

Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total	Gei	nder		Social	Grade				
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE

Approximately how many holidays, if any, do you take <u>abroad</u> in the average year?

'										
Unweighted Base	2101	1043	1058	210	272	367	496	756	1240	861
All UK Adults	2101	1011	1090	252	334	359	408	748	1156	945
0 – none	40%	40%	40%	33%	38%	38%	44%	42%	33%	48%
1	31%	30%	33%	30%	36%	36%	34%	26%	33%	30%
2	16%	15%	17%	19%	12%	16%	13%	18%	20%	12%
3	7%	6%	7%	5%	7%	6%	4%	9%	8%	5%
4	2%	3%	2%	3%	1%	2%	2%	3%	3%	1%
5	1%	1%	1%	2%	1%	0%	1%	0%	1%	1%
6 or more	1%	2%	1%	2%	1%	2%	1%	1%	2%	1%
Don't know	2%	3%	1%	8%	3%	1%	1%	1%	1%	3%

Have you been on a cruise holiday in the last 12 months (i.e. since May 2012)? (Please tick the option that BEST applies)

option that BEST applies)											
Unweighted Base	2101	1043	1058	210	272	367	496	756	1240	861	
All UK Adults	2101	1011	1090	252	334	359	408	748	1156	945	j
Yes, I have	7%	7%	7%	7%	7%	6%	5%	8%	8%	6%	
No, I haven't but I have been on a cruise holiday before	15%	13%	17%	9%	12%	12%	17%	20%	17%	13%	
No, I haven't and I have <u>never been</u> on a cruise holiday		1070	17 70	370	12/0	1270	17 70	2070	17 70	1070	
before	78%	80%	76%	84%	82%	83%	78%	71%	75%	81%	



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Total	Ger	nder		Age Social Grad								
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE			

You mentioned that you have been on a cruise holiday in the last 12 months...

How long was the cruise holiday that you have been on in the last 12 months? (If you have been on more than one cruise holiday in the last 12 months, please tick all the options that apply)

Unweighted Base	141	72	69	11	14	21	31	64	95	46
All UK Adults who have been on a cruise holiday in										
the last 12 months	144	70	73	17	23	20	22	61	88	55
1 to 3 nights	11%	18%	5%	16%	42%	6%	11%		10%	13%
4 to 6 nights	11%	5%	16%	20%	10%	8%	13%	8%	10%	12%
7 nights	32%	32%	32%	30%	36%	39%	24%	32%	29%	36%
8 to 13 nights	31%	31%	30%	16%	4%	38%	42%	38%	35%	24%
14 nights	14%	12%	16%	16%	-	6%	16%	21%	12%	17%
Longer than 14 nights	10%	15%	5%	-	4%	12%	6%	16%	12%	7%
Don't know/ can't recall	3%	-	5%	6%	8%	5%	-	-	3%	2%

For the following question, please think about booking the holiday rather than going on the holiday.

Do you currently plan to <u>book</u> a cruise holiday of any length in the next 12 months (i.e. book between now and May 2014)?

Unweighted Base	2101	1043	1058	210	272	367	496	756	1240	861
All UK Adults	2101	1011	1090	252	334	359	408	748	1156	945
Yes, I do	8%	9%	7%	6%	7%	5%	6%	11%	9%	6%
No, I don't	82%	81%	82%	83%	84%	85%	82%	78%	81%	83%
Don't know	11%	10%	11%	11%	9%	10%	12%	11%	10%	11%



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Total	Ger	nder		Social Grade					
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE

Which, if any, of the following puts you off going on a cruise holiday? (Please tick all that apply. If nothing puts you off going on a cruise holiday, please tick the "Not applicable" option)

•										
Unweighted Base	2101	1043	1058	210	272	367	496	756	1240	861
All UK Adults	2101	1011	1090	252	334	359	408	748	1156	945
They are too expensive	40%	37%	43%	40%	47%	45%	41%	34%	38%	43%
Not being able to get away from other holidaymakers I										
don't like	29%	27%	31%	23%	23%	29%	31%	32%	33%	24%
Being stuck on the ship for extended periods of time	37%	35%	38%	43%	35%	39%	34%	36%	41%	32%
Not being able to set my own itinerary	25%	26%	24%	25%	25%	26%	22%	27%	30%	20%
The threat of an illness (i.e. norovirus/ seasickness)	25%	21%	30%	23%	21%	22%	25%	30%	27%	24%
The threat of a shipwreck	10%	6%	13%	18%	7%	9%	11%	8%	9%	11%
Negative feedback/ word-of-mouth	5%	5%	5%	6%	5%	5%	3%	6%	5%	4%
Poor quality entertainment	11%	10%	12%	20%	15%	12%	9%	7%	12%	10%
Poor quality food	6%	5%	7%	12%	8%	8%	5%	4%	7%	6%
Other (Please see tab Q5 Other)	11%	11%	11%	10%	10%	7%	10%	16%	13%	9%
Don't know	3%	4%	2%	3%	4%	5%	2%	2%	2%	5%
Not applicable - nothing puts me off going on a cruise										
holiday	19%	21%	17%	12%	17%	14%	23%	23%	18%	20%
holiday	19%	21%	17%	12%	17%	14%	23%	23%	18%	20%



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Total	Ger	nder		Social Grade					
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE

Which, if any, of the following would tempt you to go on a cruise holiday? (Please tick all that apply. If nothing would tempt you to go on a cruise holiday, please tick the "Not applicable" option)

Unweighted Base	2101	1043	1058	210	272	367	496	756	1240	861
All UK Adults	2101	1011	1090	252	334	359	408	748	1156	945
The itinerary – I don't need to plan anything	13%	13%	13%	9%	7%	10%	14%	18%	14%	11%
If they were of lower or comparable costs to an all-										
inclusive holiday	32%	31%	32%	31%	34%	38%	32%	27%	33%	29%
If I didn't have to fly anywhere	12%	11%	14%	11%	8%	8%	14%	16%	14%	11%
They are multi-centre without unpacking (i.e. the ability to visit lots of different places without changing										
accommodation)	26%	26%	27%	29%	22%	19%	26%	31%	31%	20%
They have childcare facilities	4%	3%	5%	2%	9%	10%	3%	1%	5%	4%
The ability to explore the world	32%	31%	33%	42%	40%	23%	30%	30%	34%	30%
Waking up to a new place almost every day	29%	28%	30%	30%	35%	26%	27%	28%	30%	27%
Being with other travellers similar to me (e.g. travellers of the same age/ companionship)	10%	10%	11%	11%	9%	8%	8%	12%	10%	11%
The ability to go on educational/ special interest cruise										
holidays (e.g. cookery, diet, dance, art, etc.)	8%	8%	8%	7%	8%	6%	10%	9%	10%	6%
Other (Please see tab Q6 Other)	4%	3%	4%	3%	2%	2%	4%	5%	3%	4%
Don't know	8%	9%	6%	10%	10%	10%	8%	4%	7%	9%
Not applicable - nothing would tempt me to go on a cruise holiday	30%	29%	30%	21%	20%	26%	30%	39%	28%	31%



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Fieldwork: 20th - 22nd May 2013

Total	Ger	nder		Social Grade					
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE

Which ONE, if any, of the following types of people do you think a cruise holiday is MOST suited to?

Unweighted Base	2101	1043	1058	210	272	367	496	756	1240	861
All UK Adults	2101	1011	1090	252	334	359	408	748	1156	945
A family with children	6%	7%	5%	6%	7%	9%	7%	2%	6%	5%
Older people (aged 65+)	46%	46%	46%	53%	55%	50%	41%	41%	49%	43%
Couples without children	29%	27%	31%	16%	20%	24%	37%	36%	29%	30%
Single people	3%	3%	2%	7%	4%	1%	3%	2%	2%	3%
Other (Please see tab Q7 Other)	4%	3%	4%	3%	1%	2%	2%	7%	4%	4%
Don't know	13%	14%	11%	14%	13%	13%	11%	13%	11%	15%



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Total	Ger	nder			Social Grade				
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE

For the following question please only think about the cost of the cruise, i.e. not including flights, tours, spending money etc.

Please imagine you were looking to book a cruise holiday for 7 nights...

In general, approximately how much would you expect to pay <u>per person</u> for a cruise holiday for 7 nights in each of the following destinations? (Please tick one option on each row)

The Caribbean

Unweighted Base	2101	1043	1058	210	272	367	496	756	1240	861
All UK Adults	2101	1011	1090	252	334	359	408	748	1156	945
Up to £500	5%	6%	4%	7%	10%	5%	5%	2%	4%	6%
£501 up to £1,000	21%	21%	20%	17%	25%	19%	25%	19%	22%	19%
£1,001 up to £1,500	29%	27%	31%	30%	25%	31%	31%	29%	28%	30%
£1,501 up to £2,000	17%	18%	17%	18%	14%	19%	15%	19%	20%	15%
More than £2,000	11%	11%	11%	8%	10%	14%	11%	12%	11%	11%
Don't know	17%	18%	16%	20%	16%	12%	14%	20%	15%	19%

The Mediterranean

Unweighted Base	2101	1043	1058	210	272	367	496	756	1240	861
All UK Adults	2101	1011	1090	252	334	359	408	748	1156	945
Up to £500	16%	16%	16%	13%	24%	15%	19%	13%	17%	15%
£501 up to £1,000	38%	36%	39%	34%	33%	38%	39%	41%	41%	34%
£1,001 up to £1,500	20%	20%	19%	26%	17%	23%	18%	18%	18%	21%
£1,501 up to £2,000	7%	7%	7%	2%	7%	8%	7%	8%	7%	7%
More than £2,000	3%	3%	3%	4%	4%	5%	3%	2%	3%	4%
Don't know	16%	18%	15%	20%	16%	12%	14%	19%	15%	18%



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Total	Ger	nder			Social Grade				
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE

Thinking about the recent media coverage of issues on cruise holidays such as the Costa Concordia sinking and outbreaks of norovirus...

