

# YouGov Results

## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

GCS\_Q1. You previously said that you are a university student. Which ONE, if any, of the following best describes your current year of study?

Base: University students surveyed	1011	362	649	863	148
Bachelor degree - First year	7%	7%	6%	6%	10%
Bachelor degree - Second year	18%	16%	18%	18%	17%
Bachelor degree - Third year or higher	31%	27%	33%	29%	39%
Masters degree - First year	14%	15%	13%	14%	13%
Masters degree - Second year	3%	3%	3%	3%	4%
Masters degree - Third year or higher	2%	2%	1%	2%	1%
PHD - First year	4%	6%	3%	4%	5%
PHD - Second year	5%	5%	5%	6%	2%
PHD - Third year or higher	11%	14%	9%	12%	3%
Other	7%	5%	8%	7%	7%
Don't know	0%	0%	0%	0%	-

# YouGov Results

## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?							
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/flat with other students	Privately rented house/flat with other people who are not	Living in my family home	Other	Don't know

GCS\_Q1. You previously said that you are a university student. Which ONE, if any, of the following best describes your current year of study?

Base: University students surveyed	1011	85	64	24	369	120	248	96	5
Bachelor degree - First year	7%	26%	17%	-	2%	4%	8%	4%	-
Bachelor degree - Second year	18%	12%	22%	33%	24%	9%	15%	5%	20%
Bachelor degree - Third year or higher	31%	31%	19%	33%	44%	17%	25%	17%	20%
Masters degree - First year	14%	13%	22%	4%	9%	21%	17%	11%	-
Masters degree - Second year	3%	1%	2%	-	1%	4%	8%	4%	-
Masters degree - Third year or higher	2%	2%	-	-	2%	1%	2%	4%	-
PHD - First year	4%	2%	-	8%	2%	8%	6%	4%	-
PHD - Second year	5%	6%	5%	4%	2%	9%	2%	17%	-
PHD - Third year or higher	11%	5%	6%	13%	5%	23%	10%	28%	-
Other	7%	2%	8%	4%	8%	5%	6%	5%	20%
Don't know	0%	-	-	-	-	-	0%	-	40%

# YouGov Results

## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

**StudentAcom1a.** For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time.

Which ONE, if any, of the following best describes your current living accommodation during term time?

Base: University students surveyed	1011	362	649	863	148
Student halls on campus	8%	9%	8%	8%	11%
Student halls away from campus	6%	7%	6%	6%	7%
University managed rented housing	2%	3%	2%	2%	3%
Privately rented house/ flat with other students	37%	34%	38%	38%	28%
Privately rented house/ flat with other people who are not students (excluding my family)	12%	12%	12%	12%	13%
Living in my family home	25%	26%	24%	23%	34%
Other	10%	7%	11%	11%	2%
Don't know	0%	1%	0%	0%	1%

**StudentAcom1b.** Still thinking about your current living arrangements during term time...

Which, if any, of the following sources of funding are you currently using to pay your rent? (Please select all that apply. If you do not pay rent, or someone else pays all of your rent, please select the relevant 'Not applicable' option)

Base: University students surveyed	1011	362	649	863	148
Part time work during university term time	17%	15%	18%	17%	18%
Part time work during university holiday time	16%	16%	15%	16%	11%
Maintenance loan from the Student Loan Company	47%	46%	47%	45%	59%
Money from family members	30%	29%	31%	33%	16%
Personal savings	22%	26%	20%	23%	16%
Other	19%	19%	18%	20%	12%
Don't know	0%	1%	0%	1%	-
Not applicable - I don't pay rent	13%	16%	11%	12%	18%
Not applicable - someone else pays all of my rent	4%	2%	5%	4%	5%

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## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?							
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/ flat with other students	Privately rented house/ flat with other people who are not	Living in my family home	Other	Don't know

**StudentAcom1a.** For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time.

Which ONE, if any, of the following best describes your current living accommodation during term time?

Base: University students surveyed	1011	85	64	24	369	120	248	96	5
Student halls on campus	8%	100%	-	-	-	-	-	-	-
Student halls away from campus	6%	-	100%	-	-	-	-	-	-
University managed rented housing	2%	-	-	100%	-	-	-	-	-
Privately rented house/ flat with other students	37%	-	-	-	100%	-	-	-	-
Privately rented house/ flat with other people who are not students (excluding my family)	12%	-	-	-	-	100%	-	-	-
Living in my family home	25%	-	-	-	-	-	100%	-	-
Other	10%	-	-	-	-	-	-	100%	-
Don't know	0%	-	-	-	-	-	-	-	100%

**StudentAcom1b.** Still thinking about your current living arrangements during term time...

Which, if any, of the following sources of funding are you currently using to pay your rent? (Please select all that apply. If you do not pay rent, or someone else pays all of your rent, please select the relevant 'Not applicable' option)

Base: University students surveyed	1011	85	64	24	369	120	248	96	5
Part time work during university term time	17%	8%	16%	25%	22%	23%	10%	14%	-
Part time work during university holiday time	16%	18%	11%	13%	23%	15%	8%	11%	-
Maintenance loan from the Student Loan Company	47%	67%	56%	50%	63%	35%	29%	19%	20%
Money from family members	30%	40%	42%	46%	44%	25%	9%	19%	20%
Personal savings	22%	29%	27%	29%	26%	26%	12%	17%	20%
Other	19%	15%	13%	25%	12%	40%	12%	39%	20%
Don't know	0%	-	-	-	-	1%	-	1%	60%
Not applicable - I don't pay rent	13%	-	-	-	-	1%	44%	22%	-
Not applicable - someone else pays all of my rent	4%	-	6%	-	4%	4%	4%	3%	20%

## YouGov Results Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

StudentAcom2. You previously said you are using a maintenance loan from the Student Loans Company to pay at least some of your rent. Thinking about the amount you spend on rent in a year compared to the amount you receive for your maintenance loan for the year...

