%	*	**	**	39%	54%	48%	36%	46%
			A	**		D	D.G	F*	*	**	**	J.M	J.M			

rrt_q3_12. Mail carrier

Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914	
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829	
Always	8%	8%	7%	**	9%	5%	9%	12%	*	**	**	11%	4%	9%	7%	8%
Sometimes	12%	11%	13%	3%	12%	9%	14%	15%	*	**	**	15%	9%	11%	13%	13%
Rarely	13%	15%	12%	6%	14%	9%	16%	22%	*	**	**	14%	17%	13%	10%	14%
Never	49%	47%	50%	60%	44%	56%	49%	35%	*	**	**	42%	50%	48%	53%	51%
Not applicable - I have not used this service	19%	19%	18%	31%	22%	21%	12%	17%	*	**	**	18%	20%	19%	17%	15%
			A	**	F	F	G	*	*	**	**				J	

rrt_q4. How much cash would you say that you typically carry? Please select the option that best applies.

Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
\$1-20	29%	24%	33%	46%	26%	34%	27%	22%	-	-	24%	25%	30%	33%	30%

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Race			Education				Marital Status						
		Black	Hispanic	Other (NET)	No HS, High school graduate	Some college, 2-year	4-year	Post Grad	Married	Civil Partnership	Living together, not married or civil partnership	In a relationship, not living together	NET: In a relationship	Single	Divorced
		*	*					R		**	*	*			AA*
Sometimes	10%	15% Q*	14% *	5%	10%	10%	9%	13%	12%	-	2%	8%	11%	9%	8%
Rarely	8%	1%	15% N.O*	8% O	7%	8%	7%	13% R.T	9%	5%	5%	2%	8%	7%	6% *
Never	18%	21% *	12% *	22%	19%	16%	21%	13%	19%	62% **	14% *	9% *	19%	15%	18% *
Not applicable - I have not used this service	57%	58% *	51% *	54%	58%	59% U	57%	50%	54%	25% **	69% V.Z*	78% V.Z.AB.AC*	56% V	64% V.Z	56% *

rrt_q3_10. Tailor/Seamstress/Cobbler

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Always	5%	7% *	4% *	8%	5%	4%	6%	8%	6%	6% **	5% *	2% *	6%	6%	4% *
Sometimes	8%	13% *	9% *	5%	7%	8%	7%	14% R.S.T	8%	25% **	10% *	13% *	9% V	6%	6% *
Rarely	8%	6% *	18% N.O.Q*	8% S	10%	6%	8%	9%	9%	32% **	9% *	3% *	9%	6%	7% *
Never	18%	20% *	18% *	23%	15%	19%	25% R	19%	19%	12% **	15% *	17% *	19%	18%	17% *
Not applicable - I have not used this service	60%	54% *	51% *	56%	63% T.U	63% T.U	55%	49%	57%	25% **	61% *	64% *	57%	64%	66% *

rrt_q3_11. Valet

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Always	29%	14% *	29% O*	27% O	23%	28%	39% R.S	40% R.S	35% Y.AA	26% **	35% Y.AA*	14% *	33% Y.AA	21%	33% Y.AA*
Sometimes	13%	20% N*	14% *	15%	11%	14%	10% R.T	18% R.T	12%	-	13% *	19% *	12%	13%	18% *
Rarely	6%	3% *	10% *	8%	6%	7%	5%	6%	6%	26% **	-	5% *	6% X	7% X	5% *
Never	7%	13% N*	9% *	11% N	10% U	6%	6%	3%	8%	19% **	4% *	5% *	7%	7%	4% *
Not applicable - I have not used this service	45%	50% *	38% *	39% T.U	50% T.U	44% U	41%	32%	39%	29% **	48% *	57% V.Z*	41%	52% V.Z.AB	40% *

rrt_q3_12. Mail carrier

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Always	8%	5% *	11% *	7%	9%	6%	8%	8%	9%	5% Y.Z	4% **	-	8% Y	7%	10% Y*
Sometimes	12%	9% *	12% *	8%	12%	11%	11%	15%	14% AA	51% **	8% *	4% *	14% AA	7%	8% *
Rarely	13%	10% *	14% *	10%	14%	12%	13%	14%	14%	3% **	14% *	8% *	14%	10%	18% *
Never	49%	46% *	42% *	47% R	39% R	53% R	58% R	58% R	49%	27% **	46% *	54% *	49%	51%	45% *
Not applicable - I have not used this service	19%	30% N*	21% *	28% N	26% S.T.U	18% T.U	10%	6%	14%	13% **	28% V.Z.AC*	34% V.Z.AC*	16% V	25% V.Z.AC	20% *

rrt_q4. How much cash would you say that you typically carry? Please select the option that best applies.

