

YouGov Survey Results

Sample Size: 19,538 UK adults
Fieldwork: 10th - 21st March 2014

Total 2014	Data source		Police force area											
	2013	2014	Avon and Somerset		Bedfordshire		Cambridgeshire		Cheshire		Cleveland		Cumbria	
			Data source		Data source		Data source		Data source		Data source		Data source	
			2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Dog. You are a victim of a minor assault (although uninjured) after you ask a dog owner not to allow their dog to foul in the street. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Telephone	61%	62%	61%	61%	62%	64%	63%	64%	65%	66%	63%	64%	64%	66%	65%
Online	8%	7%	8%	6%	8%	4%	5%	7%	10%	7%	6%	6%	3%	4%	5%
Go to the police station	30%	31%	30%	32%	30%	33%	28%	25%	24%	26%	31%	27%	26%	32%	30%
By other means	1%	1%	1%	1%	1%	1%	0%	1%	1%	0%	1%	1%	1%	3%	1%
I would not contact the police about this	15%	14%	15%	15%	13%	14%	17%	16%	17%	15%	15%	14%	11%	11%	15%
Don't know	5%	5%	5%	4%	2%	3%	5%	3%	4%	5%	3%	5%	5%	4%	3%

Youth. Groups of local youths regularly congregate nearby your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Telephone	27%	28%	27%	22%	26%	31%	28%	26%	25%	33%	25%	31%	29%	33%	32%
Online	9%	8%	9%	9%	7%	9%	8%	9%	9%	8%	8%	4%	5%	5%	6%
Go to the police station	6%	6%	6%	5%	7%	6%	7%	4%	5%	5%	4%	3%	5%	6%	9%
By other means	2%	2%	2%	2%	2%	2%	1%	2%	1%	2%	2%	2%	2%	2%	2%
I would not contact the police about this	59%	57%	59%	62%	63%	55%	59%	61%	62%	56%	63%	61%	57%	57%	58%
Don't know	4%	4%	4%	5%	2%	3%	4%	3%	5%	3%	4%	2%	6%	3%	2%

Bike. You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief. How, if at all, would you contact the police should this happen to you? Please select all that apply.

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Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Telephone	89%	89%	89%	89%	90%	92%	89%	90%	91%	92%	91%	94%	91%	95%	94%
Online	8%	6%	8%	6%	7%	3%	8%	7%	6%	6%	12%	5%	4%	4%	4%
Go to the police station	17%	17%	17%	15%	17%	17%	16%	15%	16%	15%	17%	13%	12%	13%	17%
By other means	0%	0%	0%	0%	0%	1%	-	0%	0%	1%	-	1%	0%	1%	1%
I would not contact the police about this	1%	1%	1%	1%	1%	1%	2%	2%	2%	0%	1%	1%	0%	1%	-
Don't know	2%	2%	2%	2%	2%	2%	3%	1%	2%	1%	2%	1%	3%	0%	-

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Total 2014	Police force area													
	Derbyshire		Devon and Cornwall		Dorset		Durham		Dyfed-Powys		Essex		Gloucestershire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Dog. You are a victim of a minor assault (although uninjured) after you ask a dog owner not to allow their dog to foul in the street. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Telephone	61%	64%	62%	62%	59%	64%	61%	64%	61%	58%	56%	63%	60%	62%	65%
Online	8%	5%	5%	6%	5%	7%	8%	4%	7%	4%	3%	4%	5%	4%	7%
Go to the police station	30%	29%	24%	34%	35%	31%	30%	29%	25%	34%	38%	32%	32%	33%	31%
By other means	1%	2%	1%	2%	1%	2%	1%	0%	1%	2%	1%	1%	1%	1%	1%
I would not contact the police about this	15%	14%	19%	12%	14%	13%	15%	15%	18%	15%	16%	14%	15%	12%	12%
Don't know	5%	5%	3%	4%	3%	3%	3%	3%	3%	4%	4%	2%	4%	4%	4%

Youth. Groups of local youths regularly congregate nearby your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic. How, if at all, would you contact the police should this happen to you? Please select all that apply.

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Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Telephone	27%	27%	23%	27%	24%	27%	26%	30%	26%	27%	23%	30%	28%	29%	30%
Online	9%	6%	9%	5%	6%	8%	7%	6%	3%	4%	2%	6%	9%	7%	8%
Go to the police station	6%	5%	6%	9%	6%	6%	7%	6%	6%	6%	8%	5%	6%	6%	4%
By other means	2%	1%	2%	1%	1%	2%	1%	2%	2%	3%	2%	2%	2%	1%	2%
I would not contact the police about this	59%	60%	65%	58%	63%	59%	62%	57%	61%	61%	66%	60%	56%	59%	59%
Don't know	4%	5%	2%	5%	3%	3%	2%	3%	6%	3%	3%	2%	6%	3%	3%

Bike. You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief. How, if at all, would you contact the police should this happen to you? Please select all that apply.

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Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Telephone	89%	92%	90%	90%	91%	93%	91%	93%	87%	91%	91%	90%	87%	87%	89%
Online	8%	3%	7%	6%	7%	5%	7%	5%	5%	4%	3%	5%	6%	4%	7%
Go to the police station	17%	16%	14%	19%	18%	17%	15%	16%	14%	18%	17%	16%	18%	19%	15%
By other means	0%	-	-	-	-	-	1%	-	0%	1%	-	1%	1%	0%	-
I would not contact the police about this	1%	1%	1%	1%	1%	1%	1%	-	2%	1%	2%	1%	2%	1%	1%
Don't know	2%	2%	3%	1%	1%	1%	1%	1%	3%	1%	1%	1%	3%	2%	2%