Would you say the cost of your rent is significantly greater or lower than the maintenance loan you receive, or would you say they are about the same?

Base: University students surveyed who use the maintenance loan to pay for their rent	471	167	304	384	87
The cost of rent is significantly greater than my loan	25%	20%	28%	28%	15%
The cost of rent is slightly greater than my loan	16%	13%	18%	18%	8%
They are about the same	13%	10%	15%	14%	9%
The cost of rent is slightly lower than my maintenance loan	28%	34%	25%	26%	38%
The cost of rent is significantly lower than my loan	13%	19%	9%	10%	23%
Don't know	5%	4%	5%	4%	7%

## YouGov Results Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?							
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/flat with other students	Privately rented house/flat with other people who are not	Living in my family home	Other	Don't know

StudentAcom2. You previously said you are using a maintenance loan from the Student Loans Company to pay at least some of your rent. Thinking about the amount you spend on rent in a year compared to the amount you receive for your maintenance loan for the year...

Would you say the cost of your rent is significantly greater or lower than the maintenance loan you receive, or would you say they are about the same?

Base: University students surveyed who use the maintenance loan to pay for their rent	471	57	36	12	233	42	72	18	1
The cost of rent is significantly greater than my loan	25%	18%	28%	17%	28%	33%	18%	28%	-
The cost of rent is slightly greater than my loan	16%	11%	3%	8%	19%	7%	25%	17%	-
They are about the same	13%	18%	8%	25%	12%	10%	11%	22%	100%
The cost of rent is slightly lower than my maintenance loan	28%	33%	42%	42%	28%	36%	14%	17%	-
The cost of rent is significantly lower than my loan	13%	18%	11%	8%	11%	14%	13%	17%	-
Don't know	5%	4%	8%	-	1%	-	19%	-	-

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## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

**StudentAcom3. You previously said you are using funding from a part time job during university term time to pay for at least some of your rent.**

**Generally, would you say you spend more or less of your time working at your part time job compared to studying, or would you say you spend about the same amount of time on both?**

**Base: University students surveyed who use funding from a part time job during university term time to pay for rent**

	169	55	114	143	26
I spend significantly more time working than studying	9%	5%	11%	9%	8%
I spend somewhat more time working than studying	11%	11%	11%	8%	27%
I spend about the same amount of time both working and studying	23%	29%	20%	24%	19%
I spend somewhat less time working than studying	24%	25%	23%	24%	23%
I spend significantly less time working than studying	31%	29%	32%	33%	19%
Don't know	2%	-	4%	2%	4%
<b>Net: More time working than studying</b>	<b>20%</b>	<b>16%</b>	<b>22%</b>	<b>17%</b>	<b>35%</b>
<b>Net: Less time working than studying</b>	<b>54%</b>	<b>55%</b>	<b>54%</b>	<b>57%</b>	<b>42%</b>

**StudentAcom4. Thinking about when you were deciding which university to go to...To what extent, if at all, was the cost of housing in the local area to the university an influencing factor in your decision? (Please select the option that best applies)**

**Base: University students surveyed**

	1011	362	649	863	148
Cost of housing was a significant factor in choosing my university	10%	9%	10%	10%	10%
Cost of housing was somewhat a factor in choosing my university	27%	29%	27%	28%	26%
Cost of housing was a not a factor at all in choosing my university	58%	58%	58%	58%	57%
Don't know	5%	4%	5%	5%	6%

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## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?							
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/flat with other students	Privately rented house/flat with other people who are not	Living in my family home	Other	Don't know

**StudentAcom3.** You previously said you are using funding from a part time job during university term time to pay for at least some of your rent.

Generally, would you say you spend more or less of your time working at your part time job compared to studying, or would you say you spend about the same amount of time on both?

**Base: University students surveyed who use funding from a part time job during university term time to pay for rent**

	169	7	10	6	80	27	26	13	-
I spend significantly more time working than studying	9%	-	-	-	5%	11%	19%	23%	-
I spend somewhat more time working than studying	11%	14%	30%	-	6%	11%	23%	8%	-
I spend about the same amount of time both working and studying	23%	43%	30%	33%	28%	7%	19%	15%	-
I spend somewhat less time working than studying	24%	-	20%	33%	28%	30%	19%	8%	-
I spend significantly less time working than studying	31%	43%	20%	33%	30%	37%	19%	46%	-
Don't know	2%	-	-	-	4%	4%	-	-	-
<b>Net: More time working than studying</b>	<b>20%</b>	<b>14%</b>	<b>30%</b>	<b>-</b>	<b>11%</b>	<b>22%</b>	<b>42%</b>	<b>31%</b>	<b>-</b>
<b>Net: Less time working than studying</b>	<b>54%</b>	<b>43%</b>	<b>40%</b>	<b>67%</b>	<b>58%</b>	<b>67%</b>	<b>38%</b>	<b>54%</b>	<b>-</b>

**StudentAcom4.** Thinking about when you were deciding which university to go to...To what extent, if at all, was the cost of housing in the local area to the university an influencing factor in your decision? (Please select the option that best applies)

**Base: University students surveyed**

	1011	85	64	24	369	120	248	96	5
Cost of housing was a significant factor in choosing my university	10%	7%	9%	13%	7%	9%	16%	7%	-
Cost of housing was somewhat a factor in choosing my university	27%	33%	30%	29%	34%	34%	17%	16%	-
Cost of housing was a not a factor at all in choosing my university	58%	59%	58%	58%	55%	52%	60%	72%	40%
Don't know	5%	1%	3%	-	4%	5%	8%	5%	60%



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Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

