

# YouGov Survey Results

#### Sample Size: 2066 Fieldwork: 7th - 10th June 2013

	Total	Ger	nder			Age			Social	Grade				Reg	lion			
	Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
Which, if any, ONE of the following is the provider of your MAIN TV service at home?																		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
BT Vision	4%	4%	3%	3%	4%	4%	4%	4%	4%	3%	4%	5%	2%	4%	5%	-	1%	5%
Sky	37%	36%	37%	29%	44%	46%	39%	31%	37%	37%	36%	36%	39%	32%	36%	55%	33%	45%
TalkTalk	2%	2%	2%	1%	2%	2%	1%	2%	1%	2%	4%	0%	1%	1%	1%	-	0%	6%
Virgin Media	17%	18%	16%	18%	13%	17%	19%	18%	16%	19%	17%	18%	17%	17%	17%	13%	23%	13%
Freeview	34%	33%	36%	30%	30%	28%	32%	42%	37%	32%	33%	32%	36%	41%	35%	28%	37%	31%
YouView	1%	1%	1%	3%	0%	1%	0%	0%	1%	1%	0%	2%	3%	1%	1%	2%	-	-
Other Pay TV	1%	1%	1%	1%	1%	0%	1%	0%	0%	1%	1%	1%	0%	0%	1%	-	-	-
Not applicable - I don't have a TV/ TV service at home	5%	5%	5%	15%	5%	2%	4%	3%	4%	6%	5%	5%	2%	5%	6%	2%	6%	-



Total	Gei	nder			Age			Social	Grade				Reg	gion			
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland

We are interested in your opinions about publically available services, below there are some different types of services you might receive:

• Some are available free at the point of use to everyone.

• Some are available only to those who pay a fee to the provider.

Please put each service in the category in which you think it should belong. This may be different from where it currently is. (Please tick one option per row)

## Any medicine a doctor prescribes :

Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the point of use		71%	69%	76%	75%	73%	74%	63%	69%	72%	73%	66%	62%	66%	67%	90%	85%	68%
Only those who pay a specific fee to the provider should be entitled to use it		29%	31%	24%	25%	27%	26%	37%	31%	28%	27%	34%	38%	34%	33%	10%	15%	32%



	Total	Gei	nder			Age			Social	Grade				Reç	jion			
	Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
Emergency healthcare :												1						
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the point of use	97%	97%	97%	92%	94%	98%	98%	98%	97%	97%	98%	98%	100%	93%	95%	97%	99%	95%
Only those who pay a specific fee to the provider should be entitled to use it	3%	3%	3%	8%	6%	2%	2%	2%	3%	3%	2%	2%	0%	7%	5%	3%	1%	5%
Non-emergency healthcare :																		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the																		
point of use	81%	80%	81%	83%	76%	82%	84%	80%	81%	80%	85%	84%	82%	74%	78%	77%	85%	76%
Only those who pay a specific fee to the provider should be entitled to use it	19%	20%	19%	17%	24%	18%	16%	20%	19%	20%	15%	16%	18%	26%	22%	23%	15%	24%
Access to Freeview television channels (i.e. BBC 1	1970	2076	1970	17 /0	24 /0	1070	10 /6	2078	1970	20 /8	1376	10 /0	10 /0	2070	22 /0	2370	1370	24 /0
and 2, ITV, Channel 4, Channel 5)' :																		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the point of use	90%	90%	90%	83%	86%	93%	90%	92%	88%	92%	90%	90%	88%	92%	87%	98%	88%	88%
Only those who pay a specific fee to the provider should be entitled to use it	10%	10%	10%	17%	14%	7%	10%	8%	12%	8%	10%	10%	12%	8%	13%	2%	12%	12%
Access to free radio :		1						0									1	
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the point of use	94%	93%	95%	89%	91%	96%	96%	95%	94%	94%	93%	96%	95%	94%	93%	94%	93%	93%
Only those who pay a specific fee to the provider should be entitled to use it	6%	7%	5%	11%	9%	4%	4%	6%	7%	6%	7%	4%	5%	6%	7%	6%	7%	7%



	Total	Ger	nder			Age			Social	Grade		1		Reç	jion			
	Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
Access to home broadband :			1	1								1				1		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the point of use	33%	32%	35%	31%	31%	36%	35%	33%	33%	34%	36%	31%	28%	34%	34%	38%	34%	23%
Only those who pay a specific fee to the provider should be entitled to use it	67%	68%	65%	69%	69%	64%	65%	67%	67%	66%	64%	69%	72%	66%	66%	62%	66%	77%
School education (5-18 years) :			r	r												r		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the point of use	97%	97%	98%	95%	94%	98%	99%	99%	98%	96%	98%	98%	98%	92%	97%	99%	100%	97%
Only those who pay a specific fee to the provider should be entitled to use it	3%	3%	2%	5%	6%	2%	1%	1%	2%	4%	2%	2%	2%	8%	3%	1%	-	3%
University education (18-21 years) :																		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the point of use	61%	57%	64%	56%	58%	60%	67%	61%	62%	60%	60%	63%	62%	57%	55%	73%	73%	57%
Only those who pay a specific fee to the provider should be entitled to use it	39%	43%	36%	44%	42%	40%	33%	39%	39%	40%	40%	37%	38%	43%	45%	27%	27%	43%
Unrestricted motorway travel :																		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the point of use	86%	88%	85%	79%	86%	87%	89%	87%	85%	87%	88%	89%	84%	80%	84%	86%	90%	88%
Only those who pay a specific fee to the provider should be entitled to use it	14%	12%	15%	21%	14%	13%	11%	13%	15%	13%	12%	11%	16%	20%	16%	14%	10%	12%



	Total	Ger	nder			Age			Social	Grade				Reç	gion		I	
	Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
Travel by train :																		
- Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the																		
point of use	15%	17%	14%	25%	20%	18%	13%	9%	15%	16%	15%	17%	10%	16%	17%	18%	11%	6%
Only those who pay a specific fee to the provider should be entitled to use it	85%	000/	86%	750/	81%	000/	070/	040/	85%	84%	85%	83%	000/	0.40/	000/	000/	89%	0.40/
Use of public library for books :	85%	83%	86%	75%	81%	82%	87%	91%	85%	84%	85%	83%	90%	84%	83%	82%	89%	94%
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the	2000	334	1072	240	340	540	531	755	1150	330	434	551	132	250	400	101	170	50
point of use	92%	88%	95%	87%	91%	93%	92%	93%	93%	90%	94%	92%	91%	87%	90%	99%	93%	91%
Only those who pay a specific fee to the provider																		
should be entitled to use it	8%	12%	5%	14%	9%	7%	8%	7%	7%	10%	6%	8%	9%	13%	10%	1%	7%	9%
Access to museums:		0		1				0							1	1		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the point of use	77%	75%	79%	69%	68%	81%	700/	040/	78%	76%	78%	74%	75%	80%	750/	82%	0.40/	64%
Only those who pay a specific fee to the provider	11%	75%	79%	69%	68%	81%	78%	81%	78%	76%	78%	74%	75%	80%	75%	82%	84%	64%
should be entitled to use it	23%	25%	21%	31%	32%	19%	22%	19%	22%	24%	22%	26%	25%	20%	25%	18%	16%	36%
Access to the cinema :																		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
Everyone should be entitled to access it free at the			•		-									•			•	
point of use	11%	12%	10%	15%	16%	16%	13%	5%	10%	13%	10%	12%	8%	13%	13%	22%	8%	1%
Only those who pay a specific fee to the provider should be entitled to use it	909/	000/	0.09/	959/	0.40/	9.40/	070/	059/	0.09/	070/	0.0%	000/	0.29/	970/	970/	700/	0.29/	009/
should be entitled to use it	89%	88%	90%	85%	84%	84%	87%	95%	90%	87%	90%	88%	92%	87%	87%	78%	92%	99%



Total	Ger	nder			Age			Social	Grade				Reg	gion			
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland

On a scale of 1 to 10, where 1 is "Don't value at all" and 10 is "Value a lot", in general, to what extent, if at all, do you value each of the following British organisations? (Please tick one option per row)

The NHS :

British Telecom (BT) :

				1		1			1			1				1		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	1%	1%	0%	-	1%	0%	2%	0%	1%	0%	0%	1%	0%	0%	1%	1%	3%	-
2	1%	1%	0%	0%	0%	1%	1%	0%	1%	1%	0%	1%	-	1%	0%	2%	-	2%
3	1%	1%	1%	1%	2%	2%	0%	1%	1%	1%	1%	2%	1%	2%	1%	0%	-	-
4	2%	2%	1%	3%	4%	1%	1%	1%	2%	2%	3%	1%	0%	2%	1%	2%	2%	8%
5	4%	4%	4%	7%	5%	2%	3%	3%	4%	3%	3%	5%	1%	4%	4%	3%	5%	3%
6	4%	5%	3%	4%	7%	2%	2%	3%	4%	3%	3%	4%	4%	6%	3%	4%	2%	1%
7	6%	7%	5%	7%	6%	9%	6%	4%	6%	6%	4%	6%	8%	6%	8%	7%	4%	5%
8	13%	15%	11%	13%	16%	15%	11%	10%	12%	13%	14%	14%	13%	11%	12%	7%	14%	3%
9	14%	17%	12%	14%	13%	16%	16%	14%	16%	12%	13%	16%	18%	16%	14%	13%	15%	4%
10 - Value a lot	54%	47%	61%	44%	44%	49%	57%	62%	52%	56%	57%	50%	52%	49%	54%	60%	54%	74%
Don't know	2%	2%	2%	5%	3%	2%	1%	0%	1%	2%	2%	1%	2%	2%	2%	1%	1%	-
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	11%	11%	12%	7%	10%	10%	19%	10%	12%	11%	12%	9%	8%	11%	12%	18%	15%	11%
2	6%	5%	6%	2%	4%	8%	6%	6%	6%	5%	8%	5%	5%	6%	5%	5%	4%	2%
3	7%	9%	6%	6%	7%	8%	7%	8%	7%	7%	6%	9%	8%	7%	6%	16%	8%	3%
4	10%	9%	10%	10%	12%	9%	9%	9%	10%	9%	11%	7%	8%	10%	12%	8%	11%	2%
5	19%	17%	20%	17%	14%	21%	19%	20%	17%	20%	18%	24%	19%	15%	19%	18%	16%	14%
6	13%	14%	13%	14%	16%	13%	14%	12%	13%	14%	11%	16%	14%	15%	13%	12%	14%	11%
7	12%	13%	12%	13%	15%	8%	7%	15%	13%	11%	13%	11%	16%	13%	11%	11%	11%	13%
8	10%	11%	9%	10%	9%	12%	8%	10%	10%	9%	9%	10%	8%	10%	10%	7%	8%	17%
9	4%	4%	3%	4%	4%	2%	5%	4%	3%	4%	2%	4%	4%	4%	3%	2%	6%	16%
10 - Value a lot	5%	5%	6%	5%	4%	7%	4%	6%	6%	4%	5%	3%	6%	6%	6%	1%	7%	9%
Don't know	3%	3%	4%	14%	5%	2%	2%	1%	2%	6%	4%	3%	4%	3%	4%	2%	1%	3%



	Total	Ger	ıder			Age			Social	Grade				Reç	jion			
	Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	4%	3%	5%	1%	4%	3%	5%	4%	4%	3%	2%	2%	4%	5%	5%	9%	6%	6%
2	2%	2%	2%	1%	2%	3%	3%	2%	2%	2%	2%	3%	4%	1%	1%	1%	3%	4%
3	3%	4%	3%	2%	4%	6%	4%	2%	4%	3%	3%	2%	3%	2%	3%	8%	4%	10%
4	5%	4%	6%	4%	9%	5%	5%	3%	5%	4%	6%	3%	5%	6%	5%	5%	3%	3%
5	11%	12%	10%	14%	13%	13%	9%	9%	11%	11%	11%	12%	7%	13%	12%	12%	9%	4%
6	13%	14%	11%	15%	11%	15%	14%	11%	10%	15%	10%	14%	17%	9%	13%	15%	14%	11%
7	14%	14%	14%	19%	13%	16%	12%	12%	14%	13%	16%	19%	12%	13%	11%	8%	13%	4%
8	17%	18%	15%	17%	20%	14%	15%	17%	19%	14%	12%	17%	17%	20%	20%	18%	15%	23%
9	11%	11%	11%	7%	7%	8%	11%	15%	9%	13%	12%	13%	12%	10%	9%	7%	12%	10%
10 - Value a lot	17%	14%	20%	11%	11%	13%	18%	24%	18%	16%	21%	12%	16%	19%	16%	15%	19%	21%
Don't know	3%	3%	4%	8%	5%	3%	4%	2%	2%	5%	4%	2%	2%	5%	5%	2%	2%	5%
											-				-			
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	18%	18%	18%	4%	18%	17%	26%	19%	18%	18%	20%	16%	21%	16%	16%	26%	16%	19%
2	8%	10%	7%	4%	7%	11%	8%	9%	9%	8%	9%	6%	6%	7%	8%	15%	11%	6%
3	10%	12%	9%	11%	7%	13%	11%	10%	11%	9%	10%	10%	17%	9%	9%	13%	9%	9%
4	9%	9%	9%	10%	10%	8%	8%	9%	10%	8%	12%	7%	7%	9%	10%	9%	5%	6%
5	18%	18%	17%	21%	14%	18%	16%	18%	18%	17%	16%	23%	16%	16%	17%	13%	19%	20%
6	11%	10%	13%	12%	16%	8%	11%	11%	11%	12%	13%	13%	14%	12%	11%	8%	7%	11%
7	9%	9%	10%	13%	13%	7%	8%	8%	10%	9%	7%	11%	9%	10%	10%	4%	14%	3%
8	7%	6%	7%	9%	5%	4%	6%	8%	6%	7%	6%	7%	4%	8%	6%	9%	6%	8%
9	3%	3%	2%	2%	2%	4%	1%	3%	2%	4%	2%	2%	1%	5%	4%	-	4%	3%
10 - Value a lot	3%	3%	3%	2%	2%	6%	2%	3%	3%	3%	3%	2%	3%	4%	3%	-	6%	-
Don't know	4%	3%	5%	11%	5%	3%	3%	2%	3%	5%	4%	4%	2%	3%	5%	3%	3%	13%

Freeview :

British Gas :