Which ONE, if any, of the following statements BEST applies to you? (If you were not aware of any recent media coverage of issues on cruise holidays before taking this survey, please tick the "Not applicable" option)

Unweighted Base	2101	1043	1058	210	272	367	496	756	1240	861
All UK Adults	2101	1011	1090	252	334	359	408	748	1156	945
This has put me off cruise holidays completely, and I										
would not consider going on one	7%	6%	8%	9%	5%	7%	9%	7%	5%	10%
This has put me off cruise holidays a little, but I would										
still consider going on one	16%	13%	19%	16%	23%	17%	13%	15%	18%	14%
This hasn't put me off cruise holidays at all, I would still										
<u>consider</u> going on one	26%	28%	24%	22%	28%	21%	30%	27%	27%	25%
This hasn't changed my opinion of cruise holidays, I										
wouldn't consider going on one anyway	36%	38%	35%	32%	31%	36%	34%	41%	40%	32%
Don't know	6%	8%	5%	10%	7%	8%	5%	4%	5%	8%
Not applicable - I wasn't aware of any recent media										
coverage of issues on cruise holidays before taking this										
survey	8%	7%	9%	12%	5%	11%	9%	6%	5%	12%



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Total	Ger	nder			Social Grade				
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE

Before taking this survey, which, if any, of the following themes of cruise holiday have you heard of? (Please tick all that apply)

of? (Please tick all that apply)										
Unweighted Base	2101	1043	1058	210	272	367	496	756	1240	861
All UK Adults	2101	1011	1090	252	334	359	408	748	1156	945
River cruise (e.g. a cruise along the Danube, seeing										
European cities)	66%	65%	67%	53%	54%	58%	68%	79%	73%	58%
Cultural experience cruise (e.g. a cruise to see sights										
such as St. Petersburg)	43%	44%	43%	33%	34%	33%	41%	57%	51%	34%
Diet cruise (e.g. a cruise with the aim of losing weight during the holiday, with meals catered within the guidelines of a specific diet, such as Dukan) 18-30s party ship	2%	2% 21%	2% 20%	2% 23%	4% 27%	2% 19%	1% 18%	1% 19%	2% 21%	1% 19%
Other (Please see tab Q10 other)	4%	4%	4%	5%	2%	4%	3%	5%	5%	2%
Don't know	5%	6%	4%	7%	8%	8%	3%	2%	4%	5%
Not applicable - I haven't heard of any themes of cruise holidays	20%	20%	21%	26%	19%	24%	22%	17%	15%	27%



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Total	Ger	nder			Social Grade				
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE

If money was no object, which ONE, if any, of the following destinations would you MOST like to go to on a cruise holiday?

se nonday:										
Unweighted Base	2101	1043	1058	210	272	367	496	756	1240	861
All UK Adults	2101	1011	1090	252	334	359	408	748	1156	945
Caribbean	21%	20%	22%	32%	29%	25%	21%	13%	21%	21%
Mediterranean (i.e. including River Cruises, Mediterranean and/ or Greek Isles)	11%	9%	12%	14%	11%	10%	13%	9%	10%	12%
Baltic (i.e. including Scandinavia)	7%	7%	7%	10%	4%	6%	9%	7%	8%	6%
Alaska	8%	8%	7%	6%	4%	11%	10%	7%	8%	7%
South Pacific (i.e. including Australia)	15%	16%	14%	5%	12%	13%	15%	21%	17%	13%
South America	6%	7%	5%	6%	7%	5%	4%	6%	7%	5%
Canada and New England	7%	6%	9%	4%	10%	6%	7%	8%	6%	8%
Trans-Atlantic	2%	2%	2%	3%	3%	4%	2%	1%	2%	3%
None of these	15%	16%	14%	9%	11%	14%	12%	21%	15%	15%
Don't know	8%	8%	7%	12%	9%	6%	7%	7%	6%	10%



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Total		Region										
Base	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland				

Approximately how many holidays, if any, do you take <u>abroad</u> in the average year?

_									
Unweighted Base	2101	477	312	197	305	493	88	174	55
All UK Adults	2101	502	336	195	261	466	103	179	59
0 – none	40%	40%	41%	43%	30%	40%	41%	39%	60%
1	31%	35%	30%	30%	27%	30%	42%	31%	24%
2	16%	12%	20%	16%	24%	14%	12%	19%	2%
3	7%	6%	6%	8%	9%	7%	1%	4%	11%
4	2%	2%	2%	1%	3%	3%	2%	3%	2%
5	1%	0%	1%	0%	2%	1%	-	1%	-
6 or more	1%	1%	1%	1%	2%	1%	-	1%	-
Don't know	2%	2%	0%	0%	3%	3%	2%	2%	1%

Have you been on a cruise holiday in the last 12 months (i.e. since May 2012)? (Please tick the option that BEST applies)

option that BEST applies)									
Unweighted Base	2101	477	312	197	305	493	88	174	55
All UK Adults	2101	502	336	195	261	466	103	179	59
Yes, I have	7%	7%	7%	6%	7%	7%	4%	7%	4%
No, I haven't but I <u>have been</u> on a cruise holiday before No, I haven't and I have <u>never been</u> on a cruise holiday	15%	14%	17%	17%	22%	13%	11%	12%	17%
before	78%	79%	76%	77%	71%	80%	84%	80%	79%



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Total	Region											
Base	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland				

You mentioned that you have been on a cruise holiday in the last 12 months...

How long was the cruise holiday that you have been on in the last 12 months? (If you have been on more than one cruise holiday in the last 12 months, please tick all the options that apply)

Unweighted Base	141	33	22	12	23	32	4	12	3
All UK Adults who have been on a cruise holiday in									
the last 12 months	144	37	23	11	19	34	4	13	2
1 to 3 nights	11%	21%	16%	-	-	4%	-	27%	-
4 to 6 nights	11%	14%	9%	37%	13%	2%	-	-	23%
7 nights	32%	31%	24%	17%	57%	35%	28%	23%	-
8 to 13 nights	31%	33%	12%	42%	35%	35%	25%	31%	16%
14 nights	14%	9%	28%	15%	9%	14%	-	6%	62%
Longer than 14 nights	10%	3%	11%	-	9%	16%	29%	20%	-
Don't know/ can't recall	3%	1%	5%	4%	6%	-	18%	-	-

For the following question, please think about booking the holiday rather than going on the holiday.

Do you currently plan to <u>book</u> a cruise holiday of any length in the next 12 months (i.e. book between now and May 2014)?

Unweighted Base	2101	477	312	197	305	493	88	174	55
All UK Adults	2101	502	336	195	261	466	103	179	59
Yes, I do	8%	7%	7%	7%	12%	7%	4%	9%	9%
No, I don't	82%	85%	79%	86%	75%	82%	87%	81%	78%
Don't know	11%	8%	14%	7%	13%	11%	9%	11%	13%



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Total		Region											
Base	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland					

Which, if any, of the following puts you off going on a cruise holiday? (Please tick all that apply. If nothing puts you off going on a cruise holiday, please tick the "Not applicable" option)

Unweighted Base	2101	477	312	197	305	493	88	174	55
All UK Adults	2101	502	336	195	261	466	103	179	59
They are too expensive	40%	38%	39%	38%	37%	41%	52%	39%	55%
Not being able to get away from other holidaymakers I									
don't like	29%	23%	30%	22%	31%	32%	37%	29%	31%
Being stuck on the ship for extended periods of time	37%	33%	36%	37%	38%	39%	38%	44%	36%
Not being able to set my own itinerary	25%	24%	27%	24%	23%	27%	26%	31%	17%
Not being able to set my own timerary	23/0	24 /0	21 /0	24 /0	23/6	21 /0	20 /6	3176	17 /0
The threat of an illness (i.e. norovirus/ seasickness)	25%	23%	26%	29%	22%	28%	24%	24%	31%
The threat of a shipwreck	10%	10%	10%	11%	10%	9%	12%	7%	8%
Negative feedback/ word-of-mouth	5%	3%	3%	5%	6%	6%	8%	4%	10%
Poor quality entertainment	11%	9%	12%	10%	14%	12%	14%	9%	6%
Poor quality food	6%	5%	5%	9%	9%	6%	6%	5%	7%
Other (Please see tab Q5 Other)	11%	12%	11%	7%	14%	12%	7%	9%	22%
Don't know	3%	5%	3%	3%	4%	2%	1%	4%	2%
Not applicable - nothing puts me off going on a cruise									
holiday	19%	17%	22%	23%	16%	19%	21%	20%	15%



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Total		Region											
Base	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland					

Which, if any, of the following would tempt you to go on a cruise holiday? (Please tick all that apply. If nothing would tempt you to go on a cruise holiday, please tick the "Not applicable" option)

-									
Unweighted Base	2101	477	312	197	305	493	88	174	55
All UK Adults	2101	502	336	195	261	466	103	179	59
The itinerary – I don't need to plan anything	13%	11%	12%	14%	16%	14%	11%	11%	10%
If they were of lower or comparable costs to an all-									
inclusive holiday	32%	31%	32%	32%	31%	31%	32%	35%	32%
If I didn't have to fly anywhere	12%	10%	11%	13%	14%	17%	12%	8%	10%
They are multi-centre without unpacking (i.e. the ability to visit lots of different places without changing									
accommodation)	26%	19%	25%	31%	29%	28%	30%	32%	27%
They have childcare facilities	4%	4%	4%	3%	6%	4%	8%	2%	3%
The ability to explore the world	32%	28%	32%	34%	32%	34%	33%	34%	34%
Waking up to a new place almost every day	29%	25%	32%	30%	26%	29%	32%	33%	39%
Being with other travellers similar to me (e.g. travellers of the same age/ companionship)	10%	7%	11%	7%	12%	14%	8%	8%	14%
The ability to go on educational/ special interest cruise holidays (e.g. cookery, diet, dance, art, etc.)	8%	6%	8%	6%	10%	10%	6%	10%	6%
Other (Please see tab Q6 Other)	4%	3%	3%	3%	3%	6%	2%	2%	9%
`									
Don't know	8%	10%	7%	7%	8%	7%	5%	6%	1%
Not applicable - nothing would tempt me to go on a cruise holiday	30%	29%	27%	31%	28%	30%	37%	31%	27%



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Total	Region											
Base	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland				

Which ONE, if any, of the following types of people do you think a cruise holiday is MOST suited to?

Unweighted Base	2101	477	312	197	305	493	88	174	55
All UK Adults	2101	502	336	195	261	466	103	179	59
A family with children	6%	7%	3%	6%	7%	5%	1%	8%	5%
Older people (aged 65+)	46%	46%	42%	49%	44%	45%	61%	45%	58%
Couples without children	29%	30%	38%	26%	22%	29%	23%	30%	22%
Single people	3%	2%	2%	2%	5%	3%	4%	1%	1%
Other (Please see tab Q7 Other)	4%	4%	1%	4%	7%	4%	3%	2%	5%
Don't know	13%	11%	12%	14%	15%	14%	8%	14%	9%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Region											
Base	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland					

For the following question please only think about the cost of the cruise, i.e. not including flights, tours, spending money etc.

Please imagine you were looking to book a cruise holiday for 7 nights...

