

YouGov / The Times Survey Results

Sample Size: 1862 GB Adults
Fieldwork: 7th - 8th October 2014

		Westminster VI				2010 Vote			Gender		Age				Social Grade		Region				
	Total	Con	Lab	Lib Dem	UKIP	Con	Lab	Lib Dem	Male	Female	18-24	25-39	40-59	60+	ABC1	C2DE	London	Rest of South	Midlands / Wales	North	Scotland
Weighted Sample	1862	X	X	X	X	576	445	374	903	959	222	471	637	533	1061	801	238	605	398	458	162
Unweighted Sample	1862	446	566	94	223	525	513	378	906	956	183	401	749	529	1244	618	261	573	358	472	198
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Do you think David Cameron is or is not personally committed to improving the NHS?

Yes, I think he is	31	77	9	29	24	63	10	19	34	28	19	25	30	43	33	28	29	36	28	31	23
No, I do not think he is	51	8	81	45	60	18	79	60	50	51	53	54	53	44	49	53	49	46	52	53	62
Not sure	18	16	10	26	16	19	11	21	16	20	28	21	17	13	17	19	22	18	20	16	15

How satisfied or dissatisfied are you with NHS services in your local area?

Very satisfied	17	27	12	19	17	25	15	13	19	14	8	15	15	23	18	15	12	18	13	19	22
Fairly satisfied	51	54	50	62	47	51	53	59	49	53	50	47	54	53	54	48	50	55	49	48	53
TOTAL SATISFIED	68	81	62	81	64	76	68	72	68	67	58	62	69	76	72	63	62	73	62	67	75
Fairly dissatisfied	18	11	22	14	19	14	19	15	17	18	17	19	18	16	16	20	22	13	21	20	14
Very dissatisfied	6	4	7	4	11	4	7	5	6	7	8	5	7	5	5	7	7	7	7	6	2
TOTAL DISSATISFIED	24	15	29	18	30	18	26	20	23	25	25	24	25	21	21	27	29	20	28	26	16
Don't know	8	5	8	1	5	7	5	7	9	8	18	13	6	3	7	9	8	8	9	8	9

And do you think your local NHS services have got better or worse in the last few years, or have they stayed about the same?

Got better	8	18	3	5	9	15	5	5	10	7	6	10	6	10	9	7	10	11	5	9	6
Got worse	39	24	53	44	40	29	51	41	36	42	31	32	43	44	36	43	41	36	44	41	31
Stayed about the same	41	49	33	45	44	47	36	42	44	38	37	39	43	40	42	39	35	41	39	40	51
Don't know	12	9	10	6	7	9	8	12	10	13	25	19	8	5	13	10	14	12	12	10	12

Have you been treated in an NHS hospital within the past year or so?

Yes, I have	41	41	47	41	43	41	46	39	42	40	34	37	40	49	42	40	47	40	41	41	38
No, I have not	59	59	53	59	57	59	54	61	58	60	66	63	60	51	58	60	53	60	59	59	62

Has another member of your immediate family been treated in an NHS hospital within the past year or so?

Yes, I have	51	52	52	46	56	51	53	52	50	52	46	56	55	45	53	49	53	48	52	53	54
No, I have not	49	48	48	54	44	49	47	48	50	48	54	44	45	55	47	51	47	52	48	47	46

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

If you were taken ill and needed an urgent operation, how confident that you would a) be treated promptly, and b) receive high quality treatment in an NHS hospital?
Be treated promptly