**StudentAcom5. Now thinking about whether the cost of your university rent has ever made you consider dropping out of your current university course...**

**Which ONE, if any, of the following statements best applies to you?**

Base: University students surveyed who pay rent	840	294	546	727	113
I have considered dropping out of my university course solely due to the cost of my accommodation rent	4%	5%	3%	4%	4%
I have considered dropping out of my university course due to several factors including the cost of my accommodation rent	14%	11%	15%	14%	12%
I have not considered dropping out of my university course due to the cost of my accommodation rent	78%	82%	76%	79%	73%
Don't know/ can't recall	5%	3%	6%	4%	10%

**For the following questions, if you have lived in any of these types of accommodation more than once, please think about the most recent time you lived in them. Thinking about the types of accommodation you have lived in as a university student...**

**Overall, to what extent would you rate each of the following types of accommodation as good or poor quality? (Please select one option on each row. If you have never lived in any of these types of accommodation, please select the 'Not applicable' option)**

## YouGov Results Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?								
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/ flat with other students	Privately rented house/ flat with other people who are not	Living in my family home	Other	Don't know	

StudentAcom5. Now thinking about whether the cost of your university rent has ever made you consider dropping out of your current university course...

Which ONE, if any, of the following statements best applies to you?

Base: University students surveyed who pay rent	840	85	60	24	353	114	128	72	4
I have considered dropping out of my university course solely due to the cost of my accommodation rent	4%	1%	15%	8%	3%	3%	5%	-	-
I have considered dropping out of my university course due to several factors including the cost of my accommodation rent	14%	11%	10%	4%	13%	18%	15%	18%	-
I have not considered dropping out of my university course due to the cost of my accommodation rent	78%	82%	70%	83%	81%	76%	72%	78%	50%
Don't know/ can't recall	5%	6%	5%	4%	3%	4%	8%	4%	50%

For the following questions, if you have lived in any of these types of accommodation more than once, please think about the most recent time you lived in them. Thinking about the types of accommodation you have lived in as a university student...

Overall, to what extent would you rate each of the following types of accommodation as good or poor quality? (Please select one option on each row. If you have never lived in any of these types of accommodation, please select the 'Not applicable' option)

# YouGov Results

## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

### StudentAcom6aa\_1. Student halls on campus

<b>Base: University students surveyed</b>	1011	362	649	863	148
Very good quality	10%	8%	10%	9%	10%
Fairly good quality	27%	28%	27%	29%	20%
Neither good nor poor quality	11%	13%	10%	11%	8%
Fairly poor quality	11%	9%	12%	11%	10%
Very poor quality	3%	2%	3%	3%	1%
Don't know/ can't recall	2%	2%	2%	2%	2%
Not applicable - I have never lived in this type of accommodation as a university student	37%	38%	36%	35%	49%
<b>Net: Good quality</b>	<b>37%</b>	<b>36%</b>	<b>37%</b>	<b>38%</b>	<b>30%</b>
<b>Net: Poor quality</b>	<b>13%</b>	<b>11%</b>	<b>15%</b>	<b>14%</b>	<b>11%</b>

### StudentAcom6aa\_2. Student halls away from campus

<b>Base: University students surveyed</b>	1011	362	649	863	148
Very good quality	4%	4%	5%	5%	3%
Fairly good quality	17%	15%	18%	18%	14%
Neither good nor poor quality	6%	6%	6%	5%	9%
Fairly poor quality	7%	7%	6%	7%	7%
Very poor quality	3%	2%	3%	3%	1%
Don't know/ can't recall	2%	2%	2%	2%	1%
Not applicable - I have never lived in this type of accommodation as a university student	61%	64%	59%	61%	64%
<b>Net: Good quality</b>	<b>22%</b>	<b>19%</b>	<b>23%</b>	<b>22%</b>	<b>18%</b>
<b>Net: Poor quality</b>	<b>10%</b>	<b>9%</b>	<b>10%</b>	<b>10%</b>	<b>8%</b>

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## Student Accommodation

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For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?									
Total	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/flat with other students	Privately rented house/flat with other people who are not	Living in my family home	Other	Don't know	
<b>StudentAcom6aa_1. Student halls on campus</b>									
<b>Base: University students surveyed</b>	1011	85	64	24	369	120	248	96	5
Very good quality	10%	26%	13%	13%	10%	7%	4%	8%	-
Fairly good quality	27%	54%	17%	42%	33%	25%	13%	25%	40%
Neither good nor poor quality	11%	12%	9%	21%	14%	11%	6%	10%	-
Fairly poor quality	11%	7%	14%	-	12%	13%	10%	9%	-
Very poor quality	3%	1%	2%	-	4%	5%	1%	4%	20%
Don't know/ can't recall	2%	-	3%	-	1%	3%	2%	2%	40%
Not applicable - I have never lived in this type of accommodation as a university student	37%	-	42%	25%	27%	37%	64%	41%	-
<b>Net: Good quality</b>	<b>37%</b>	<b>80%</b>	<b>30%</b>	<b>54%</b>	<b>43%</b>	<b>32%</b>	<b>17%</b>	<b>33%</b>	<b>40%</b>
<b>Net: Poor quality</b>	<b>13%</b>	<b>8%</b>	<b>16%</b>	<b>-</b>	<b>15%</b>	<b>18%</b>	<b>11%</b>	<b>14%</b>	<b>20%</b>
<b>StudentAcom6aa_2. Student halls away from campus</b>									
<b>Base: University students surveyed</b>	1011	85	64	24	369	120	248	96	5
Very good quality	4%	1%	19%	4%	5%	4%	2%	3%	-
Fairly good quality	17%	16%	55%	17%	19%	23%	5%	14%	-
Neither good nor poor quality	6%	7%	14%	4%	4%	8%	5%	5%	-
Fairly poor quality	7%	1%	6%	8%	10%	8%	5%	4%	-
Very poor quality	3%	-	2%	-	4%	3%	2%	2%	20%
Don't know/ can't recall	2%	1%	3%	-	1%	3%	2%	1%	40%
Not applicable - I have never lived in this type of accommodation as a university student	61%	73%	2%	67%	57%	51%	79%	71%	40%
<b>Net: Good quality</b>	<b>22%</b>	<b>18%</b>	<b>73%</b>	<b>21%</b>	<b>24%</b>	<b>27%</b>	<b>7%</b>	<b>17%</b>	<b>-</b>
<b>Net: Poor quality</b>	<b>10%</b>	<b>1%</b>	<b>8%</b>	<b>8%</b>	<b>14%</b>	<b>12%</b>	<b>6%</b>	<b>6%</b>	<b>20%</b>