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	Greater Manchester		Gwent		Hampshire		Hertfordshire		Humberside		Kent		Lancashire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Dog. You are a victim of a minor assault (although uninjured) after you ask a dog owner not to allow their dog to foul in the street. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Telephone	61%	62%	60%	63%	60%	62%	57%	59%	64%	65%	60%	64%	62%	65%	68%
Online	8%	7%	8%	2%	6%	5%	7%	4%	8%	6%	5%	7%	10%	5%	8%
Go to the police station	30%	29%	21%	34%	35%	31%	35%	33%	30%	28%	24%	29%	30%	28%	26%
By other means	1%	1%	1%	-	1%	1%	1%	-	0%	0%	-	1%	0%	0%	0%
I would not contact the police about this	15%	14%	17%	13%	12%	13%	18%	17%	12%	13%	18%	14%	13%	15%	10%
Don't know	5%	3%	6%	5%	3%	5%	3%	5%	7%	5%	3%	3%	4%	3%	4%

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Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Telephone	27%	28%	29%	29%	25%	33%	30%	26%	26%	26%	24%	29%	26%	32%	33%
Online	9%	9%	8%	5%	9%	4%	8%	7%	9%	8%	5%	9%	8%	6%	7%
Go to the police station	6%	8%	5%	6%	8%	5%	8%	8%	7%	6%	5%	7%	5%	7%	6%
By other means	2%	2%	2%	2%	2%	3%	2%	1%	1%	1%	2%	2%	1%	2%	1%
I would not contact the police about this	59%	57%	53%	59%	57%	55%	54%	59%	59%	59%	66%	55%	59%	56%	54%
Don't know	4%	4%	7%	4%	4%	6%	3%	5%	4%	5%	4%	3%	5%	2%	4%

Bike. You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief. How, if at all, would you contact the police should this happen to you? Please select all that apply.

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Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Telephone	89%	88%	87%	88%	89%	90%	88%	87%	87%	87%	92%	94%	89%	89%	92%
Online	8%	4%	8%	3%	5%	6%	8%	7%	8%	5%	5%	7%	9%	6%	8%
Go to the police station	17%	15%	12%	20%	18%	17%	18%	16%	18%	14%	12%	13%	16%	17%	19%
By other means	0%	0%	0%	-	1%	1%	-	0%	0%	0%	-	1%	-	0%	1%
I would not contact the police about this	1%	2%	1%	0%	1%	0%	3%	1%	2%	3%	1%	1%	1%	2%	0%
Don't know	2%	2%	4%	2%	2%	3%	1%	3%	2%	3%	2%	1%	2%	3%	1%

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	Leicestershire		Lincolnshire		Merseyside		Metropolitan		Norfolk		North Wales		North Yorkshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Dog. You are a victim of a minor assault (although uninjured) after you ask a dog owner not to allow their dog to foul in the street. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Telephone	61%	66%	64%	65%	63%	56%	55%	55%	52%	58%	62%	62%	54%	62%	64%
Online	8%	4%	6%	3%	6%	5%	5%	12%	12%	5%	7%	6%	5%	4%	6%
Go to the police station	30%	40%	29%	27%	30%	33%	37%	36%	37%	30%	29%	36%	31%	28%	23%
By other means	1%	1%	0%	2%	1%	1%	0%	1%	1%	2%	3%	1%	1%	2%	2%
I would not contact the police about this	15%	7%	14%	12%	14%	18%	18%	12%	13%	13%	12%	12%	20%	17%	15%
Don't know	5%	3%	2%	4%	3%	4%	3%	9%	8%	6%	3%	0%	1%	3%	5%

Youth. Groups of local youths regularly congregate nearby your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic. How, if at all, would you contact the police should this happen to you? Please select all that apply.

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Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Telephone	27%	28%	29%	32%	27%	32%	28%	29%	27%	25%	28%	31%	21%	26%	27%
Online	9%	8%	9%	3%	5%	4%	6%	14%	13%	9%	9%	5%	6%	6%	9%
Go to the police station	6%	10%	6%	8%	5%	6%	6%	7%	8%	4%	6%	4%	4%	4%	3%
By other means	2%	3%	2%	3%	3%	2%	1%	2%	2%	2%	2%	6%	1%	3%	2%
I would not contact the police about this	59%	55%	57%	56%	61%	57%	61%	50%	53%	60%	56%	60%	67%	61%	62%
Don't know	4%	4%	3%	3%	3%	4%	2%	8%	7%	4%	4%	0%	3%	4%	3%

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Telephone	89%	91%	89%	93%	89%	90%	86%	79%	81%	90%	91%	87%	90%	91%	90%
Online	8%	6%	9%	3%	5%	5%	5%	11%	13%	7%	7%	7%	3%	4%	8%
Go to the police station	17%	20%	16%	14%	18%	17%	21%	25%	26%	14%	15%	20%	16%	17%	11%
By other means	0%	0%	1%	1%	0%	-	1%	1%	0%	-	0%	1%	0%	0%	1%
I would not contact the police about this	1%	1%	2%	1%	1%	1%	3%	2%	2%	1%	0%	1%	0%	0%	1%
Don't know	2%	1%	1%	2%	1%	3%	1%	6%	5%	2%	1%	-	1%	2%	3%

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	Northamptonshire		Northumbria		Nottinghamshire		South Wales		South Yorkshire		Staffordshire		Suffolk		Surrey	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Dog. You are a victim of a minor assault (although uninjured) after you ask a dog owner not to allow their dog to foul in the street. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Telephone	61%	68%	65%	66%	66%	63%	61%	56%	59%	69%	65%	67%	66%	63%	66%	69%	67%
Online	8%	6%	9%	8%	5%	7%	6%	6%	6%	2%	6%	7%	5%	4%	6%	8%	9%
Go to the police station	30%	23%	25%	30%	25%	33%	34%	37%	33%	26%	21%	30%	24%	31%	29%	26%	28%
By other means	1%	1%	0%	0%	1%	1%	1%	2%	1%	0%	1%	1%	0%	1%	0%	1%	0%
I would not contact the police about this	15%	16%	12%	12%	14%	12%	16%	12%	14%	14%	12%	12%	13%	14%	12%	12%	14%
Don't know	5%	2%	4%	3%	5%	4%	4%	4%	6%	3%	8%	2%	3%	2%	3%	4%	2%