Very confident	13	17	13	17	14	17	14	12	16	11	8	10	13	19	14	13	10	12	15	15	13
Fairly confident	48	59	43	50	41	53	45	51	48	49	39	48	52	48	50	47	42	52	48	44	56
TOTAL CONFIDENT	61	76	56	67	55	70	59	63	64	60	47	58	65	67	64	60	52	64	63	59	69
Not very confident	27	18	32	26	31	24	30	25	26	27	35	30	24	23	25	29	32	25	25	28	25
Not at all confident	9	5	10	6	12	5	9	9	7	11	11	9	8	9	9	9	12	8	9	8	5
TOTAL NOT CONFIDENT	36	23	42	32	43	29	39	34	33	38	46	39	32	32	34	38	44	33	34	36	30
Not sure	3	1	3	2	2	1	2	3	3	3	8	3	3	1	3	3	4	2	3	4	1
Receive high quality treatment																					
Very confident	18	25	18	21	16	23	21	16	24	13	11	18	18	22	18	19	16	18	19	20	16
Fairly confident	52	54	51	57	50	54	51	57	52	53	53	55	53	50	56	47	51	56	51	47	62
TOTAL CONFIDENT	70	79	69	78	66	77	72	73	76	66	64	73	71	72	74	66	67	74	70	67	78
Not very confident	19	15	21	17	21	17	20	17	16	22	17	17	20	21	17	22	22	18	18	22	17
Not at all confident	6	4	7	2	10	4	6	7	4	8	8	6	6	6	5	7	7	6	8	7	3
TOTAL NOT CONFIDENT	25	19	28	19	31	21	26	24	20	30	25	23	26	27	22	29	29	24	26	29	20
Not sure	4	1	3	2	4	2	2	3	4	4	11	4	3	1	3	4	5	3	4	4	1

There have been reports in recent years of things going badly wrong in some NHS hospitals, with serious mistakes being made by some managers, doctors and nurses. Overall, do you think such mistakes and poor care happen...

Very often in NHS hospitals	8	6	8	3	13	7	9	6	7	8	5	7	8	9	6	9	10	6	7	10	4
Fairly often	30	28	29	27	39	32	28	26	26	33	26	25	31	34	28	32	32	26	33	31	28
Not very often	45	50	46	49	37	46	46	50	46	44	42	46	46	45	48	42	40	50	41	44	48
Very rarely	11	11	12	16	7	11	13	11	15	8	13	13	11	9	12	10	11	12	11	10	13
Don't know	6	5	4	5	4	4	4	7	6	7	14	9	4	3	5	8	7	5	8	5	7

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		%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Would you support or oppose greater involvement by private companies in the work of NHS hospitals?

Support	12	25	6	7	16	20	7	6	14	11	12	15	11	11	13	12	14	12	12	14	8
Oppose	47	25	68	51	48	30	68	54	48	45	39	40	51	50	47	46	46	44	45	49	54
Do not feel strongly either way – it depends on the arrangements	34	45	19	37	35	46	21	32	32	35	34	35	33	34	34	34	31	39	34	30	31
Not sure	7	5	7	5	1	4	4	8	6	9	15	9	5	5	6	8	9	5	10	7	7

If the Conservatives win next year's general election, do you think the quality of care in the NHS in your area will...

Get better	8	25	1	0	5	21	2	1	11	5	7	8	9	8	9	7	11	10	8	6	4
Get worse	39	3	72	40	36	12	69	50	39	40	34	39	43	38	38	41	42	33	41	42	47
Stay about the same	40	64	20	50	52	57	24	35	42	39	39	38	40	44	43	37	34	45	37	42	36
Don't know	12	8	7	10	7	10	6	14	8	16	21	15	8	10	10	14	13	11	14	10	13

If Labour wins next year's general election, do you think the quality of care in the NHS in your area will...

Get better	21	4	57	8	6	6	49	19	23	19	24	21	23	17	21	21	21	18	22	25	17
Get worse	23	44	3	21	41	43	7	16	27	21	18	17	26	29	23	24	19	27	26	20	21
Stay about the same	40	42	30	61	42	38	35	48	41	39	28	44	40	42	43	37	44	41	35	41	45
Don't know	15	10	9	11	11	14	8	18	9	21	30	18	11	11	14	18	16	15	17	14	17