	Total	Ger	nder			Age			Social	Grade				Reg	jion			
	Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	11%	11%	12%	5%	9%	8%	20%	11%	12%	10%	13%	9%	12%	6%	10%	16%	17%	12%
2	5%	6%	4%	3%	4%	8%	6%	4%	5%	5%	4%	4%	5%	7%	3%	6%	11%	4%
3	8%	8%	8%	7%	6%	10%	7%	9%	7%	9%	8%	6%	8%	12%	7%	13%	6%	5%
4	9%	10%	8%	10%	13%	6%	5%	10%	10%	7%	11%	8%	13%	8%	8%	6%	6%	5%
5	20%	20%	20%	20%	19%	22%	20%	19%	20%	19%	21%	23%	20%	19%	18%	16%	19%	15%
6	14%	15%	14%	16%	15%	15%	12%	14%	13%	16%	14%	15%	15%	10%	17%	13%	11%	24%
7	12%	12%	11%	15%	12%	10%	11%	12%	12%	11%	8%	13%	8%	11%	16%	18%	11%	3%
8	9%	8%	9%	6%	7%	11%	9%	9%	8%	9%	7%	9%	9%	9%	7%	7%	13%	15%
9	3%	2%	3%	2%	3%	3%	2%	4%	3%	3%	1%	6%	1%	5%	3%	-	0%	3%
10 - Value a lot	4%	5%	4%	5%	5%	4%	2%	5%	4%	4%	3%	2%	5%	10%	4%	-	3%	11%
Don't know	6%	5%	7%	11%	8%	4%	6%	4%	4%	7%	9%	6%	4%	3%	6%	5%	3%	4%
-									-									
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	6%	7%	5%	5%	4%	6%	8%	5%	6%	5%	6%	6%	5%	3%	6%	10%	8%	4%
2	3%	4%	2%	4%	5%	3%	2%	2%	2%	4%	3%	5%	5%	3%	1%	4%	0%	12%
3	3%	3%	3%	1%	5%	4%	3%	4%	3%	4%	4%	2%	4%	5%	2%	6%	4%	2%
4	4%	5%	3%	4%	3%	4%	5%	3%	4%	4%	4%	3%	4%	6%	3%	3%	3%	2%
5	9%	8%	10%	11%	9%	11%	9%	7%	8%	10%	10%	7%	6%	10%	9%	10%	8%	6%
6	9%	8%	11%	8%	9%	12%	8%	9%	9%	10%	9%	8%	7%	7%	11%	12%	5%	19%
7	11%	11%	11%	9%	10%	12%	13%	12%	11%	12%	14%	13%	12%	7%	12%	7%	7%	9%
8	18%	18%	18%	23%	17%	15%	17%	18%	17%	19%	16%	21%	16%	20%	17%	20%	24%	8%
9	15%	15%	14%	13%	17%	13%	16%	14%	16%	13%	12%	17%	17%	16%	14%	12%	18%	11%
10 - Value a lot	20%	20%	20%	13%	18%	20%	19%	25%	24%	16%	18%	17%	22%	21%	24%	16%	22%	26%
Don't know	2%	1%	2%	8%	3%	1%	1%	0%	1%	3%	3%	1%	2%	2%	2%	1%	1%	-

British Airways :



	Total	Ger	nder			Age			Social	Grade				Reg	jion			
	Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	3%	4%	3%	3%	4%	3%	4%	2%	3%	3%	3%	1%	5%	4%	4%	1%	3%	6%
2	2%	2%	2%	0%	1%	1%	3%	3%	2%	2%	2%	2%	0%	1%	2%	4%	6%	1%
3	3%	4%	2%	5%	2%	3%	3%	3%	3%	4%	3%	4%	2%	2%	3%	6%	4%	3%
4	5%	6%	4%	4%	4%	5%	4%	5%	4%	5%	6%	6%	6%	4%	3%	6%	3%	3%
5	12%	13%	11%	13%	10%	13%	13%	11%	10%	14%	10%	11%	16%	15%	10%	9%	13%	12%
6	11%	11%	12%	9%	15%	9%	13%	10%	12%	10%	11%	10%	13%	14%	11%	7%	12%	-
7	17%	19%	16%	18%	19%	19%	16%	16%	18%	17%	15%	23%	16%	17%	15%	12%	23%	26%
8	19%	18%	20%	16%	16%	23%	16%	21%	20%	18%	18%	18%	16%	16%	22%	25%	19%	21%
9	10%	10%	10%	10%	9%	10%	9%	10%	11%	9%	11%	10%	10%	9%	11%	9%	4%	8%
10 - Value a lot	14%	11%	16%	12%	12%	13%	15%	15%	15%	13%	15%	11%	11%	14%	17%	18%	9%	15%
Don't know	4%	4%	4%	11%	7%	2%	4%	2%	3%	6%	7%	2%	5%	4%	3%	2%	4%	6%
-					-				-									
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	6%	7%	6%	4%	10%	7%	8%	4%	7%	6%	6%	5%	9%	6%	6%	12%	8%	1%
2	4%	4%	3%	5%	5%	3%	3%	3%	4%	3%	3%	2%	5%	4%	4%	3%	5%	6%
3	6%	7%	5%	8%	6%	6%	5%	5%	6%	5%	3%	6%	5%	7%	6%	12%	8%	4%
4	7%	8%	7%	7%	7%	12%	6%	6%	8%	6%	8%	5%	9%	8%	6%	5%	8%	13%
5	17%	18%	15%	15%	15%	18%	19%	16%	15%	19%	19%	15%	17%	16%	17%	13%	13%	17%
6	15%	16%	13%	18%	17%	13%	15%	13%	15%	14%	18%	18%	12%	12%	17%	14%	4%	4%
7	14%	15%	13%	14%	12%	12%	16%	15%	14%	14%	13%	16%	15%	14%	14%	16%	12%	17%
8	16%	15%	17%	14%	16%	15%	12%	19%	17%	14%	14%	18%	11%	19%	13%	7%	22%	22%
9	7%	4%	10%	5%	4%	5%	6%	11%	6%	8%	6%	8%	7%	4%	6%	9%	10%	7%
10 - Value a lot	7%	5%	8%	3%	5%	8%	8%	8%	7%	7%	8%	6%	6%	7%	7%	9%	8%	6%
Don't know	2%	2%	3%	8%	4%	1%	1%	1%	1%	4%	3%	3%	3%	3%	2%	1%	1%	3%

# National Trust :

ITV :



	Total	Ger	nder			Age			Social	Grade				Reg	jion			
	Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
	2000	1000	4050	004	200	220	456	752	1100	897	477	200	204	295	507	97	400	50
Unweighted Base Base: All UK adults	2066	1008	1058	231	289	338			1169 1136			306	201		507	-	133	50
1 - Don't value at all	2066 21%	994 24%	1072 19%	248 25%	340 24%	346 22%	397 27%	735 16%	20%	930 23%	494 18%	331 15%	192 20%	256 20%	459 22%	101 20%	176 43%	58 23%
2	8%	24 % 11%	6%	10%	24 <i>%</i> 9%	11%	8%	7%	20 <i>%</i> 8%	23 <i>%</i> 9%	9%	9%	20 <i>%</i>	20 <i>%</i>	6%	20 % 6%	43 %	23 <i>%</i> 16%
3	6%	8%	5%	5%	5% 7%	7%	8% 7%	5%	7%	5%	5 % 7%	9 % 4%	5%	5 % 6%	8%	0 % 7%	5%	7%
4	6%	6%	6%	5%	3%	6%	7%	7%	6%	6%	6%	6%	8%	5%	6%	11%	6%	-
5	14%	14%	14%	14%	12%	17%	12%	15%	14%	14%	14%	18%	17%	15%	14%	9%	10%	12%
6	10%	9%	10%	14%	14%	5%	9%	9%	9%	10%	12%	11%	9%	8%	11%	8%	5%	12%
7	8%	8%	8%	7%	8%	7%	6%	10%	8%	8%	7%	12%	8%	7%	7%	9%	4%	8%
8	8%	5%	11%	7%	7%	6%	9%	10%	10%	6%	7%	9%	7%	11%	9%	7%	8%	10%
9	5%	4%	5%	3%	3%	3%	6%	6%	5%	4%	4%	8%	5%	6%	3%	6%	1%	4%
10 - Value a lot	8%	7%	10%	2%	6%	11%	6%	12%	9%	8%	11%	6%	8%	7%	11%	9%	1%	7%
Don't know	5%	3%	6%	9%	8%	3%	4%	2%	3%	6%	6%	3%	4%	5%	3%	7%	7%	1%
-																		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	27%	24%	30%	19%	16%	21%	30%	36%	30%	23%	27%	21%	28%	27%	28%	31%	33%	23%
2	8%	8%	7%	5%	9%	10%	8%	7%	8%	8%	8%	5%	12%	7%	9%	7%	6%	4%
3	8%	8%	7%	6%	6%	10%	7%	9%	8%	8%	6%	9%	8%	10%	7%	8%	12%	-
4	7%	7%	8%	7%	10%	11%	7%	5%	8%	7%	7%	9%	7%	6%	7%	13%	6%	11%
5	15%	17%	14%	13%	16%	13%	16%	16%	14%	16%	16%	19%	14%	14%	14%	11%	11%	14%
6	9%	10%	8%	13%	13%	9%	9%	6%	8%	10%	9%	11%	4%	12%	9%	5%	8%	12%
7	6%	8%	5%	8%	5%	7%	8%	5%	7%	5%	6%	5%	8%	3%	7%	5%	7%	10%
8	6%	7%	5%	6%	6%	8%	5%	6%	6%	7%	5%	8%	6%	5%	5%	3%	10%	13%
9	3%	3%	3%	2%	3%	5%	3%	3%	3%	3%	4%	2%	2%	4%	2%	6%	2%	5%
10 - Value a lot	2%	3%	2%	1%	4%	3%	3%	2%	3%	1%	2%	4%	3%	3%	3%	1%	1%	1%
Don't know	8%	4%	12%	22%	11%	5%	5%	6%	6%	11%	10%	7%	7%	10%	9%	11%	3%	7%

BSkyB :

The Church of England:



	Total	Ger	der			Age			Social	Grade				Reç	jion			
	Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	2%	2%	1%	0%	1%	2%	3%	2%	2%	2%	2%	2%	3%	1%	2%	0%	2%	2%
2	2%	1%	2%	2%	1%	1%	3%	1%	2%	2%	2%	2%	-	3%	1%	2%	0%	1%
3	4%	4%	4%	2%	4%	6%	6%	3%	5%	3%	3%	4%	3%	3%	5%	1%	9%	2%
4	4%	5%	4%	4%	4%	4%	2%	5%	4%	4%	5%	2%	6%	6%	5%	3%	3%	-
5	9%	9%	10%	12%	9%	9%	11%	8%	10%	8%	7%	11%	8%	10%	12%	17%	3%	5%
6	10%	10%	11%	12%	15%	7%	9%	10%	10%	11%	11%	11%	14%	9%	11%	12%	9%	2%
7	14%	16%	12%	18%	17%	15%	14%	11%	15%	13%	16%	18%	15%	18%	9%	9%	13%	10%
8	20%	20%	19%	17%	20%	20%	18%	21%	19%	20%	22%	20%	19%	17%	19%	23%	18%	14%
9	14%	14%	14%	16%	10%	13%	13%	15%	14%	14%	13%	11%	11%	14%	15%	11%	18%	34%
10 - Value a lot	19%	16%	22%	11%	15%	20%	21%	23%	19%	20%	19%	17%	21%	17%	19%	22%	25%	29%
Don't know	2%	2%	2%	6%	4%	1%	1%	1%	1%	3%	2%	2%	1%	2%	3%	1%	2%	1%
-																		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	2%	3%	2%	2%	3%	1%	4%	2%	2%	2%	3%	2%	3%	1%	2%	1%	1%	6%
2	2%	2%	2%	1%	1%	2%	4%	1%	2%	2%	1%	3%	1%	3%	2%	2%	2%	1%
3	4%	3%	4%	2%	2%	4%	4%	4%	4%	4%	4%	4%	2%	5%	2%	5%	5%	1%
4	4%	4%	4%	3%	4%	5%	5%	4%	4%	4%	3%	5%	4%	4%	6%	2%	4%	2%
5	10%	10%	9%	13%	9%	8%	10%	9%	10%	9%	8%	10%	11%	7%	12%	15%	10%	7%
6	11%	11%	10%	9%	17%	12%	10%	8%	11%	10%	11%	11%	12%	8%	12%	13%	8%	2%
7	15%	17%	15%	17%	17%	19%	14%	13%	16%	14%	18%	16%	16%	18%	12%	14%	14%	16%
8	18%	19%	17%	18%	18%	18%	18%	19%	18%	18%	16%	24%	19%	16%	19%	18%	14%	15%
9	13%	13%	13%	12%	12%	10%	10%	16%	13%	13%	13%	11%	9%	12%	13%	13%	16%	22%
10 - Value a lot	20%	17%	22%	14%	14%	20%	19%	24%	18%	21%	21%	13%	22%	23%	18%	16%	26%	27%
Don't know	2%	1%	2%	7%	2%	1%	1%	0%	1%	3%	2%	1%	1%	2%	2%	1%	2%	-

Royal Mail :

The Post Office :



	Total	Gei	nder			Age			Social	Grade				Reg	jion			
	Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	27%	26%	28%	13%	22%	24%	33%	32%	29%	24%	30%	22%	27%	23%	28%	27%	31%	34%
2	10%	11%	10%	6%	8%	14%	11%	10%	11%	10%	8%	11%	15%	12%	9%	11%	12%	6%
3	10%	10%	10%	9%	9%	14%	9%	11%	10%	11%	9%	8%	11%	10%	10%	17%	15%	7%
4	9%	10%	9%	14%	13%	8%	8%	7%	9%	9%	10%	9%	12%	8%	9%	11%	6%	15%
5	14%	16%	13%	14%	14%	13%	14%	15%	15%	14%	13%	17%	14%	14%	15%	17%	12%	11%
6	9%	9%	8%	13%	10%	7%	9%	8%	8%	10%	10%	15%	5%	7%	8%	3%	6%	10%
7	6%	6%	6%	7%	8%	6%	6%	5%	7%	5%	4%	6%	6%	7%	7%	11%	6%	5%
8	3%	3%	4%	4%	4%	4%	3%	3%	4%	3%	5%	3%	1%	5%	3%	1%	4%	-
9	2%	2%	2%	5%	2%	2%	1%	1%	1%	3%	2%	2%	0%	4%	2%	-	3%	3%
10 - Value a lot	2%	2%	2%	2%	3%	4%	1%	2%	3%	2%	2%	1%	4%	5%	3%	1%	-	-
Don't know	6%	5%	8%	13%	7%	4%	4%	5%	4%	9%	8%	7%	5%	4%	7%	2%	4%	10%
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	16%	17%	15%	15%	9%	12%	22%	18%	12%	20%	18%	14%	17%	9%	16%	15%	22%	14%
2	6%	8%	5%	2%	6%	7%	7%	7%	6%	7%	8%	4%	4%	6%	4%	7%	11%	11%
3	6%	6%	7%	4%	6%	9%	5%	7%	7%	6%	9%	6%	7%	5%	4%	15%	7%	4%
4	8%	8%	8%	6%	12%	5%	9%	8%	9%	7%	9%	9%	11%	9%	6%	8%	7%	4%
5	14%	14%	14%	13%	15%	20%	14%	12%	15%	14%	13%	20%	12%	14%	16%	10%	10%	11%
6	11%	10%	13%	12%	14%	11%	10%	11%	12%	10%	10%	11%	10%	12%	11%	17%	12%	13%
7	11%	10%	11%	13%	12%	12%	7%	10%	11%	10%	10%	11%	10%	11%	10%	10%	13%	10%
8	11%	12%	11%	14%	10%	8%	13%	12%	11%	12%	9%	11%	13%	14%	13%	8%	11%	12%
9	4%	4%	4%	4%	3%	6%	5%	4%	5%	3%	4%	5%	2%	7%	5%	1%	0%	10%
10 - Value a lot	8%	7%	8%	6%	7%	7%	5%	10%	10%	4%	7%	5%	8%	9%	11%	6%	5%	3%
Don't know	4%	3%	5%	11%	6%	3%	3%	2%	3%	5%	4%	3%	6%	3%	5%	3%	2%	7%

Barclays :

The House of Commons :



	Total	Ger	nder			Age			Social	Grade				Reg	jion			
	Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
e FA) :																		
Unweighted Base	2066	1008	1058	231	289	338	456	752	1169	897	477	306	201	295	507	97	133	50
Base: All UK adults	2066	994	1072	248	340	346	397	735	1136	930	494	331	192	256	459	101	176	58
1 - Don't value at all	32%	26%	37%	28%	23%	27%	35%	38%	34%	30%	28%	27%	31%	33%	36%	37%	35%	46%
2	8%	9%	7%	5%	8%	12%	6%	8%	9%	7%	7%	7%	10%	8%	7%	10%	12%	9%
3	8%	8%	8%	8%	11%	6%	8%	8%	9%	7%	8%	5%	13%	6%	10%	11%	8%	3%
4	8%	8%	8%	7%	8%	9%	9%	8%	9%	8%	9%	10%	9%	9%	8%	5%	6%	1%
5	12%	13%	11%	11%	10%	12%	10%	14%	12%	11%	12%	17%	7%	14%	10%	8%	12%	6%
6	9%	9%	9%	11%	11%	8%	10%	7%	8%	10%	10%	10%	8%	10%	7%	7%	10%	10%
7	7%	10%	5%	8%	13%	5%	5%	7%	7%	8%	8%	9%	6%	6%	7%	5%	7%	8%
8	5%	7%	4%	7%	5%	7%	6%	4%	6%	5%	6%	7%	1%	6%	5%	8%	4%	1%
9	2%	4%	1%	3%	1%	5%	3%	1%	1%	4%	2%	1%	5%	1%	2%	3%	3%	7%
10 - Value a lot	3%	4%	2%	1%	3%	5%	3%	2%	2%	4%	4%	3%	5%	3%	3%	1%	-	-
Don't know	5%	2%	7%	10%	7%	4%	4%	3%	4%	7%	6%	4%	4%	5%	5%	6%	4%	8%

## The Football Association (The FA)



# YouGov Survey Results

#### Sample Size: 2066 Fieldwork: 7th - 10th June 2013

	Total				Working Status	i					Marital Status		
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
Which, if any, ONE of the following is the provider of your MAIN TV service at home?							•						
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
BT Vision	4%	3%	5%	3%	8%	4%	4%	1%	4%	5%	3%	2%	3%
Sky	37%	41%	40%	40%	29%	30%	27%	39%	42%	35%	23%	27%	33%
TalkTalk	2%	2%	2%	2%	-	2%	2%	2%	2%	1%	1%	2%	1%
Virgin Media	17%	18%	16%	18%	8%	19%	15%	17%	17%	18%	29%	20%	15%
Freeview	34%	32%	30%	31%	37%	41%	40%	34%	31%	36%	39%	45%	37%
YouView	1%	1%	2%	1%	1%	1%	1%	1%	1%	0%	-	-	2%
Other Pay TV	1%	0%	1%	1%	0%	1%	-	2%	1%	1%	-	3%	0%
Not applicable - I don't have a TV/ TV service at home	5%	4%	4%	4%	17%	2%	12%	5%	2%	5%	4%	2%	9%



Total				Working Status						Marital Status		
Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married

We are interested in your opinions about publically available services, below there are some different types of services you might receive:

• Some are available free at the point of use to everyone.