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
\$1-20	29%	26%	25%	32%	27%	30%	30%	30%	26%	17%	47%	23%	28%	29%	32%

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



Total	Parent or guardian of any children					Income					Urban			
	Widowed	Separated	Other	Prefer not to say	Younger than 18	18 or over	NET: Any age	Not a parent / guardian	Don't know / Prefer not to say	Under \$40k		\$40k to \$80k	\$80k+	Don't know / Prefer not to say
Sometimes	10%	12%	5%	-	20%	13%	11%	10%	3%	9%	9%	14%	9%	AQ.AR
Rarely	8%	7%	21%	14%	19%	11%	7%	9%	6%	7%	7%	10%	8%	11%
Never	18%	19%	9%	31%	5%	17%	22%	19%	14%	16%	15%	21%	21%	15%
Not applicable - I have not used this service	57%	55%	48%	44%	55%	49%	57%	53%	65%	62%	63%	44%	60%	51%

rrt_q3_10. Tailor/Seamstress/Cobbler

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Always	5%	1%	5%	-	-	9%	3%	6%	4%	6%	5%	4%	8%	1%	10%
Sometimes	8%	7%	-	-	12%	13%	6%	9%	7%	6%	7%	7%	11%	7%	10%
Rarely	8%	6%	21%	23%	8%	12%	8%	10%	6%	7%	9%	5%	11%	8%	11%
Never	18%	16%	21%	19%	6%	17%	19%	18%	18%	31%	12%	17%	24%	25%	17%
Not applicable - I have not used this service	60%	69%	53%	58%	74%	50%	65%	58%	65%	49%	67%	65%	46%	60%	52%

rrt_q3_11. Valet

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Always	29%	22%	35%	9%	5%	29%	36%	33%	24%	19%	15%	30%	50%	23%	30%
Sometimes	13%	7%	6%	-	12%	15%	11%	13%	13%	4%	12%	11%	14%	12%	17%
Rarely	6%	5%	11%	14%	8%	8%	6%	7%	4%	19%	6%	4%	7%	9%	8%
Never	7%	10%	5%	19%	12%	10%	5%	7%	6%	18%	7%	7%	6%	12%	7%
Not applicable - I have not used this service	45%	54%	43%	58%	64%	37%	42%	40%	52%	40%	59%	48%	23%	44%	38%

rrt_q3_12. Mail carrier

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Always	8%	11%	11%	-	-	10%	7%	9%	6%	9%	7%	7%	9%	9%	12%
Sometimes	12%	19%	-	12%	16%	14%	12%	13%	10%	9%	10%	12%	16%	9%	9%
Rarely	13%	14%	37%	14%	19%	13%	15%	14%	12%	12%	12%	15%	14%	13%	15%
Never	49%	48%	39%	54%	35%	50%	52%	50%	48%	27%	43%	52%	53%	46%	44%
Not applicable - I have not used this service	19%	8%	14%	20%	30%	12%	14%	14%	24%	43%	28%	15%	7%	23%	21%

rrt_q4. How much cash would you say that you typically carry? Please select the option that best applies.

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
\$1-20	29%	32%	44%	26%	12%	29%	29%	29%	30%	8%	32%	28%	26%	27%	27%

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Type of Area Lived in		
		Suburban/ Town	Rural	Other
Sometimes	10%	11%	7%	**
Rarely	8%	7%	6%	-
Never	18%	19%	17%	35%
Not applicable - I have not used this service	57%	58%	67%	60%
		AP	AP.AQ	**

rrt_q3_10. Tailor/Seamstress/Cobbler

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Always	5%	4%	3%	-
Sometimes	8%	8%	3%	10%
Rarely	8%	8%	7%	6%
Never	18%	21%	11%	24%
Not applicable - I have not used this service	60%	59%	76%	61%
		AR	AP.AQ	**

rrt_q3_11. Valet

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Always	29%	31%	25%	23%
Sometimes	13%	12%	7%	10%
Rarely	6%	6%	5%	-
Never	7%	7%	8%	26%
Not applicable - I have not used this service	45%	45%	56%	42%
			AP.AQ	**

rrt_q3_12. Mail carrier

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Always	8%	6%	7%	15%
Sometimes	12%	14%	12%	-
Rarely	13%	13%	11%	15%
Never	49%	53%	47%	49%
Not applicable - I have not used this service	19%	15%	24%	21%
		AP	AQ	**

rrt_q4. How much cash would you say that you typically carry? Please select the option that best applies.