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Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Telephone	27%	30%	22%	32%	25%	24%	26%	28%	27%	33%	28%	28%	30%	27%	30%	27%	29%
Online	9%	5%	12%	7%	9%	9%	9%	7%	9%	7%	11%	10%	8%	6%	6%	8%	12%
Go to the police station	6%	4%	3%	7%	3%	7%	8%	6%	7%	3%	4%	7%	4%	7%	6%	5%	5%
By other means	2%	2%	1%	1%	1%	1%	2%	4%	3%	1%	3%	2%	2%	2%	2%	2%	1%
I would not contact the police about this	59%	60%	64%	57%	61%	63%	59%	56%	55%	57%	56%	57%	59%	59%	58%	59%	58%
Don't know	4%	5%	2%	2%	4%	3%	3%	5%	6%	3%	4%	3%	2%	4%	2%	4%	3%

Bike. You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Telephone	89%	94%	92%	90%	91%	90%	86%	86%	88%	95%	90%	91%	93%	93%	90%	92%	92%
Online	8%	7%	6%	6%	5%	6%	6%	6%	7%	3%	7%	9%	4%	2%	3%	7%	8%
Go to the police station	17%	13%	13%	17%	9%	14%	21%	19%	18%	7%	12%	17%	11%	13%	14%	14%	15%
By other means	0%	1%	-	0%	0%	0%	0%	1%	0%	0%	-	0%	-	0%	0%	1%	-
I would not contact the police about this	1%	0%	1%	1%	2%	3%	2%	2%	2%	2%	1%	0%	1%	0%	1%	0%	1%
Don't know	2%	2%	1%	1%	2%	1%	4%	2%	4%	1%	4%	1%	0%	1%	2%	2%	2%

YouGov Survey Results

Sample Size: 19,538 UK adults
Fieldwork: 10th - 21st March 2014

Total 2014	Police force area													
	Sussex		Thames Valley		Warwickshire		West Mercia		West Midlands		West Yorkshire		Wiltshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Dog. You are a victim of a minor assault (although uninjured) after you ask a dog owner not to allow their dog to foul in the street. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Telephone	61%	66%	64%	56%	55%	62%	59%	62%	60%	60%	61%	65%	60%	62%	62%
Online	8%	6%	10%	8%	10%	5%	6%	5%	6%	10%	9%	7%	8%	7%	10%
Go to the police station	30%	28%	27%	29%	34%	32%	31%	33%	29%	30%	30%	31%	23%	30%	23%
By other means	1%	2%	1%	2%	0%	1%	1%	1%	1%	1%	1%	2%	1%	0%	1%
I would not contact the police about this	15%	14%	13%	16%	15%	14%	15%	13%	18%	14%	14%	13%	17%	18%	21%
Don't know	5%	2%	4%	8%	5%	3%	3%	5%	5%	6%	8%	4%	7%	4%	3%

Youth. Groups of local youths regularly congregate nearby your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Telephone	27%	29%	27%	26%	27%	28%	24%	23%	22%	31%	26%	25%	19%	22%	26%
Online	9%	9%	11%	12%	9%	8%	8%	7%	7%	8%	10%	9%	12%	8%	10%
Go to the police station	6%	7%	5%	6%	4%	5%	6%	8%	5%	9%	5%	7%	3%	4%	4%
By other means	2%	3%	3%	3%	2%	4%	2%	2%	1%	1%	1%	2%	1%	2%	2%
I would not contact the police about this	59%	60%	58%	53%	57%	56%	61%	62%	67%	53%	57%	58%	62%	65%	63%
Don't know	4%	1%	3%	9%	6%	3%	3%	3%	3%	5%	6%	5%	4%	3%	3%

Bike. You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Telephone	89%	91%	91%	84%	86%	90%	91%	88%	90%	87%	88%	89%	89%	92%	93%
Online	8%	4%	6%	9%	11%	5%	4%	4%	6%	6%	8%	6%	7%	6%	9%
Go to the police station	17%	16%	15%	15%	17%	19%	20%	19%	13%	20%	18%	15%	12%	17%	15%
By other means	0%	1%	1%	0%	-	1%	1%	0%	0%	1%	1%	1%	1%	1%	1%
I would not contact the police about this	1%	1%	0%	2%	1%	-	1%	1%	0%	2%	1%	2%	1%	1%	0%
Don't know	2%	0%	0%	6%	4%	1%	1%	2%	3%	4%	3%	2%	3%	1%	2%

Total 2014	Data source		Police force area											
	2013	2014	Avon and Somerset		Bedfordshire		Cambridgeshire		Cheshire		Cleveland		Cumbria	
			Data source		Data source		Data source		Data source		Data source		Data source	
			2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Telephone	87%	87%	87%	88%	89%	87%	86%	87%	88%	87%	90%	90%	87%	87%	88%
Online	5%	5%	5%	3%	4%	3%	5%	4%	5%	4%	5%	4%	4%	2%	5%
Go to the police station	4%	4%	4%	4%	5%	3%	4%	2%	3%	3%	2%	3%	3%	3%	5%
By other means	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	2%	0%	2%	1%
I would not contact the police about this	5%	5%	5%	5%	4%	4%	7%	7%	6%	6%	3%	4%	6%	6%	7%
Don't know	5%	5%	5%	4%	3%	5%	3%	4%	3%	4%	4%	3%	4%	4%	2%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief

Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Face to face by a police officer	52%	50%	52%	51%	47%	48%	51%	48%	55%	53%	54%	52%	53%	54%	56%
Over the telephone by a police officer or police staff	16%	14%	16%	14%	14%	18%	17%	16%	15%	12%	18%	17%	18%	9%	16%
Both face to face and over the telephone	26%	31%	26%	30%	36%	30%	25%	31%	24%	29%	22%	28%	23%	33%	27%
None of these	2%	2%	2%	2%	1%	1%	2%	1%	2%	2%	2%	1%	3%	1%	1%
Not sure	4%	4%	4%	4%	1%	3%	5%	3%	4%	5%	4%	2%	4%	2%	1%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street

Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Face to face by a police officer	43%	42%	43%	42%	39%	39%	43%	38%	39%	41%	44%	47%	47%	44%	46%
Over the telephone by a police officer or police staff	20%	19%	20%	20%	22%	20%	23%	25%	23%	16%	21%	18%	16%	20%	18%
Both face to face and over the telephone	20%	24%	20%	22%	29%	26%	19%	22%	21%	23%	18%	22%	21%	24%	23%
None of these	10%	9%	10%	8%	6%	9%	9%	10%	11%	10%	11%	8%	10%	8%	11%
Not sure	7%	7%	7%	8%	4%	6%	6%	5%	7%	9%	7%	5%	6%	5%	2%

Total 2014	Police force area													
	Derbyshire		Devon and Cornwall		Dorset		Durham		Dyfed-Powys		Essex		Gloucestershire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Telephone	87%	88%	88%	90%	87%	93%	88%	89%	88%	91%	92%	89%	88%	86%	88%
Online	5%	6%	3%	4%	6%	4%	6%	3%	5%	3%	2%	3%	5%	3%	4%
Go to the police station	4%	3%	3%	4%	6%	3%	3%	5%	4%	4%	4%	3%	4%	3%	2%
By other means	1%	1%	1%	2%	0%	0%	0%	1%	2%	2%	1%	1%	2%	2%	-
I would not contact the police about this	5%	5%	4%	3%	4%	4%	6%	3%	5%	5%	4%	4%	4%	6%	4%
Don't know	5%	5%	6%	3%	6%	2%	4%	5%	5%	2%	3%	5%	5%	4%	6%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief

Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Face to face by a police officer	52%	55%	58%	50%	53%	56%	62%	56%	59%	54%	56%	50%	57%	50%	52%
Over the telephone by a police officer or police staff	16%	14%	13%	12%	12%	12%	12%	11%	16%	11%	9%	14%	9%	13%	14%
Both face to face and over the telephone	26%	27%	25%	32%	30%	29%	21%	28%	21%	29%	30%	30%	27%	33%	27%
None of these	2%	2%	2%	2%	2%	1%	2%	1%	2%	2%	1%	3%	2%	2%	1%
Not sure	4%	2%	4%	4%	3%	2%	2%	4%	3%	4%	4%	3%	5%	3%	7%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street

Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Face to face by a police officer	43%	48%	45%	44%	44%	46%	44%	46%	44%	48%	49%	42%	44%	43%	43%
Over the telephone by a police officer or police staff	20%	15%	23%	18%	18%	18%	22%	14%	20%	16%	16%	18%	15%	18%	20%
Both face to face and over the telephone	20%	22%	14%	23%	24%	24%	18%	25%	19%	22%	17%	25%	23%	26%	18%
None of these	10%	10%	11%	7%	8%	8%	11%	10%	14%	9%	9%	10%	10%	8%	8%
Not sure	7%	5%	7%	7%	6%	4%	6%	5%	4%	5%	8%	4%	8%	5%	10%

Total 2014	Police force area													
	Greater Manchester		Gwent		Hampshire		Hertfordshire		Humberside		Kent		Lancashire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Telephone	87%	87%	83%	90%	89%	86%	88%	87%	85%	86%	89%	90%	87%	89%	88%
Online	5%	6%	5%	2%	4%	3%	5%	3%	5%	5%	5%	4%	6%	4%	4%
Go to the police station	4%	5%	3%	5%	4%	4%	5%	2%	6%	5%	3%	3%	3%	3%	7%
By other means	1%	2%	1%	2%	1%	0%	2%	1%	1%	1%	-	1%	0%	0%	0%
I would not contact the police about this	5%	4%	7%	3%	5%	4%	6%	4%	5%	6%	6%	4%	4%	4%	6%
Don't know	5%	5%	6%	5%	4%	7%	3%	7%	6%	5%	3%	3%	5%	4%	3%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief

Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Face to face by a police officer	52%	48%	49%	52%	56%	51%	50%	48%	53%	45%	46%	44%	51%	50%	50%
Over the telephone by a police officer or police staff	16%	15%	15%	14%	18%	13%	16%	18%	17%	15%	19%	13%	20%	15%	15%
Both face to face and over the telephone	26%	30%	28%	29%	22%	32%	27%	30%	22%	35%	29%	37%	22%	28%	32%
None of these	2%	2%	2%	1%	1%	0%	4%	0%	2%	2%	3%	2%	2%	3%	2%
Not sure	4%	5%	7%	4%	3%	4%	3%	4%	7%	3%	3%	4%	5%	4%	1%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street

Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Face to face by a police officer	43%	39%	39%	39%	50%	44%	43%	40%	43%	42%	41%	41%	49%	44%	44%
Over the telephone by a police officer or police staff	20%	20%	23%	21%	21%	19%	21%	17%	21%	21%	24%	16%	19%	16%	24%
Both face to face and over the telephone	20%	25%	18%	23%	17%	23%	19%	26%	19%	25%	17%	27%	15%	23%	21%
None of these	10%	7%	11%	8%	8%	8%	11%	9%	9%	8%	13%	9%	9%	11%	7%
Not sure	7%	9%	10%	8%	4%	6%	5%	7%	9%	5%	5%	7%	8%	6%	4%

Total 2014	Police force area													
	Leicestershire		Lincolnshire		Merseyside		Metropolitan		Norfolk		North Wales		North Yorkshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Telephone	87%	89%	86%	88%	91%	85%	87%	82%	81%	88%	89%	90%	92%	92%	89%
Online	5%	6%	6%	3%	4%	3%	4%	9%	8%	5%	6%	5%	3%	2%	6%
Go to the police station	4%	4%	3%	3%	4%	4%	6%	5%	8%	3%	1%	3%	4%	3%	3%
By other means	1%	2%	1%	2%	1%	1%	2%	1%	1%	2%	1%	2%	1%	1%	2%
I would not contact the police about this	5%	3%	4%	5%	5%	7%	6%	6%	5%	5%	4%	4%	4%	3%	3%
Don't know	5%	4%	6%	5%	3%	5%	3%	8%	8%	5%	4%	4%	1%	4%	4%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief

Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Face to face by a police officer	52%	52%	51%	44%	50%	52%	56%	44%	47%	53%	59%	58%	58%	57%	58%
Over the telephone by a police officer or police staff	16%	11%	12%	16%	19%	15%	17%	15%	20%	13%	16%	11%	12%	10%	8%
Both face to face and over the telephone	26%	33%	33%	34%	28%	27%	23%	29%	25%	29%	21%	29%	29%	28%	28%
None of these	2%	1%	2%	3%	1%	3%	1%	3%	3%	1%	1%	0%	0%	1%	1%
Not sure	4%	3%	2%	3%	3%	3%	2%	8%	5%	4%	3%	1%	2%	5%	5%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street

Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Face to face by a police officer	43%	49%	45%	40%	46%	42%	45%	39%	40%	44%	45%	48%	47%	50%	45%
Over the telephone by a police officer or police staff	20%	16%	20%	19%	19%	17%	22%	19%	21%	19%	20%	15%	15%	14%	15%
Both face to face and over the telephone	20%	25%	23%	27%	21%	24%	15%	23%	21%	21%	19%	22%	24%	19%	22%
None of these	10%	4%	7%	9%	9%	12%	13%	9%	9%	8%	11%	10%	11%	10%	10%
Not sure	7%	5%	5%	5%	4%	6%	4%	10%	9%	8%	6%	5%	4%	7%	8%

Total 2014	Police force area															
	Northamptonshire		Northumbria		Nottinghamshire		South Wales		South Yorkshire		Staffordshire		Suffolk		Surrey	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Telephone	87%	91%	90%	88%	85%	84%	85%	87%	86%	88%	86%	87%	88%	89%	88%	90%	90%
Online	5%	4%	4%	5%	4%	7%	2%	2%	3%	2%	5%	4%	4%	3%	3%	5%	6%
Go to the police station	4%	4%	2%	5%	3%	4%	5%	2%	6%	3%	3%	2%	3%	2%	2%	3%	3%
By other means	1%	1%	1%	1%	1%	3%	1%	2%	1%	1%	1%	2%	0%	2%	1%	0%	1%
I would not contact the police about this	5%	4%	5%	4%	7%	7%	8%	5%	4%	5%	5%	7%	6%	4%	5%	5%	5%
Don't know	5%	4%	3%	3%	4%	5%	5%	6%	7%	5%	6%	3%	3%	4%	4%	6%	3%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief

Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Face to face by a police officer	52%	51%	56%	57%	58%	52%	55%	46%	54%	51%	53%	51%	56%	51%	57%	48%	53%
Over the telephone by a police officer or police staff	16%	11%	15%	11%	13%	12%	15%	14%	15%	14%	17%	13%	13%	11%	13%	13%	13%
Both face to face and over the telephone	26%	33%	25%	28%	22%	32%	26%	32%	25%	31%	23%	31%	25%	36%	26%	34%	32%
None of these	2%	2%	1%	1%	2%	1%	2%	2%	1%	2%	3%	1%	2%	0%	2%	2%	1%
Not sure	4%	4%	2%	2%	5%	3%	3%	5%	5%	1%	4%	3%	4%	2%	2%	3%	1%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street

Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Face to face by a police officer	43%	42%	43%	49%	50%	46%	42%	40%	45%	48%	42%	45%	47%	40%	45%	42%	39%
Over the telephone by a police officer or police staff	20%	18%	19%	15%	16%	16%	20%	18%	18%	18%	20%	19%	18%	20%	23%	21%	24%
Both face to face and over the telephone	20%	25%	21%	24%	18%	24%	20%	25%	21%	22%	21%	25%	20%	27%	20%	25%	24%
None of these	10%	10%	10%	8%	6%	8%	11%	6%	9%	8%	8%	6%	10%	8%	8%	5%	9%
Not sure	7%	5%	7%	4%	9%	6%	7%	10%	7%	4%	9%	7%	5%	4%	4%	7%	3%

Total 2014	Police force area													
	Sussex		Thames Valley		Warwickshire		West Mercia		West Midlands		West Yorkshire		Wiltshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet. How, if at all, would you contact the police should this happen to you? Please select all that apply.

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Telephone	87%	92%	89%	78%	84%	92%	89%	89%	89%	85%	86%	86%	87%	89%	91%
Online	5%	4%	5%	7%	6%	5%	4%	3%	4%	5%	5%	6%	5%	4%	4%
Go to the police station	4%	3%	2%	3%	5%	2%	5%	2%	3%	4%	3%	4%	4%	3%	3%
By other means	1%	2%	1%	1%	1%	2%	2%	1%	0%	1%	1%	1%	1%	1%	1%
I would not contact the police about this	5%	3%	4%	6%	6%	3%	4%	6%	3%	5%	5%	5%	6%	5%	4%
Don't know	5%	3%	4%	11%	6%	3%	2%	3%	6%	6%	7%	5%	3%	3%	3%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Face to face by a police officer	52%	51%	51%	44%	43%	56%	55%	50%	51%	49%	49%	49%	47%	55%	54%
Over the telephone by a police officer or police staff	16%	17%	15%	14%	18%	15%	13%	11%	18%	15%	16%	15%	17%	12%	14%
Both face to face and over the telephone	26%	30%	28%	33%	32%	26%	27%	35%	26%	29%	28%	28%	29%	29%	27%
None of these	2%	1%	3%	1%	2%	0%	3%	3%	2%	2%	2%	2%	2%	2%	1%
Not sure	4%	1%	3%	8%	5%	3%	2%	2%	4%	4%	5%	6%	6%	2%	3%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Face to face by a police officer	43%	42%	39%	33%	36%	49%	47%	45%	43%	42%	42%	42%	40%	41%	40%
Over the telephone by a police officer or police staff	20%	21%	21%	21%	26%	21%	19%	18%	17%	18%	16%	21%	20%	20%	22%
Both face to face and over the telephone	20%	24%	24%	25%	22%	19%	21%	23%	20%	24%	25%	21%	23%	22%	17%
None of these	10%	10%	8%	12%	9%	7%	8%	10%	14%	10%	9%	10%	10%	13%	15%
Not sure	7%	3%	8%	10%	6%	4%	5%	6%	5%	6%	7%	6%	8%	4%	6%