• Some are available only to those who pay a fee to the provider.

Please put each service in the category in which you think it should belong. This may be different from where it currently is. (Please tick one option per row)

## Any medicine a doctor prescribes :

Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the													
point of use	70%	70%	73%	70%	80%	63%	76%	83%	66%	74%	75%	78%	73%
Only those who pay a specific fee to the provider													
should be entitled to use it	30%	30%	27%	30%	20%	37%	24%	17%	35%	26%	25%	22%	27%



	Total				Working Status						Marital Status		
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
Emergency healthcare :									1	1	1		11
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the point of use	97%	96%	98%	97%	97%	98%	94%	96%	97%	96%	98%	99%	95%
Only those who pay a specific fee to the provider													
should be entitled to use it	3%	4%	2%	3%	3%	2%	6%	4%	3%	4%	2%	1%	5%
Non-emergency healthcare :													
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the	81%	000/	770/	000/	0001	700/	070/	000/	700/	000/	0.40/	000/	0000
point of use Only those who pay a specific fee to the provider	81%	80%	77%	80%	86%	79%	87%	86%	79%	80%	84%	86%	80%
should be entitled to use it	19%	20%	23%	20%	14%	21%	13%	14%	21%	20%	16%	14%	20%
Access to Freeview television channels (i.e. BBC 1 and 2, ITV, Channel 4, Channel 5)' :	1070	2070	2070	2070		2170	10/0		2170	2070	1070		2070
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the point of use	90%	89%	90%	89%	84%	91%	91%	92%	91%	87%	93%	98%	87%
Only those who pay a specific fee to the provider													
should be entitled to use it	10%	11%	10%	11%	16%	9%	9%	8%	9%	13%	7%	2%	13%
Access to free radio :													
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the point of use	94%	94%	93%	94%	94%	93%	91%	94%	95%	91%	95%	89%	94%
Only those who pay a specific fee to the provider should be entitled to use it	6%	6%	7%	6%	6%	7%	9%	7%	5%	9%	5%	11%	6%



	Total				Working Status	i					Marital Status		
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
Access to home broadband :													
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the													
point of use	33%	34%	34%	34%	23%	31%	35%	43%	32%	31%	36%	51%	30%
Only those who pay a specific fee to the provider should be entitled to use it	67%	66%	66%	66%	77%	69%	65%	57%	68%	69%	64%	49%	70%
School education (5-18 years) :	0770	0070	0078	0078	1170	0370	0370	5178	0078	0378	0478	4370	1070
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the													
point of use	97%	98%	98%	98%	94%	98%	96%	94%	98%	97%	96%	99%	95%
Only those who pay a specific fee to the provider													
should be entitled to use it	3%	2%	2%	2%	6%	2%	4%	6%	2%	3%	4%	1%	5%
University education (18-21 years) :	0000	1044	000	1247	405	474	04	132	000	004	171	50	540
Unweighted Base	2066		203		125	471 471	91	-	928	231		58	518
Base: All UK adults Everyone should be entitled to access it free at the	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
point of use	61%	59%	64%	60%	57%	61%	70%	70%	61%	58%	67%	60%	58%
Only those who pay a specific fee to the provider	0170	0070	0170	0070	01.70	0170		10,0	0170	0070	01.70	0070	0070
should be entitled to use it	39%	41%	36%	40%	43%	39%	30%	30%	40%	42%	33%	40%	42%
Unrestricted motorway travel :													
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the													
point of use	86%	88%	82%	87%	82%	85%	79%	88%	87%	89%	88%	79%	85%
Only those who pay a specific fee to the provider should be entitled to use it	14%	12%	18%	13%	18%	15%	21%	12%	13%	11%	12%	21%	15%



	Total				Working Status	i					Marital Status		
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
Travel by train :													11
- Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the													••
point of use	15%	15%	17%	15%	20%	10%	27%	19%	13%	19%	19%	13%	17%
Only those who pay a specific fee to the provider													
should be entitled to use it	85%	85%	83%	85%	80%	90%	73%	81%	87%	81%	81%	87%	83%
Use of public library for books :	0000	1011	000	40.47	405	474	04	400	000	004	474	50	540
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the point of use	92%	92%	92%	92%	90%	94%	88%	92%	91%	90%	91%	98%	91%
Only those who pay a specific fee to the provider	5270	52 /0	5270	3270	3078	3470	00 /0	32 /0	5170	3078	5170	3078	5170
should be entitled to use it	8%	9%	8%	8%	10%	6%	12%	8%	9%	10%	9%	2%	9%
Access to museums:									•				
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the													<u> </u>
point of use	77%	76%	76%	76%	73%	81%	72%	82%	77%	76%	84%	84%	74%
Only those who pay a specific fee to the provider													
should be entitled to use it	23%	24%	25%	24%	27%	19%	28%	19%	23%	24%	16%	16%	26%
Access to the cinema :													
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
Everyone should be entitled to access it free at the point of use	11%	12%	13%	12%	12%	5%	23%	15%	10%	10%	11%	15%	16%
Only those who pay a specific fee to the provider	1170	1270	13%	1270	1270	5%	23%	13%	10%	10%	1170	13%	1070
should be entitled to use it	89%	88%	87%	88%	88%	95%	77%	86%	90%	90%	89%	85%	84%



Total			,	Working Status	:					Marital Status		
Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married

On a scale of 1 to 10, where 1 is "Don't value at all" and 10 is "Value a lot", in general, to what extent, if at all, do you value each of the following British organisations? (Please tick one option per row)

The NHS :

British Telecom (BT) :

F										r			
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	1%	1%	1%	1%	-	1%	-	0%	1%	1%	-	-	1%
2	1%	1%	0%	1%	-	0%	1%	-	1%	0%	0%	-	1%
3	1%	1%	1%	1%	1%	0%	-	1%	1%	-	0%	2%	1%
4	2%	2%	2%	2%	5%	1%	2%	1%	2%	1%	-	-	3%
5	4%	4%	4%	4%	6%	3%	3%	4%	3%	3%	1%	2%	6%
6	4%	4%	4%	4%	4%	3%	4%	3%	3%	5%	3%	1%	6%
7	6%	7%	6%	7%	7%	5%	4%	2%	7%	4%	5%	3%	6%
8	13%	14%	12%	14%	8%	12%	12%	10%	13%	17%	12%	10%	12%
9	14%	15%	23%	16%	13%	10%	14%	16%	13%	13%	25%	18%	14%
10 - Value a lot	54%	50%	46%	50%	50%	64%	57%	61%	55%	55%	51%	64%	48%
Don't know	2%	2%	0%	1%	6%	1%	4%	2%	1%	1%	1%	1%	3%
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	11%	12%	15%	13%	4%	8%	23%	12%	10%	12%	18%	10%	11%
2	6%	6%	5%	6%	3%	6%	0%	6%	8%	6%	6%	11%	3%
3	7%	8%	6%	8%	8%	5%	2%	14%	7%	7%	6%	9%	7%
4	10%	11%	12%	11%	2%	7%	12%	7%	10%	9%	7%	5%	11%
5	19%	18%	16%	18%	18%	22%	19%	17%	18%	19%	15%	22%	19%
6	13%	12%	17%	13%	21%	12%	11%	18%	13%	12%	16%	10%	17%
7	12%	12%	5%	11%	12%	17%	10%	9%	13%	13%	14%	7%	11%
8	10%	9%	13%	10%	10%	11%	5%	5%	10%	13%	8%	8%	8%
9	4%	3%	3%	3%	5%	4%	1%	4%	4%	2%	5%	10%	3%
	50/	4%	7%	5%	7%	7%	7%	4%	6%	2%	4%	7%	4%
10 - Value a lot	5%	470	170	3%	1 70	1 /0			070	2 /0	4 /0	1 /0	7/0



	Total				Working Status	5					Marital Status		
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	4%	4%	3%	4%	2%	4%	5%	4%	5%	2%	4%	3%	3%
2	2%	3%	0%	3%	1%	1%	-	1%	2%	3%	2%	-	1%
3	3%	4%	4%	4%	2%	2%	3%	2%	3%	5%	1%	3%	4%
4	5%	5%	8%	6%	2%	2%	5%	7%	4%	5%	3%	6%	6%
5	11%	13%	7%	12%	10%	10%	10%	10%	12%	11%	8%	5%	13%
6	13%	14%	13%	14%	14%	8%	12%	15%	14%	13%	9%	8%	12%
7	14%	15%	14%	15%	20%	11%	11%	12%	14%	19%	10%	4%	15%
8	17%	15%	19%	15%	23%	19%	19%	17%	16%	17%	17%	26%	18%
9	11%	9%	7%	9%	8%	17%	19%	8%	10%	7%	20%	16%	9%
10 - Value a lot	17%	14%	23%	16%	9%	24%	13%	18%	17%	14%	25%	27%	14%
Don't know	3%	4%	2%	3%	8%	2%	4%	5%	3%	3%	2%	3%	5%
	20000	1044	203	40.47	125	471	91	132	928	231	171	58	540
Unweighted Base Base: All UK adults	2066 2066	1044	185	1247 1249	125	471	91	132	928 884	231	169	59	518 527
1 - Don't value at all	2066	1063	22%	1249	5%	471 16%	94 25%	24%	884 19%	19%	21%	59 15%	527 14%
2	8%	9%	8%	9%	5% 4%	10%	23%	24% 7%	9%	8%	6%	15%	6%
3	10%	9% 12%	10%	9 <i>%</i> 12%	4 <i>%</i> 7%	8%	2 % 9%	9%	10%	8%	7%	13%	12%
4	9%	9%	12%	12%	9%	8%	7%	9%	9%	10%	8%	10%	8%
5	18%	17%	12%	16%	23%	21%	11%	16%	17%	15%	16%	17%	21%
6	11%	12%	12%	12%	16%	11%	7%	7%	10%	18%	14%	9%	12%
7	9%	9%	7%	9%	12%	9%	13%	8%	11%	7%	11%	3%	9%
8	7%	5%	7%	5%	10%	8%	8%	11%	7%	6%	7%	12%	6%
9	3%	2%	2%	2%	1%	3%	5%	3%	2%	4%	5%	3%	3%
10 - Value a lot	3%	2%	5%	3%	2%	3%	9%	2%	3%	1%	3%	4%	2%
Don't know	4%	4%	2%	4%	9%	3%	4%	4%	3%	5%	2%	1%	7%

Freeview :



	Total				Working Status						Marital Status		
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	11%	12%	13%	12%	4%	10%	16%	16%	11%	10%	7%	14%	11%
2	5%	5%	8%	6%	4%	3%	3%	7%	5%	5%	5%	2%	3%
3	8%	9%	7%	8%	8%	7%	8%	7%	8%	7%	9%	7%	8%
4	9%	9%	9%	9%	8%	9%	10%	4%	9%	11%	10%	7%	9%
5	20%	21%	18%	21%	13%	19%	19%	20%	19%	24%	15%	13%	20%
6	14%	14%	16%	14%	19%	15%	7%	17%	14%	11%	16%	23%	16%
7	12%	11%	14%	11%	17%	12%	9%	10%	11%	10%	12%	18%	13%
8	9%	9%	6%	9%	5%	11%	6%	5%	11%	7%	6%	8%	7%
9	3%	2%	3%	2%	3%	4%	2%	1%	3%	3%	5%	-	2%
10 - Value a lot	4%	4%	4%	4%	8%	4%	6%	4%	4%	5%	6%	1%	4%
Don't know	6%	5%	4%	5%	11%	4%	13%	11%	4%	5%	8%	7%	8%
-													
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	6%	7%	8%	7%	2%	3%	10%	5%	6%	8%	2%	4%	5%
2	3%	2%	5%	3%	3%	2%	15%	3%	2%	5%	5%	2%	3%
3	3%	5%	1%	4%	3%	2%	1%	3%	4%	3%	1%	1%	4%
4	4%	4%	4%	4%	4%	4%	6%	1%	3%	3%	6%	8%	3%
5	9%	10%	5%	9%	7%	8%	9%	14%	8%	9%	5%	11%	10%
6	9%	10%	9%	10%	5%	8%	4%	12%	11%	11%	8%	10%	7%
7	11%	12%	11%	12%	9%	11%	10%	10%	12%	15%	9%	6%	9%
8	18%	17%	18%	17%	26%	19%	16%	15%	18%	15%	20%	12%	20%
9	15%	14%	13%	14%	16%	14%	16%	18%	13%	10%	19%	20%	18%
10 - Value a lot	20%	18%	24%	19%	18%	28%	11%	17%	21%	20%	24%	27%	17%
Don't know	2%	2%	1%	2%	7%	0%	3%	1%	1%	2%	0%	1%	4%

British Airways :