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Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

### StudentAcom6aa\_3. University managed rented housing

<b>Base: University students surveyed</b>	1011	362	649	863	148
Very good quality	2%	2%	2%	2%	3%
Fairly good quality	9%	9%	9%	9%	7%
Neither good nor poor quality	5%	4%	6%	5%	7%
Fairly poor quality	5%	3%	6%	5%	5%
Very poor quality	2%	2%	2%	2%	2%
Don't know/ can't recall	4%	4%	4%	4%	3%
Not applicable - I have never lived in this type of accommodation as a university student	73%	75%	72%	74%	72%
<b>Net: Good quality</b>	<b>11%</b>	<b>12%</b>	<b>11%</b>	<b>11%</b>	<b>11%</b>
<b>Net: Poor quality</b>	<b>7%</b>	<b>5%</b>	<b>8%</b>	<b>7%</b>	<b>7%</b>

### StudentAcom6aa\_4. Privately rented house/ flat with other students

<b>Base: University students surveyed</b>	1011	362	649	863	148
Very good quality	5%	6%	5%	5%	6%
Fairly good quality	26%	25%	27%	27%	24%
Neither good nor poor quality	12%	14%	11%	14%	5%
Fairly poor quality	15%	15%	15%	16%	9%
Very poor quality	7%	6%	7%	7%	6%
Don't know/ can't recall	2%	2%	2%	2%	2%
Not applicable - I have never lived in this type of accommodation as a university student	33%	32%	33%	30%	47%
<b>Net: Good quality</b>	<b>32%</b>	<b>31%</b>	<b>32%</b>	<b>32%</b>	<b>30%</b>
<b>Net: Poor quality</b>	<b>21%</b>	<b>21%</b>	<b>22%</b>	<b>22%</b>	<b>15%</b>

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## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?								
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/ flat with other students	Privately rented house/ flat with other people who are not	Living in my family home	Other	Don't know	
<b>StudentAcom6aa_3. University managed rented housing</b>									
<b>Base: University students surveyed</b>	1011	85	64	24	369	120	248	96	5
Very good quality	2%	2%	6%	21%	2%	1%	1%	1%	-
Fairly good quality	9%	13%	5%	33%	9%	7%	7%	8%	20%
Neither good nor poor quality	5%	4%	6%	21%	4%	8%	3%	6%	20%
Fairly poor quality	5%	5%	5%	17%	4%	8%	4%	4%	-
Very poor quality	2%	-	3%	-	2%	3%	1%	2%	-
Don't know/ can't recall	4%	4%	8%	4%	4%	3%	3%	1%	40%
Not applicable - I have never lived in this type of accommodation as a university student	73%	73%	67%	4%	75%	71%	81%	77%	20%
<b>Net: Good quality</b>	<b>11%</b>	<b>15%</b>	<b>11%</b>	<b>54%</b>	<b>11%</b>	<b>8%</b>	<b>8%</b>	<b>9%</b>	<b>20%</b>
<b>Net: Poor quality</b>	<b>7%</b>	<b>5%</b>	<b>8%</b>	<b>17%</b>	<b>6%</b>	<b>11%</b>	<b>5%</b>	<b>6%</b>	<b>-</b>
<b>StudentAcom6aa_4. Privately rented house/ flat with other students</b>									
<b>Base: University students surveyed</b>	1011	85	64	24	369	120	248	96	5
Very good quality	5%	2%	5%	8%	8%	5%	2%	6%	-
Fairly good quality	26%	9%	11%	17%	45%	22%	13%	23%	20%
Neither good nor poor quality	12%	7%	11%	13%	16%	15%	8%	13%	-
Fairly poor quality	15%	9%	8%	8%	21%	19%	8%	18%	-
Very poor quality	7%	7%	3%	-	6%	16%	3%	8%	20%
Don't know/ can't recall	2%	2%	2%	-	2%	2%	2%	1%	40%
Not applicable - I have never lived in this type of accommodation as a university student	33%	62%	61%	54%	2%	22%	65%	31%	20%
<b>Net: Good quality</b>	<b>32%</b>	<b>12%</b>	<b>16%</b>	<b>25%</b>	<b>53%</b>	<b>27%</b>	<b>15%</b>	<b>29%</b>	<b>20%</b>
<b>Net: Poor quality</b>	<b>21%</b>	<b>16%</b>	<b>11%</b>	<b>8%</b>	<b>27%</b>	<b>35%</b>	<b>10%</b>	<b>26%</b>	<b>20%</b>

# YouGov Results

## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

StudentAcom6aa\_5. Privately rented house/ flat with people who are not students (excluding my family)

<b>Base: University students surveyed</b>	1011	362	649	863	148
Very good quality	5%	4%	5%	4%	6%
Fairly good quality	14%	11%	15%	14%	9%
Neither good nor poor quality	6%	7%	5%	6%	6%
Fairly poor quality	4%	3%	4%	3%	6%
Very poor quality	2%	2%	2%	2%	3%
Don't know/ can't recall	2%	2%	2%	2%	2%
Not applicable - I have never lived in this type of accommodation as a university student	67%	71%	65%	67%	68%
<b>Net: Good quality</b>	<b>18%</b>	<b>14%</b>	<b>20%</b>	<b>19%</b>	<b>15%</b>
<b>Net: Poor quality</b>	<b>6%</b>	<b>6%</b>	<b>6%</b>	<b>6%</b>	<b>9%</b>

As a reminder, if you have lived in any of these types of accommodation more than once, please think about the most recent time you lived in them. Still thinking about the types of accommodation you have stayed in as a university student...