In general, approximately how much would you expect to pay <u>per person</u> for a cruise holiday for 7 nights in each of the following destinations? (Please tick one option on each row)

The Caribbean

Unweighted Base	2101	477	312	197	305	493	88	174	55
All UK Adults	2101	502	336	195	261	466	103	179	59
Up to £500	5%	6%	5%	6%	8%	3%	2%	3%	5%
£501 up to £1,000	21%	24%	17%	19%	22%	18%	18%	24%	34%
£1,001 up to £1,500	29%	29%	30%	32%	28%	28%	34%	26%	20%
£1,501 up to £2,000	17%	16%	16%	21%	15%	17%	24%	20%	14%
More than £2,000	11%	9%	14%	9%	12%	14%	7%	12%	6%
Don't know	17%	16%	18%	13%	15%	20%	14%	15%	22%

The Mediterranean

Unweighted Base	2101	477	312	197	305	493	88	174	55
All UK Adults	2101	502	336	195	261	466	103	179	59
Up to £500	16%	21%	14%	15%	17%	13%	14%	15%	22%
£501 up to £1,000	38%	36%	38%	41%	40%	36%	45%	38%	34%
£1,001 up to £1,500	20%	19%	19%	23%	15%	20%	23%	23%	13%
£1,501 up to £2,000	7%	6%	7%	7%	9%	8%	4%	8%	5%
More than £2,000	3%	3%	4%	2%	4%	4%	1%	1%	4%
Don't know	16%	16%	18%	12%	15%	19%	14%	15%	22%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Region										
Base	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland				

Thinking about the recent media coverage of issues on cruise holidays such as the Costa Concordia sinking and outbreaks of norovirus...

Which ONE, if any, of the following statements BEST applies to you? (If you were not aware of any recent media coverage of issues on cruise holidays before taking this survey, please tick the "Not applicable" option)

Unweighted Base	2101	477	312	197	305	493	88	174	55
All UK Adults	2101	502	336	195	261	466	103	179	59
This has put me off cruise holidays completely, and I									
would not consider going on one	7%	7%	7%	13%	8%	6%	6%	4%	4%
This has put me off cruise holidays a little, but I would									
still consider going on one	16%	12%	20%	15%	17%	18%	21%	16%	17%
This hasn't put me off cruise holidays at all, I would still									
<u>consider</u> going on one	26%	25%	29%	26%	28%	24%	22%	30%	34%
This hasn't changed my opinion of cruise holidays, I									
wouldn't consider going on one anyway	36%	40%	30%	32%	35%	39%	39%	38%	30%
Don't know	6%	8%	6%	4%	7%	6%	2%	4%	5%
Not applicable - I wasn't aware of any recent media									
coverage of issues on cruise holidays before taking this									
survey	8%	8%	8%	10%	6%	7%	10%	8%	10%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

leidwork. 20th - 22hd May 2013											
	Total				Reg	jion					
	Base	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland		
Before taking this survey, which, if any, of the	'				•						
following themes of cruise holiday have you heard of? (Please tick all that apply)											
Unweighted Base	2101	477	312	197	305	493	88	174	55		
All UK Adults	2101	502	336	195	261	466	103	179	59		
River cruise (e.g. a cruise along the Danube, seeing									_		
European cities)	66%	64%	67%	70%	65%	68%	73%	62%	56%		
Cultural experience cruise (e.g. a cruise to see sights	4007	400/	4007	4007	4007	4.407	400/	4.407	400/		
such as St. Petersburg)	43%	40%	42%	46%	43%	44%	49%	44%	46%		
Diet cruise (e.g. a cruise with the aim of losing weight during the holiday, with meals catered within the guidelines of a specific diet, such as Dukan)	2%	1%	1%	5%	4%	1%	1%	1%	2%		
18-30s party ship	2%		18%	27%	21%	20%	15%	17%	33%		
· · · · · · · · · · · · · · · · · · ·		21%									
Other (Please see tab Q10 other)	4%	2%	4%	6%	3%	6%	2%	3%	6%		
Don't know	5%	7%	5%	1%	3%	4%	4%	4%	4%		
Not applicable - I haven't heard of any themes of cruise holidays	20%	21%	19%	17%	21%	20%	16%	26%	27%		



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total	Region										
Base	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland			

If money was no object, which ONE, if any, of the following destinations would you MOST like to go to on a cruise holiday?

se noliday?									
Unweighted Base	2101	477	312	197	305	493	88	174	55
All UK Adults	2101	502	336	195	261	466	103	179	59
Caribbean	21%	23%	15%	23%	30%	20%	14%	25%	8%
Mediterranean (i.e. including River Cruises, Mediterranean and/ or Greek Isles)	11%	11%	11%	7%	10%	10%	12%	9%	31%
Baltic (i.e. including Scandinavia)	7%	7%	7%	10%	6%	6%	4%	6%	12%
Alaska	8%	7%	9%	10%	10%	6%	9%	6%	4%
South Pacific (i.e. including Australia)	15%	12%	19%	15%	11%	15%	22%	16%	14%
South America	6%	4%	7%	4%	5%	9%	5%	6%	2%
Canada and New England	7%	10%	8%	10%	3%	7%	9%	3%	9%
Trans-Atlantic	2%	1%	1%	2%	2%	3%	-	3%	3%
None of these	15%	15%	14%	17%	14%	15%	16%	16%	15%
Don't know	8%	9%	7%	4%	8%	9%	10%	10%	1%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Working Status										
Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other					

Approximately how many holidays, if any, do you

take abroad in the average year?

_								
Unweighted Base	2101	1105	192	1297	104	491	84	125
All UK Adults	2101	1084	199	1284	114	475	95	133
0 – none	40%	35%	45%	36%	32%	42%	61%	59%
1	31%	36%	32%	35%	31%	24%	26%	25%
2	16%	16%	10%	15%	27%	21%	6%	7%
3	7%	7%	5%	6%	5%	9%	6%	2%
4	2%	2%	3%	3%	2%	2%	-	1%
5	1%	1%	2%	1%	1%	0%	-	1%
6 or more	1%	2%	1%	1%	0%	1%	-	2%
Don't know	2%	2%	2%	2%	2%	0%	2%	4%

Have you been on a cruise holiday in the last 12 months (i.e. since May 2012)? (Please tick the option that BEST applies)

option that BEST applies)								
Unweighted Base	2101	1105	192	1297	104	491	84	125
All UK Adults	2101	1084	199	1284	114	475	95	133
Yes, I have	7%	6%	5%	6%	6%	10%	6%	4%
No, I haven't but I <u>have been</u> on a cruise holiday before No, I haven't and I have <u>never been</u> on a cruise holiday	15%	15%	8%	14%	11%	22%	14%	11%
before	78%	79%	87%	80%	83%	68%	81%	84%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

I	Total		Working Status										
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other					

You mentioned that you have been on a cruise holiday in the last 12 months...

How long was the cruise holiday that you have been on in the last 12 months? (If you have been on more than one cruise holiday in the last 12 months, please tick all the options that apply)

Unweighted Base	141	68	10	78	5	46	4	8
All UK Adults who have been on a cruise holiday in								
the last 12 months	144	68	11	79	7	46	5	6
1 to 3 nights	11%	19%	-	17%	-	-	54%	-
4 to 6 nights	11%	9%	24%	11%	-	9%	46%	-
7 nights	32%	37%	41%	38%	36%	29%	-	7%
8 to 13 nights	31%	23%	32%	25%	56%	41%	-	29%
14 nights	14%	9%	11%	9%	-	22%	-	51%
Longer than 14 nights	10%	10%	-	9%	-	17%	-	-
Don't know/ can't recall	3%	4%	-	3%	8%	-	-	13%

For the following question, please think about booking the holiday rather than going on the holiday.

Do you currently plan to <u>book</u> a cruise holiday of any length in the next 12 months (i.e. book between now and May 2014)?

Unweighted Base	2101	1105	192	1297	104	491	84	125
All UK Adults	2101	1084	199	1284	114	475	95	133
Yes, I do	8%	7%	6%	7%	3%	12%	6%	4%
No, I don't	82%	82%	80%	82%	95%	77%	87%	83%
Don't know	11%	11%	14%	11%	2%	11%	7%	13%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Working Status										
Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other					

Which, if any, of the following puts you off going on a cruise holiday? (Please tick all that apply. If nothing puts you off going on a cruise holiday, please tick the "Not applicable" option)

-								
Unweighted Base	2101	1105	192	1297	104	491	84	125
All UK Adults	2101	1084	199	1284	114	475	95	133
They are too expensive	40%	43%	35%	41%	47%	34%	39%	43%
Not being able to get away from other holidaymakers I								
don't like	29%	28%	28%	28%	23%	34%	27%	25%
Being stuck on the ship for extended periods of time	37%	38%	34%	38%	44%	36%	31%	32%
Not being able to set my own itinerary	25%	26%	25%	26%	23%	27%	23%	15%
The threat of an illness (i.e. norovirus/ seasickness)	25%	25%	28%	25%	17%	30%	15%	27%
The threat of a shipwreck	10%	9%	11%	10%	15%	9%	8%	10%
Negative feedback/ word-of-mouth	5%	4%	7%	4%	3%	7%	6%	6%
Poor quality entertainment	11%	11%	12%	11%	26%	8%	8%	7%
Poor quality food	6%	6%	6%	6%	15%	4%	9%	7%
Other (Please see tab Q5 Other)	11%	10%	7%	9%	11%	18%	10%	6%
Don't know	3%	4%	4%	4%	2%	2%	2%	2%
Not applicable - nothing puts me off going on a cruise								
holiday	19%	17%	16%	17%	10%	23%	25%	27%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Working Status									
Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other				

Which, if any, of the following would tempt you to go on a cruise holiday? (Please tick all that apply. If nothing would tempt you to go on a cruise holiday, please tick the "Not applicable" option)

Unweighted Base	2101	1105	192	1297	104	491	84	125
All UK Adults	2101		199	1	114	475	95	133
		1084		1284				·
The itinerary – I don't need to plan anything	13%	13%	8%	12%	9%	17%	9%	11%
If they were of lower or comparable costs to an all-								
inclusive holiday	32%	34%	30%	33%	32%	26%	30%	35%
If I didn't have to fly anywhere	12%	11%	12%	11%	8%	19%	11%	8%
They are multi-centre without unpacking (i.e. the ability to visit lots of different places without changing								
accommodation)	26%	25%	25%	25%	27%	30%	22%	26%
They have childcare facilities	4%	5%	4%	5%	3%	0%	6%	8%
The ability to explore the world	32%	33%	26%	32%	42%	30%	31%	32%
Waking up to a new place almost every day	29%	29%	27%	28%	27%	30%	33%	30%
Being with other travellers similar to me (e.g. travellers of the same age/ companionship)	10%	8%	6%	8%	18%	12%	19%	12%
The ability to go on educational/ special interest cruise								
holidays (e.g. cookery, diet, dance, art, etc.)	8%	8%	5%	7%	12%	9%	16%	7%
Other (Please see tab Q6 Other)	4%	2%	5%	3%	2%	6%	6%	3%
Don't know	8%	9%	6%	9%	9%	3%	13%	9%
Not applicable - nothing would tempt me to go on a cruise holiday	30%	27%	35%	28%	17%	40%	18%	27%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Working Status									
Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other				

Which ONE, if any, of the following types of people do you think a cruise holiday is MOST suited to?