	Total				Working Status		_				Marital Status		
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	3%	3%	4%	3%	1%	3%	5%	8%	3%	2%	3%	1%	4%
2	2%	2%	1%	2%	0%	4%	-	2%	2%	1%	2%	1%	1%
3	3%	2%	6%	3%	2%	4%	4%	3%	3%	2%	4%	4%	3%
4	5%	5%	2%	5%	5%	5%	6%	3%	4%	2%	5%	10%	5%
5	12%	12%	13%	12%	9%	10%	14%	14%	11%	9%	8%	15%	14%
6	11%	12%	10%	12%	10%	10%	9%	8%	11%	12%	10%	11%	11%
7	17%	17%	14%	16%	24%	18%	15%	20%	17%	23%	17%	7%	17%
8	19%	18%	25%	19%	16%	21%	12%	15%	20%	17%	26%	19%	16%
9	10%	9%	9%	9%	12%	11%	11%	6%	10%	10%	8%	10%	11%
10 - Value a lot	14%	15%	14%	15%	11%	13%	12%	14%	14%	17%	13%	18%	13%
Don't know	4%	4%	2%	4%	11%	1%	11%	7%	3%	5%	3%	3%	5%
		-							-				
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	6%	7%	7%	7%	6%	3%	12%	5%	5%	10%	3%	9%	6%
2	4%	4%	1%	4%	4%	2%	8%	3%	3%	7%	4%	1%	3%
3	6%	7%	7%	7%	8%	4%	4%	1%	5%	4%	5%	5%	8%
4	7%	8%	7%	8%	8%	7%	6%	3%	10%	4%	2%	1%	7%
5	17%	17%	15%	17%	11%	15%	19%	25%	17%	12%	13%	6%	19%
6	15%	16%	15%	16%	19%	13%	3%	9%	15%	17%	9%	28%	16%
7	14%	14%	16%	14%	14%	15%	12%	9%	14%	14%	19%	15%	13%
8	16%	13%	12%	13%	17%	21%	19%	18%	14%	18%	18%	14%	15%
9	7%	5%	10%	6%	2%	10%	5%	17%	7%	6%	17%	12%	4%
10 - Value a lot	7%	6%	10%	6%	4%	8%	7%	8%	7%	5%	9%	8%	5%
Don't know	2%	2%	1%	2%	7%	1%	4%	2%	2%	3%	1%	1%	5%

National Trust :



	Total				Working Status						Marital Status		
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	2000	23%	23%	23%	16%	11%	38%	31%	16%	240	20%	18%	24%
2	8%	9%	7%	9%	13%	8%	6%	4%	7%	11%	7%	5%	11%
3	6%	7%	4%	7%	6%	5%	4%	4%	6%	10%	6%	2%	6%
4	6%	6%	6%	6%	4%	8%	3%	3%	6%	9%	2%	8%	6%
5	14%	14%	11%	14%	18%	16%	13%	11%	16%	14%	15%	17%	12%
6	10%	8%	14%	9%	19%	9%	7%	11%	10%	9%	8%	11%	12%
7	8%	7%	6%	7%	5%	13%	6%	8%	8%	5%	12%	8%	8%
8	8%	7%	10%	8%	2%	10%	10%	11%	9%	7%	15%	8%	7%
9	5%	4%	6%	5%	4%	6%	2%	4%	6%	5%	6%	8%	2%
10 - Value a lot	8%	8%	8%	8%	5%	12%	6%	5%	10%	6%	8%	11%	5%
Don't know	5%	5%	6%	5%	8%	1%	4%	9%	4%	2%	2%	5%	7%
-													
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	27%	24%	27%	24%	16%	37%	23%	31%	28%	28%	28%	27%	24%
2	8%	9%	8%	9%	5%	7%	2%	4%	8%	9%	6%	11%	6%
3	8%	8%	9%	8%	8%	7%	6%	9%	8%	6%	9%	22%	6%
4	7%	9%	7%	9%	8%	6%	7%	4%	7%	4%	6%	-	9%
5	15%	15%	13%	15%	12%	15%	18%	17%	15%	10%	15%	13%	17%
6	9%	9%	10%	9%	14%	7%	11%	12%	8%	13%	13%	3%	10%
7	6%	6%	6%	6%	5%	6%	9%	8%	7%	7%	10%	5%	5%
8	6%	6%	7%	6%	9%	5%	5%	5%	8%	4%	1%	3%	7%
9	3%	4%	4%	4%	1%	2%	3%	2%	3%	7%	2%	8%	2%
10 - Value a lot	2%	3%	3%	3%	2%	2%	1%	2%	3%	4%	1%	2%	2%
Don't know	8%	8%	7%	7%	20%	6%	15%	8%	6%	9%	9%	6%	11%

## BSkyB :

The Church of England:



	Total				Working Status						Marital Status		
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2000	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	2000	2%	3%	2%	1%	1%	6%	123	2%	3%	1%	2%	1%
2	2%	2%	2%	2%	2%	1%	0%	2%	1%	1%	3%	1%	2%
-	4%	5%	3%	5%	2%	3%	3%	1%	6%	3%	3%	2%	3%
4	4%	4%	1%	4%	5%	6%	1%	2%	5%	4%	1%	3%	4%
5	9%	10%	8%	10%	8%	7%	13%	11%	10%	8%	8%	9%	10%
6	10%	9%	14%	10%	11%	10%	15%	16%	11%	14%	7%	8%	11%
7	14%	17%	12%	16%	22%	9%	10%	11%	13%	18%	10%	5%	18%
8	20%	20%	16%	19%	16%	24%	11%	17%	19%	21%	24%	19%	19%
9	14%	12%	16%	13%	16%	15%	18%	14%	13%	12%	21%	20%	12%
10 - Value a lot	19%	17%	25%	19%	13%	23%	20%	20%	20%	15%	21%	30%	16%
Don't know	2%	2%	1%	2%	5%	1%	4%	5%	1%	1%	0%	1%	4%
•									•				
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	2%	2%	3%	2%	3%	1%	6%	3%	2%	3%	2%	2%	2%
2	2%	2%	1%	2%	2%	1%	4%	2%	2%	1%	6%	-	2%
3	4%	4%	3%	4%	5%	4%	1%	1%	5%	3%	2%	1%	4%
4	4%	5%	5%	5%	1%	3%	3%	6%	5%	4%	1%	3%	3%
5	10%	9%	8%	9%	7%	10%	16%	12%	10%	10%	12%	6%	9%
6	11%	12%	12%	12%	9%	6%	6%	15%	9%	17%	11%	11%	11%
7	15%	18%	17%	17%	12%	14%	13%	8%	16%	19%	11%	6%	16%
8	18%	19%	15%	18%	22%	20%	7%	15%	19%	16%	21%	14%	20%
9	13%	10%	13%	10%	18%	17%	15%	16%	12%	11%	17%	25%	13%
10 - Value a lot	20%	17%	23%	18%	14%	25%	25%	19%	20%	15%	17%	33%	16%
Don't know	2%	2%	0%	1%	7%	0%	3%	2%	1%	2%	0%	1%	4%

#### Royal Mail :

The Post Office :



	Total				Working Status	i					Marital Status		
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2000	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	27%	26%	32%	27%	9%	30%	26%	31%	28%	24%	27%	29%	21%
2	10%	12%	11%	12%	5%	10%	6%	6%	11%	12%	11%	15%	7%
3	10%	10%	9%	10%	14%	11%	9%	13%	10%	13%	9%	5%	11%
4	9%	10%	9%	10%	13%	6%	9%	9%	9%	5%	3%	6%	13%
5	14%	13%	14%	13%	8%	18%	17%	16%	13%	13%	23%	16%	16%
6	9%	8%	11%	9%	18%	8%	5%	9%	8%	11%	7%	5%	10%
7	6%	6%	3%	6%	9%	6%	5%	6%	6%	7%	6%	12%	6%
8	3%	4%	5%	4%	3%	3%	3%	3%	3%	4%	5%	4%	4%
9	2%	2%	1%	2%	6%	2%	3%	1%	2%	2%	1%	-	3%
10 - Value a lot	2%	3%	3%	3%	2%	1%	4%	3%	3%	1%	2%	3%	2%
Don't know	6%	6%	3%	6%	13%	5%	13%	4%	6%	7%	6%	6%	7%
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	16%	15%	15%	15%	8%	15%	26%	25%	17%	11%	17%	12%	14%
2	6%	6%	7%	6%	3%	7%	10%	1%	7%	7%	5%	2%	5%
3	6%	7%	8%	7%	2%	7%	1%	6%	8%	9%	5%	5%	3%
4	8%	8%	8%	8%	9%	8%	8%	10%	8%	7%	8%	15%	8%
5	14%	16%	12%	16%	15%	13%	13%	8%	14%	14%	10%	14%	18%
6	11%	10%	19%	12%	12%	10%	7%	15%	9%	13%	18%	23%	12%
7	11%	10%	11%	10%	16%	11%	8%	10%	10%	13%	7%	5%	12%
8	11%	12%	8%	11%	14%	13%	7%	9%	12%	8%	12%	8%	12%
9	4%	4%	4%	4%	4%	5%	2%	4%	4%	3%	6%	1%	4%
10 - Value a lot	8%	7%	6%	7%	6%	10%	9%	7%	7%	11%	10%	13%	5%
Don't know	4%	4%	1%	3%	11%	2%	10%	5%	3%	4%	3%	1%	5%

Barclays :

The House of Commons :



	Total				Working Status						Marital Status		
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
The Football Association (The FA) :													<u> </u>
Unweighted Base	2066	1044	203	1247	125	471	91	132	928	231	171	58	518
Base: All UK adults	2066	1063	185	1249	123	471	94	129	884	240	169	59	527
1 - Don't value at all	32%	31%	30%	31%	23%	36%	37%	34%	32%	27%	32%	39%	30%
2	8%	8%	8%	8%	8%	9%	10%	8%	8%	7%	7%	14%	7%
3	8%	9%	13%	10%	8%	7%	2%	2%	9%	13%	4%	6%	6%
4	8%	9%	10%	9%	5%	8%	3%	12%	9%	9%	10%	4%	7%
5	12%	12%	6%	11%	12%	15%	6%	8%	13%	6%	9%	6%	13%
6	9%	9%	10%	10%	11%	7%	8%	12%	9%	12%	10%	-	12%
7	7%	7%	7%	7%	10%	8%	5%	6%	6%	8%	10%	5%	10%
8	5%	5%	6%	5%	7%	5%	8%	5%	3%	8%	10%	17%	6%
9	2%	2%	4%	3%	2%	1%	8%	1%	3%	5%	3%	-	1%
10 - Value a lot	3%	4%	1%	3%	3%	1%	5%	4%	3%	2%	2%	1%	3%
Don't know	5%	4%	4%	4%	12%	4%	7%	8%	4%	3%	4%	9%	6%



# YouGov Survey Results

#### Sample Size: 2066 Fieldwork: 7th - 10th June 2013

	Total		(	Children in	Househol	d				Gov	ernment Reg	gion		
	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)	Refused	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London
Which, if any, ONE of the following is the provider of your MAIN TV service at home?														
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
BT Vision	4%	4%	3%	4%	12%	4%	3%	1%	5%	4%	4%	6%	2%	4%
Sky	37%	33%	48%	47%	43%	47%	37%	48%	37%	29%	32%	40%	39%	32%
TalkTalk	2%	2%	2%	1%	2%	2%	3%	1%	5%	4%	1%	-	1%	1%
Virgin Media	17%	18%	16%	20%	23%	18%	8%	19%	15%	19%	24%	13%	17%	17%
Freeview	34%	39%	25%	23%	15%	23%	29%	28%	31%	37%	29%	35%	36%	41%
YouView	1%	1%	1%	3%	-	1%	-	-	0%	0%	1%	2%	3%	1%
Other Pay TV	1%	0%	1%	1%	1%	1%	1%	-	0%	1%	1%	2%	0%	0%
Not applicable - I don't have a TV/ TV service at home	5%	4%	5%	3%	5%	4%	19%	2%	6%	5%	7%	3%	2%	5%



-	Total			Children in	Househol	ł			Gov	vernment Re	gion		
1	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London

We are interested in your opinions about publically available services, below there are some different types of services you might receive:

• Some are available free at the point of use to everyone.

• Some are available only to those who pay a fee to the provider.

Please put each service in the category in which you think it should belong. This may be different from where it currently is. (Please tick one option per row)

## Any medicine a doctor prescribes :

-														
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the														
point of use	70%	69%	73%	78%	78%	76%	71%	74%	78%	66%	63%	68%	62%	66%
Only those who pay a specific fee to the provider														
should be entitled to use it	30%	31%	27%	22%	22%	24%	29%	26%	22%	34%	37%	32%	38%	34%



	Total			Children in	Household	ł				Gov	ernment Reg	gion		
	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)	Refused	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London
Emergency healthcare :						1		1						
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use	97%	98%	98%	92%	96%	96%	88%	98%	97%	98%	98%	99%	100%	93%
Only those who pay a specific fee to the provider should be entitled to use it	3%	2%	2%	8%	4%	4%	12%	2%	3%	2%	2%	1%	0%	7%
Non-emergency healthcare :														
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use	81%	81%	78%	85%	76%	80%	83%	90%	83%	84%	81%	86%	82%	74%
Only those who pay a specific fee to the provider should be entitled to use it	19%	19%	22%	15%	24%	20%	17%	10%	17%	16%	19%	14%	18%	26%
Access to Freeview television channels (i.e. BBC 1 and 2, ITV, Channel 4, Channel 5)' :								•						
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use	90%	90%	95%	89%	92%	92%	75%	90%	90%	90%	94%	87%	88%	92%
Only those who pay a specific fee to the provider should be entitled to use it	10%	10%	5%	11%	9%	8%	25%	10%	10%	10%	6%	13%	12%	8%
Access to free radio :			0	1										
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use	94%	94%	95%	95%	89%	94%	89%	91%	91%	96%	97%	95%	95%	94%
Only those who pay a specific fee to the provider should be entitled to use it	6%	6%	5%	5%	11%	6%	11%	9%	9%	4%	3%	5%	5%	6%



	Total			Children in	Household	ł				Gov	vernment Reg	gion		
	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)		North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London
Access to home broadband :														
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use Only those who pay a specific fee to the provider	33%	32%	27%	43%	45%	36%	46%	44%	35%	32%	30%	32%	28%	34%
should be entitled to use it	67%	68%	73%	57%	55%	64%	54%	56%	65%	68%	70%	68%	72%	66%
School education (5-18 years) :	•••					• . , •							,.	
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use	97%	98%	99%	96%	94%	97%	90%	95%	98%	99%	96%	99%	98%	92%
Only those who pay a specific fee to the provider should be entitled to use it	3%	2%	1%	4%	6%	3%	10%	5%	2%	1%	4%	1%	2%	8%
University education (18-21 years) :														
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use	61%	59%	63%	72%	72%	67%	61%	62%	60%	61%	60%	65%	62%	57%
Only those who pay a specific fee to the provider should be entitled to use it	39%	41%	37%	28%	28%	33%	39%	38%	40%	39%	40%	35%	38%	43%
Unrestricted motorway travel :			0	1			0	1						
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use	86%	86%	86%	89%	92%	88%	75%	84%	92%	86%	91%	88%	84%	80%
Only those who pay a specific fee to the provider should be entitled to use it	14%	14%	14%	11%	8%	12%	25%	16%	8%	14%	9%	12%	16%	20%



	Total			Children in	Household	ł				Gov	vernment Reg	gion		
	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)		North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London
Travel by train :														
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use	15%	12%	18%	25%	30%	22%	19%	15%	19%	10%	18%	17%	10%	16%
Only those who pay a specific fee to the provider should be entitled to use it	85%	88%	82%	75%	70%	78%	81%	85%	81%	90%	82%	83%	90%	84%
Use of public library for books :	0070	0070	0270	1070	1070		0170	0070	0170	0070	0270	0070	0070	0170
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use	92%	92%	92%	95%	95%	94%	81%	91%	96%	94%	88%	96%	91%	87%
Only those who pay a specific fee to the provider should be entitled to use it	8%	8%	8%	5%	5%	6%	19%	9%	4%	6%	12%	4%	9%	13%
Access to museums:														
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use	77%	77%	77%	73%	82%	76%	75%	85%	80%	72%	72%	76%	75%	80%
Only those who pay a specific fee to the provider should be entitled to use it	23%	23%	23%	27%	18%	24%	25%	15%	20%	28%	28%	24%	25%	20%
Access to the cinema :														
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
Everyone should be entitled to access it free at the point of use Only those who pay a specific fee to the provider	11%	9%	11%	21%	25%	17%	15%	8%	12%	8%	12%	11%	8%	13%
should be entitled to use it	89%	91%	89%	79%	75%	83%	85%	92%	88%	92%	88%	89%	92%	87%