Total 2014	Data source		Police force area											
	2013	2014	Avon and Somerset		Bedfordshire		Cambridgeshire		Cheshire		Cleveland		Cumbria	
			Data source		Data source		Data source		Data source		Data source		Data source	
			2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You get up in the morning to find your car bonnet has been badly scratched with the name of a football team

Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Face to face by a police officer	30%	30%	30%	27%	28%	24%	30%	29%	26%	30%	25%	35%	31%	42%	41%
Over the telephone by a police officer or police staff	34%	32%	34%	37%	39%	34%	35%	35%	43%	32%	38%	31%	36%	25%	32%
Both face to face and over the telephone	21%	23%	21%	21%	22%	25%	17%	22%	16%	20%	20%	23%	20%	26%	18%
None of these	9%	8%	9%	9%	7%	11%	12%	8%	8%	10%	11%	7%	8%	4%	5%
Not sure	6%	7%	6%	6%	4%	6%	6%	6%	7%	7%	6%	5%	5%	3%	3%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic

Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Face to face by a police officer	18%	18%	18%	15%	14%	16%	20%	16%	20%	19%	18%	19%	19%	19%	20%
Over the telephone by a police officer or police staff	23%	24%	23%	25%	23%	27%	21%	25%	19%	22%	19%	24%	22%	23%	22%
Both face to face and over the telephone	9%	10%	9%	8%	11%	11%	11%	7%	7%	12%	8%	8%	9%	8%	10%
None of these	40%	39%	40%	42%	46%	35%	39%	44%	44%	37%	47%	44%	40%	42%	43%
Not sure	10%	9%	10%	9%	6%	10%	9%	8%	10%	10%	7%	6%	10%	8%	4%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket

Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Face to face by a police officer	22%	20%	22%	18%	20%	18%	21%	18%	21%	19%	17%	22%	28%	26%	25%
Over the telephone by a police officer or police staff	45%	45%	45%	50%	49%	45%	52%	51%	47%	51%	47%	43%	41%	41%	46%
Both face to face and over the telephone	14%	14%	14%	13%	17%	14%	11%	11%	10%	11%	9%	12%	13%	17%	13%
None of these	12%	13%	12%	11%	9%	16%	11%	14%	13%	11%	18%	15%	11%	10%	13%
Not sure	8%	8%	8%	8%	5%	7%	6%	6%	10%	9%	10%	8%	7%	6%	3%

Total 2014	Police force area													
	Derbyshire		Devon and Cornwall		Dorset		Durham		Dyfed-Powys		Essex		Gloucestershire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You get up in the morning to find your car bonnet has been badly scratched with the name of a football team

Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Face to face by a police officer	30%	38%	34%	32%	32%	32%	35%	39%	37%	39%	35%	29%	36%	27%	32%
Over the telephone by a police officer or police staff	34%	28%	32%	28%	32%	34%	31%	24%	30%	22%	27%	30%	27%	33%	34%
Both face to face and over the telephone	21%	20%	16%	26%	25%	23%	21%	27%	22%	26%	24%	27%	23%	28%	19%
None of these	9%	7%	9%	6%	4%	6%	9%	4%	7%	7%	7%	8%	7%	8%	6%
Not sure	6%	6%	10%	8%	6%	5%	4%	6%	4%	6%	7%	7%	8%	4%	10%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic

Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Face to face by a police officer	18%	21%	18%	21%	21%	18%	20%	19%	18%	19%	21%	19%	22%	21%	20%
Over the telephone by a police officer or police staff	23%	21%	20%	22%	19%	26%	20%	24%	19%	19%	19%	22%	21%	21%	19%
Both face to face and over the telephone	9%	9%	7%	10%	10%	9%	7%	9%	8%	10%	7%	12%	10%	11%	9%
None of these	40%	42%	44%	38%	39%	39%	41%	40%	48%	45%	43%	36%	37%	39%	41%
Not sure	10%	7%	11%	10%	10%	8%	11%	7%	6%	7%	10%	11%	10%	8%	11%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket

Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Face to face by a police officer	22%	25%	21%	20%	21%	18%	22%	27%	25%	25%	26%	19%	26%	18%	20%
Over the telephone by a police officer or police staff	45%	43%	50%	43%	47%	52%	48%	38%	40%	40%	41%	44%	38%	43%	47%
Both face to face and over the telephone	14%	14%	8%	16%	13%	12%	9%	16%	13%	16%	13%	16%	15%	17%	9%
None of these	12%	13%	14%	11%	12%	14%	15%	13%	14%	14%	13%	16%	13%	15%	12%
Not sure	8%	6%	7%	9%	7%	5%	6%	7%	7%	5%	7%	5%	8%	7%	13%

Total 2014	Police force area													
	Greater Manchester		Gwent		Hampshire		Hertfordshire		Humberside		Kent		Lancashire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You get up in the morning to find your car bonnet has been badly scratched with the name of a football team

Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Face to face by a police officer	30%	29%	27%	31%	35%	32%	30%	31%	30%	31%	31%	26%	30%	37%	33%
Over the telephone by a police officer or police staff	34%	33%	36%	33%	34%	32%	31%	36%	34%	33%	37%	31%	36%	32%	35%
Both face to face and over the telephone	21%	21%	19%	22%	17%	23%	25%	21%	17%	24%	17%	27%	16%	21%	21%
None of these	9%	9%	10%	7%	9%	7%	10%	6%	9%	7%	10%	11%	11%	6%	7%
Not sure	6%	8%	9%	8%	5%	5%	4%	6%	10%	6%	5%	6%	8%	5%	4%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic

Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Face to face by a police officer	18%	19%	20%	16%	17%	17%	19%	17%	18%	19%	16%	16%	15%	19%	26%
Over the telephone by a police officer or police staff	23%	23%	22%	24%	26%	24%	24%	25%	20%	26%	16%	26%	23%	21%	22%
Both face to face and over the telephone	9%	11%	10%	10%	7%	14%	13%	12%	8%	9%	11%	11%	9%	12%	10%
None of these	40%	38%	37%	40%	41%	35%	33%	38%	42%	38%	48%	36%	41%	39%	35%
Not sure	10%	10%	12%	10%	8%	11%	11%	8%	12%	8%	8%	10%	12%	9%	7%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket

Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Face to face by a police officer	22%	20%	18%	25%	27%	17%	21%	18%	23%	18%	22%	18%	20%	25%	24%
Over the telephone by a police officer or police staff	45%	46%	45%	39%	44%	44%	42%	49%	42%	47%	46%	47%	48%	39%	45%
Both face to face and over the telephone	14%	13%	15%	16%	13%	14%	15%	13%	13%	16%	10%	16%	10%	16%	18%
None of these	12%	12%	12%	12%	10%	16%	16%	12%	13%	13%	13%	11%	11%	13%	8%
Not sure	8%	9%	10%	8%	6%	8%	6%	7%	10%	7%	9%	8%	10%	7%	5%

Total 2014	Police force area													
	Leicestershire		Lincolnshire		Merseyside		Metropolitan		Norfolk		North Wales		North Yorkshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You get up in the morning to find your car bonnet has been badly scratched with the name of a football team

Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Face to face by a police officer	30%	31%	29%	27%	31%	27%	32%	25%	24%	31%	35%	41%	38%	36%	34%
Over the telephone by a police officer or police staff	34%	30%	35%	35%	36%	33%	31%	31%	34%	34%	36%	26%	27%	30%	31%
Both face to face and over the telephone	21%	26%	24%	24%	23%	22%	17%	23%	21%	22%	19%	25%	24%	23%	21%
None of these	9%	7%	8%	8%	5%	11%	11%	10%	11%	7%	5%	7%	6%	5%	6%
Not sure	6%	5%	4%	6%	5%	7%	8%	11%	9%	6%	4%	1%	5%	7%	8%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic

Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Face to face by a police officer	18%	19%	18%	16%	19%	18%	18%	17%	20%	18%	18%	20%	14%	21%	17%
Over the telephone by a police officer or police staff	23%	25%	28%	23%	18%	21%	23%	25%	25%	27%	24%	25%	21%	21%	21%
Both face to face and over the telephone	9%	9%	11%	12%	8%	9%	9%	12%	10%	8%	9%	7%	7%	10%	9%
None of these	40%	36%	35%	41%	47%	43%	41%	34%	35%	39%	40%	45%	48%	42%	42%
Not sure	10%	10%	9%	8%	8%	9%	10%	12%	10%	9%	10%	2%	9%	6%	11%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket

Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Face to face by a police officer	22%	20%	19%	20%	21%	22%	26%	23%	23%	20%	20%	22%	24%	25%	22%
Over the telephone by a police officer or police staff	45%	46%	47%	41%	48%	39%	41%	41%	40%	49%	51%	44%	42%	40%	44%
Both face to face and over the telephone	14%	17%	17%	15%	14%	15%	12%	16%	18%	13%	12%	12%	17%	14%	17%
None of these	12%	10%	10%	18%	10%	19%	15%	11%	11%	10%	11%	15%	12%	13%	9%
Not sure	8%	7%	6%	6%	6%	6%	6%	10%	8%	8%	6%	8%	6%	9%	8%

Total 2014	Police force area															
	Northamptonshire		Northumbria		Nottinghamshire		South Wales		South Yorkshire		Staffordshire		Suffolk		Surrey	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You get up in the morning to find your car bonnet has been badly scratched with the name of a football team

Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Face to face by a police officer	30%	30%	30%	37%	40%	28%	31%	33%	35%	30%	28%	36%	38%	34%	34%	28%	28%
Over the telephone by a police officer or police staff	34%	32%	37%	30%	28%	33%	34%	28%	32%	36%	35%	28%	27%	28%	33%	35%	35%
Both face to face and over the telephone	21%	26%	20%	23%	18%	28%	20%	24%	17%	22%	21%	23%	22%	27%	20%	23%	27%
None of these	9%	8%	10%	6%	7%	6%	9%	9%	8%	8%	9%	8%	7%	7%	8%	7%	7%
Not sure	6%	5%	3%	4%	7%	5%	6%	7%	8%	3%	7%	5%	6%	4%	4%	8%	3%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic

Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Face to face by a police officer	18%	18%	17%	17%	18%	14%	17%	19%	18%	18%	17%	18%	19%	20%	19%	18%	15%
Over the telephone by a police officer or police staff	23%	20%	21%	26%	21%	26%	26%	21%	27%	28%	25%	24%	21%	22%	20%	28%	30%
Both face to face and over the telephone	9%	12%	6%	10%	8%	10%	7%	9%	8%	8%	10%	10%	8%	12%	11%	10%	10%
None of these	40%	41%	49%	40%	40%	43%	40%	39%	39%	39%	37%	38%	44%	37%	42%	37%	38%
Not sure	10%	9%	6%	7%	13%	7%	9%	12%	9%	7%	11%	10%	8%	10%	8%	8%	7%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket

Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Face to face by a police officer	22%	18%	18%	24%	26%	18%	22%	18%	25%	19%	18%	23%	27%	20%	21%	17%	17%
Over the telephone by a police officer or police staff	45%	44%	53%	46%	39%	45%	48%	44%	42%	46%	43%	44%	40%	44%	44%	52%	52%
Both face to face and over the telephone	14%	15%	11%	13%	13%	19%	13%	15%	13%	13%	15%	14%	16%	12%	14%	12%	16%
None of these	12%	15%	15%	12%	12%	13%	10%	14%	12%	17%	12%	12%	10%	15%	16%	12%	11%
Not sure	8%	8%	4%	5%	9%	5%	7%	9%	8%	6%	12%	6%	7%	9%	6%	7%	5%

Total 2014	Police force area													
	Sussex		Thames Valley		Warwickshire		West Mercia		West Midlands		West Yorkshire		Wiltshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You get up in the morning to find your car bonnet has been badly scratched with the name of a football team