Unweighted Base	2101	1105	192	1297	104	491	84	125
All UK Adults	2101	1084	199	1284	114	475	95	133
A family with children	6%	7%	6%	7%	7%	2%	4%	6%
Older people (aged 65+)	46%	49%	48%	49%	64%	40%	30%	38%
Couples without children	29%	27%	27%	27%	12%	35%	37%	39%
Single people	3%	3%	2%	3%	6%	2%	8%	0%
Other (Please see tab Q7 Other)	4%	3%	3%	3%	3%	7%	4%	4%
Don't know	13%	12%	14%	12%	8%	14%	17%	12%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

١	Total		Working Status								
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other			

For the following question please only think about the cost of the cruise, i.e. not including flights, tours, spending money etc.

Please imagine you were looking to book a cruise holiday for 7 nights...

In general, approximately how much would you expect to pay <u>per person</u> for a cruise holiday for 7 nights in each of the following destinations? (Please tick one option on each row)

The Caribbean

Unweighted Base	2101	1105	192	1297	104	491	84	125
All UK Adults	2101	1084	199	1284	114	475	95	133
Up to £500	5%	6%	2%	5%	7%	3%	10%	6%
£501 up to £1,000	21%	22%	22%	22%	16%	17%	31%	18%
£1,001 up to £1,500	29%	29%	36%	30%	36%	27%	16%	29%
£1,501 up to £2,000	17%	18%	11%	17%	14%	20%	17%	17%
More than £2,000	11%	11%	14%	12%	8%	10%	14%	11%
Don't know	17%	15%	14%	14%	20%	23%	14%	19%

The Mediterranean

Unweighted Base	2101	1105	192	1297	104	491	84	125
All UK Adults	2101	1084	199	1284	114	475	95	133
Up to £500	16%	19%	17%	19%	16%	11%	13%	12%
£501 up to £1,000	38%	37%	39%	37%	29%	40%	46%	37%
£1,001 up to £1,500	20%	21%	19%	20%	31%	17%	15%	13%
£1,501 up to £2,000	7%	7%	6%	7%	3%	8%	2%	14%
More than £2,000	3%	2%	6%	3%	3%	2%	10%	5%
Don't know	16%	14%	14%	14%	19%	22%	14%	18%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

[Total		Working Status									
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other				

Thinking about the recent media coverage of issues on cruise holidays such as the Costa Concordia sinking and outbreaks of norovirus...

Which ONE, if any, of the following statements BEST applies to you? (If you were not aware of any recent media coverage of issues on cruise holidays before taking this survey, please tick the "Not applicable" option)

Unweighted Base	2101	1105	192	1297	104	491	84	125
All UK Adults	2101	1084			114	475	95	133
	2101	1064	199	1284	114	4/5	95	133
This has put me off cruise holidays completely, and I	=0.	=0.	4=04	=0.	00/	===	400/	100/
would not consider going on one	7%	5%	15%	7%	3%	7%	12%	13%
This has put me off cruise holidays a little, but I would								
still consider going on one	16%	18%	13%	17%	13%	16%	12%	13%
This hasn't put me off cruise holidays at all, I would still								
<u>consider</u> going on one	26%	27%	21%	26%	28%	25%	26%	32%
This hasn't changed my opinion of cruise holidays, I								
wouldn't consider going on one anyway	36%	36%	38%	36%	39%	42%	29%	22%
Don't know	6%	7%	4%	6%	6%	4%	12%	6%
Not applicable - I wasn't aware of any recent media								
coverage of issues on cruise holidays before taking this								
survey	8%	7%	9%	8%	9%	6%	10%	14%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

·	Total				Working Status			
	Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
Before taking this survey, which, if any, of the following themes of cruise holiday have you heard of? (Please tick all that apply)								
Unweighted Base	2101	1105	192	1297	104	491	84	125
All UK Adults	2101	1084	199	1284	114	475	95	133
River cruise (e.g. a cruise along the Danube, seeing European cities) Cultural experience cruise (e.g. a cruise to see sights	66%	63%	64%	63%	60%	80%	61%	55%
such as St. Petersburg) Diet cruise (e.g. a cruise with the aim of losing weight during the holiday, with meals catered within the guidelines of a specific diet, such as Dukan)	43% 2%	39%	45% 3%	40% 2%	42% 1%	55% 1%	38% 5%	39% -
18-30s party ship	20%	21%	21%	21%	15%	19%	21%	20%
Other (Please see tab Q10 other)	4%	4%	6%	4%	1%	5%	2%	3%
Don't know Not applicable - I haven't heard of any themes of cruise	5%	5%	4%	5%	7%	3%	6%	5%
holidays	20%	21%	21%	21%	23%	15%	21%	30%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Working Status									
Base	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other				

If money was no object, which ONE, if any, of the following destinations would you MOST like to go to on a cruise holiday?

se holiday?								
Unweighted Base	2101	1105	192	1297	104	491	84	125
All UK Adults	2101	1084	199	1284	114	475	95	133
Caribbean	21%	25%	27%	25%	30%	11%	19%	16%
Mediterranean (i.e. including River Cruises,								
Mediterranean and/ or Greek Isles)	11%	10%	14%	11%	13%	8%	15%	16%
Baltic (i.e. including Scandinavia)	7%	7%	5%	7%	11%	6%	7%	9%
Alaska	8%	9%	7%	8%	9%	7%	5%	4%
South Pacific (i.e. including Australia)	15%	14%	12%	14%	9%	21%	15%	8%
South America	6%	6%	3%	6%	8%	7%	4%	2%
Canada and New England	7%	7%	6%	6%	3%	9%	10%	11%
Trans-Atlantic	2%	1%	2%	2%	2%	1%	8%	7%
None of these	15%	12%	16%	13%	10%	23%	12%	16%
Don't know	8%	9%	8%	9%	5%	6%	5%	11%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total	Marital Status							
Base	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married			

Approximately how many holidays, if any, do you take abroad in the average year?

_						
Unweighted Base	2101	1077	258	174	61	492
All UK Adults	2101	1052	265	166	54	522
0 – none	40%	38%	38%	50%	51%	42%
1	31%	34%	31%	30%	18%	29%
2	16%	17%	16%	12%	20%	15%
3	7%	7%	8%	5%	4%	6%
4	2%	3%	2%	0%	5%	2%
5	1%	1%	1%	2%	=	1%
6 or more	1%	1%	1%	2%	2%	2%
Don't know	2%	1%	2%	-	1%	5%

Have you been on a cruise holiday in the last 12 months (i.e. since May 2012)? (Please tick the option that BEST applies)

option that BEST applies)						
Unweighted Base	2101	1077	258	174	61	492
All UK Adults	2101	1052	265	166	54	522
Yes, I have	7%	8%	5%	7%	5%	5%
No, I haven't but I have been on a cruise holiday before		18%	14%	17%	30%	9%
No, I haven't and I have never been on a cruise holiday						
before	78%	74%	81%	76%	64%	86%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

[Total	Marital Status							
	Base	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married			

You mentioned that you have been on a cruise holiday in the last 12 months...

How long was the cruise holiday that you have been on in the last 12 months? (If you have been on more than one cruise holiday in the last 12 months, please tick all the options that apply)

Unweighted Base	141	92	14	10	2	22
All UK Adults who have been on a cruise holiday in						
the last 12 months	144	87	14	11	3	28
1 to 3 nights	11%	7%	20%	12%	-	22%
4 to 6 nights	11%	12%	-	33%	-	4%
7 nights	32%	32%	24%	31%	-	40%
8 to 13 nights	31%	37%	25%	15%	100%	13%
14 nights	14%	15%	11%	9%	-	15%
Longer than 14 nights	10%	12%	9%	-	-	10%
Don't know/ can't recall	3%	1%	12%	-	-	7%

For the following question, please think about booking the holiday rather than going on the holiday.

Do you currently plan to <u>book</u> a cruise holiday of any length in the next 12 months (i.e. book between now and May 2014)?

_						
Unweighted Base	2101	1077	258	174	61	492
All UK Adults	2101	1052	265	166	54	522
Yes, I do	8%	9%	8%	2%	7%	6%
No, I don't	82%	81%	81%	82%	87%	83%
Don't know	11%	10%	11%	16%	6%	11%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

[Total	Marital Status							
	Base	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married			

Which, if any, of the following puts you off going on a cruise holiday? (Please tick all that apply. If nothing puts you off going on a cruise holiday, please tick the "Not applicable" option)

Unweighted Base	2101	1077	258	174	61	492
All UK Adults	2101	1052	265	166	54	522
They are too expensive	40%	36%	43%	44%	40%	45%
Not being able to get away from other holidaymakers I don't like	29%	30%	26%	27%	25%	29%
Being stuck on the ship for extended periods of time	37%	37%	37%	26%	25%	40%
Not being able to set my own itinerary	25%	26%	26%	17%	20%	26%
The threat of an illness (i.e. norovirus/ seasickness)	25%	28%	23%	19%	19%	23%
The threat of a shipwreck	10%	9%	9%	11%	3%	12%
Negative feedback/ word-of-mouth	5%	5%	5%	5%	1%	5%
Poor quality entertainment	11%	8%	14%	9%	1%	16%
Poor quality food	6%	5%	7%	8%	2%	9%
Other (Please see tab Q5 Other)	11%	12%	10%	12%	22%	9%
Don't know	3%	3%	4%	5%	3%	3%
Not applicable - nothing puts me off going on a cruise						
holiday	19%	21%	19%	18%	26%	17%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total	Marital Status							
Base	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married			

Which, if any, of the following would tempt you to go on a cruise holiday? (Please tick all that apply. If nothing would tempt you to go on a cruise holiday, please tick the "Not applicable" option)

			1			1
Unweighted Base	2101	1077	258	174	61	492
All UK Adults	2101	1052	265	166	54	522
The itinerary – I don't need to plan anything	13%	14%	11%	16%	14%	10%
If they were of lower or comparable costs to an all-						
inclusive holiday	32%	31%	37%	33%	22%	30%
If I didn't have to fly anywhere	12%	14%	11%	12%	8%	10%
They are multi-centre without unpacking (i.e. the ability to visit lots of different places without changing						
accommodation)	26%	28%	26%	27%	32%	23%
They have childcare facilities	4%	5%	5%	3%	4%	2%
The ability to explore the world	32%	30%	36%	24%	20%	37%
Waking up to a new place almost every day	29%	27%	35%	26%	32%	31%
Being with other travellers similar to me (e.g. travellers of the same age/ companionship)	10%	10%	7%	14%	17%	11%
The ability to go on educational/ special interest cruise						
holidays (e.g. cookery, diet, dance, art, etc.)	8%	8%	11%	8%	6%	8%
Other (Please see tab Q6 Other)	4%	3%	3%	3%	11%	4%
Don't know	8%	6%	11%	8%	4%	9%
Not applicable - nothing would tempt me to go on a cruise holiday	30%	33%	20%	32%	34%	27%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total	Marital Status								
Base	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married				

Which ONE, if any, of the following types of people do you think a cruise holiday is MOST suited to?

