For the following question, by 'hate speech,' we mean speech that attacks a person and/or group of people on the basis of attributes such as race, religion, ethnic origin, sexual orientation, disability or gender.

Please think only about incident(s) of hate speech that you have personally witnessed take place, either in person or online (e.g. face-to-face, social media etc.). Please do not think about any hate speech that you may have seen in the media (e.g. films, TV programmes, plays etc.)

How many incidents of hate speech, if any, have you personally witnessed in the last year (i.e. since December 2016)? (Please select the option that best applies. If you have not personally witnessed any incident(s) of hate speech either in person or online in the last year, please select the "Not applicable" option)
For the following question, please remember your answers will always be treated anonymously and will never be analysed individually.

In the previous question, you mentioned you had witnessed at least one an incident of hate speech in the last year (i.e. since December 2016).

Where have you witnessed hate speech in the last year? (Please select all that apply)

<table>
<thead>
<tr>
<th>Region</th>
<th>Total</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Unweighted base</td>
<td>564</td>
<td>252</td>
</tr>
<tr>
<td></td>
<td>Weighted base</td>
<td>565</td>
<td>292</td>
</tr>
<tr>
<td>In the street</td>
<td>41%</td>
<td>44%</td>
<td>37%</td>
</tr>
<tr>
<td>On public transport</td>
<td>23%</td>
<td>26%</td>
<td>19%</td>
</tr>
<tr>
<td>Whilst at work</td>
<td>14%</td>
<td>15%</td>
<td>13%</td>
</tr>
<tr>
<td>Online (e.g. forums, comments sections of websites etc excluding social media)</td>
<td>35%</td>
<td>36%</td>
<td>34%</td>
</tr>
<tr>
<td>On social media (e.g. Facebook, Twitter, Instagram etc.)</td>
<td>59%</td>
<td>53%</td>
<td>65%</td>
</tr>
<tr>
<td>In the media (e.g. on TV, in newspapers etc.)</td>
<td>31%</td>
<td>32%</td>
<td>29%</td>
</tr>
<tr>
<td>In a shop or pub</td>
<td>24%</td>
<td>25%</td>
<td>23%</td>
</tr>
<tr>
<td>Around a place of worship (i.e. either inside or outside)</td>
<td>4%</td>
<td>4%</td>
<td>4%</td>
</tr>
<tr>
<td>Other</td>
<td>6%</td>
<td>5%</td>
<td>6%</td>
</tr>
<tr>
<td>Don't know/can't recall</td>
<td>2%</td>
<td>3%</td>
<td>1%</td>
</tr>
<tr>
<td>Prefer not to say</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
</tr>
</tbody>
</table>

Which ONE of the following do you think the incident was mostly based on? (Please select the option that best applies)

<table>
<thead>
<tr>
<th>Reason</th>
<th>Total</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Unweighted base</td>
<td>564</td>
<td>252</td>
</tr>
<tr>
<td></td>
<td>Weighted base</td>
<td>565</td>
<td>292</td>
</tr>
<tr>
<td>Someone's religion and/or faith</td>
<td>25%</td>
<td>25%</td>
<td>24%</td>
</tr>
<tr>
<td>Someone's race or ethnicity</td>
<td>41%</td>
<td>43%</td>
<td>40%</td>
</tr>
<tr>
<td>Someone's gender</td>
<td>8%</td>
<td>6%</td>
<td>6%</td>
</tr>
<tr>
<td>Someone's sexual orientation</td>
<td>10%</td>
<td>12%</td>
<td>8%</td>
</tr>
<tr>
<td>Someone's disability</td>
<td>4%</td>
<td>2%</td>
<td>5%</td>
</tr>
<tr>
<td>Other</td>
<td>9%</td>
<td>8%</td>
<td>10%</td>
</tr>
<tr>
<td>Don't know/can't recall</td>
<td>4%</td>
<td>3%</td>
<td>5%</td>
</tr>
<tr>
<td>Prefer not to say</td>
<td>1%</td>
<td>1%</td>
<td>0%</td>
</tr>
</tbody>
</table>

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Hate Speech

UK Sample: 2111 UK adults online
Fieldwork dates: 1st - 4th December 2017

<table>
<thead>
<tr>
<th>Total</th>
<th>Gender</th>
<th>Age</th>
<th>Region</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Male</td>
<td>Female</td>
<td>18-24</td>
</tr>
<tr>
<td></td>
<td>116</td>
<td>65</td>
<td>49</td>
</tr>
<tr>
<td></td>
<td>262</td>
<td>90</td>
<td>111</td>
</tr>
<tr>
<td></td>
<td>273</td>
<td>87</td>
<td>90</td>
</tr>
<tr>
<td></td>
<td>87</td>
<td>90</td>
<td>111</td>
</tr>
<tr>
<td></td>
<td>97</td>
<td>90</td>
<td>111</td>
</tr>
<tr>
<td></td>
<td>123</td>
<td>87</td>
<td>90</td>
</tr>
<tr>
<td></td>
<td>84</td>
<td>90</td>
<td>111</td>
</tr>
<tr>
<td></td>
<td>222</td>
<td>87</td>
<td>90</td>
</tr>
</tbody>
</table>

Still thinking about the most recent incident of hate speech that you witnessed, either online or in person...