Overall, to what extent would you rate each of the following types of accommodation as good or poor value for money? (Please select one option on each row)

## YouGov Results Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?								
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/ flat with other students	Privately rented house/ flat with other people who are not	Living in my family home	Other	Don't know	
<b>StudentAcom6aa_5. Privately rented house/ flat with people who are not students (excluding my family)</b>									
<b>Base: University students surveyed</b>	1011	85	64	24	369	120	248	96	5
Very good quality	5%	1%	3%	-	1%	25%	3%	2%	-
Fairly good quality	14%	6%	9%	4%	9%	49%	8%	14%	-
Neither good nor poor quality	6%	7%	5%	13%	5%	9%	5%	4%	20%
Fairly poor quality	4%	4%	3%	13%	2%	6%	4%	5%	-
Very poor quality	2%	1%	-	-	2%	5%	2%	3%	-
Don't know/ can't recall	2%	1%	6%	-	2%	1%	2%	1%	40%
Not applicable - I have never lived in this type of accommodation as a university student	67%	80%	73%	71%	77%	5%	77%	71%	40%
<b>Net: Good quality</b>	<b>18%</b>	<b>7%</b>	<b>13%</b>	<b>4%</b>	<b>11%</b>	<b>74%</b>	<b>10%</b>	<b>16%</b>	<b>-</b>
<b>Net: Poor quality</b>	<b>6%</b>	<b>5%</b>	<b>3%</b>	<b>13%</b>	<b>5%</b>	<b>11%</b>	<b>6%</b>	<b>8%</b>	<b>-</b>

As a reminder, if you have lived in any of these types of accommodation more than once, please think about the most recent time you lived in them. Still thinking about the types of accommodation you have stayed in as a university student...

Overall, to what extent would you rate each of the following types of accommodation as good or poor value for money? (Please select one option on each row)



# YouGov Results

## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

### StudentAcom6ba\_1. Student halls on campus

Base: University students surveyed who have stayed in these types of accommodation	637	224	413	562	75
Very good value for money	7%	8%	7%	7%	9%
Fairly good value for money	28%	28%	28%	27%	35%
Neither good nor poor value for money	21%	20%	21%	22%	15%
Fairly poor value for money	25%	26%	25%	25%	23%
Very poor value for money	14%	15%	14%	14%	13%
Don't know/ can't recall	5%	4%	6%	5%	5%
<b>Net: Good value for money</b>	<b>35%</b>	<b>35%</b>	<b>35%</b>	<b>34%</b>	<b>44%</b>
<b>Net: Poor value for money</b>	<b>39%</b>	<b>41%</b>	<b>38%</b>	<b>40%</b>	<b>36%</b>

### StudentAcom6ba\_2. Student halls away from campus

Base: University students surveyed who have stayed in these types of accommodation	394	131	263	340	54
Very good value for money	8%	8%	8%	8%	9%
Fairly good value for money	23%	24%	23%	24%	19%
Neither good nor poor value for money	23%	21%	23%	23%	22%
Fairly poor value for money	23%	18%	26%	24%	19%
Very poor value for money	15%	21%	12%	14%	24%
Don't know/ can't recall	8%	8%	8%	8%	7%
<b>Net: Good value for money</b>	<b>31%</b>	<b>31%</b>	<b>31%</b>	<b>32%</b>	<b>28%</b>
<b>Net: Poor value for money</b>	<b>38%</b>	<b>39%</b>	<b>38%</b>	<b>38%</b>	<b>43%</b>

## YouGov Results Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?								
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/flat with other students	Privately rented house/flat with other people who are not	Living in my family home	Other	Don't know	
<b>StudentAcom6ba_1. Student halls on campus</b>									
Base: University students surveyed who have stayed in these types of accommodation	637	85	37	18	269	76	90	57	5
Very good value for money	7%	9%	3%	11%	7%	5%	8%	7%	-
Fairly good value for money	28%	48%	32%	61%	25%	13%	27%	18%	40%
Neither good nor poor value for money	21%	12%	41%	17%	20%	24%	17%	28%	20%
Fairly poor value for money	25%	21%	16%	6%	30%	25%	21%	26%	-
Very poor value for money	14%	9%	3%	6%	14%	26%	14%	14%	-
Don't know/ can't recall	5%	-	5%	-	3%	7%	13%	7%	40%
Net: Good value for money	35%	58%	35%	72%	32%	18%	34%	25%	40%
Net: Poor value for money	39%	31%	19%	11%	45%	51%	36%	40%	-
<b>StudentAcom6ba_2. Student halls away from campus</b>									
Base: University students surveyed who have stayed in these types of accommodation	394	23	63	8	158	59	52	28	3
Very good value for money	8%	13%	11%	13%	8%	7%	4%	7%	-
Fairly good value for money	23%	39%	30%	-	20%	22%	21%	25%	33%
Neither good nor poor value for money	23%	9%	27%	63%	23%	19%	21%	25%	-
Fairly poor value for money	23%	13%	24%	-	27%	27%	23%	14%	-
Very poor value for money	15%	17%	5%	25%	17%	19%	12%	21%	-
Don't know/ can't recall	8%	9%	3%	-	6%	7%	19%	7%	67%
Net: Good value for money	31%	52%	41%	13%	28%	29%	25%	32%	33%
Net: Poor value for money	38%	30%	29%	25%	44%	46%	35%	36%	-

