

YouGov / Judge and Howard

Sample Size: 2343 GB Adults

Fieldwork: 26th - 27th June 2014

Total	Gender		Age					Social Grade	
Base	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

Have you ever been referred by your GP to a consultant or other specialist clinician for treatment of any medical conditions?

Unweighted base	2343	1107	1236	219	293	408	519	904	1332	1011
Base: All GB adults	2343	1125	1218	281	373	424	445	820	1289	1054
Yes, I have	63%	58%	67%	42%	48%	57%	64%	78%	64%	60%
No, I haven't	33%	37%	30%	49%	47%	39%	31%	20%	33%	34%
Can't recall	4%	5%	3%	9%	5%	4%	5%	2%	3%	6%

You said that you have been referred by your GP to a consultant or other specialist clinician for treatment of medical condition(s)...

Which, if any, of the following statements apply to you in regards to your experience(s) of this? (Please tick all that apply)

Unweighted base	1512	676	836	93	147	233	334	705	878	634
Base: All GB adults who have ever been referred by their GP to a consultant or other specialist clinician for treatment of a medical condition	1464	651	813	117	181	240	285	642	827	637
I found the clinician(s) treating me to have good knowledge of my medical history	30%	33%	28%	24%	21%	28%	32%	34%	28%	33%
I found the clinician(s) treating me did not have a good knowledge of my medical history	19%	15%	21%	23%	21%	19%	19%	17%	19%	18%
The clinician(s) could access key information from my GP medical record on their computer	19%	23%	17%	30%	18%	18%	16%	20%	17%	23%
It was frustrating that I had to repeat key aspects of my medical history several times to different medical professionals	20%	16%	23%	29%	23%	21%	21%	17%	20%	20%
I had to repeat key aspects of my medical history several times but didn't mind	25%	22%	27%	34%	23%	25%	27%	22%	26%	24%
I was asked questions about my medical history that I didn't know the answers to	7%	7%	8%	18%	9%	8%	7%	5%	6%	9%
Mistakes were made in my treatment because the clinician(s) treating me did not have a good knowledge of my medical history	5%	4%	5%	12%	3%	7%	4%	3%	5%	5%
None of the above	11%	10%	11%	4%	14%	12%	9%	11%	11%	9%
Can't recall	12%	14%	10%	11%	13%	13%	10%	12%	12%	11%

Total	Gender		Age					Social Grade	
Base	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

To what extent do you agree or disagree with the following statement?

Provided it's done securely, I think that any medical professionals directly responsible for treating patients should be able to access key elements of that patient's GP medical records, such as long-term conditions, current medications and allergies

Unweighted base	2343	1107	1236	219	293	408	519	904	1332	1011
Base: All GB adults	2343	1125	1218	281	373	424	445	820	1289	1054
Strongly agree	46%	47%	45%	41%	45%	49%	46%	47%	49%	43%
Tend to agree	39%	38%	40%	39%	38%	35%	40%	41%	39%	39%
Tend to disagree	6%	6%	6%	7%	8%	8%	7%	4%	6%	6%
Strongly disagree	3%	3%	3%	2%	2%	3%	3%	4%	3%	4%
Don't know	5%	5%	6%	11%	8%	6%	4%	3%	3%	8%

You said that you agree that provided it's done securely, any medical professional directly responsible for treating patients should be able to access key elements of that patient's GP medical record, such as long-term conditions, current medications and allergies. Which of the following are reasons for this? (Please tick all that apply)

Unweighted base	2017	965	1052	176	244	347	448	802	1175	842
Base: All GB adults who agree that provided it's done so securely, any medical professionals directly responsible for treating patients should be able to access key elements of that patient's GP medical records	1996	964	1032	224	308	355	382	727	1131	865
Having access to key information from GP medical records will mean the professional is better informed and therefore can give better care patients	77%	75%	79%	78%	73%	77%	77%	80%	80%	74%
Having access to key information from GP medical records means it is less likely mistakes will be made in the patient care	69%	70%	69%	64%	70%	73%	68%	69%	72%	66%
I have a complex long-term condition which means it is essential that any health professional looking after me is aware of the latest information from my GP medical record	18%	17%	19%	17%	14%	18%	19%	19%	17%	19%
Having information from GP records available will save time and avoid the frustration of having to repeat key information to several different medical professionals involved in patient care	67%	66%	68%	65%	69%	69%	68%	65%	69%	65%
Other	1%	2%	0%	2%	1%	1%	1%	1%	1%	1%
Don't know	2%	3%	2%	3%	2%	3%	2%	2%	2%	3%

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Base	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

In the event of someone going to accident and emergency (A&E) for treatment, key information from his/ her GP medical record, such as current/ long-term conditions, medications and allergies is NOT automatically available to the medical professionals treating the patient.

Before taking this survey, were you aware of this?

Unweighted base	2343	1107	1236	219	293	408	519	904	1332	1011
Base: All GB adults	2343	1125	1218	281	373	424	445	820	1289	1054
Yes, I was	42%	41%	43%	32%	33%	41%	48%	46%	48%	35%
No, I wasn't	58%	59%	57%	68%	67%	59%	52%	54%	52%	65%

As a reminder, in the event of someone going to A&E for treatment, key information from his/ her GP medical record, such as current/ long-term conditions, medications and allergies is NOT automatically available to the doctors treating the patient.

Which, if any, of the following statements apply to you?
(Please tick all that apply)

Unweighted base	2343	1107	1236	219	293	408	519	904	1332	1011
Base: All GB adults	2343	1125	1218	281	373	424	445	820	1289	1054
I'm shocked as I assumed my medical record would be available to A&E doctors who need to treat me	30%	31%	30%	45%	36%	30%	25%	26%	29%	32%
I'm annoyed, of course this information should be available to A&E doctors who need to treat me	40%	43%	36%	39%	44%	42%	36%	39%	41%	38%
This is how it should be, A&E doctors don't need to access my medical record	4%	4%	4%	2%	2%	4%	6%	5%	4%	4%
I find this worrying as not having this information available could slow down treatment or mean that mistakes are made	61%	58%	64%	63%	63%	59%	57%	62%	63%	58%
It doesn't bother me that this information would not be available to doctors in A&E	8%	8%	7%	5%	6%	7%	9%	9%	8%	8%
I wouldn't want anyone other than my GP to have access to my medical record	4%	5%	4%	2%	4%	4%	5%	4%	4%	4%
None of these	4%	4%	4%	5%	3%	5%	4%	4%	4%	4%
Don't know	6%	6%	6%	11%	6%	7%	4%	4%	4%	8%