Which, if any, of the following did you feel as a result of witnessing this? (Please select all that apply)

<table>
<thead>
<tr>
<th>Emotional Response</th>
<th>Total</th>
<th>Gender</th>
<th>Age</th>
<th>Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>Afraid</td>
<td>9%</td>
<td>8%</td>
<td>11%</td>
<td>14%</td>
</tr>
<tr>
<td>Worried it could lead to a physical attack</td>
<td>22%</td>
<td>20%</td>
<td>23%</td>
<td>31%</td>
</tr>
<tr>
<td>Angry</td>
<td>66%</td>
<td>62%</td>
<td>71%</td>
<td>63%</td>
</tr>
<tr>
<td>Shocked</td>
<td>45%</td>
<td>33%</td>
<td>57%</td>
<td>43%</td>
</tr>
<tr>
<td>Sorry for the victim</td>
<td>43%</td>
<td>41%</td>
<td>45%</td>
<td>52%</td>
</tr>
<tr>
<td>Ashamed</td>
<td>37%</td>
<td>33%</td>
<td>40%</td>
<td>39%</td>
</tr>
<tr>
<td>Other</td>
<td>6%</td>
<td>7%</td>
<td>4%</td>
<td>6%</td>
</tr>
<tr>
<td>Don't know/can't recall</td>
<td>2%</td>
<td>3%</td>
<td>1%</td>
<td>5%</td>
</tr>
<tr>
<td>Not applicable - I didn't feel anything in particular</td>
<td>3%</td>
<td>4%</td>
<td>1%</td>
<td>6%</td>
</tr>
</tbody>
</table>

To what extent, if at all, do you agree or disagree with the following statement?

I think hate speech happens more often now than it did a year ago

<table>
<thead>
<tr>
<th>Agreement Level</th>
<th>Total</th>
<th>Gender</th>
<th>Age</th>
<th>Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>23%</td>
<td>22%</td>
<td>24%</td>
<td>24%</td>
</tr>
<tr>
<td>Tend to agree</td>
<td>31%</td>
<td>28%</td>
<td>34%</td>
<td>29%</td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td>21%</td>
<td>22%</td>
<td>20%</td>
<td>16%</td>
</tr>
<tr>
<td>Tend to disagree</td>
<td>9%</td>
<td>10%</td>
<td>7%</td>
<td>10%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>5%</td>
<td>7%</td>
<td>2%</td>
<td>6%</td>
</tr>
<tr>
<td>Don't know</td>
<td>11%</td>
<td>11%</td>
<td>12%</td>
<td>15%</td>
</tr>
<tr>
<td>Net: Agree</td>
<td>55%</td>
<td>50%</td>
<td>59%</td>
<td>53%</td>
</tr>
<tr>
<td>Net: Disagree</td>
<td>30%</td>
<td>32%</td>
<td>28%</td>
<td>28%</td>
</tr>
</tbody>
</table>

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# Hate Speech

**UK Sample:** 2111 UK adults online  
**Fieldwork dates:** 1st - 4th December 2017

## Social media channels (e.g. Facebook, Twitter etc.) should do more than they are currently doing to tackle hate speech

<table>
<thead>
<tr>
<th></th>
<th>Gender</th>
<th>Age</th>
<th>Region</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Male</td>
<td>Female</td>
<td></td>
</tr>
<tr>
<td></td>
<td>18-24</td>
<td>25-34</td>
<td>35-44</td>
</tr>
<tr>
<td>Unweighted base</td>
<td>564</td>
<td>262</td>
<td>302</td>
</tr>
<tr>
<td>Base: All UK Adults online who have witnessed hate speech in the last year</td>
<td>565</td>
<td>292</td>
<td>273</td>
</tr>
<tr>
<td>Strongly agree</td>
<td>59%</td>
<td>52%</td>
<td>66%</td>
</tr>
<tr>
<td>Tend to agree</td>
<td>23%</td>
<td>23%</td>
<td>24%</td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td>9%</td>
<td>14%</td>
<td>5%</td>
</tr>
<tr>
<td>Tend to disagree</td>
<td>3%</td>
<td>4%</td>
<td>1%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>3%</td>
<td>4%</td>
<td>2%</td>
</tr>
<tr>
<td>Don't know</td>
<td>3%</td>
<td>3%</td>
<td>2%</td>
</tr>
<tr>
<td>Net: Agree</td>
<td>59%</td>
<td>52%</td>
<td>66%</td>
</tr>
<tr>
<td>Net: Disagree</td>
<td>11%</td>
<td>3%</td>
<td>37%</td>
</tr>
</tbody>
</table>

## I'm worried about the impact hate speech has on UK society

<table>
<thead>
<tr>
<th></th>
<th>Gender</th>
<th>Age</th>
<th>Region</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Male</td>
<td>Female</td>
<td></td>
</tr>
<tr>
<td></td>
<td>18-24</td>
<td>25-34</td>
<td>35-44</td>
</tr>
<tr>
<td>Unweighted base</td>
<td>2111</td>
<td>943</td>
<td>1168</td>
</tr>
<tr>
<td>Base: All UK Adults online</td>
<td>2111</td>
<td>1024</td>
<td>1087</td>
</tr>
<tr>
<td>Strongly agree</td>
<td>29%</td>
<td>27%</td>
<td>31%</td>
</tr>
<tr>
<td>Tend to agree</td>
<td>37%</td>
<td>33%</td>
<td>41%</td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td>16%</td>
<td>17%</td>
<td>15%</td>
</tr>
<tr>
<td>Tend to disagree</td>
<td>6%</td>
<td>9%</td>
<td>4%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>5%</td>
<td>8%</td>
<td>2%</td>
</tr>
<tr>
<td>Don't know</td>
<td>6%</td>
<td>8%</td>
<td>7%</td>
</tr>
<tr>
<td>Net: Agree</td>
<td>66%</td>
<td>60%</td>
<td>64%</td>
</tr>
<tr>
<td>Net: Disagree</td>
<td>22%</td>
<td>26%</td>
<td>19%</td>
</tr>
</tbody>
</table>