## YouGov Results Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

### StudentAcom6ba\_3. University managed rented housing

Base: University students surveyed who have stayed in these types of accommodation	269	89	180	228	41
Very good value for money	7%	10%	6%	7%	10%
Fairly good value for money	26%	22%	27%	25%	32%
Neither good nor poor value for money	20%	20%	19%	22%	7%
Fairly poor value for money	20%	22%	19%	19%	27%
Very poor value for money	12%	9%	14%	12%	15%
Don't know/ can't recall	15%	16%	15%	16%	10%
<b>Net: Good value for money</b>	<b>33%</b>	<b>33%</b>	<b>33%</b>	<b>31%</b>	<b>41%</b>
<b>Net: Poor value for money</b>	<b>32%</b>	<b>31%</b>	<b>33%</b>	<b>31%</b>	<b>41%</b>

### StudentAcom6ba\_4. Privately rented house/ flat with other students

Base: University students surveyed who have stayed in these types of accommodation	681	245	436	603	78
Very good value for money	7%	10%	5%	6%	12%
Fairly good value for money	35%	29%	38%	34%	42%
Neither good nor poor value for money	20%	24%	18%	22%	9%
Fairly poor value for money	24%	23%	24%	24%	22%
Very poor value for money	11%	10%	11%	11%	10%
Don't know/ can't recall	4%	4%	4%	4%	5%
<b>Net: Good value for money</b>	<b>41%</b>	<b>38%</b>	<b>43%</b>	<b>40%</b>	<b>54%</b>
<b>Net: Poor value for money</b>	<b>34%</b>	<b>33%</b>	<b>35%</b>	<b>34%</b>	<b>32%</b>

## YouGov Results Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?								
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/ flat with other students	Privately rented house/ flat with other people who are not	Living in my family home	Other	Don't know	
<b>StudentAcom6ba_3. University managed rented housing</b>									
Base: University students surveyed who have stayed in these types of accommodation	269	23	21	23	93	35	48	22	4
Very good value for money	7%	9%	5%	17%	5%	-	15%	-	-
Fairly good value for money	26%	39%	38%	52%	22%	23%	19%	14%	-
Neither good nor poor value for money	20%	13%	24%	-	23%	17%	17%	36%	50%
Fairly poor value for money	20%	22%	10%	17%	23%	26%	19%	18%	-
Very poor value for money	12%	4%	10%	4%	16%	23%	4%	18%	-
Don't know/ can't recall	15%	13%	14%	9%	12%	11%	27%	14%	50%
Net: Good value for money	33%	48%	43%	70%	27%	23%	33%	14%	-
Net: Poor value for money	32%	26%	19%	22%	39%	49%	23%	36%	-
<b>StudentAcom6ba_4. Privately rented house/ flat with other students</b>									
Base: University students surveyed who have stayed in these types of accommodation	681	32	25	11	361	94	88	66	4
Very good value for money	7%	13%	4%	18%	6%	6%	7%	6%	25%
Fairly good value for money	35%	25%	64%	36%	35%	23%	35%	42%	25%
Neither good nor poor value for money	20%	9%	12%	36%	22%	21%	17%	18%	-
Fairly poor value for money	24%	22%	12%	9%	26%	24%	20%	24%	-
Very poor value for money	11%	22%	4%	-	9%	21%	9%	6%	-
Don't know/ can't recall	4%	9%	4%	-	2%	3%	11%	3%	50%
Net: Good value for money	41%	38%	68%	55%	41%	30%	42%	48%	50%
Net: Poor value for money	34%	44%	16%	9%	35%	46%	30%	30%	-

## YouGov Results Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

**StudentAcom6ba\_5. Privately rented house/ flat with people who are not students (excluding my family)**

**Base: University students surveyed who have stayed in these types of accommodation**

	329	105	224	282	47
Very good value for money	8%	11%	7%	8%	9%
Fairly good value for money	33%	20%	40%	33%	36%
Neither good nor poor value for money	21%	25%	19%	21%	21%
Fairly poor value for money	19%	27%	16%	20%	15%
Very poor value for money	7%	9%	6%	7%	9%
Don't know/ can't recall	11%	9%	12%	11%	11%
<b>Net: Good value for money</b>	<b>42%</b>	<b>31%</b>	<b>46%</b>	<b>41%</b>	<b>45%</b>
<b>Net: Poor value for money</b>	<b>26%</b>	<b>35%</b>	<b>22%</b>	<b>27%</b>	<b>23%</b>

For the following question, please think about any issues you had in each of the following types of university accommodation. If you did not have any issues, please select the 'Not applicable' option).

Overall, how helpful or unhelpful were the landlords/ property managers in resolving any issues you had with each of the following types of accommodation? (Please select one option on each row)

## YouGov Results Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?								
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/ flat with other students	Privately rented house/ flat with other people who are not	Living in my family home	Other	Don't know	
<b>StudentAcom6ba_5. Privately rented house/ flat with people who are not students (excluding my family)</b>									
<b>Base: University students surveyed who have stayed in these types of accommodation</b>	329	17	17	7	85	114	58	28	3
Very good value for money	8%	6%	12%	29%	5%	11%	9%	4%	-
Fairly good value for money	33%	29%	41%	29%	25%	39%	28%	54%	-
Neither good nor poor value for money	21%	6%	6%	-	28%	20%	26%	14%	33%
Fairly poor value for money	19%	35%	18%	43%	21%	16%	19%	18%	-
Very poor value for money	7%	6%	-	-	7%	11%	3%	4%	-
Don't know/ can't recall	11%	18%	24%	-	14%	4%	16%	7%	67%
<b>Net: Good value for money</b>	<b>42%</b>	<b>35%</b>	<b>53%</b>	<b>57%</b>	<b>29%</b>	<b>49%</b>	<b>36%</b>	<b>57%</b>	<b>-</b>
<b>Net: Poor value for money</b>	<b>26%</b>	<b>41%</b>	<b>18%</b>	<b>43%</b>	<b>28%</b>	<b>27%</b>	<b>22%</b>	<b>21%</b>	<b>-</b>

For the following question, please think about any issues you had in each of the following types of university accommodation. If you did not have any issues, please select the 'Not applicable' option).

