

Fieldwork: 1st - 2nd August 2013

	Voting intention				2010 Vote			Gender		Age				Social grade		Region					Twitter users		
	Total	Con	Lab	Lib Dem	UKIP	Con	Lab	Lib Dem	Male	Female	18-24	25-39	40-59	60+	ABC1	C2DE	London	Rest of South	Midlands / Wales	North		Scotland	
Weighted Sample	1952	489	581	154	190	599	486	438	949	1003	236	498	668	550	1113	839	250	634	418	480	170	421	
Unweighted Sample	1952	472	593	127	210	601	482	449	954	998	164	491	761	536	1300	652	287	650	388	472	155	439	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Generally speaking, do you think the growth of the internet and social media has made people more polite to each other, ruder to each other, or made no difference?

Has made people more polite to one another	3	3	2	4	3	2	2	1	3	2	2	3	3	1	2	3	3	2	3	2	2	2	5
Has made people ruder to one another	62	65	64	54	69	68	62	60	58	66	53	57	63	69	62	61	58	61	65	61	67	67	62
Has made no difference	29	27	29	38	28	25	31	31	34	25	35	30	30	24	28	30	30	31	23	32	27	30	30
Don't know	7	5	5	4	1	5	5	7	6	7	10	10	4	6	7	6	9	6	8	5	4	3	3

Thinking about comments on social media sites that people find abusive or offensive, which of the following best reflects your view?

Comments like this are unacceptable and social media sites should take action to prevent or remove comments that are abusive or offensive	65	72	67	68	68	69	69	65	56	73	46	54	65	82	63	68	64	61	65	67	72	61	61
Social media sites should allow abusive or offensive comments, they are only words and people should block those users if they dislike the comments	20	17	17	23	24	17	14	21	27	13	27	25	21	9	22	17	18	21	19	21	13	24	24
Neither	8	6	10	6	6	7	10	7	9	6	10	10	7	6	8	8	6	10	8	5	9	10	10
Don't know	8	6	6	4	2	7	7	6	8	8	16	11	7	3	8	8	13	7	8	7	6	5	5

And thinking more specifically about comments that threaten violence or rape, which of the following best reflects your view?

Comments like this are unacceptable and social media sites should take action to prevent or remove comments that threaten violence or rape	87	89	90	93	89	88	89	90	84	90	80	82	88	94	87	88	82	88	87	90	87	88	88
Social media sites should allow comments that threaten violence or rape, they are only words and people should block those users if they dislike them	4	5	3	3	6	4	3	3	6	2	5	6	3	2	4	4	5	4	4	3	4	5	5
Neither	3	3	3	1	1	3	4	2	4	2	3	4	4	2	3	3	3	3	3	3	2	4	4
Don't know	6	3	3	2	4	4	4	5	5	6	11	8	5	2	6	5	10	5	6	3	7	2	2

Fieldwork: 1st - 2nd August 2013

	Voting intention					2010 Vote			Gender		Age				Social grade		Region					Twitter users	
	Total	Con	Lab	Lib Dem	UKIP	Con	Lab	Lib Dem	Male	Female	18-24	25-39	40-59	60+	ABC1	C2DE	London	Rest of South	Midlands / Wales	North	Scotland		
Weighted Sample	1952	489	581	154	190	599	486	438	949	1003	236	498	668	550	1113	839	250	634	418	480	170	421	
Unweighted Sample	1952	472	593	127	210	601	482	449	954	998	164	491	761	536	1300	652	287	650	388	472	155	439	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

This week Caroline Criado-Perez, who ran a successful campaign to have a woman on the new ten pound note, has received a large number of offensive messages on the social media site Twitter threatening rape and violence.

Do you think social media sites like Twitter do or do not do enough to protect people from bullying, harrassment and threats on social media sites?