Unweighted Base	2101	1077	258	174	61	492
All UK Adults	2101	1052	265	166	54	522
A family with children	6%	6%	4%	3%	2%	6%
Older people (aged 65+)	46%	43%	44%	40%	40%	55%
Couples without children	29%	34%	32%	34%	32%	17%
Single people	3%	2%	4%	2%	9%	4%
Other (Please see tab Q7 Other)	4%	4%	4%	5%	6%	3%
Don't know	13%	11%	12%	15%	11%	16%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total			Marital Status		
Base	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married

For the following question please only think about the cost of the cruise, i.e. not including flights, tours, spending money etc. Please imagine you were looking to book a cruise

Please imagine you were looking to book a cruise holiday for <u>7 nights</u>...

In general, approximately how much would you expect to pay <u>per person</u> for a cruise holiday for 7 nights in each of the following destinations? (Please tick one option on each row)

The Caribbean

Unweighted Base	2101	1077	258	174	61	492
All UK Adults	2101	1052	265	166	54	522
Up to £500	5%	3%	5%	7%	3%	7%
£501 up to £1,000	21%	21%	23%	20%	9%	21%
£1,001 up to £1,500	29%	31%	30%	25%	44%	26%
£1,501 up to £2,000	17%	18%	16%	20%	12%	16%
More than £2,000	11%	12%	8%	10%	11%	11%
Don't know	17%	15%	17%	19%	22%	20%

The Mediterranean

Unweighted Base	2101	1077	258	174	61	492
All UK Adults	2101	1052	265	166	54	522
Up to £500	16%	16%	16%	14%	13%	17%
£501 up to £1,000	38%	40%	39%	41%	41%	33%
£1,001 up to £1,500	20%	19%	21%	18%	20%	20%
£1,501 up to £2,000	7%	8%	6%	8%	4%	5%
More than £2,000	3%	3%	2%	2%	-	4%
Don't know	16%	15%	17%	17%	22%	20%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

ĺ	Total			Marital Status		
	Base	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married

Thinking about the recent media coverage of issues on cruise holidays such as the Costa Concordia sinking and outbreaks of norovirus...

Which ONE, if any, of the following statements BEST applies to you? (If you were not aware of any recent media coverage of issues on cruise holidays before taking this survey, please tick the "Not applicable" option)

Unweighted Base	2101	1077	258	174	61	492
All UK Adults	2101	1052	265	166	54	522
This has put me off cruise holidays completely, and I						
would not consider going on one	7%	7%	8%	5%	7%	7%
This has put me off cruise holidays a little, but I would						
still consider going on one	16%	18%	18%	18%	11%	12%
This hasn't put me off cruise holidays at all, I would still						
consider going on one	26%	25%	32%	27%	37%	25%
This hasn't changed my opinion of cruise holidays, I						
wouldn't consider going on one anyway	36%	38%	31%	34%	37%	38%
Don't know	6%	5%	6%	7%	2%	8%
Not applicable - I wasn't aware of any recent media						
coverage of issues on cruise holidays before taking this						
survey	8%	7%	6%	9%	7%	11%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

	Total			Marital Status		
	Base	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married
Before taking this survey, which, if any, of the			1			
following themes of cruise holiday have you heard of? (Please tick all that apply)						
Unweighted Base	2101	1077	258	174	61	492
All UK Adults	2101	1052	265	166	54	522
River cruise (e.g. a cruise along the Danube, seeing European cities)	66%	72%	64%	60%	77%	57%
Cultural experience cruise (e.g. a cruise to see sights such as St. Petersburg)	43%	46%	37%	44%	58%	37%
Diet cruise (e.g. a cruise with the aim of losing weight during the holiday, with meals catered within the	20/	20/	40/	20/		40/
guidelines of a specific diet, such as Dukan) 18-30s party ship	2% 20%	2% 18%	4% 25%	2% 19%	- 15%	1% 24%
Other (Please see tab Q10 other)	4%	5%	3%	3%	4%	3%
Not applicable - I haven't heard of any themes of cruise						
Don't know	5% 20%	5% 4% 19%	5% 5%	3% 7% 26%	4% - 16%	6% 26%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total			Marital Status		
Base	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married

If money was no object, which ONE, if any, of the following destinations would you MOST like to go to on a cruise holiday?

e noliday?						
Unweighted Base	2101	1077	258	174	61	492
All UK Adults	2101	1052	265	166	54	522
Caribbean	21%	19%	24%	20%	20%	24%
Mediterranean (i.e. including River Cruises, Mediterranean and/ or Greek Isles)	11%	10%	17%	11%	10%	9%
Baltic (i.e. including Scandinavia)	7%	7%	8%	3%	6%	8%
Alaska	8%	8%	7%	6%	4%	7%
South Pacific (i.e. including Australia)	15%	18%	14%	15%	12%	9%
South America	6%	7%	3%	4%	7%	6%
Canada and New England	7%	7%	7%	15%	12%	6%
Trans-Atlantic	2%	1%	3%	1%	1%	4%
None of these	15%	17%	8%	18%	22%	13%
Don't know	8%	6%	10%	6%	5%	12%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total	Children in Household									
Base	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused				
2101	1500	259	221	73	553	48				

Approximately how many holidays, if any, do you take <u>abroad</u> in the average year?

_					-		
Unweighted Base	2101	1500	259	221	73	553	48
All UK Adults	2101	1473	270	230	84	583	45
0 – none	40%	41%	36%	40%	45%	39%	30%
1	31%	28%	45%	38%	26%	39%	24%
2	16%	17%	13%	11%	17%	13%	15%
3	7%	7%	2%	6%	6%	4%	12%
4	2%	3%	2%	1%	1%	2%	-
5	1%	0%	1%	2%	-	2%	3%
6 or more	1%	1%	1%	1%	2%	1%	-
Don't know	2%	2%	1%	=	4%	1%	16%

Have you been on a cruise holiday in the last 12 months (i.e. since May 2012)? (Please tick the option that BEST applies)

option that BEST applies)							
Unweighted Base	2101	1500	259	221	73	553	48
All UK Adults	2101	1473	270	230	84	583	45
Yes, I have	7%	6%	4%	9%	20%	8%	3%
No, I haven't but I <u>have been</u> on a cruise holiday before	15%	16%	13%	18%	7%	14%	19%
No, I haven't and I have <u>never been</u> on a cruise holiday before	78%	78%	83%	74%	73%	78%	78%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Children in Household								
Base	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused				

You mentioned that you have been on a cruise holiday in the last 12 months...

How long was the cruise holiday that you have been on in the last 12 months? (If you have been on more than one cruise holiday in the last 12 months, please tick all the options that apply)

Unweighted Base	141	102	11	17	9	37	2
All UK Adults who have been on a cruise holiday in							
the last 12 months	144	94	11	20	17	48	1
1 to 3 nights	11%	9%	-	14%	31%	17%	-
4 to 6 nights	11%	8%	19%	28%	-	16%	-
7 nights	32%	30%	24%	36%	44%	36%	47%
8 to 13 nights	31%	33%	46%	34%	9%	28%	-
14 nights	14%	17%	10%	-	17%	8%	-
Longer than 14 nights	10%	14%	15%	=	=	3%	-
Don't know/ can't recall	3%	3%	4%	-	-	1%	53%

For the following question, please think about booking the holiday rather than going on the holiday.

Do you currently plan to <u>book</u> a cruise holiday of any length in the next 12 months (i.e. book between now and May 2014)?

Unweighted Base	2101	1500	259	221	73	553	48
All UK Adults	2101	1473	270	230	84	583	45
Yes, I do	8%	8%	4%	8%	7%	6%	14%
No, I don't	82%	81%	86%	85%	81%	85%	64%
Don't know	11%	11%	10%	7%	12%	9%	22%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Children in Household								
Base	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused				

Which, if any, of the following puts you off going on a cruise holiday? (Please tick all that apply. If nothing puts you off going on a cruise holiday, please tick the "Not applicable" option)

	04.04	4500	050	004	70	550	40
Unweighted Base	2101	1500	259	221	73	553	48
All UK Adults	2101	1473	270	230	84	583	45
They are too expensive	40%	38%	44%	48%	40%	45%	36%
Not being able to get away from other holidaymakers I							
don't like	29%	31%	25%	20%	21%	23%	20%
Being stuck on the ship for extended periods of time	37%	39%	33%	36%	30%	34%	19%
Not being able to set my own itinerary	25%	27%	25%	21%	9%	21%	13%
The threat of an illness (i.e. norovirus/ seasickness)	25%	28%	23%	19%	20%	21%	9%
The threat of a shipwreck	10%	8%	12%	13%	22%	14%	14%
Negative feedback/ word-of-mouth	5%	5%	3%	4%	3%	3%	7%
Poor quality entertainment	11%	12%	9%	9%	11%	9%	15%
Poor quality food	6%	7%	3%	8%	5%	6%	9%
Other (Please see tab Q5 Other)	11%	13%	10%	8%	4%	8%	3%
Don't know	3%	3%	4%	5%	3%	4%	12%
Not applicable - nothing puts me off going on a cruise							
holiday	19%	20%	19%	14%	16%	16%	27%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Children in Household								
Base	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused				

Which, if any, of the following would tempt you to go on a cruise holiday? (Please tick all that apply. If nothing would tempt you to go on a cruise holiday, please tick the "Not applicable" option)

-							
Unweighted Base	2101	1500	259	221	73	553	48
All UK Adults	2101	1473	270	230	84	583	45
The itinerary – I don't need to plan anything	13%	14%	14%	10%	6%	11%	3%
If they were of lower or comparable costs to an all-							
inclusive holiday	32%	31%	35%	34%	34%	35%	24%
If I didn't have to fly anywhere	12%	14%	7%	11%	5%	9%	4%
They are multi-centre without unpacking (i.e. the ability to visit lots of different places without changing							
accommodation)	26%	28%	23%	24%	16%	22%	14%
They have childcare facilities	4%	1%	7%	16%	21%	12%	-
The ability to explore the world	32%	34%	28%	28%	23%	28%	21%
Waking up to a new place almost every day	29%	31%	23%	30%	17%	25%	16%
Being with other travellers similar to me (e.g. travellers of the same age/ companionship)	10%	11%	9%	10%	7%	9%	6%
The ability to go on educational/ special interest cruise holidays (e.g. cookery, diet, dance, art, etc.)	8%	9%	5%	5%	9%	5%	10%
Other (Please see tab Q6 Other)	4%	4%	2%	2%	3%	2%	-
Don't know	8%	6%	10%	9%	9%	10%	19%
Not applicable - nothing would tempt me to go on a cruise holiday	30%	31%	28%	21%	24%	24%	42%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total	Children in Household								
Base	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused			

Which ONE, if any, of the following types of people do you think a cruise holiday is MOST suited to?