Overall, how helpful or unhelpful were the landlords/ property managers in resolving any issues you had with each of the following types of accommodation? (Please select one option on each row)

# YouGov Results

## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

### StudentAcom7\_1. Student halls on campus

Base: University students surveyed who have stayed in these types of accommodation	637	224	413	562	75
Very helpful	19%	22%	17%	18%	24%
Fairly helpful	38%	37%	38%	38%	36%
Neither helpful nor unhelpful	9%	11%	9%	9%	11%
Fairly unhelpful	11%	8%	12%	12%	4%
Very unhelpful	5%	3%	5%	4%	5%
Don't know/ can't recall	5%	4%	6%	5%	5%
Not applicable - I did not have any issues whilst living in this accommodation	14%	15%	13%	14%	15%
<b>Net: Helpful</b>	<b>56%</b>	<b>59%</b>	<b>55%</b>	<b>56%</b>	<b>60%</b>
<b>Net: Not helpful</b>	<b>15%</b>	<b>12%</b>	<b>17%</b>	<b>16%</b>	<b>9%</b>

### StudentAcom7\_2. Student halls away from campus

Base: University students surveyed who have stayed in these types of accommodation	394	131	263	340	54
Very helpful	15%	11%	17%	16%	15%
Fairly helpful	28%	28%	27%	27%	30%
Neither helpful nor unhelpful	14%	16%	13%	13%	22%
Fairly unhelpful	10%	8%	11%	11%	6%
Very unhelpful	6%	8%	5%	7%	2%
Don't know/ can't recall	11%	13%	10%	10%	13%
Not applicable - I did not have any issues whilst living in this accommodation	16%	15%	16%	16%	13%
<b>Net: Helpful</b>	<b>43%</b>	<b>40%</b>	<b>45%</b>	<b>43%</b>	<b>44%</b>
<b>Net: Not helpful</b>	<b>16%</b>	<b>16%</b>	<b>16%</b>	<b>18%</b>	<b>7%</b>

# YouGov Results

## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?								
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/flat with other students	Privately rented house/flat with other people who are not	Living in my family home	Other	Don't know	
<b>StudentAcom7_1. Student halls on campus</b>									
Base: University students surveyed who have stayed in these types of accommodation	637	85	37	18	269	76	90	57	5
Very helpful	19%	34%	22%	11%	18%	21%	7%	16%	20%
Fairly helpful	38%	36%	32%	50%	46%	26%	27%	33%	20%
Neither helpful nor unhelpful	9%	6%	5%	6%	9%	11%	13%	16%	-
Fairly unhelpful	11%	8%	8%	6%	10%	14%	8%	21%	20%
Very unhelpful	5%	1%	5%	-	5%	7%	7%	2%	-
Don't know/ can't recall	5%	2%	8%	-	3%	8%	9%	5%	40%
Not applicable - I did not have any issues whilst living in this accommodation	14%	12%	19%	28%	9%	13%	30%	7%	-
Net: Helpful	56%	71%	54%	61%	64%	47%	33%	49%	40%
Net: Not helpful	15%	9%	14%	6%	15%	21%	14%	23%	20%
<b>StudentAcom7_2. Student halls away from campus</b>									
Base: University students surveyed who have stayed in these types of accommodation	394	23	63	8	158	59	52	28	3
Very helpful	15%	4%	24%	-	13%	25%	8%	18%	-
Fairly helpful	28%	30%	29%	25%	31%	25%	19%	29%	-
Neither helpful nor unhelpful	14%	13%	14%	38%	14%	10%	13%	14%	33%
Fairly unhelpful	10%	17%	10%	-	10%	7%	8%	21%	-
Very unhelpful	6%	-	2%	-	8%	10%	6%	4%	-
Don't know/ can't recall	11%	17%	3%	-	9%	10%	23%	4%	67%
Not applicable - I did not have any issues whilst living in this accommodation	16%	17%	19%	38%	14%	12%	23%	11%	-
Net: Helpful	43%	35%	52%	25%	44%	51%	27%	46%	-
Net: Not helpful	16%	17%	11%	-	18%	17%	13%	25%	-



# YouGov Results

## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade	
	Male	Female	ABC1	C2DE

### StudentAcom7\_3. University managed rented housing

Base: University students surveyed who have stayed in these types of accommodation	269	89	180	228	41
Very helpful	9%	12%	7%	9%	7%
Fairly helpful	26%	26%	26%	25%	29%
Neither helpful nor unhelpful	9%	10%	9%	9%	10%
Fairly unhelpful	14%	7%	18%	14%	15%
Very unhelpful	6%	4%	6%	4%	12%
Don't know/ can't recall	15%	16%	15%	16%	12%
Not applicable - I did not have any issues whilst living in this accommodation	22%	25%	20%	23%	15%
<b>Net: Helpful</b>	<b>34%</b>	<b>38%</b>	<b>32%</b>	<b>34%</b>	<b>37%</b>
<b>Net: Not helpful</b>	<b>20%</b>	<b>11%</b>	<b>24%</b>	<b>18%</b>	<b>27%</b>