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
\$1-20	29%	29%	31%	27%

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



Total	Gender		Generation							Region					
	Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White	
\$21-40	21%	21%	A	**	21%	20%	22%	*	**	**	19%	23%	20%	J	19%
\$41-60	11%	12%	9%	3%	10%	10%	12%	13%	-	-	14%	11%	10%	9%	12%
\$61-80	6%	7%	5%	-	7%	4%	6%	7%	-	-	11%	4%	5%	6%	6%
\$81-100	10%	12%	7%	-	8%	11%	11%	11%	-	-	8%	9%	11%	8%	9%
More than \$100	7%	9%	4%	-	4%	6%	9%	16%	-	-	8%	6%	7%	7%	8%
Not applicable - I don't carry cash	11%	9%	14%	16%	15%	10%	10%	3%	-	-	9%	13%	11%	12%	12%
Prefer not to say	6%	5%	7%	16%	9%	6%	3%	9%	-	-	8%	8%	6%	4%	5%

rrt_q5. Which, if any, of the following have you ever done when receiving poor service at a restaurant? Please select all that apply.

	Unweighted base	Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White
Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
Tipped less than I normally would	56%	57%	54%	49%	48%	56%	64%	53%	-	-	49%	59%	52%	64%	65%
Refused to tip at all	30%	31%	29%	19%	26%	35%	32%	21%	-	-	21%	27%	34%	34%	31%
Complained to management	33%	31%	35%	19%	29%	39%	35%	32%	-	-	29%	35%	35%	33%	38%
Written a negative online review	24%	23%	24%	18%	28%	28%	18%	15%	-	-	25%	18%	23%	27%	23%
None of these	13%	13%	13%	6%	13%	15%	10%	21%	-	-	17%	13%	13%	9%	9%
Don't know	5%	5%	6%	14%	11%	2%	2%	3%	-	-	6%	7%	4%	5%	3%

rrt_q6. Do you think restaurants should be able to pay tipped staff less than the minimum wage?

	Unweighted base	Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White
Unweighted base	1292	575	717	26	376	350	465	75	-	-	265	249	484	294	914
Base: All US Adults	1292	631	661	34	418	336	432	72	-	-	230	271	486	305	829
Yes, they should	14%	16%	12%	5%	15%	16%	15%	7%	-	-	14%	14%	15%	14%	16%
No, they should not	67%	66%	68%	58%	61%	68%	70%	79%	-	-	66%	67%	66%	69%	67%
No preference	9%	10%	8%	21%	10%	9%	8%	4%	-	-	9%	7%	10%	9%	8%
Don't know	10%	8%	12%	17%	14%	6%	8%	11%	-	-	12%	12%	9%	8%	8%

Cell Contents (Column Percentages, Statistical Test Results), Statistics (Column Proportions, Means, (95%): A/B, C/D/E/F/G/H/I, J/K/L/M, N/O/P/Q, R/S/T/U, V/W/X/Y/Z/AA/AB/AC/AD/AE/AF, AG/AH/AI/AJ/AK, AL/AM/AN/AO, AP/AQ/AR/AS, Minimum Base: 30

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



Total	Race			Education				Marital Status						
	Black	Hispanic	Other (NET)	No HS, High school graduate	Some college, 2-year	4-year	Post Grad	Married	Civil Partnership	Living together, not married or civil partnership	In a relationship, not living together	NET: In a relationship	Single	Divorced
	*	*							**	V.Y.Z.AA*	*	V		*
\$21-40	21%	27%	23%	24%	22%	23%	20%	14%	20%	46%	10%	18%	21%	26%
	*	*				U			**	*	*			X*
\$41-60	11%	17%	6%	4%	8%	14%	12%	8%	12%	10%	9%	11%	9%	10%
	*	P.Q*	*			R			**	*	*			*
\$61-80	6%	2%	7%	5%	5%	5%	7%	10%	6%	-	5%	4%	6%	3%
	*	*	*					R.S	**	*	*			*
\$81-100	10%	7%	17%	6%	13%	6%	9%	11%	10%	4%	9%	2%	10%	13%
	*	N.O.Q*			S			S	**	*	*			*
More than \$100	7%	3%	5%	8%	6%	4%	6%	17%	8%	7%	6%	6%	4%	8%
	*	*	*					R.S.T	**	*	*		AC	AC*
Not applicable - I don't carry cash	11%	11%	8%	10%	10%	14%	13%	7%	12%	5%	11%	21%	13%	12%
	*	*	*			U	U		AB.AC	**	*	AB.AC*	AB.AC	AB.AC
Prefer not to say	6%	8%	8%	12%	9%	5%	4%	3%	5%	11%	2%	16%	5%	8%
	*	*	N		T.U				**	*		V.X.Z.AB*		*