Total			Children in	Household	d		Government Region								
Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London			

On a scale of 1 to 10, where 1 is "Don't value at all" and 10 is "Value a lot", in general, to what extent, if at all, do you value each of the following British organisations? (Please tick one option per row)

The NHS :

British Telecom (BT) :

F						1				1			1	1
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
1 - Don't value at all	1%	1%	1%	-	-	0%	2%	-	0%	1%	1%	0%	0%	0%
2	1%	1%	0%	0%	-	0%	3%	-	0%	-	0%	2%	-	1%
3	1%	1%	-	1%	1%	0%	2%	1%	-	1%	3%	0%	1%	2%
4	2%	2%	1%	1%	7%	2%	3%	-	6%	1%	2%	0%	0%	2%
5	4%	3%	5%	3%	7%	5%	3%	3%	3%	2%	7%	3%	1%	4%
6	4%	4%	2%	3%	9%	3%	3%	-	4%	5%	2%	5%	4%	6%
7	6%	6%	8%	5%	2%	6%	6%	2%	2%	6%	3%	9%	8%	6%
8	13%	12%	14%	17%	9%	15%	12%	16%	15%	12%	14%	14%	13%	11%
9	14%	13%	14%	25%	22%	19%	6%	16%	13%	11%	14%	18%	18%	16%
10 - Value a lot	54%	56%	51%	45%	40%	47%	53%	62%	52%	60%	52%	48%	52%	49%
Don't know	2%	1%	3%	2%	4%	3%	7%	1%	4%	1%	1%	1%	2%	2%
	2000	1500	200	161	50	480	86	86	200	185	139	167	201	295
Unweighted Base	2066		260		59				206			-		
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
1 - Don't value at all	11%	11%	10%	12%	14%	11%	21%	13%	11%	13%	7%	10%	8%	11%
2	6%	5%	7%	7%	9%	7%	5%	5%	7%	10%	3%	6%	5%	6%
3	7%	7%	6%	6%	9%	7%	11%	6%	4%	8%	9%	9%	8%	7%
4	10%	9%	11%	11%	6%	10%	11%	5%	12%	13%	9%	5%	8%	10%
5	19%	19%	17%	20%	16%	18%	15%	18%	22%	14%	23%	25%	19%	15%
6	13%	13%	17%	12%	14%	15%	6%	9%	9%	16%	17%	15%	14%	15%
7	12%	12%	15%	12%	8%	13%	5%	18%	13%	10%	15%	7%	16%	13%
8	10%	10%	6%	13%	11%	9%	6%	10%	11%	7%	7%	12%	8%	10%
9	4%	4%	3%	1%	3%	2%	4%	2%	2%	1%	2%	5%	4%	4%
10 - Value a lot	5%	5%	3%	5%	8%	4%	9%	9%	5%	4%	4%	3%	6%	6%
Don't know	3%	3%	5%	2%	3%	4%	8%	4%	4%	5%	2%	4%	4%	3%



	Total			Children in	Househol	d		Government Region							
	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)	Refused	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295	
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256	
1 - Don't value at all	4%	3%	4%	7%	4%	5%	5%	3%	1%	2%	2%	3%	4%	5%	
2	2%	2%	4%	2%	1%	3%	-	1%	1%	4%	5%	1%	4%	1%	
3	3%	3%	5%	2%	5%	4%	6%	3%	5%	2%	2%	2%	3%	2%	
4	5%	4%	9%	3%	4%	6%	12%	4%	3%	11%	5%	1%	5%	6%	
5	11%	10%	13%	9%	23%	13%	14%	13%	11%	10%	11%	13%	7%	13%	
6	13%	12%	13%	15%	16%	14%	13%	6%	10%	12%	17%	12%	17%	9%	
7	14%	13%	12%	21%	17%	16%	9%	21%	17%	13%	16%	22%	12%	13%	
8	17%	17%	20%	16%	12%	18%	6%	10%	13%	11%	14%	20%	17%	20%	
9	11%	13%	4%	6%	10%	5%	7%	18%	13%	8%	11%	15%	12%	10%	
10 - Value a lot	17%	19%	12%	15%	6%	12%	22%	16%	21%	24%	15%	9%	16%	19%	
Don't know	3%	3%	4%	4%	3%	4%	7%	6%	3%	3%	2%	2%	2%	5%	
-															
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295	
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256	
1 - Don't value at all	18%	18%	17%	23%	12%	19%	21%	15%	19%	24%	20%	13%	21%	16%	
2	8%	8%	9%	6%	7%	8%	11%	10%	6%	13%	8%	4%	6%	7%	
3	10%	11%	11%	7%	11%	10%	12%	6%	9%	13%	13%	7%	17%	9%	
4	9%	9%	7%	10%	12%	9%	10%	10%	16%	7%	4%	10%	7%	9%	
5	18%	18%	18%	15%	27%	18%	14%	17%	18%	12%	21%	24%	16%	16%	
6	11%	11%	14%	10%	8%	12%	11%	12%	12%	13%	10%	15%	14%	12%	
7	9%	9%	9%	14%	6%	11%	11%	6%	8%	7%	11%	11%	9%	10%	
8	7%	7%	8%	5%	4%	6%	-	6%	6%	5%	7%	7%	4%	8%	
9	3%	3%	-	3%	7%	2%	1%	5%	2%	1%	1%	2%	1%	5%	
10 - Value a lot	3%	3%	2%	3%	2%	2%	3%	8%	1%	2%	2%	2%	3%	4%	
Don't know	4%	4%	5%	3%	4%	4%	6%	6%	4%	4%	3%	4%	2%	3%	

British Gas :



	Total			Children in	Househol	d		Government Region							
	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)		North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295	
Base: All UK adults	2066	1472	259	187	67	513	82	90	200	183	148	183	192	256	
1 - Don't value at all	11%	1472	11%	9%	8%	10%	15%	10%	12%	16%	9%	9%	192	6%	
2	5%	4%	5%	6%	10%	6%	13%	4%	4%	5%	4%	4%	5%	7%	
3	8%	8%	13%	5%	3%	9%	7%	11%	7%	7%	10%	3%	8%	12%	
4	9%	9%	7%	5%	9%	7%	14%	8%	13%	11%	4%	12%	13%	8%	
5	20%	20%	20%	20%	24%	21%	16%	16%	22%	21%	24%	22%	20%	19%	
6	14%	14%	15%	16%	12%	15%	11%	17%	10%	18%	17%	13%	15%	10%	
7	12%	12%	12%	14%	9%	12%	5%	12%	12%	2%	13%	13%	8%	11%	
8	9%	9%	7%	6%	10%	7%	4%	7%	7%	8%	5%	12%	9%	9%	
9	3%	3%	4%	3%	2%	3%	3%	1%	2%	1%	5%	6%	1%	5%	
10 - Value a lot	4%	5%	1%	5%	10%	3%	3%	3%	3%	2%	4%	0%	5%	10%	
Don't know	6%	5%	6%	10%	3%	7%	9%	11%	9%	8%	5%	7%	4%	3%	
-															
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295	
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256	
1 - Don't value at all	6%	6%	6%	7%	5%	6%	11%	7%	6%	6%	7%	6%	5%	3%	
2	3%	3%	4%	1%	6%	3%	1%	3%	3%	3%	2%	7%	5%	3%	
3	3%	3%	3%	6%	6%	5%	4%	4%	4%	4%	4%	1%	4%	5%	
4	4%	4%	5%	6%	1%	5%	1%	2%	6%	3%	6%	2%	4%	6%	
5	9%	9%	12%	4%	13%	9%	11%	7%	12%	11%	10%	5%	6%	10%	
6	9%	8%	10%	8%	20%	10%	15%	10%	11%	8%	8%	9%	7%	7%	
7	11%	11%	9%	11%	13%	10%	13%	20%	13%	12%	9%	16%	12%	7%	
8	18%	19%	17%	21%	11%	18%	7%	13%	13%	20%	19%	22%	16%	20%	
9	15%	15%	13%	16%	7%	13%	12%	13%	12%	12%	14%	18%	17%	16%	
10 - Value a lot	20%	21%	17%	20%	16%	18%	18%	15%	18%	21%	20%	14%	22%	21%	
Don't know	2%	1%	3%	1%	3%	3%	7%	5%	4%	1%	1%	1%	2%	2%	

British Airways :

BBC:



	Total			Children in	Househol	d		Government Region							
	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)	Refused	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295	
Base: All UK adults	2000	1472	259	187	67	513	82	90	200	183	148	183	192	256	
1 - Don't value at all	3%	3%	3%	3%	4%	3%	4%	2%	3%	4%	140	185	5%	4%	
2	2%	2%	1%	0%		1%	3%	6%	0%	2%	3%	1%	0%	1%	
3	3%	3%	3%	2%	2%	3%	4%	0%	2%	5%	5%	3%	2%	2%	
4	5%	5%	5%	4%	8%	5%	6%	2%	6%	8%	6%	6%	6%	4%	
5	12%	12%	11%	11%	13%	11%	11%	10%	9%	10%	13%	11%	16%	15%	
6	11%	10%	13%	14%	16%	14%	8%	12%	10%	11%	10%	11%	13%	14%	
7	17%	16%	21%	23%	12%	21%	15%	8%	20%	12%	23%	23%	16%	17%	
8	19%	19%	17%	17%	18%	17%	24%	18%	19%	18%	14%	22%	16%	16%	
9	10%	10%	9%	8%	7%	9%	2%	14%	9%	12%	9%	11%	10%	9%	
10 - Value a lot	14%	15%	12%	12%	12%	12%	14%	19%	13%	16%	14%	9%	11%	14%	
Don't know	4%	3%	5%	6%	8%	6%	8%	10%	9%	3%	1%	3%	5%	4%	
L. L															
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295	
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256	
1 - Don't value at all	6%	5%	8%	8%	6%	8%	16%	2%	5%	8%	5%	4%	9%	6%	
2	4%	4%	3%	3%	6%	4%	2%	1%	4%	4%	1%	2%	5%	4%	
3	6%	6%	6%	5%	2%	5%	7%	4%	1%	6%	8%	4%	5%	7%	
4	7%	7%	10%	8%	5%	8%	5%	10%	7%	7%	4%	5%	9%	8%	
5	17%	17%	20%	8%	21%	16%	12%	19%	13%	28%	16%	14%	17%	16%	
6	15%	15%	13%	11%	14%	12%	20%	16%	19%	16%	19%	17%	12%	12%	
7	14%	15%	11%	17%	9%	13%	8%	14%	15%	9%	16%	16%	15%	14%	
8	16%	15%	15%	21%	16%	18%	9%	14%	17%	12%	11%	25%	11%	19%	
9	7%	7%	4%	8%	8%	6%	4%	6%	7%	6%	11%	6%	7%	4%	
10 - Value a lot	7%	6%	6%	11%	10%	8%	11%	9%	9%	5%	9%	3%	6%	7%	
Don't know	2%	2%	3%	2%	3%	3%	7%	4%	3%	1%	1%	5%	3%	3%	

National Trust :

ITV :



	Total			Children in	Househol	d		Government Region							
	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)	Refused	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295	
Base: All UK adults	2066	1472	259	187	67	513	82	90	200	183	148	183	192	256	
1 - Don't value at all	2000	22%	18%	18%	11%	17%	41%	12%	11%	29%	140	13%	20%	20%	
2	8%	9%	11%	6%	13%	9%	2%	12%	11%	5%	10%	8%	9%	9%	
3	6%	6%	7%	5%	5%	6%	3%	14%	5%	4%	5%	3%	5%	6%	
4	6%	7%	6%	3%	3%	5%	3%	9%	6%	6%	6%	5%	8%	5%	
5	14%	14%	16%	15%	12%	15%	8%	12%	15%	15%	17%	18%	17%	15%	
6	10%	9%	10%	12%	17%	12%	10%	12%	12%	11%	8%	12%	9%	8%	
7	8%	8%	7%	7%	10%	7%	8%	3%	9%	7%	10%	14%	8%	7%	
8	8%	8%	8%	11%	7%	9%	5%	5%	7%	7%	5%	12%	7%	11%	
9	5%	5%	4%	6%	2%	5%	3%	8%	3%	4%	10%	6%	5%	6%	
10 - Value a lot	8%	9%	6%	9%	18%	9%	4%	11%	11%	10%	7%	5%	8%	7%	
Don't know	5%	3%	7%	7%	4%	6%	12%	3%	10%	3%	2%	4%	4%	5%	
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295	
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256	
1 - Don't value at all	27%	29%	23%	20%	10%	20%	29%	23%	24%	31%	23%	21%	28%	27%	
2	8%	7%	10%	7%	4%	8%	7%	4%	8%	10%	4%	5%	12%	7%	
3	8%	8%	7%	6%	6%	7%	6%	10%	6%	4%	10%	8%	8%	10%	
4	7%	7%	7%	9%	18%	9%	11%	5%	7%	8%	5%	12%	7%	6%	
5	15%	15%	15%	16%	20%	16%	14%	19%	13%	18%	18%	20%	14%	14%	
6	9%	9%	8%	13%	10%	10%	9%	13%	8%	9%	15%	8%	4%	12%	
7	6%	5%	5%	11%	8%	8%	10%	3%	7%	7%	4%	6%	8%	3%	
8	6%	6%	11%	2%	5%	7%	1%	8%	4%	4%	4%	11%	6%	5%	
9	3%	3%	4%	2%	2%	3%	2%	4%	7%	1%	3%	1%	2%	4%	
10 - Value a lot	2%	2%	2%	3%	4%	3%	2%	4%	1%	1%	7%	1%	3%	3%	
Don't know	8%	8%	7%	11%	12%	9%	9%	8%	14%	6%	6%	8%	7%	10%	

BSkyB :

The Church of England:



	Total			Children in	Househol	d		Government Region						
	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)		North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	220	183	148	183	192	256
1 - Don't value at all	2%	2%	0%	2%	2%	1%	7%	1%	2%	3%	4%	1%	3%	1%
2	2%	2%	1%		3%	1%	1%	3%	1%	2%	1%	3%	-	3%
3	4%	4%	3%	5%	2%	4%	1%	0%	2%	5%	4%	3%	3%	3%
4	4%	4%	6%	2%	12%	6%	5%	8%	4%	5%	2%	1%	6%	6%
5	9%	9%	14%	6%	6%	10%	11%	4%	8%	7%	15%	8%	8%	10%
6	10%	10%	13%	12%	8%	12%	4%	10%	11%	10%	7%	14%	14%	9%
7	14%	13%	18%	22%	21%	20%	5%	20%	19%	11%	17%	18%	15%	18%
8	20%	20%	18%	18%	18%	18%	16%	17%	24%	21%	18%	22%	19%	17%
9	14%	15%	9%	12%	2%	9%	13%	14%	7%	19%	8%	13%	11%	14%
10 - Value a lot	19%	20%	15%	20%	22%	18%	28%	21%	20%	16%	23%	12%	21%	17%
Don't know	2%	1%	2%	3%	3%	3%	8%	1%	2%	1%	1%	3%	1%	2%
-														
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
1 - Don't value at all	2%	2%	1%	4%	3%	2%	9%	0%	3%	3%	2%	3%	3%	1%
2	2%	2%	1%	2%	-	1%	3%	1%	1%	1%	4%	3%	1%	3%
3	4%	4%	3%	4%	6%	4%	3%	6%	4%	4%	5%	4%	2%	5%
4	4%	4%	5%	2%	9%	4%	3%	1%	3%	4%	6%	4%	4%	4%
5	10%	9%	15%	6%	10%	11%	15%	9%	7%	8%	11%	9%	11%	7%
6	11%	10%	16%	11%	11%	14%	9%	11%	10%	12%	11%	11%	12%	8%
7	15%	15%	17%	18%	15%	17%	6%	16%	21%	15%	15%	16%	16%	18%
8	18%	20%	15%	18%	10%	16%	7%	12%	18%	15%	24%	24%	19%	16%
9	13%	14%	9%	16%	6%	11%	8%	15%	11%	16%	9%	12%	9%	12%
10 - Value a lot	20%	20%	16%	17%	25%	17%	31%	27%	18%	20%	13%	12%	22%	23%
Don't know	2%	1%	2%	2%	4%	2%	6%	1%	3%	1%	1%	1%	1%	2%