### StudentAcom7\_4. Privately rented house/ flat with other students

Base: University students surveyed who have stayed in these types of accommodation	681	245	436	603	78
Very helpful	9%	12%	8%	9%	8%
Fairly helpful	29%	23%	32%	27%	40%
Neither helpful nor unhelpful	13%	19%	10%	14%	10%
Fairly unhelpful	18%	18%	18%	19%	13%
Very unhelpful	20%	18%	21%	20%	19%
Don't know/ can't recall	4%	4%	4%	4%	5%
Not applicable - I did not have any issues whilst living in this accommodation	7%	7%	8%	7%	5%
<b>Net: Helpful</b>	<b>38%</b>	<b>35%</b>	<b>39%</b>	<b>36%</b>	<b>47%</b>
<b>Net: Not helpful</b>	<b>38%</b>	<b>36%</b>	<b>39%</b>	<b>39%</b>	<b>32%</b>

# YouGov Results

## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?								
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/ flat with other students	Privately rented house/ flat with other people who are not	Living in my family home	Other	Don't know	
<b>StudentAcom7_3. University managed rented housing</b>									
Base: University students surveyed who have stayed in these types of accommodation	269	23	21	23	93	35	48	22	4
Very helpful	9%	13%	29%	17%	6%	-	6%	5%	-
Fairly helpful	26%	26%	24%	30%	27%	23%	21%	36%	-
Neither helpful nor unhelpful	9%	4%	5%	9%	14%	6%	6%	9%	25%
Fairly unhelpful	14%	17%	14%	22%	13%	11%	13%	18%	-
Very unhelpful	6%	-	-	4%	8%	11%	4%	5%	-
Don't know/ can't recall	15%	17%	14%	-	14%	17%	19%	14%	75%
Not applicable - I did not have any issues whilst living in this accommodation	22%	22%	14%	17%	18%	31%	31%	14%	-
Net: Helpful	34%	39%	52%	48%	33%	23%	27%	41%	-
Net: Not helpful	20%	17%	14%	26%	20%	23%	17%	23%	-
<b>StudentAcom7_4. Privately rented house/ flat with other students</b>									
Base: University students surveyed who have stayed in these types of accommodation	681	32	25	11	361	94	88	66	4
Very helpful	9%	6%	12%	-	12%	4%	7%	6%	-
Fairly helpful	29%	31%	24%	27%	31%	27%	22%	29%	25%
Neither helpful nor unhelpful	13%	3%	24%	36%	12%	15%	13%	14%	-
Fairly unhelpful	18%	6%	8%	18%	21%	16%	15%	20%	-
Very unhelpful	20%	31%	24%	-	18%	29%	15%	21%	-
Don't know/ can't recall	4%	13%	-	-	2%	5%	8%	3%	75%
Not applicable - I did not have any issues whilst living in this accommodation	7%	9%	8%	18%	4%	4%	22%	8%	-
Net: Helpful	38%	38%	36%	27%	43%	31%	28%	35%	25%
Net: Not helpful	38%	38%	32%	18%	39%	45%	30%	41%	-

## YouGov Results Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	Gender		Social Grade		
	Male	Female	ABC1	C2DE	
<b>StudentAcom7_5. Privately rented house/ flat with other people who are not students (excluding my family)</b>					
<b>Base: University students surveyed who have stayed in these types of accommodation</b>	329	105	224	282	47
Very helpful	9%	9%	10%	9%	15%
Fairly helpful	27%	23%	29%	27%	28%
Neither helpful nor unhelpful	14%	19%	12%	14%	13%
Fairly unhelpful	12%	10%	13%	12%	9%
Very unhelpful	11%	12%	10%	12%	6%
Don't know/ can't recall	11%	10%	11%	10%	13%
Not applicable - I did not have any issues whilst living in this accommodation	16%	17%	16%	16%	17%
<b>Net: Helpful</b>	<b>36%</b>	<b>31%</b>	<b>38%</b>	<b>35%</b>	<b>43%</b>
<b>Net: Not helpful</b>	<b>23%</b>	<b>22%</b>	<b>23%</b>	<b>24%</b>	<b>15%</b>

Cell Contents (Column Percentages)

# YouGov Results

## Student Accommodation

Fieldwork: 15th - 24th October 2019



Total	For the following questions, if you live in different places during university term time and during the holidays, please think about the place you live during term time. Which ONE, if any, of the following best describes your current living accommodation during term time?								
	Student halls on campus	Student halls away from campus	University managed rented housing	Privately rented house/ flat with other students	Privately rented house/ flat with other people who are not	Living in my family home	Other	Don't know	
<b>StudentAcom7_5. Privately rented house/ flat with other people who are not students (excluding my family)</b>									
Base: University students surveyed who have stayed in these types of accommodation	329	17	17	7	85	114	58	28	3
Very helpful	9%	-	12%	-	6%	14%	7%	14%	-
Fairly helpful	27%	12%	18%	14%	22%	34%	26%	32%	-
Neither helpful nor unhelpful	14%	12%	24%	29%	15%	13%	16%	4%	-
Fairly unhelpful	12%	18%	6%	-	14%	10%	10%	21%	-
Very unhelpful	11%	12%	-	14%	13%	15%	7%	4%	-
Don't know/ can't recall	11%	18%	24%	-	11%	3%	16%	14%	100%
Not applicable - I did not have any issues whilst living in this accommodation	16%	29%	18%	43%	19%	11%	19%	11%	-
Net: Helpful	36%	12%	29%	14%	28%	48%	33%	46%	-
Net: Not helpful	23%	29%	6%	14%	27%	25%	17%	25%	-

Cell Contents (C)