rrt_q5. Which, if any, of the following have you ever done when receiving poor service at a restaurant? Please select all that apply.

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Tipped less than I normally would	56%	33%	34%	57%	42%	58%	70%	74%	62%	18%	49%	55%	59%	51%	51%
	*	*	O.P			R	R.S	R.S	Z.AA.AB	**	*	*	AA		*
Refused to tip at all	30%	32%	29%	27%	30%	33%	28%	27%	31%	38%	22%	33%	31%	28%	32%
	*	*	*						**	*	*	*		*	*
Complained to management	33%	31%	20%	26%	29%	34%	38%	40%	36%	12%	39%	39%	36%	26%	38%
	*	*	*				R	R	AA	**	*	*	AA		AA*
Written a negative online review	24%	29%	19%	28%	17%	26%	34%	26%	25%	25%	25%	25%	25%	25%	23%
	*	*	*			R	R.S	R	AC	**	AC*	AC*	AC	AC	AC*
None of these	13%	19%	21%	14%	18%	9%	11%	6%	11%	9%	18%	13%	12%	15%	16%
	*	N*	N*		S.T.U				**	*	*	*		*	*
Don't know	5%	8%	8%	11%	9%	5%	1%	1%	3%	17%	4%	15%	4%	6%	3%
	*	N*	N*	N	S.T.U	T.U			**	*		V.X.Z.AB*	V		*

rrt_q6. Do you think restaurants should be able to pay tipped staff less than the minimum wage?

Unweighted base	1292	135	129	114	420	441	268	163	654	18	72	46	790	296	111
Base: All US Adults	1292	151	202	110	523	402	233	135	628	25	76	46	775	314	112
Yes, they should	14%	11%	11%	11%	13%	11%	17%	25%	20%	7%	9%	9%	18%	11%	7%
	*	*	*			S	R.S	X.Z.AA.AB.AC	**	*	*	*	AA.AB		*
No, they should not	67%	70%	62%	67%	63%	70%	72%	63%	64%	68%	69%	59%	64%	67%	80%
	*	*	*				R		**	*	*	*			V.Y.Z.AA*
No preference	9%	5%	16%	8%	11%	9%	6%	5%	8%	7%	9%	11%	8%	12%	6%
	*	*	N.O*						**	*	*	*		*	*
Don't know	10%	14%	10%	14%	13%	10%	5%	6%	8%	18%	13%	21%	10%	10%	8%
	*	*	*		T.U	T			**	*		V.Z.AA.AB*	V		*

Cell Contents (CO (**), Small Base: 100 (*))

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



Total	Parent or guardian of any children					Income					Urban				
	Widowed	Separated	Other	Prefer not to say	Younger than 18	18 or over	NET: Any age	Not a parent / guardian	Don't know / Prefer not to say	Under \$40k		\$40k to \$80k	\$80k+	Don't know / Prefer not to say	
	*	**	**	**	AK	AK	AK	AK	*						
\$21-40	21%	28%	23%	-	5%	17%	21%	19%	23%	25%	23%	25%	16%	15%	22%
	X*	**	**	**	**				*	AN	AN.AO				
\$41-60	11%	15%	4%	-	-	11%	14%	12%	9%	4%	9%	13%	11%	10%	11%
	*	**	**	**	**				*	*					
\$61-80	6%	9%	5%	19%	-	8%	6%	7%	5%	4%	5%	6%	8%	5%	7%
	*	**	**	**	**				*	*					
\$81-100	10%	8%	12%	-	11%	9%	11%	11%	8%	8%	8%	9%	15%	4%	11%
	*	**	**	**	**				*	*		AL.AMAO			
More than \$100	7%	-	-	-	12%	7%	8%	7%	6%	-	4%	6%	13%	1%	7%
	*	**	**	**	**				*	*	AO	AL.AMAO			
Not applicable - I don't carry cash	11%	2%	12%	14%	14%	12%	9%	10%	12%	19%	13%	10%	10%	13%	8%
	*	**	**	**	**				*	*					
Prefer not to say	6%	5%	-	41%	47%	7%	4%	5%	7%	31%	6%	4%	2%	24%	6%
	*	**	**	**	**					AG.AH.AI.AJ*	AN			AL.AMAN	

rrt_q5. Which, if any, of the following have you ever done when receiving poor service at a restaurant? Please select all that apply.