Unweighted Base	2101	1500	259	221	73	553	48
All UK Adults	2101	1473	270	230	84	583	45
A family with children	6%	4%	6%	11%	14%	9%	3%
Older people (aged 65+)	46%	47%	50%	45%	34%	46%	33%
Couples without children	29%	30%	28%	30%	28%	29%	19%
Single people	3%	3%	1%	2%	11%	3%	5%
Other (Please see tab Q7 Other)	4%	4%	3%	1%	2%	2%	8%
Don't know	13%	13%	12%	11%	10%	11%	33%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Children in Household									
Base	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused					

For the following question please only think about the cost of the cruise, i.e. not including flights, tours, spending money etc.

Please imagine you were looking to book a cruise holiday for 7 nights...

In general, approximately how much would you expect to pay <u>per person</u> for a cruise holiday for 7 nights in each of the following destinations? (Please tick one option on each row)

The Caribbean

_							
Unweighted Base	2101	1500	259	221	73	553	48
All UK Adults	2101	1473	270	230	84	583	45
Up to £500	5%	4%	5%	11%	11%	8%	7%
£501 up to £1,000	21%	21%	22%	13%	25%	19%	17%
£1,001 up to £1,500	29%	28%	32%	37%	21%	32%	17%
1,501 up to £2,000	17%	18%	18%	14%	11%	15%	23%
More than £2,000	11%	11%	10%	13%	11%	11%	12%
Don't know	17%	18%	13%	11%	21%	13%	24%
_	•						
Unweighted Base	2101	1500	259	221	73	553	48
All IIIZ A delete	0404	4.470	070	000	0.4	500	45

The Mediterranean

Unweighted Base	2101	1500	259	221	73	553	48
All UK Adults	2101	1473	270	230	84	583	45
Up to £500	16%	15%	19%	18%	16%	18%	17%
£501 up to £1,000	38%	40%	37%	33%	33%	35%	15%
£1,001 up to £1,500	20%	17%	20%	30%	19%	24%	34%
£1,501 up to £2,000	7%	7%	9%	5%	9%	8%	9%
More than £2,000	3%	3%	3%	3%	3%	3%	2%
Don't know	16%	18%	12%	11%	21%	13%	24%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Children in Household									
Base	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused					

Thinking about the recent media coverage of issues on cruise holidays such as the Costa Concordia sinking and outbreaks of norovirus...

Which ONE, if any, of the following statements BEST applies to you? (If you were not aware of any recent media coverage of issues on cruise holidays before taking this survey, please tick the "Not applicable" option)

-							
Unweighted Base	2101	1500	259	221	73	553	48
All UK Adults	2101	1473	270	230	84	583	45
This has put me off cruise holidays completely, and I							
would not consider going on one	7%	7%	9%	7%	9%	8%	9%
This has put me off cruise holidays a little, but I would							
still consider going on one	16%	15%	14%	23%	30%	20%	16%
This hasn't put me off cruise holidays at all, I would still							
<u>consider</u> going on one	26%	27%	28%	23%	18%	24%	14%
This hasn't changed my opinion of cruise holidays, I							
wouldn't consider going on one anyway	36%	39%	30%	33%	25%	31%	26%
Don't know	6%	5%	7%	9%	8%	8%	13%
Not applicable – I wasn't aware of any recent media coverage of issues on cruise holidays before taking this							
survey	8%	7%	13%	5%	10%	9%	22%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Fieldwork: 20th - 22nd May 2013							
	Total			Children in	Household		
	Base	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused
Before taking this survey, which, if any, of the						•	
following themes of cruise holiday have you heard of? (Please tick all that apply)							
Unweighted Base	2101	1500	259	221	73	553	48
All UK Adults	2101	1473	270	230	84	583	45
River cruise (e.g. a cruise along the Danube, seeing							
European cities)		70%	62%	54%	60%	58%	38%
Cultural experience cruise (e.g. a cruise to see sights such as St. Petersburg)		46%	35%	37%	37%	36%	32%
Such as St. Petersburg)	43%	40%	35%	31%	31%	30%	32%
Diet cruise (e.g. a cruise with the aim of losing weight during the holiday, with meals catered within the							
guidelines of a specific diet, such as Dukan)	2%	2%	1%	3%	2%	2%	5%
18-30s party ship	20%	21%	22%	21%	16%	20%	13%
Other (Please see tab Q10 other)	4%	4%	2%	2%	10%	4%	2%
Don't know	5%	3%	7%	9%	8%	8%	3%
Not applicable - I haven't heard of any themes of cruise holidays		20%	22%	23%	14%	21%	38%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total		Children in Household									
Base	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused					

If money was no object, which ONE, if any, of the following destinations would you MOST like to go to on a cruise holiday?

se holiday?							
Unweighted Base	2101	1500	259	221	73	553	48
All UK Adults	2101	1473	270	230	84	583	45
Caribbean	21%	18%	29%	28%	31%	29%	22%
Mediterranean (i.e. including River Cruises,							
Mediterranean and/ or Greek Isles)	11%	10%	13%	16%	14%	14%	7%
Baltic (i.e. including Scandinavia)	7%	7%	8%	4%	4%	6%	6%
Alaska	8%	8%	9%	9%	6%	8%	2%
South Pacific (i.e. including Australia)	15%	17%	9%	10%	12%	10%	7%
South America	6%	6%	3%	6%	3%	4%	7%
Canada and New England	7%	7%	7%	7%	11%	8%	1%
Trans-Atlantic	2%	2%	2%	5%	1%	3%	-
None of these	15%	17%	11%	10%	8%	10%	18%
Don't know	8%	7%	11%	5%	10%	9%	29%



No, I haven't and I have never been on a cruise holiday

78%

83%

Sample Size: 2101

Fieldwork: 20th - 22nd May 2013								
	Total			1	Government Region		1	
	Base	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London
Approximately how many holidays, if any, do you take <u>abroad</u> in the average year?				1			<u> </u>	
Unweighted Base	2101	84	222	171	146	166	197	305
All UK Adults	2101	97	227	178	152	185	195	261
0 – none	40%	46%	35%	44%	37%	45%	43%	30%
1	31%	28%	46%	26%	30%	30%	30%	27%
2	16%	14%	9%	16%	20%	20%	16%	24%
3	7%	6%	5%	7%	9%	3%	8%	9%
4	2%	3%	1%	3%	1%	2%	1%	3%
5	1%	2%	-	0%	1%	-	0%	2%
6 or more	1%	1%	1%	2%	1%	-	1%	2%
Don't know	2%	1%	2%	1%	-	0%	0%	3%
Have you been on a cruise holiday in the last 12 months (i.e. since May 2012)? (Please tick the option that BEST applies)								
Unweighted Base	2101	84	222	171	146	166	197	305
All UK Adults	2101	97	227	178	152	185	195	261
Yes, I have	7%	11%	6%	6%	5%	9%	6%	7%
No, I haven't but I have been on a cruise holiday before	15%	5%	16%	17%	21%	14%	17%	22%

78%

77%

74%

77%

77%

71%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

I	Total	Government Region										
	Base	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London				

You mentioned that you have been on a cruise holiday in the last 12 months...

How long was the cruise holiday that you have been on in the last 12 months? (If you have been on more than one cruise holiday in the last 12 months, please tick all the options that apply)

Unweighted Base	141	7	13	13	5	17	12	23
All UK Adults who have been on a cruise holiday in								
the last 12 months	144	11	14	11	7	16	11	19
1 to 3 nights	11%	26%	33%	-	39%	6%	-	-
4 to 6 nights	11%	-	26%	12%	16%	6%	37%	13%
7 nights	32%	45%	25%	25%	37%	18%	17%	57%
8 to 13 nights	31%	29%	14%	61%	-	18%	42%	35%
14 nights	14%	-	8%	18%	8%	37%	15%	9%
Longer than 14 nights	10%	-	-	11%	-	16%	-	9%
Don't know/ can't recall	3%	-	4%	-	-	7%	4%	6%

For the following question, please think about booking the holiday rather than going on the holiday.

Do you currently plan to <u>book</u> a cruise holiday of any length in the next 12 months (i.e. book between now and May 2014)?

Unweighted Base	2101	84	222	171	146	166	197	305
All UK Adults	2101	97	227	178	152	185	195	261
Yes, I do	8%	10%	6%	6%	5%	9%	7%	12%
No, I don't	82%	77%	88%	84%	82%	77%	86%	75%
Don't know	11%	13%	6%	9%	13%	15%	7%	13%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Tota				Government Region			
Base	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London

Which, if any, of the following puts you off going on a cruise holiday? (Please tick all that apply. If nothing puts you off going on a cruise holiday, please tick the "Not applicable" option)

Unweighted Base	2101	84	222	171	146	166	197	305
All UK Adults	2101	97	227	178	152	185	195	261
They are too expensive	40%	46%	35%	38%	40%	39%	38%	37%
Not being able to get away from other holidaymakers I								
don't like	29%	15%	25%	26%	28%	32%	22%	31%
Being stuck on the ship for extended periods of time	37%	34%	32%	33%	35%	37%	37%	38%
Not being able to set my own itinerary	25%	22%	20%	30%	24%	28%	24%	23%
The threat of an illness (i.e. norovirus/ seasickness)	25%	20%	23%	26%	26%	26%	29%	22%
The threat of a shipwreck	10%	11%	9%	11%	8%	11%	11%	10%
Negative feedback/ word-of-mouth	5%	2%	3%	4%	3%	2%	5%	6%
Poor quality entertainment	11%	8%	10%	9%	10%	14%	10%	14%
Poor quality food	6%	8%	4%	6%	3%	8%	9%	9%
Other (Please see tab Q5 Other)	11%	8%	13%	14%	10%	12%	7%	14%
Don't know	3%	3%	4%	6%	1%	4%	3%	4%
Not applicable - nothing puts me off going on a cruise								
holiday	19%	10%	21%	17%	21%	22%	23%	16%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total				Government Region			
Base	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London

Which, if any, of the following would tempt you to go on a cruise holiday? (Please tick all that apply. If nothing would tempt you to go on a cruise holiday, please tick the "Not applicable" option)