Social media sites do all they can reasonably be expected to do to protect people from bullying, hassessment and threats	14	17	12	19	18	14	14	14	17	12	27	20	12	7	15	13	15	14	15	14	11	23
Social media sites should be doing more to protect people from bullying, hassessment and threats	72	76	76	72	72	75	76	75	68	77	49	64	76	86	70	75	69	71	72	74	80	68
Don't know	13	8	11	9	10	11	11	12	16	11	25	16	12	7	14	12	15	15	13	12	10	9

Do you think people who make comments threatening violence or rape on social media sites should or should not face criminal prosecution?

Should face prosecution	85	87	89	84	85	86	87	86	83	87	68	77	89	94	83	87	83	84	84	86	91	84
Should not face prosecution	5	6	4	7	8	5	4	5	7	3	11	8	3	3	6	4	4	6	3	7	2	8
Don't know	10	7	8	9	7	9	9	9	10	10	21	15	9	3	11	9	13	10	13	7	7	8

Would you support or oppose social media sites like Twitter only allowing people to use them if they provided a full verified name and address?

Support	70	81	70	70	74	78	75	67	70	71	53	63	75	79	71	70	63	73	70	70	73	67
Oppose	12	9	13	19	11	9	8	17	16	8	23	17	9	6	13	10	16	10	11	12	15	19
Don't know	18	10	17	12	15	14	17	15	14	21	24	20	16	15	16	20	20	17	19	18	13	14

Fieldwork: 1st - 2nd August 2013

	Voting intention					2010 Vote			Gender		Age				Social grade		Region					Twitter users	
	Total	Con	Lab	Lib Dem	UKIP	Con	Lab	Lib Dem	Male	Female	18-24	25-39	40-59	60+	ABC1	C2DE	London	Rest of South	Midlands / Wales	North	Scotland		
Weighted Sample	1952	489	581	154	190	599	486	438	949	1003	236	498	668	550	1113	839	250	634	418	480	170	421	
Unweighted Sample	1952	472	593	127	210	601	482	449	954	998	164	491	761	536	1300	652	287	650	388	472	155	439	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

And would you support or oppose social media sites like Twitter only allowing people to use them if they paid a subscription fee?

Support	20	24	18	15	34	27	19	16	19	22	4	13	21	33	20	20	17	20	23	20	21	7
Oppose	54	50	60	68	45	44	58	64	57	51	68	65	53	37	56	51	57	53	48	57	56	83
Don't know	26	26	22	17	21	30	23	21	24	28	29	22	26	29	24	29	26	28	28	24	22	10

The Serious Organised Crime Agency has compiled a list naming more than 100 firms that have used private investigators to illegally hack or blag information. They have given the list to a Parliamentary committee, but the names on it have not been published because criminal investigations may still be underway against those named

Do you think the list of companies involved should or should not be published?

Should be published - it is in the public interest to know	53	48	61	41	67	49	57	53	59	47	54	49	55	55	51	56	55	52	53	56	46	59
Should not be published - there is a risk it could damage criminal investigations against them	35	41	29	53	26	40	31	39	33	37	27	37	35	37	38	31	34	35	34	32	46	34
Don't know	12	10	10	6	7	11	12	9	8	16	19	14	10	9	11	13	11	13	13	11	8	8

Thinking about how the police have investigated allegations of phone hacking and blagging against newspapers and other companies, which of the following best reflects your view?

Phone hacking and blagging by the newspapers has been treated more harshly than when the same offences are committed by other companies	32	38	32	32	46	39	28	35	36	29	31	28	32	38	33	31	31	36	29	31	34	32
Phone hacking and blagging by companies has been treated more harshly than when the same offences are committed by newspapers	7	4	9	8	6	4	9	7	7	7	4	10	5	8	7	7	11	5	6	7	9	9
The police have treated newspapers and other companies in just the same way	24	26	28	29	24	23	26	24	27	21	18	23	27	25	24	24	20	21	29	26	23	28
Don't know	37	33	30	31	25	34	37	33	30	43	48	39	37	29	36	38	39	37	36	35	35	31

Fieldwork: 1st - 2nd August 2013

	Voting intention				2010 Vote			Gender		Age				Social grade		Region					Twitter users		
	Total	Con	Lab	Lib Dem	UKIP	Con	Lab	Lib Dem	Male	Female	18-24	25-39	40-59	60+	ABC1	C2DE	London	Rest of South	Midlands / Wales	North		Scotland	
Weighted Sample	1952	489	581	154	190	599	486	438	949	1003	236	498	668	550	1113	839	250	634	418	480	170	421	
Unweighted Sample	1952	472	593	127	210	601	482	449	954	998	164	491	761	536	1300	652	287	650	388	472	155	439	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Which of the following best reflects your view?