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Tipped less than I normally would	56%	53%	77%	38%	22%	54%	61%	58%	54%	32%	47%	59%	65%	52%	54%
	*	**	**	**	**	AK	AK	AK	AK	*		AL	AL.AO		
Refused to tip at all	30%	35%	27%	3%	16%	32%	33%	32%	28%	12%	34%	27%	30%	29%	29%
	*	**	**	**	**	AK	AK	AK	AK	*					
Complained to management	33%	34%	33%	-	29%	35%	37%	37%	30%	10%	29%	33%	40%	33%	32%
	*	**	**	**	**	AK	AJ.AK	AJ.AK	AK	*			AL		
Written a negative online review	24%	8%	28%	-	9%	29%	22%	25%	22%	15%	21%	23%	31%	20%	25%
	*	**	**	**	**	AH.AJ		AH		*			AL.AMAO		
None of these	13%	7%	5%	28%	20%	14%	10%	12%	15%	13%	16%	12%	10%	12%	16%
	*	**	**	**	**					*	AN				AQ
Don't know	5%	4%	-	34%	36%	4%	2%	3%	6%	39%	8%	3%	2%	9%	5%
	*	**	**	**	**	AH		AH	AH.AI	AG.AH.AI.AJ*	AM.AN				AM.AN

rrt_q6. Do you think restaurants should be able to pay tipped staff less than the minimum wage?

Unweighted base	1292	57	15	8	15	344	463	761	489	42	404	361	367	160	389
Base: All US Adults	1292	54	13	8	14	353	437	749	502	41	431	366	334	161	398
Yes, they should	14%	7%	10%	-	19%	21%	13%	17%	11%	7%	12%	14%	19%	10%	17%
	*	**	**	**	**	AH.AI.AJ.AK		AH.AJ		*			AL.AO		AQ
No, they should not	67%	76%	83%	47%	50%	57%	73%	66%	71%	32%	65%	72%	66%	62%	64%
	*	**	**	**	**	AK	AG.AI.AK	AG.AK	AG.AK	*		AL.AO			
No preference	9%	9%	-	19%	12%	12%	7%	9%	8%	20%	11%	7%	8%	9%	10%
	*	**	**	**	**	AH		AH		AH.AI.AJ*					
Don't know	10%	8%	7%	34%	20%	9%	6%	8%	10%	41%	12%	6%	6%	19%	9%
	*	**	**	**	**			AH		AG.AH.AI.AJ*	AM.AN				AM.AN

Cell Contents (C)

YouGov RealTime

Tipping Etiquette

US_nat_int Sample: 6th - 7th November 2019



	Total	Type of Area Lived in		
		Suburban/ Town	Rural	Other
				**
\$21-40	21%	21%	19%	9%
				**
\$41-60	11%	11%	11%	-
				**
\$61-80	6%	6%	4%	17%
				**
\$81-100	10%	8%	11%	7%
				**
More than \$100	7%	6%	8%	-
				**
Not applicable - I don't carry cash	11%	14%	10%	28%
		AP		**
Prefer not to say	6%	6%	8%	12%
				**

rrt_q5. Which, if any, of the following have you ever done when receiving poor service at a restaurant? Please select all that apply.

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Tipped less than I normally would	56%	57%	55%	47%
				**
Refused to tip at all	30%	28%	39%	25%
			AP,AQ	**
Complained to management	33%	34%	35%	24%
				**
Written a negative online review	24%	24%	18%	33%
				**
None of these	13%	11%	10%	26%
				**
Don't know	5%	6%	5%	12%
				**

rrt_q6. Do you think restaurants should be able to pay tipped staff less than the minimum wage?

Unweighted base	1292	656	234	13
Base: All US Adults	1292	646	235	13
Yes, they should	14%	11%	19%	9%
			AQ	**
No, they should not	67%	69%	67%	42%
				**
No preference	9%	9%	6%	32%
				**
Don't know	10%	11%	8%	17%
				**

Cell Contents (C)