-				-				
Unweighted Base	2101	84	222	171	146	166	197	305
All UK Adults	2101	97	227	178	152	185	195	261
The itinerary – I don't need to plan anything	13%	7%	13%	11%	8%	15%	14%	16%
If they were of lower or comparable costs to an all-								
inclusive holiday	32%	34%	31%	29%	33%	31%	32%	31%
If I didn't have to fly anywhere	12%	7%	11%	11%	12%	10%	13%	14%
They are multi-centre without unpacking (i.e. the ability to visit lots of different places without changing								
accommodation)	26%	15%	20%	21%	22%	28%	31%	29%
They have childcare facilities	4%	6%	3%	4%	5%	3%	3%	6%
The ability to explore the world	32%	29%	28%	28%	31%	32%	34%	32%
Waking up to a new place almost every day	29%	23%	24%	28%	24%	38%	30%	26%
Being with other travellers similar to me (e.g. travellers								
of the same age/ companionship)	10%	6%	8%	8%	11%	12%	7%	12%
The ability to go on educational/ special interest cruise								
holidays (e.g. cookery, diet, dance, art, etc.)	8%	2%	8%	6%	8%	8%	6%	10%
Other (Please see tab Q6 Other)	4%	5%	2%	4%	3%	2%	3%	3%
Don't know	8%	10%	12%	7%	6%	9%	7%	8%
Not applicable - nothing would tempt me to go on a cruise holiday		24%	32%	29%	25%	30%	31%	28%



Single people

Don't know

Other (Please see tab Q7 Other)

3%

4%

13%

7%

6%

5%

2%

4%

12%

Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

,	Total				Government Region			
	Base	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London
Which ONE, if any, of the following types of people do you think a cruise holiday is MOST suited to?								
Unweighted Base	2101	84	222	171	146	166	197	305
All UK Adults	2101	97	227	178	152	185	195	261
A family with children	6%	9%	5%	8%	4%	3%	6%	7%
Older people (aged 65+)	46%	46%	47%	44%	39%	45%	49%	44%
Couples without children	29%	26%	31%	32%	42%	35%	26%	22%

4%

1%

10%

1%

2%

14%

2%

4%

14%

5%

7%

15%

1%

3%

12%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total				Government Region			
Base	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London

For the following question please only think about the cost of the cruise, i.e. not including flights, tours, spending money etc.

Please imagine you were looking to book a cruise holiday for 7 nights...

In general, approximately how much would you expect to pay <u>per person</u> for a cruise holiday for 7 nights in each of the following destinations? (Please tick one option on each row)

The Caribbean

2101	84	222	171	146	166	197	305
2101	97	227	178	152	185	195	261
5%	11%	5%	4%	7%	3%	6%	8%
21%	17%	26%	23%	20%	15%	19%	22%
29%	26%	27%	33%	30%	29%	32%	28%
17%	22%	13%	16%	14%	18%	21%	15%
11%	12%	7%	9%	16%	12%	9%	12%
17%	10%	20%	15%	13%	22%	13%	15%
	2101 5% 21% 29% 17% 11%	2101 97 5% 11% 21% 17% 29% 26% 17% 22% 11% 12%	2101 97 227 5% 11% 5% 21% 17% 26% 29% 26% 27% 17% 22% 13% 11% 12% 7%	2101 97 227 178 5% 11% 5% 4% 21% 17% 26% 23% 29% 26% 27% 33% 17% 22% 13% 16% 11% 12% 7% 9%	2101 97 227 178 152 5% 11% 5% 4% 7% 21% 17% 26% 23% 20% 29% 26% 27% 33% 30% 17% 22% 13% 16% 14% 11% 12% 7% 9% 16%	2101 97 227 178 152 185 5% 11% 5% 4% 7% 3% 21% 17% 26% 23% 20% 15% 29% 26% 27% 33% 30% 29% 17% 22% 13% 16% 14% 18% 11% 12% 7% 9% 16% 12%	2101 97 227 178 152 185 195 5% 11% 5% 4% 7% 3% 6% 21% 17% 26% 23% 20% 15% 19% 29% 26% 27% 33% 30% 29% 32% 17% 22% 13% 16% 14% 18% 21% 11% 12% 7% 9% 16% 12% 9%

The Mediterranean

_								
Unweighted Base	2101	84	222	171	146	166	197	305
All UK Adults	2101	97	227	178	152	185	195	261
Up to £500	16%	20%	24%	17%	18%	11%	15%	17%
£501 up to £1,000	38%	33%	36%	38%	39%	37%	41%	40%
£1,001 up to £1,500	20%	27%	14%	20%	16%	22%	23%	15%
£1,501 up to £2,000	7%	7%	5%	6%	6%	7%	7%	9%
More than £2,000	3%	3%	1%	5%	7%	1%	2%	4%
Don't know	16%	10%	19%	15%	13%	22%	12%	15%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total				Government Region			
Base	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London

Thinking about the recent media coverage of issues on cruise holidays such as the Costa Concordia sinking and outbreaks of norovirus...

Which ONE, if any, of the following statements BEST applies to you? (If you were not aware of any recent media coverage of issues on cruise holidays before taking this survey, please tick the "Not applicable" option)

_								
Unweighted Base	2101	84	222	171	146	166	197	305
All UK Adults	2101	97	227	178	152	185	195	261
This has put me off cruise holidays completely, and I								
would not consider going on one	7%	7%	8%	5%	6%	9%	13%	8%
This has put me off cruise holidays a little, but I would								
still consider going on one	16%	11%	12%	13%	24%	16%	15%	17%
This hasn't put me off cruise holidays at all, I would still								
<u>consider</u> going on one	26%	25%	24%	25%	28%	29%	26%	28%
This hasn't changed my opinion of cruise holidays, I								
wouldn't consider going on one anyway	36%	40%	38%	42%	29%	32%	32%	35%
Don't know	6%	11%	9%	6%	2%	8%	4%	7%
Not applicable – I wasn't aware of any recent media coverage of issues on cruise holidays before taking this				997		997		
survey	8%	5%	9%	9%	11%	6%	10%	6%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

	Total			ı	Government Region			
	Base	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London
Before taking this survey, which, if any, of the following themes of cruise holiday have you heard of? (Please tick all that apply)								
Unweighted Base	2101	84	222	171	146	166	197	305
All UK Adults	2101	97	227	178	152	185	195	261
River cruise (e.g. a cruise along the Danube, seeing European cities) Cultural experience cruise (e.g. a cruise to see sights such as St. Petersburg)	66% 43%	59% 42%	61% 39%	70% 40%	66% 42%	68% 42%	70% 46%	65% 43%
Diet cruise (e.g. a cruise with the aim of losing weight during the holiday, with meals catered within the guidelines of a specific diet, such as Dukan)	2%	-	1%	0%	2%	1%	5%	4%
18-30s party ship	20%	18%	25%	18%	16%	20%	27%	21%
Other (Please see tab Q10 other)	4%	1%	3%	3%	6%	2%	6%	3%
Don't know Not applicable - I haven't heard of any themes of cruise	5%	6%	8%	7%	2%	8%	1%	3%
holidays	20%	19%	24%	19%	21%	18%	17%	21%



South Pacific (i.e. including Australia)

South America

Trans-Atlantic

None of these

Don't know

Canada and New England

15%

6%

7%

2%

15%

8%

13%

7%

5%

3%

13%

7%

12%

4%

13%

2%

14%

11%

Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Fieldwork: 20th - 22nd May 2013											
	Total			1	Government Region						
	Base	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London			
If money was no object, which ONE, if any, of the following destinations would you MOST like to go to on a cruise holiday?											
Unweighted Base	2101	84	222	171	146	166	197	305			
All UK Adults	2101	97	227	178	152	185	195	261			
Caribbean	21%	26%	21%	25%	13%	17%	23%	30%			
Mediterranean (i.e. including River Cruises, Mediterranean and/ or Greek Isles)		12%	9%	14%	15%	9%	7%	10%			
Baltic (i.e. including Scandinavia)	7%	11%	7%	6%	9%	6%	10%	6%			
Alaska	8%	3%	9%	5%	10%	8%	10%	10%			

18%

8%

8%

0%

15%

4%

20%

7%

9%

2%

13%

9%

15%

4%

10%

2%

17%

4%

11%

5%

3%

2%

14%

8%

13%

4%

8%

1%

17%

7%



3%

0%

1%

1%

YouGov Survey Results

Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

take abroad in the average year?

	Total			Government Region			So	cial Media (m	onthly or mo	re)
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter
ys, if any, do you	•									
Unweighted Base	2101	311	182	88	174	55	1299	263	105	496
All UK Adults	2101	304	162	103	179	59	1327	234	94	505
0 – none	40%	38%	45%	41%	39%	60%	38%	25%	37%	35%
1	31%	29%	30%	42%	31%	24%	34%	36%	36%	37%
2	16%	15%	14%	12%	19%	2%	16%	22%	12%	17%
3	7%	7%	8%	1%	4%	11%	6%	11%	7%	5%

3%

1%

1%

2%

2%

1%

2%

1%

1%

1%

4%

1%

1%

3%

1%

Have you been on a cruise holiday in the last 12 months (i.e. since May 2012)? (Please tick the option that BEST applies)

Approximately how many holidays, if any, do you

option that BEST applies)										
Unweighted Base	2101	311	182	88	174	55	1299	263	105	496
All UK Adults	2101	304	162	103	179	59	1327	234	94	505
Yes, I have	7%	8%	5%	4%	7%	4%	7%	6%	10%	5%
No, I haven't but I <u>have been</u> on a cruise holiday before No, I haven't and I have <u>never been</u> on a cruise holiday		10%	18%	11%	12%	17%	15%	18%	17%	15%
before	78%	81%	77%	84%	80%	79%	79%	76%	73%	80%

2%

2%

5%

1%

2%

4%

1%

1%

2%

2%

1%

1%

6 or more

Don't know



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total			Government Region	l		So	cial Media (m	onthly or mo	ore)
Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter

You mentioned that you have been on a cruise holiday in the last 12 months...

How long was the cruise holiday that you have been on in the last 12 months? (If you have been on more than one cruise holiday in the last 12 months, please tick all the options that apply)

Unweighted Base	141	23	9	4	12	3	84	13	11	25
All UK Adults who have been on a cruise holiday in										
the last 12 months	144	25	9	4	13	2	90	13	9	28
1 to 3 nights	11%	6%	-	-	27%	-	12%	5%	-	14%
4 to 6 nights	11%	3%	-	-	-	23%	9%	20%	10%	10%
7 nights	32%	35%	34%	28%	23%	-	34%	21%	53%	27%
8 to 13 nights	31%	34%	40%	25%	31%	16%	30%	42%	17%	23%
14 nights	14%	19%	-	-	6%	62%	12%	-	12%	15%
Longer than 14 nights	10%	12%	25%	29%	20%	-	10%	8%	18%	10%
Don't know/ can't recall	3%	-	-	18%	-	-	4%	4%	-	4%

For the following question, please think about booking the holiday rather than going on the holiday.

Do you currently plan to <u>book</u> a cruise holiday of any length in the next 12 months (i.e. book between now and May 2014)?