Royal Mail :

The Post Office :



	Total			Children in	Househol	d		Government Region						
	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)	Refused	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
1 - Don't value at all	27%	28%	23%	25%	14%	23%	38%	32%	22%	38%	25%	19%	27%	23%
2	10%	10%	12%	11%	8%	11%	16%	6%	10%	8%	12%	10%	15%	12%
3	10%	11%	10%	9%	9%	10%	4%	7%	8%	11%	6%	9%	11%	10%
4	9%	9%	13%	8%	11%	11%	11%	2%	14%	10%	10%	9%	12%	8%
5	14%	15%	12%	17%	21%	15%	8%	15%	14%	11%	13%	20%	14%	14%
6	9%	8%	11%	13%	-	10%	8%	15%	9%	9%	14%	15%	5%	7%
7	6%	5%	7%	10%	9%	8%	3%	10%	3%	1%	7%	5%	6%	7%
8	3%	4%	4%	1%	7%	3%	2%	1%	5%	5%	3%	4%	1%	5%
9	2%	2%	1%	1%	3%	2%	1%	-	2%	1%	3%	1%	0%	4%
10 - Value a lot	2%	3%	1%	1%	3%	1%	1%	4%	1%	3%	-	1%	4%	5%
Don't know	6%	6%	6%	6%	15%	7%	8%	9%	11%	3%	7%	7%	5%	4%
		-						-						
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
1 - Don't value at all	16%	16%	13%	15%	10%	13%	31%	14%	18%	21%	16%	13%	17%	9%
2	6%	6%	6%	6%	4%	5%	9%	11%	7%	9%	5%	3%	4%	6%
3	6%	7%	4%	5%	8%	5%	5%	9%	12%	4%	9%	4%	7%	5%
4	8%	8%	9%	10%	10%	10%	5%	2%	10%	10%	9%	9%	11%	9%
5	14%	14%	22%	13%	7%	16%	9%	16%	16%	9%	13%	26%	12%	14%
6	11%	11%	12%	12%	10%	12%	14%	10%	9%	11%	10%	12%	10%	12%
7	11%	11%	7%	11%	17%	10%	6%	16%	6%	10%	13%	10%	10%	11%
8	11%	11%	14%	13%	9%	13%	6%	7%	10%	10%	13%	10%	13%	14%
9	4%	4%	4%	5%	2%	4%	4%	5%	2%	5%	4%	5%	2%	7%
10 - Value a lot	8%	8%	6%	8%	8%	7%	7%	7%	4%	9%	7%	4%	8%	9%
Don't know	4%	3%	5%	3%	14%	5%	7%	4%	5%	2%	2%	3%	6%	3%

Barclays :

The House of Commons :

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	Total			Children in	Househol	d		Government Region						
	Base	0	1	2	3+	ALL WITH CHILDRE N IN HOUSEH OLD (NET)	Refused	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London
The Football Association (The FA) :														
Unweighted Base	2066	1500	260	161	59	480	86	86	206	185	139	167	201	295
Base: All UK adults	2066	1472	259	187	67	513	82	90	221	183	148	183	192	256
1 - Don't value at all	32%	34%	31%	18%	17%	24%	48%	27%	22%	36%	29%	26%	31%	33%
2	8%	8%	10%	5%	6%	8%	13%	7%	6%	10%	6%	7%	10%	8%
3	8%	8%	9%	13%	1%	10%	7%	8%	7%	8%	7%	3%	13%	6%
4	8%	7%	8%	13%	21%	11%	3%	9%	11%	7%	10%	10%	9%	9%
5	12%	12%	9%	10%	15%	10%	6%	8%	15%	10%	15%	19%	7%	14%
6	9%	9%	13%	10%	1%	10%	6%	11%	8%	12%	12%	9%	8%	10%
7	7%	7%	7%	16%	3%	10%	3%	10%	6%	9%	7%	11%	6%	6%
8	5%	6%	2%	3%	13%	4%	3%	2%	10%	3%	5%	8%	1%	6%
9	2%	2%	2%	5%	7%	4%	1%	3%	3%	0%	2%	1%	5%	1%
10 - Value a lot	3%	4%	2%	1%	2%	1%	2%	9%	3%	3%	6%	-	5%	3%
Don't know	5%	4%	7%	6%	14%	8%	8%	6%	9%	3%	2%	5%	4%	5%

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## YouGov Survey Results

#### Sample Size: 2066 Fieldwork: 7th - 10th June 2013

Total		Gov	ernment Re	gion		Social Media (monthly or more)					
Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter		

# Which, if any, ONE of the following is the provider of your MAIN TV service at home?

Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
BT Vision	4%	4%	6%	-	1%	5%	4%	3%	6%	5%
Sky	37%	37%	34%	55%	33%	45%	37%	40%	37%	45%
TalkTalk	2%	1%	1%	-	0%	6%	2%	-	3%	1%
Virgin Media	17%	16%	18%	13%	23%	13%	18%	16%	20%	15%
Freeview	34%	34%	36%	28%	37%	31%	33%	35%	29%	28%
YouView	1%	1%	-	2%	-	-	1%	2%	2%	2%
Other Pay TV	1%	1%	0%	-	-	-	1%	0%	1%	0%
Not applicable - I don't have a TV/ TV service at home	5%	6%	5%	2%	6%	-	4%	4%	2%	4%



Total		Gov	vernment Re	gion		Soc	cial Media (m	onthly or mo	ore)
Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter

We are interested in your opinions about publically available services, below there are some different types of services you might receive:

• Some are available free at the point of use to everyone.

• Some are available only to those who pay a fee to the provider.

Please put each service in the category in which you think it should belong. This may be different from where it currently is. (Please tick one option per row)

#### Any medicine a doctor prescribes :

Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the										
point of use	70%	70%	61%	90%	85%	68%	72%	64%	69%	73%
Only those who pay a specific fee to the provider										
should be entitled to use it	30%	30%	39%	10%	15%	32%	28%	36%	31%	27%



	Total		Gov	vernment Re	gion	-	Soc	cial Media (m	onthly or mo	ore)
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter
Emergency healthcare :										
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the point of use	97%	95%	94%	97%	99%	95%	97%	95%	97%	98%
Only those who pay a specific fee to the provider should be entitled to use it	3%	5%	6%	3%	1%	5%	3%	5%	3%	2%
Non-emergency healthcare :	370	576	0 /8	370	1 /0	576	370	J /0	370	2 /0
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the										
point of use	81%	77%	78%	77%	85%	76%	81%	76%	77%	83%
Only those who pay a specific fee to the provider should be entitled to use it	19%	23%	22%	23%	15%	24%	19%	25%	23%	17%
Access to Freeview television channels (i.e. BBC 1 and 2, ITV, Channel 4, Channel 5)' :										
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the point of use	90%	88%	86%	98%	88%	88%	90%	89%	87%	90%
Only those who pay a specific fee to the provider should be entitled to use it	10%	12%	14%	2%	12%	12%	10%	11%	13%	10%
Access to free radio :										
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the point of use	94%	94%	91%	94%	93%	93%	95%	92%	88%	95%
Only those who pay a specific fee to the provider should be entitled to use it	6%	6%	9%	6%	7%	7%	5%	8%	12%	5%



	Total		Gov	vernment Re	gion		Soc	cial Media (m	onthly or mo	ore)
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter
Access to home broadband :		11								
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the point of use	33%	35%	33%	38%	34%	23%	33%	31%	33%	28%
Only those who pay a specific fee to the provider should be entitled to use it	67%	65%	67%	62%	66%	77%	67%	69%	67%	72%
School education (5-18 years) :										
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the point of use	97%	97%	97%	99%	100%	97%	98%	97%	96%	98%
Only those who pay a specific fee to the provider should be entitled to use it	3%	3%	3%	1%		3%	2%	3%	4%	2%
University education (18-21 years) :		-								
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the point of use	61%	55%	56%	73%	73%	57%	62%	57%	67%	61%
Only those who pay a specific fee to the provider should be entitled to use it	39%	45%	44%	27%	27%	43%	38%	43%	33%	39%
Unrestricted motorway travel :										
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the point of use	86%	83%	85%	86%	90%	88%	87%	80%	82%	88%
Only those who pay a specific fee to the provider should be entitled to use it	14%	17%	15%	14%	10%	12%	13%	20%	18%	12%



	Total		Gov	vernment Re	gion		Soc	cial Media (m	onthly or mo	ore)
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter
Travel by train :										
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the point of use	15%	19%	13%	18%	11%	6%	15%	17%	14%	15%
Only those who pay a specific fee to the provider should be entitled to use it	85%	81%	87%	82%	89%	94%	85%	83%	86%	85%
Use of public library for books :										
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the point of use	92%	90%	90%	99%	93%	91%	94%	93%	80%	91%
Only those who pay a specific fee to the provider should be entitled to use it	8%	10%	10%	1%	7%	9%	6%	7%	20%	9%
Access to museums:		•								
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the point of use	77%	78%	71%	82%	84%	64%	78%	81%	65%	76%
Only those who pay a specific fee to the provider should be entitled to use it	23%	22%	29%	18%	16%	36%	22%	19%	35%	24%
Access to the cinema :										
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
Everyone should be entitled to access it free at the point of use	11%	14%	10%	22%	8%	1%	12%	14%	13%	13%
Only those who pay a specific fee to the provider should be entitled to use it	89%	86%	90%	78%	92%	99%	88%	86%	87%	87%



Total		Gov	vernment Re	gion		Soc	cial Media (m	nonthly or me	ore)
Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter

On a scale of 1 to 10, where 1 is "Don't value at all" and 10 is "Value a lot", in general, to what extent, if at all, do you value each of the following British organisations? (Please tick one option per row)

5 19%

6 13%

7

8 10%

9 4%

10 - Value a lot

Don't know

12%

5%

3%

20%

14%

9%

10%

3%

7%

5%

17%

12%

13%

11%

4%

5%

2%

18%

12%

11%

7%

2%

1%

2%

The NHS :

			-	-	-					-
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
1 - Don't value at all	1%	1%	1%	1%	3%	-	0%	1%	0%	1%
2	1%	0%	0%	2%	-	2%	1%	1%	0%	1%
3	1%	1%	1%	0%	-	-	1%	2%	5%	1%
4	2%	1%	1%	2%	2%	8%	2%	2%	2%	2%
5	4%	3%	6%	3%	5%	3%	3%	1%	1%	3%
6	4%	4%	2%	4%	2%	1%	4%	5%	1%	3%
7	6%	8%	8%	7%	4%	5%	5%	9%	7%	3%
8	13%	12%	11%	7%	14%	3%	13%	14%	8%	14%
9	14%	16%	12%	13%	15%	4%	15%	17%	13%	15%
10 - Value a lot	54%	51%	57%	60%	54%	74%	55%	45%	62%	54%
Don't know	2%	2%	1%	1%	1%	-	2%	2%	1%	3%
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505
1 - Don't value at all	11%	13%	9%	18%	15%	11%	11%	13%	11%	11%
2	6%	5%	4%	5%	4%	2%	6%	6%	7%	5%
3	7%	4%	8%	16%	8%	3%	7%	8%	6%	7%
4	10%	9%	15%	8%	11%	2%	10%	10%	9%	11%

16%

14%

11%

8%

6%

7%

1%

14%

11%

13%

17%

16%

9%

3%

18%

14%

11%

10%

4%

6%

3%

13%

16%

11%

8%

6%

7%

3%

18%

18%

9%

6%

4%

8%

5%

14%

14%

13%

11%

3%

5%

5%

British Telecom (BT) :



	Total		Gov	vernment Re	gion		Social Media (monthly or more)					
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter		
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505		
Base: All UK adults	2000	275	183	101	176	58	1324	209	130	505		
1 - Don't value at all	4%	6%	3%	9%	6%	58 6%	4%	4%	8%	3%		
2	2%	2%	1%	1%	3%	4%	2%	2%	2%	2%		
3	3%	3%	4%	8%	4%	10%	4%	3%	8%	3%		
4	5%	5%	4%	5%	3%	3%	5%	7%	2%	6%		
5	11%	9%	18%	12%	9%	4%	11%	12%	10%	11%		
6	13%	13%	13%	15%	14%	11%	14%	12%	11%	13%		
7	14%	12%	11%	8%	13%	4%	14%	14%	6%	14%		
8	17%	19%	20%	18%	15%	23%	16%	16%	25%	21%		
9	11%	10%	7%	7%	12%	10%	11%	10%	13%	9%		
10 - Value a lot	17%	16%	15%	15%	19%	21%	17%	17%	14%	13%		
Don't know	3%	5%	4%	2%	2%	5%	3%	3%	2%	4%		
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505		
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505		
1 - Don't value at all	18%	17%	15%	26%	16%	19%	17%	18%	23%	18%		
2	8%	6%	11%	15%	11%	6%	8%	8%	13%	7%		
3	10%	10%	8%	13%	9%	9%	11%	13%	13%	10%		
4	9%	10%	11%	9%	5%	6%	9%	13%	9%	8%		
5	18%	19%	15%	13%	19%	20%	17%	18%	9%	17%		
6	11%	11%	9%	8%	7%	11%	12%	10%	11%	11%		
7	9%	8%	12%	4%	14%	3%	10%	8%	8%	11%		
8	7%	6%	7%	9%	6%	8%	6%	3%	5%	7%		
9	3%	3%	5%	-	4%	3%	3%	3%	4%	2%		
10 - Value a lot	3%	4%	2%	•	6%	-	3%	3%	2%	3%		
Don't know	4%	6%	4%	3%	3%	13%	3%	2%	2%	5%		

Freeview :

British Gas :



	Total		Gov	vernment Re	gion	1	Social Media (monthly or more)					
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter		
Unweighted Dees	2066	246	191	97	133	50	1077	254	130	505		
Unweighted Base Base: All UK adults	2066 2066	316 275	183	97 101	133	58	1277 1324	209	130	505		
1 - Don't value at all	11%	10%	10%	16%	17%	12%	1324	10%	134	11%		
2	5%	3%	4%	6%	11%	4%	5%	7%	6%	4%		
3	8%	9%	5%	13%	6%	5%	9%	8%	10%	6%		
4	9%	6%	10%	6%	6%	5%	9%	12%	12%	9%		
5	20%	18%	20%	16%	19%	15%	20%	16%	16%	18%		
6	14%	15%	20%	13%	11%	24%	14%	9%	11%	14%		
7	12%	15%	17%	18%	11%	3%	12%	12%	10%	13%		
8	9%	9%	6%	7%	13%	15%	8%	13%	5%	11%		
9	3%	3%	3%	-	0%	3%	2%	3%	3%	2%		
10 - Value a lot	4%	6%	2%	-	3%	11%	5%	8%	7%	5%		
Don't know	6%	7%	4%	5%	3%	4%	5%	2%	3%	6%		
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505		
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505		
1 - Don't value at all	6%	5%	7%	10%	8%	4%	5%	3%	9%	3%		
2	3%	2%	1%	4%	0%	12%	3%	3%	6%	3%		
3	3%	2%	1%	6%	4%	2%	4%	2%	4%	5%		
4	4%	3%	3%	3%	3%	2%	4%	3%	2%	2%		
5	9%	7%	12%	10%	8%	6%	8%	3%	6%	7%		
6	9%	10%	12%	12%	5%	19%	10%	12%	9%	10%		
7	11%	12%	11%	7%	7%	9%	12%	11%	8%	11%		
8	18%	18%	16%	20%	24%	8%	18%	19%	16%	23%		
9	15%	16%	10%	12%	18%	11%	14%	17%	15%	13%		
10 - Value a lot	20%	22%	27%	16%	22%	26%	20%	26%	22%	21%		
Don't know	2%	3%	1%	1%	1%	-	1%	1%	2%	3%		