Phone hacking and illegal payments are serious offences, and it is right that the police are spending time and resources properly investigating them	65	63	71	81	56	59	65	75	71	59	57	65	66	67	68	60	62	65	65	64	69	72
The police are spending too much time and resources on phone hacking and illegal payments, there are other more serious crimes that the money should be spent on investigating	21	26	16	12	38	28	21	14	17	24	22	17	21	24	19	23	24	20	19	20	22	16
Neither	4	3	4	4	2	5	4	3	4	5	2	7	4	4	4	4	2	5	4	4	2	4
Don't know	10	8	9	4	4	8	10	8	8	12	19	12	10	6	9	12	12	9	11	11	6	8

Parliament currently has two chambers, the House of Commons and the House of Lords.

Currently the House of Lords is mostly made up of people appointed by the political parties or by the House of Lords Appointments Commission, which nominates independent Lords. The House of Lords also has seats for senior Church of England bishops and 92 remaining hereditary peers.

Some people have suggested replacing the House of Lords with a mostly or wholly elected chamber, other people think it should be left as it is or abolished entirely

What would you most like to see?

The House of Lords left as an APPOINTED chamber	19	32	13	19	21	28	14	17	20	18	16	14	21	22	20	17	18	20	20	17	17	17
The House of Lords replaced with a chamber that is part ELECTED, part APPOINTED	23	25	21	41	22	26	20	26	23	22	19	22	23	25	25	20	26	24	19	21	24	23
The House of Lords replaced with a chamber that is wholly ELECTED	24	18	28	27	23	20	26	31	27	20	14	24	25	26	24	23	25	26	19	22	29	25
The House of Lords ABOLISHED entirely	16	10	20	9	27	14	21	12	17	15	9	11	17	22	13	20	12	13	18	21	16	12
Don't know	19	15	17	4	7	12	20	14	13	25	43	30	14	6	18	21	20	17	24	19	14	24

Fieldwork: 1st - 2nd August 2013

	Voting intention					2010 Vote			Gender		Age				Social grade		Region					Twitter users	
	Total	Con	Lab	Lib Dem	UKIP	Con	Lab	Lib Dem	Male	Female	18-24	25-39	40-59	60+	ABC1	C2DE	London	Rest of South	Midlands / Wales	North	Scotland		
Weighted Sample	1952	489	581	154	190	599	486	438	949	1003	236	498	668	550	1113	839	250	634	418	480	170	421	
Unweighted Sample	1952	472	593	127	210	601	482	449	954	998	164	491	761	536	1300	652	287	650	388	472	155	439	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Do you think it is or is not acceptable for the political parties to appoint people who have donated money to the party as members of the House of Lords?

Is acceptable	9	14	7	15	7	11	8	10	12	6	13	7	10	8	10	7	12	8	10	8	6	11
Is not acceptable	77	74	79	78	85	77	77	80	77	77	60	72	78	87	76	78	71	79	73	78	84	74
Don't know	14	12	13	7	8	12	15	10	11	17	28	20	12	5	14	15	17	12	17	15	10	15

Do you think there should or should not be a BAN on peerages being given to people who have given money to political parties?

Should be banned	60	55	62	61	69	58	60	62	60	60	43	57	58	72	60	60	53	63	55	63	63	58
Should not be banned	21	28	20	25	24	26	20	21	26	16	20	18	25	20	22	20	25	18	23	19	26	19
Don't know	19	18	17	13	8	16	20	17	14	24	37	25	18	7	18	20	22	18	22	18	11	22