Unweighted Base	2101	311	182	88	174	55	1299	263	105	496
All UK Adults	2101	304	162	103	179	59	1327	234	94	505
Yes, I do	8%	8%	5%	4%	9%	9%	7%	8%	11%	6%
No, I don't	82%	79%	87%	87%	81%	78%	83%	83%	78%	85%
Don't know	11%	13%	9%	9%	11%	13%	10%	10%	11%	9%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total			Government Region			So	cial Media (m	onthly or mo	re)
Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter

Which, if any, of the following puts you off going on a cruise holiday? (Please tick all that apply. If nothing puts you off going on a cruise holiday, please tick the "Not applicable" option)

-				-						
Unweighted Base	2101	311	182	88	174	55	1299	263	105	496
All UK Adults	2101	304	162	103	179	59	1327	234	94	505
They are too expensive	40%	40%	44%	52%	39%	55%	42%	36%	37%	40%
Not being able to get away from other holidaymakers I										
don't like	29%	33%	30%	37%	29%	31%	26%	31%	25%	26%
Being stuck on the ship for extended periods of time	37%	42%	32%	38%	44%	36%	37%	43%	46%	42%
Not being able to set my own itinerary	25%	28%	23%	26%	31%	17%	24%	31%	24%	25%
The threat of an illness (i.e. norovirus/ seasickness)	25%	30%	25%	24%	24%	31%	24%	25%	26%	24%
The threat of a shipwreck	10%	9%	9%	12%	7%	8%	9%	8%	16%	9%
Negative feedback/ word-of-mouth	5%	8%	4%	8%	4%	10%	5%	5%	4%	5%
Poor quality entertainment	11%	12%	12%	14%	9%	6%	12%	16%	12%	15%
Poor quality food	6%	6%	7%	6%	5%	7%	7%	8%	7%	9%
Other (Please see tab Q5 Other)	11%	11%	13%	7%	9%	22%	11%	11%	10%	12%
Don't know	3%	3%	0%	1%	4%	2%	3%	1%	3%	2%
Not applicable - nothing puts me off going on a cruise										
holiday	19%	16%	23%	21%	20%	15%	19%	20%	11%	20%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total			Government Region			So	cial Media (m	onthly or mo	re)
Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter

Which, if any, of the following would tempt you to go on a cruise holiday? (Please tick all that apply. If nothing would tempt you to go on a cruise holiday, please tick the "Not applicable" option)

F	-				1					
Unweighted Base	2101	311	182	88	174	55	1299	263	105	496
All UK Adults	2101	304	162	103	179	59	1327	234	94	505
The itinerary – I don't need to plan anything	13%	16%	12%	11%	11%	10%	13%	15%	14%	11%
If they were of lower or comparable costs to an all-										
inclusive holiday	32%	32%	28%	32%	35%	32%	35%	34%	33%	34%
If I didn't have to fly anywhere	12%	19%	13%	12%	8%	10%	12%	15%	9%	11%
They are multi-centre without unpacking (i.e. the ability to visit lots of different places without changing										
accommodation)	26%	31%	22%	30%	32%	27%	26%	32%	27%	26%
They have childcare facilities	4%	4%	5%	8%	2%	3%	5%	5%	10%	3%
The ability to explore the world	32%	34%	34%	33%	34%	34%	35%	37%	39%	39%
Waking up to a new place almost every day	29%	34%	20%	32%	33%	39%	32%	36%	34%	35%
Being with other travellers similar to me (e.g. travellers										
of the same age/ companionship)	10%	12%	15%	8%	8%	14%	10%	11%	15%	8%
The ability to go on educational/ special interest cruise										
holidays (e.g. cookery, diet, dance, art, etc.)	8%	10%	10%	6%	10%	6%	7%	11%	8%	8%
Other (Please see tab Q6 Other)	4%	7%	4%	2%	2%	9%	4%	5%	3%	2%
Don't know	8%	8%	7%	5%	6%	1%	8%	6%	3%	8%
Not applicable - nothing would tempt me to go on a										
cruise holiday	30%	27%	36%	37%	31%	27%	26%	25%	30%	25%



Single people

Don't know

Other (Please see tab Q7 Other)

3%

4%

13%

3%

4%

15%

4%

6%

14%

4%

3%

8%

Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Fieldwork: 20th - 22nd May 2013										
	Total			Government Region			So	cial Media (m	onthly or mo	re)
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter
Which ONE, if any, of the following types of people do you think a cruise holiday is MOST suited to?										
Unweighted Base	2101	311	182	88	174	55	1299	263	105	496
All UK Adults	2101	304	162	103	179	59	1327	234	94	505
A family with children	6%	7%	1%	1%	8%	5%	6%	7%	13%	8%
Older people (aged 65+)	46%	48%	39%	61%	45%	58%	49%	53%	41%	56%
Couples without children	29%	24%	37%	23%	30%	22%	29%	25%	33%	24%

1%

2%

14%

1%

5%

9%

2%

3%

10%

2%

2%

11%

2%

4%

1%

3%

8%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

[Total			Government Region			So	cial Media (m	onthly or mo	re)
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter

For the following question please only think about the cost of the cruise, i.e. not including flights, tours, spending money etc.

Please imagine you were looking to book a cruise holiday for 7 nights...

In general, approximately how much would you expect to pay <u>per person</u> for a cruise holiday for 7 nights in each of the following destinations? (Please tick one option on each row)

The Caribbean

Unweighted Base	2101	311	182	88	174	55	1299	263	105	496
All UK Adults	2101	304	162	103	179	59	1327	234	94	505
Up to £500	5%	2%	4%	2%	3%	5%	5%	2%	7%	6%
£501 up to £1,000	21%	15%	23%	18%	24%	34%	23%	24%	17%	19%
£1,001 up to £1,500	29%	33%	20%	34%	26%	20%	31%	29%	30%	31%
£1,501 up to £2,000	17%	19%	14%	24%	20%	14%	17%	20%	22%	18%
More than £2,000	11%	14%	14%	7%	12%	6%	11%	14%	13%	10%
Don't know	17%	18%	24%	14%	15%	22%	14%	11%	11%	17%

The Mediterranean

Unweighted Base	2101	311	182	88	174	55	1299	263	105	496
All UK Adults	2101	304	162	103	179	59	1327	234	94	505
Up to £500	16%	10%	18%	14%	15%	22%	16%	17%	20%	17%
£501 up to £1,000	38%	39%	30%	45%	38%	34%	40%	38%	24%	40%
£1,001 up to £1,500	20%	21%	19%	23%	23%	13%	21%	23%	33%	19%
£1,501 up to £2,000	7%	9%	7%	4%	8%	5%	7%	9%	5%	5%
More than £2,000	3%	4%	3%	1%	1%	4%	3%	3%	8%	3%
Don't know	16%	17%	22%	14%	15%	22%	14%	10%	11%	16%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total			Social Media (monthly or more)						
Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter

Thinking about the recent media coverage of issues on cruise holidays such as the Costa Concordia sinking and outbreaks of norovirus...

Which ONE, if any, of the following statements BEST applies to you? (If you were not aware of any recent media coverage of issues on cruise holidays before taking this survey, please tick the "Not applicable" option)

Unweighted Base	2101	311	182	88	174	55	1299	263	105	496
All UK Adults	2101	304	162	103	179	59	1327	234	94	505
This has put me off cruise holidays completely, and I										
would not consider going on one	7%	6%	8%	6%	4%	4%	7%	8%	10%	7%
This has put me off cruise holidays a little, but I would										
still consider going on one	16%	21%	14%	21%	16%	17%	17%	15%	16%	16%
This hasn't put me off cruise holidays at all, I would still										
consider going on one	26%	22%	26%	22%	30%	34%	28%	31%	26%	30%
This hasn't changed my opinion of cruise holidays, I										
wouldn't consider going on one anyway	36%	38%	41%	39%	38%	30%	35%	39%	36%	39%
Don't know	6%	7%	4%	2%	4%	5%	7%	2%	5%	3%
Not applicable – I wasn't aware of any recent media coverage of issues on cruise holidays before taking this										
survey	8%	6%	8%	10%	8%	10%	6%	4%	6%	5%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

	Total	Government Region					Social Media (monthly or more)			
	Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	Google+	Twitter
Before taking this survey, which, if any, of the following themes of cruise holiday have you heard of? (Please tick all that apply)	'									
Unweighted Base	2101	311	182	88	174	55	1299	263	105	496
All UK Adults	2101	304	162	103	179	59	1327	234	94	505
River cruise (e.g. a cruise along the Danube, seeing European cities) Cultural experience cruise (e.g. a cruise to see sights such as St. Petersburg)	66% 43%	68% 44%	68% 45%	73% 49%	62% 44%	56% 46%	67% 43%	72% 49%	61% 40%	65% 44%
Diet cruise (e.g. a cruise with the aim of losing weight during the holiday, with meals catered within the guidelines of a specific diet, such as Dukan) 18-30s party ship Other (Please see tab Q10 other)	2%	1% 19% 6%	0% 21% 7%	1% 15% 2%	1% 17% 3%	2% 33% 6%	2% 22% 4%	2% 23% 5%	3% 23% 2%	1% 24% 4%
Don't know Not applicable - I haven't heard of any themes of cruise		4%	4%	4%	4%	4%	5%	1%	5%	5%
holidays	20%	20%	21%	16%	26%	27%	19%	15%	19%	20%



Sample Size: 2101

Fieldwork: 20th - 22nd May 2013

Total			Social Media (monthly or more)						
Base	South East	South West	Wales	Scotland	Northern Ireland	Facebook	LinkedIn	kedIn Google+	
2101	311	182	88	174	55	1299	263	105	496
0404	204	400	400	470	50	4007	00.4	0.4	505

If money was no object, which ONE, if any, of the following destinations would you MOST like to go to on a cruise holiday?

se nonday?										
Unweighted Base	2101	311	182	88	174	55	1299	263	105	496
All UK Adults	2101	304	162	103	179	59	1327	234	94	505
Caribbean	21%	21%	18%	14%	25%	8%	25%	22%	33%	28%
Mediterranean (i.e. including River Cruises,										
Mediterranean and/ or Greek Isles)	11%	10%	10%	12%	9%	31%	12%	10%	9%	10%
Baltic (i.e. including Scandinavia)	7%	5%	6%	4%	6%	12%	7%	10%	2%	7%
Alaska	8%	8%	2%	9%	6%	4%	7%	7%	3%	8%
South Pacific (i.e. including Australia)	15%	14%	18%	22%	16%	14%	16%	21%	18%	13%
South America	6%	10%	7%	5%	6%	2%	6%	7%	10%	6%
Canada and New England	7%	6%	7%	9%	3%	9%	7%	6%	6%	5%
Trans-Atlantic	2%	2%	7%	=	3%	3%	2%	1%	0%	3%
None of these	15%	16%	14%	16%	16%	15%	12%	11%	13%	13%
Don't know	8%	8%	10%	10%	10%	1%	7%	4%	5%	6%