British Airways :

BBC:



	Total		Gov	vernment Re	gion	1	Social Media (monthly or more)					
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter		
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505		
Base: All UK adults	2066	275	183	101	176	58	1324	209	130	505		
1 - Don't value at all	3%	4%	4%	101	3%	58 6%	2%	209	5%	3%		
2	2%	3%	4% 0%	4%	6%	1%	2%	2%	2%	1%		
3	3%	3%	2%	470 6%	4%	3%	3%	1%	4%	3%		
4	5%	2%	4%	6%	3%	3%	5%	3%	3%	4%		
5	12%	11%	9%	9%	13%	12%	12%	11%	9%	11%		
6	11%	6%	18%	7%	12%	-	11%	13%	9%	11%		
7	17%	15%	15%	12%	23%	26%	17%	12%	18%	16%		
8	19%	23%	19%	25%	19%	21%	19%	21%	18%	21%		
9	10%	11%	9%	9%	4%	8%	11%	12%	12%	10%		
10 - Value a lot	14%	17%	17%	18%	9%	15%	14%	20%	15%	13%		
Don't know	4%	5%	1%	2%	4%	6%	4%	2%	5%	6%		
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505		
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505		
1 - Don't value at all	6%	8%	4%	12%	8%	1%	6%	10%	10%	7%		
2	4%	4%	4%	3%	5%	6%	4%	4%	6%	5%		
3	6%	8%	4%	12%	8%	4%	5%	8%	5%	6%		
4	7%	6%	7%	5%	8%	13%	8%	12%	7%	8%		
5	17%	17%	17%	13%	13%	17%	16%	16%	16%	14%		
6	15%	18%	16%	14%	4%	4%	16%	15%	17%	16%		
7	14%	13%	17%	16%	12%	17%	15%	9%	9%	14%		
8	16%	9%	21%	7%	22%	22%	15%	14%	14%	17%		
9	7%	6%	7%	9%	10%	7%	6%	3%	6%	3%		
10 - Value a lot	7%	9%	4%	9%	8%	6%	7%	6%	9%	6%		
Don't know	2%	3%	1%	1%	1%	3%	2%	2%	2%	5%		

National Trust :

ITV :



	Total		Gov	vernment Re	gion		Social Media (monthly or more)					
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter		
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505		
Base: All UK adults	2000	275	183	101	176	58	1324	209	130	505		
1 - Don't value at all	2000	213	21%	20%	43%	23%	21%	203	32%	29%		
2	8%	7%	6%	6%	10%	16%	10%	7%	5%	6%		
3	6%	6%	9%	7%	5%	7%	6%	7%	5%	7%		
4	6%	6%	6%	11%	6%	-	6%	5%	6%	5%		
5	14%	14%	14%	9%	10%	12%	13%	13%	16%	12%		
6	10%	12%	9%	8%	5%	12%	10%	7%	8%	10%		
7	8%	8%	7%	9%	4%	8%	7%	9%	6%	8%		
8	8%	9%	9%	7%	8%	10%	8%	7%	3%	7%		
9	5%	3%	4%	6%	1%	4%	4%	4%	6%	3%		
10 - Value a lot	8%	11%	12%	9%	1%	7%	9%	13%	11%	7%		
Don't know	5%	3%	3%	7%	7%	1%	4%	2%	3%	5%		
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505		
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505		
1 - Don't value at all	27%	28%	29%	31%	33%	23%	25%	27%	30%	22%		
2	8%	9%	10%	7%	6%	4%	8%	11%	9%	5%		
3	8%	9%	5%	8%	12%	-	9%	10%	11%	8%		
4	7%	7%	7%	13%	6%	11%	8%	7%	5%	7%		
5	15%	14%	15%	11%	11%	14%	15%	10%	5%	13%		
6	9%	7%	12%	5%	8%	12%	9%	5%	10%	9%		
7	6%	7%	8%	5%	7%	10%	6%	10%	6%	7%		
8	6%	4%	6%	3%	10%	13%	7%	7%	5%	10%		
9	3%	1%	2%	6%	2%	5%	3%	2%	5%	4%		
10 - Value a lot	2%	4%	0%	1%	1%	1%	2%	6%	3%	3%		
Don't know	8%	10%	6%	11%	3%	7%	9%	6%	12%	11%		

The Church of England:

BSkyB :



	Total		Gov	vernment Re	gion		Social Media (monthly or more)					
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter		
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505		
Base: All UK adults	2000	275	183	101	176	58	1324	209	134	505		
1 - Don't value at all	2000	1%	3%	0%	2%	2%	1%	4%	3%	2%		
2	2%	2%	0%	2%	0%	1%	1%	2%	2%	1%		
3	4%	3%	8%	1%	9%	2%	4%	5%	3%	3%		
4	4%	5%	3%	3%	3%	-	4%	6%	6%	4%		
5	9%	13%	11%	17%	3%	5%	9%	7%	11%	6%		
6	10%	12%	9%	12%	9%	2%	11%	10%	8%	12%		
7	14%	10%	7%	9%	13%	10%	14%	15%	12%	17%		
8	20%	15%	25%	23%	18%	14%	20%	20%	18%	20%		
9	14%	15%	14%	11%	18%	34%	13%	11%	11%	14%		
10 - Value a lot	19%	19%	19%	22%	25%	29%	20%	20%	25%	17%		
Don't know	2%	5%	1%	1%	2%	1%	2%	1%	2%	3%		
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505		
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505		
1 - Don't value at all	2%	2%	3%	1%	1%	6%	2%	3%	1%	3%		
2	2%	2%	2%	2%	2%	1%	2%	2%	5%	2%		
3	4%	3%	1%	5%	5%	1%	4%	3%	2%	1%		
4	4%	5%	7%	2%	4%	2%	4%	7%	10%	5%		
5	10%	11%	12%	15%	10%	7%	8%	11%	11%	8%		
6	11%	12%	12%	13%	8%	2%	13%	10%	9%	12%		
7	15%	14%	9%	14%	14%	16%	16%	15%	9%	16%		
8	18%	18%	20%	18%	14%	15%	18%	18%	18%	19%		
9	13%	12%	16%	13%	16%	22%	12%	10%	11%	13%		
10 - Value a lot	20%	18%	19%	16%	26%	27%	20%	20%	24%	19%		
Don't know	2%	2%	1%	1%	2%	-	1%	1%	1%	3%		

The Post Office :

Royal Mail :



	Total		Gov	vernment Re	gion		Social Media (monthly or more)					
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter		
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505		
Base: All UK adults	2000	275	183	101	176	58	1324	209	134	505		
1 - Don't value at all	27%	28%	27%	27%	31%	34%	25%	200	24%	23%		
2	10%	9%	9%	11%	12%	6%	10%	14%	12%	7%		
3	10%	11%	10%	17%	15%	7%	11%	10%	10%	12%		
4	9%	9%	8%	11%	6%	15%	11%	14%	15%	11%		
5	14%	16%	14%	17%	12%	11%	13%	13%	9%	11%		
6	9%	8%	8%	3%	6%	10%	9%	7%	11%	11%		
7	6%	6%	9%	11%	6%	5%	7%	5%	4%	5%		
8	3%	2%	3%	1%	4%	-	3%	5%	2%	5%		
9	2%	0%	4%	-	3%	3%	3%	1%	2%	2%		
10 - Value a lot	2%	4%	1%	1%	-	-	3%	6%	4%	3%		
Don't know	6%	6%	7%	2%	4%	10%	6%	4%	8%	8%		
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505		
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505		
1 - Don't value at all	16%	18%	11%	15%	22%	14%	16%	10%	11%	13%		
2	6%	5%	3%	7%	11%	11%	6%	4%	4%	7%		
3	6%	3%	5%	15%	7%	4%	8%	5%	6%	6%		
4	8%	7%	5%	8%	7%	4%	8%	11%	11%	8%		
5	14%	16%	15%	10%	10%	11%	14%	11%	14%	15%		
6	11%	10%	13%	17%	12%	13%	11%	11%	17%	10%		
7	11%	10%	11%	10%	13%	10%	11%	10%	7%	12%		
8	11%	10%	17%	8%	11%	12%	12%	20%	11%	12%		
9	4%	4%	5%	1%	0%	10%	4%	4%	2%	5%		
10 - Value a lot	8%	11%	12%	6%	5%	3%	7%	9%	8%	8%		
Don't know	4%	6%	2%	3%	2%	7%	4%	4%	9%	6%		

Barclays :

The House of Commons :

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	Total	Government Region					Social Media (monthly or more)				
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter	
The Football Association (The FA) :											
Unweighted Base	2066	316	191	97	133	50	1277	254	130	505	
Base: All UK adults	2066	275	183	101	176	58	1324	209	134	505	
1 - Don't value at all	32%	38%	32%	37%	35%	46%	30%	35%	37%	30%	
2	8%	7%	7%	10%	12%	9%	9%	6%	10%	6%	
3	8%	9%	12%	11%	8%	3%	8%	11%	3%	7%	
4	8%	9%	6%	5%	6%	1%	8%	7%	9%	7%	
5	12%	9%	11%	8%	12%	6%	11%	9%	10%	11%	
6	9%	5%	10%	7%	10%	10%	10%	6%	8%	11%	
7	7%	6%	10%	5%	7%	8%	7%	8%	3%	7%	
8	5%	6%	5%	8%	4%	1%	6%	6%	5%	7%	
9	2%	2%	2%	3%	3%	7%	3%	1%	3%	3%	
10 - Value a lot	3%	4%	2%	1%	-	-	3%	6%	5%	3%	
Don't know	5%	7%	2%	6%	4%	8%	5%	4%	8%	8%	

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## YouGov Survey Results

#### Sample Size: 2066 Fieldwork: 7th - 10th June 2013

Total	v	Vhich, if any, (	ONE of the fol	lowing is the p	rovider of you	ur MAIN TV se	rvice at home	?
Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home

# Which, if any, ONE of the following is the provider of your MAIN TV service at home?

Unweighted Base	2066	77	714	36	336	747	17	17	122
Base: All UK adults	2066	77	758	34	357	712	19	12	97
BT Vision	4%	100%	-	-	-	-	-	-	-
Sky	37%	-	100%	-	-	-	-	-	-
TalkTalk	2%	-	-	100%	-	-	-	-	-
Virgin Media	17%	-	-	-	100%	-	-	-	-
Freeview	34%	-	-	-	-	100%	-	-	-
YouView	1%	-	-	-	-	-	100%	-	-
Other Pay TV	1%	-	-	-	-	-	-	100%	-
Not applicable - I don't have a TV/ TV service at home	5%	-	-	-	-	-	-	-	100%



Total	v	Vhich, if any, (	ONE of the fol	lowing is the p	rovider of yo	ur MAIN TV se	rvice at home	?
Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home

We are interested in your opinions about publically available services, below there are some different types of services you might receive:

• Some are available free at the point of use to everyone.

• Some are available only to those who pay a fee to the provider.

Please put each service in the category in which you think it should belong. This may be different from where it currently is. (Please tick one option per row)

#### Any medicine a doctor prescribes :

Unweighted Base	2066	77	714	36	336	747	17	17	122
Base: All UK adults	2066	77	758	34	357	712	19	12	97
Everyone should be entitled to access it free at the									
point of use	70%	66%	72%	64%	77%	66%	72%	89%	70%
Only those who pay a specific fee to the provider									
should be entitled to use it	30%	34%	28%	36%	23%	34%	28%	11%	30%



	Total	v	Which, if any, ONE of the following is the provider of your MAIN TV service at home?									
	Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home			
Emergency healthcare :									<del>.                                    </del>			
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
Everyone should be entitled to access it free at the point of use	97%	98%	97%	95%	98%	97%	100%	100%	88%			
Only those who pay a specific fee to the provider should be entitled to use it	3%	2%	3%	5%	2%	3%	-	-	12%			
Non-emergency healthcare :												
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
Everyone should be entitled to access it free at the point of use	81%	81%	82%	95%	81%	79%	77%	100%	80%			
Only those who pay a specific fee to the provider should be entitled to use it	19%	19%	18%	5%	19%	21%	23%	-	20%			
Access to Freeview television channels (i.e. BBC 1 and 2, ITV, Channel 4, Channel 5)' :												
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
Everyone should be entitled to access it free at the point of use	90%	75%	90%	83%	91%	92%	95%	96%	76%			
Only those who pay a specific fee to the provider should be entitled to use it	10%	25%	10%	17%	10%	8%	5%	4%	24%			
Access to free radio :												
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
Everyone should be entitled to access it free at the point of use	94%	92%	94%	81%	95%	95%	95%	100%	83%			
Only those who pay a specific fee to the provider should be entitled to use it	6%	9%	6%	19%	6%	5%	5%	-	17%			



	Total	tal Which, if any, ONE of the following is the provider of your MAIN TV service at home?								
	Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home	
Access to home broadband :					,			1		
Unweighted Base	2066	77	714	36	336	747	17	17	122	
Base: All UK adults	2066	77	758	34	357	712	19	12	97	
Everyone should be entitled to access it free at the point of use	33%	28%	34%	49%	33%	33%	34%	43%	32%	
Only those who pay a specific fee to the provider should be entitled to use it	67%	72%	66%	51%	67%	67%	66%	57%	68%	
School education (5-18 years) :										
Unweighted Base	2066	77	714	36	336	747	17	17	122	
Base: All UK adults	2066	77	758	34	357	712	19	12	97	
Everyone should be entitled to access it free at the	97%	000/	000/	98%	98%	97%	93%	1000/	89%	
point of use Only those who pay a specific fee to the provider	97%	96%	98%	98%	98%	97%	93%	100%	89%	
should be entitled to use it	3%	4%	2%	2%	2%	3%	7%	-	11%	
University education (18-21 years) :										
Unweighted Base	2066	77	714	36	336	747	17	17	122	
Base: All UK adults	2066	77	758	34	357	712	19	12	97	
Everyone should be entitled to access it free at the				•				•	•	
point of use	61%	59%	61%	82%	67%	58%	58%	89%	55%	
Only those who pay a specific fee to the provider										
should be entitled to use it	39%	41%	39%	18%	33%	42%	42%	11%	45%	
Unrestricted motorway travel :					000		1		100	
Unweighted Base	2066	77	714	36	336	747	17	17	122	
Base: All UK adults	2066	77	758	34	357	712	19	12	97	
Everyone should be entitled to access it free at the point of use	86%	90%	87%	87%	89%	86%	79%	90%	71%	
Only those who pay a specific fee to the provider should be entitled to use it	14%	10%	13%	13%	11%	14%	21%	10%	29%	



	Total	Which, if any, ONE of the following is the provider of your MAIN TV service at home?									
	Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home		
Travel by train :			1	1				-	1 1		
Unweighted Base	2066	77	714	36	336	747	17	17	122		
Base: All UK adults	2066	77	758	34	357	712	19	12	97		
Everyone should be entitled to access it free at the point of use	15%	10%	16%	14%	18%	12%	22%	28%	20%		
Only those who pay a specific fee to the provider should be entitled to use it	85%	90%	84%	86%	82%	88%	78%	72%	80%		
Use of public library for books :											
Unweighted Base	2066	77	714	36	336	747	17	17	122		
Base: All UK adults	2066	77	758	34	357	712	19	12	97		
Everyone should be entitled to access it free at the point of use	92%	92%	90%	86%	92%	94%	100%	100%	86%		
Only those who pay a specific fee to the provider should be entitled to use it	8%	8%	10%	14%	9%	6%	-	-	14%		
Access to museums:											
Unweighted Base	2066	77	714	36	336	747	17	17	122		
Base: All UK adults	2066	77	758	34	357	712	19	12	97		
Everyone should be entitled to access it free at the point of use	77%	58%	76%	89%	83%	77%	49%	87%	77%		
Only those who pay a specific fee to the provider should be entitled to use it	23%	42%	24%	11%	17%	23%	51%	13%	23%		
Access to the cinema :				•							
Unweighted Base	2066	77	714	36	336	747	17	17	122		
Base: All UK adults	2066	77	758	34	357	712	19	12	97		
Everyone should be entitled to access it free at the point of use	11%	3%	13%	19%	15%	7%	29%	34%	14%		
Only those who pay a specific fee to the provider should be entitled to use it	89%	97%	87%	81%	85%	93%	71%	66%	86%		



Total	v	Which, if any, ONE of the following is the provider of your MAIN TV service at home?											
Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home					

On a scale of 1 to 10, where 1 is "Don't value at all" and 10 is "Value a lot", in general, to what extent, if at all, do you value each of the following British organisations? (Please tick one option per row)

The NHS :

Unweighted Base	2066	77	714	36	336	747	17	17	122
Base: All UK adults	2066	77	758	34	357	712	19	12	97
1 - Don't value at all	1%	1%	0%	-	1%	1%	-	8%	-
2	1%	-	1%	-	0%	1%	-	-	-
3	1%	-	1%	3%	0%	1%	7%	-	1%
4	2%	5%	2%	12%	1%	1%	-	-	1%
5	4%	2%	4%	2%	5%	3%	-	14%	5%
6	4%	5%	4%	-	1%	5%	-	5%	6%
7	6%	3%	8%	7%	4%	5%	3%	5%	4%
8	13%	5%	14%	9%	11%	13%	27%	14%	10%
9	14%	18%	14%	15%	19%	13%	20%	7%	14%
10 - Value a lot	54%	60%	51%	46%	56%	58%	32%	48%	46%
Don't know	2%	1%	1%	5%	1%	1%	11%	-	14%
		-							
Unweighted Base	2066	77	714	36	336	747	17	17	122
Base: All UK adults	2066	77	758	34	357	712	19	12	97
1 - Don't value at all	11%	2%	10%	10%	12%	14%	-	12%	11%
2	6%	2%	6%	3%	5%	5%	5%	7%	11%
3	7%	2%	8%	2%	11%	6%	13%	14%	7%
4	10%	2%	11%	16%	9%	9%	8%	16%	7%
5	19%	14%	18%	33%	17%	20%	13%	22%	20%
6	13%	17%	13%	10%	14%	13%	12%	9%	12%
-									
7	12%	7%	11%	13%	15%	13%	5%	4%	5%
-	12% 10%	7% 28%	11% 9%	13% 5%	15% 7%	13% 10%	5% 20%	4% 7%	5% 6%

13%

12%

2%

4%

6%

3%

-

4%

5%

3%

1%

5%

3%

6%

2%

9 4%

10 - Value a lot

Don't know

5%

3%

British Telecom (BT) :

5%

18%

-

-

6%

4%

3%

3%

16%



	Total	v	Which, if any, ONE of the following is the provider of your MAIN TV service at home?									
	Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home			
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
1 - Don't value at all	4%	1%	7%	1%	3%	1%	-	4%	13%			
2	2%	1%	3%	-	3%	1%	-	7%	5%			
3	3%	5%	4%	6%	4%	2%	3%	-	4%			
4	5%	4%	7%	-	6%	3%	7%	4%	4%			
5	11%	6%	13%	19%	13%	8%	5%	18%	15%			
6	13%	18%	15%	-	13%	9%	23%	17%	16%			
7	14%	8%	16%	8%	18%	11%	3%	-	10%			
8	17%	22%	14%	16%	16%	21%	27%	24%	4%			
9	11%	7%	5%	34%	8%	19%	7%	14%	5%			
10 - Value a lot	17%	27%	12%	15%	11%	26%	26%	6%	6%			
Don't know	3%	1%	4%	2%	4%	1%	-	7%	18%			
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Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
1 - Don't value at all	18%	8%	19%	11%	18%	19%	-	25%	15%			
2	8%	11%	8%	2%	10%	8%	7%	-	6%			
3	10%	1%	9%	8%	13%	11%	16%	7%	14%			
4	9%	8%	9%	21%	9%	9%	7%	4%	8%			
5	18%	18%	16%	15%	13%	21%	23%	37%	19%			
6	11%	13%	12%	13%	12%	11%	10%	4%	8%			
7	9%	11%	9%	11%	12%	8%	-	7%	7%			
8	7%	14%	8%	1%	4%	6%	20%	-	4%			
9	3%	5%	2%	3%	5%	2%	-	7%	1%			
10 - Value a lot	3%	4%	3%	2%	1%	4%	18%	6%	2%			
Don't know	4%	6%	4%	12%	3%	2%	-	4%	16%			

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British Gas :



	Total	v	Which, if any, ONE of the following is the provider of your MAIN TV service at home?										
	Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home				
Unweighted Base	2066	77	714	36	336	747	17	17	122				
Base: All UK adults	2066	77	758	34	357	712	19	12	97				
1 - Don't value at all	11%	7%	11%	9%	8%	14%	-	25%	10%				
2	5%	1%	5%	1%	5%	6%	-	-	3%				
3	8%	6%	7%	-	8%	9%	16%	15%	6%				
4	9%	8%	8%	4%	11%	9%	3%	14%	4%				
5	20%	32%	18%	35%	20%	20%	20%	14%	19%				
6	14%	8%	15%	10%	16%	13%	9%	13%	20%				
7	12%	10%	12%	15%	12%	11%	7%	11%	8%				
8	9%	9%	10%	13%	7%	8%	25%	6%	6%				
9	3%	4%	3%	2%	2%	3%	-	-	3%				
10 - Value a lot	4%	8%	4%	2%	5%	3%	18%	-	4%				
Don't know	6%	6%	5%	10%	6%	5%	3%	4%	18%				
Unweighted Base	2066	77	714	36	336	747	17	17	122				
Base: All UK adults	2066	77	758	34	357	712	19	12	97				
1 - Don't value at all	6%	7%	7%	1%	4%	6%	-	14%	4%				
2	3%	1%	3%	-	3%	4%	7%	7%	1%				
3	3%	-	4%	2%	4%	3%	3%	7%	1%				
4	4%	1%	4%	3%	4%	4%	-	4%	2%				
5	9%	9%	9%	14%	12%	6%	9%	11%	14%				
6	9%	7%	10%	13%	7%	10%	-	-	9%				
7	11%	11%	14%	2%	10%	9%	11%	16%	8%				
8	18%	18%	18%	24%	17%	19%	36%	21%	15%				
9	15%	21%	13%	13%	16%	16%	8%	13%	13%				
10 - Value a lot	20%	24%	17%	25%	21%	23%	26%	8%	17%				
Don't know	2%	1%	2%	2%	1%	1%	-	-	15%				



	Total	v	Which, if any, ONE of the following is the provider of your MAIN TV service at home?										
	Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home				
Unweighted Base	2066	77	714	36	336	747	17	17	122				
Base: All UK adults	2066	77	758	34	357	712	19	12	97				
1 - Don't value at all	3%	3%	3%	4%	2%	4%	-	8%	2%				
2	2%	-	1%	2%	1%	3%	10%	-	3%				
3	3%	1%	4%	-	3%	3%	-	7%	3%				
4	5%	1%	6%	7%	4%	4%	-	4%	5%				
5	12%	9%	10%	7%	10%	14%	14%	27%	14%				
6	11%	14%	12%	-	14%	8%	13%	12%	12%				
7	17%	19%	17%	8%	23%	17%	12%	13%	7%				
8	19%	18%	19%	19%	19%	20%	27%	6%	14%				
9	10%	8%	12%	23%	8%	8%	-	4%	12%				
10 - Value a lot	14%	21%	12%	14%	12%	16%	23%	17%	10%				
Don't know	4%	5%	4%	17%	3%	3%	-	4%	18%				
Unweighted Base	2066	77	714	36	336	747	17	17	122				
Base: All UK adults	2066	77	758	34	357	712	19	12	97				
1 - Don't value at all	6%	2%	7%	1%	4%	6%	-	18%	11%				
2	4%	2%	3%	4%	5%	2%	3%	-	11%				
3	6%	3%	5%	2%	5%	7%	13%	-	5%				
4	7%	5%	7%	7%	6%	8%	8%	11%	8%				
5	17%	15%	16%	16%	15%	18%	8%	13%	19%				
6	15%	16%	15%	14%	16%	14%	12%	14%	13%				
7	14%	23%	14%	19%	16%	13%	-	24%	7%				
8	16%	14%	15%	11%	15%	17%	37%	7%	6%				
9	7%	6%	6%	16%	10%	7%	-	-	1%				
10 - Value a lot	7%	14%	8%	8%	5%	6%	18%	13%	4%				
Don't know	2%	1%	2%	2%	1%	2%	-	-	16%				



	Total	v	Which, if any, ONE of the following is the provider of your MAIN TV service at home?									
	Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home			
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
1 - Don't value at all	21%	24%	19%	20%	23%	23%	10%	28%	25%			
2	8%	8%	9%	-	9%	9%	4%	5%	6%			
3	6%	9%	7%	-	7%	5%	3%	5%	10%			
4	6%	7%	7%	2%	5%	6%	-	7%	5%			
5	14%	9%	16%	10%	18%	13%	-	18%	11%			
6	10%	8%	10%	12%	8%	11%	8%	7%	7%			
7	8%	2%	8%	13%	7%	9%	15%	13%	5%			
8	8%	9%	8%	8%	9%	9%	20%	-	3%			
9	5%	7%	5%	1%	5%	4%	6%	15%	4%			
10 - Value a lot	8%	14%	7%	11%	7%	10%	33%	4%	4%			
Don't know	5%	2%	4%	24%	3%	3%	-	-	19%			
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
1 - Don't value at all	27%	39%	10%	26%	25%	44%	7%	26%	36%			
2	8%	10%	6%	6%	7%	9%	15%	-	12%			
3	8%	6%	5%	3%	11%	9%	23%	28%	10%			
4	7%	3%	8%	9%	8%	7%	5%	14%	4%			
5	15%	10%	16%	15%	21%	13%	8%	7%	9%			
6	9%	7%	13%	6%	7%	7%	-	7%	8%			
7	6%	3%	11%	10%	7%	2%	-	-	-			
8	6%	2%	11%	4%	5%	2%	20%	6%	2%			
9	3%	2%	8%	-	-	0%	-	-	-			
10 - Value a lot	2%	4%	4%	5%	2%	1%	18%	6%	1%			
Don't know	8%	14%	8%	17%	7%	7%	4%	7%	19%			

### The Church of England:

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BSkyB :

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	Total	v	Which, if any, ONE of the following is the provider of your MAIN TV service at home?									
	Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home			
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
1 - Don't value at all	2%	2%	2%	1%	1%	2%	-	8%	1%			
2	2%	-	1%	-	2%	2%	7%	7%	1%			
3	4%	-	5%	3%	4%	3%	-	6%	6%			
4	4%	2%	3%	2%	8%	4%	3%	4%	1%			
5	9%	8%	9%	5%	8%	10%	12%	19%	11%			
6	10%	9%	11%	13%	7%	12%	15%	12%	9%			
7	14%	14%	14%	19%	17%	12%	10%	6%	15%			
8	20%	18%	21%	16%	22%	18%	20%	8%	13%			
9	14%	13%	12%	27%	13%	16%	-	15%	13%			
10 - Value a lot	19%	29%	20%	10%	17%	19%	33%	13%	19%			
Don't know	2%	5%	2%	5%	1%	1%	-	4%	12%			
				-								
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
1 - Don't value at all	2%	2%	3%	1%	1%	2%	-	18%	1%			
2	2%	-	2%	5%	2%	2%	7%	-	1%			
3	4%	7%	4%	-	3%	4%	-	11%	-			
4	4%	5%	3%	2%	6%	4%	-	11%	5%			
5	10%	8%	10%	6%	12%	8%	13%	12%	10%			
6	11%	8%	13%	15%	9%	10%	6%	-	9%			
7	15%	6%	16%	22%	14%	17%	11%	6%	18%			
8	18%	21%	18%	12%	20%	17%	39%	32%	12%			
9	13%	17%	13%	19%	13%	13%	5%	-	12%			
10 - Value a lot	20%	26%	17%	16%	19%	23%	18%	10%	18%			
Don't know	2%	1%	1%	2%	1%	1%	-	-	14%			

#### The Post Office :

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Royal Mail :



	Total	v	Which, if any, ONE of the following is the provider of your MAIN TV service at home?									
	Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home			
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
1 - Don't value at all	27%	24%	25%	23%	22%	32%	7%	31%	30%			
2	10%	9%	9%	6%	13%	11%	20%	6%	7%			
3	10%	6%	11%	7%	12%	9%	14%	-	7%			
4	9%	5%	10%	20%	9%	8%	5%	4%	17%			
5	14%	21%	14%	11%	17%	13%	11%	29%	11%			
6	9%	5%	10%	4%	8%	10%	-	5%	6%			
7	6%	9%	7%	8%	7%	5%	-	25%	2%			
8	3%	2%	4%	4%	3%	3%	23%	-	1%			
9	2%	9%	2%	8%	4%	1%	-	-	-			
10 - Value a lot	2%	5%	3%	5%	1%	2%	18%	-	1%			
Don't know	6%	4%	5%	5%	5%	7%	3%	-	18%			
				•			1		· · · · ·			
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
1 - Don't value at all	16%	16%	15%	8%	18%	17%	3%	12%	11%			
2	6%	3%	7%	3%	8%	6%	-	-	2%			
3	6%	1%	8%	17%	6%	6%	5%	-	5%			
4	8%	8%	10%	3%	9%	6%	5%	21%	7%			
5	14%	15%	15%	11%	10%	16%	13%	29%	14%			
6	11%	6%	11%	21%	12%	12%	14%	-	12%			
7	11%	17%	11%	13%	10%	9%	10%	14%	12%			
8	11%	8%	10%	5%	12%	14%	26%	11%	12%			
9	4%	10%	3%	3%	5%	4%	-	-	5%			
10 - Value a lot	8%	10%	7%	11%	7%	8%	23%	6%	5%			
Don't know	4%	6%	4%	4%	3%	3%	-	7%	14%			

Barclays :

The House of Commons :

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	Total	v	Vhich, if any,	ONE of the fo	llowing is the p	rovider of you	ovider of your MAIN TV service at home?					
	Base	BT Vision	Sky	TalkTalk	Virgin Media	Freeview	YouView	Other Pay TV	Not applicable - I don't have a TV/ TV service at home			
FA) :												
Unweighted Base	2066	77	714	36	336	747	17	17	122			
Base: All UK adults	2066	77	758	34	357	712	19	12	97			
1 - Don't value at all	32%	40%	28%	23%	30%	37%	9%	25%	35%			
2	8%	3%	9%	9%	7%	8%	11%	5%	7%			
3	8%	4%	9%	6%	9%	8%	13%	11%	5%			
4	8%	10%	9%	6%	8%	7%	22%	11%	1%			
5	12%	16%	12%	3%	11%	12%	-	24%	14%			
6	9%	7%	11%	10%	8%	8%	-	6%	13%			
7	7%	3%	8%	2%	11%	6%	-	-	5%			
8	5%	4%	4%	17%	7%	5%	22%	15%	0%			
9	2%	3%	2%	7%	5%	1%	5%	-	2%			
10 - Value a lot	3%	4%	3%	4%	2%	3%	18%	-	1%			
Don't know	5%	6%	5%	11%	2%	5%	-	4%	16%			

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The Football Association (The FA) :