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Face to face by a police officer	30%	28%	27%	26%	24%	33%	31%	29%	31%	30%	28%	29%	25%	33%	34%
Over the telephone by a police officer or police staff	34%	40%	34%	31%	36%	32%	32%	32%	37%	33%	35%	34%	36%	31%	31%
Both face to face and over the telephone	21%	20%	22%	24%	24%	22%	23%	24%	19%	24%	18%	20%	21%	25%	20%
None of these	9%	8%	11%	8%	8%	8%	10%	9%	9%	6%	11%	9%	9%	6%	9%
Not sure	6%	4%	6%	12%	8%	5%	5%	6%	4%	7%	8%	8%	9%	5%	5%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Face to face by a police officer	18%	17%	20%	15%	13%	20%	23%	17%	13%	24%	16%	20%	12%	19%	15%
Over the telephone by a police officer or police staff	23%	22%	24%	25%	27%	23%	20%	21%	20%	23%	27%	26%	26%	20%	19%
Both face to face and over the telephone	9%	10%	8%	12%	11%	8%	7%	10%	8%	12%	9%	8%	9%	7%	11%
None of these	40%	44%	39%	36%	38%	39%	41%	42%	50%	32%	38%	36%	40%	48%	47%
Not sure	10%	6%	9%	12%	12%	10%	9%	10%	9%	9%	10%	10%	12%	6%	9%

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Face to face by a police officer	22%	14%	15%	14%	20%	24%	25%	20%	17%	22%	22%	21%	24%	18%	17%
Over the telephone by a police officer or police staff	45%	55%	48%	50%	51%	47%	45%	46%	52%	46%	44%	47%	37%	48%	47%
Both face to face and over the telephone	14%	11%	17%	13%	12%	13%	12%	15%	12%	13%	14%	11%	14%	14%	14%
None of these	12%	13%	14%	11%	8%	9%	14%	12%	12%	11%	13%	12%	14%	13%	16%
Not sure	8%	6%	6%	11%	8%	7%	5%	7%	7%	8%	7%	9%	10%	8%	6%

Total 2014	Data source		Police force area											
	2013	2014	Avon and Somerset		Bedfordshire		Cambridgeshire		Cheshire		Cleveland		Cumbria	
			Data source		Data source		Data source		Data source		Data source		Data source	
			2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet

Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Face to face by a police officer	45%	42%	45%	42%	43%	42%	43%	43%	51%	45%	48%	45%	45%	44%	52%
Over the telephone by a police officer or police staff	24%	24%	24%	24%	24%	23%	24%	25%	20%	23%	19%	24%	26%	23%	22%
Both face to face and over the telephone	21%	25%	21%	26%	29%	27%	24%	22%	19%	21%	24%	23%	18%	25%	19%
None of these	4%	3%	4%	2%	1%	3%	4%	4%	5%	3%	3%	2%	5%	3%	5%
Not sure	6%	6%	6%	6%	3%	6%	5%	5%	5%	8%	7%	5%	7%	5%	1%

Face to face by a police officer : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

Unweighted Base	14298	13652	14298	373	300	357	362	349	338	305	326	309	288	252	300
Base: All who said face to face	13911	13297	13911	269	251	245	257	244	240	355	378	198	188	246	307
Margin of error, +/-	1.09%	0.99%	1.09%	5.43%	6.74%	5.64%	6.28%	5.66%	6.35%	6.04%	6.51%	6.08%	7.15%	6.65%	6.70%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	73%	71%	73%	72%	71%	69%	71%	71%	77%	73%	73%	72%	74%	73%	76%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	60%	61%	60%	59%	59%	57%	60%	55%	54%	58%	60%	64%	66%	60%	62%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	42%	43%	42%	39%	42%	35%	42%	43%	36%	42%	34%	47%	44%	58%	56%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	25%	26%	25%	22%	20%	24%	27%	23%	28%	26%	25%	25%	26%	27%	28%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	30%	29%	30%	26%	30%	26%	29%	26%	29%	26%	24%	30%	38%	35%	34%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	63%	60%	63%	60%	65%	60%	60%	63%	71%	62%	65%	62%	62%	61%	72%

Total 2014	Police force area													
	Derbyshire		Devon and Cornwall		Dorset		Durham		Dyfed-Powys		Essex		Gloucestershire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet

Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Face to face by a police officer	45%	48%	49%	44%	48%	48%	54%	44%	46%	45%	51%	44%	48%	46%	46%
Over the telephone by a police officer or police staff	24%	22%	21%	22%	21%	23%	16%	25%	25%	19%	18%	22%	22%	21%	22%
Both face to face and over the telephone	21%	21%	19%	24%	22%	24%	21%	23%	19%	28%	25%	25%	21%	26%	21%
None of these	4%	3%	4%	3%	2%	2%	3%	2%	5%	3%	2%	5%	4%	4%	3%
Not sure	6%	6%	6%	6%	6%	4%	6%	7%	5%	5%	5%	4%	5%	4%	8%

Face to face by a police officer : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

Unweighted Base	14298	320	352	354	301	429	362	323	310	279	341	306	303	374	303
Base: All who said face to face	13911	270	237	267	283	282	307	240	198	186	185	208	196	252	250
Margin of error, +/-	1.09%	5.94%	6.25%	5.59%	6.69%	5.12%	6.14%	5.85%	6.71%	6.34%	6.36%	6.43%	6.78%	5.50%	6.66%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	73%	70%	76%	73%	73%	73%	81%	80%	79%	77%	74%	74%	79%	69%	74%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	60%	61%	60%	65%	61%	60%	57%	66%	59%	67%	65%	63%	60%	60%	61%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	42%	49%	45%	47%	44%	42%	46%	55%	49%	55%	46%	43%	49%	38%	45%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	25%	27%	24%	30%	29%	24%	26%	27%	24%	26%	27%	29%	30%	29%	28%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	30%	32%	28%	29%	28%	23%	28%	38%	34%	35%	34%	29%	36%	24%	28%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	63%	62%	65%	65%	66%	63%	70%	62%	62%	63%	66%	65%	66%	63%	65%

Total 2014	Police force area													
	Greater Manchester		Gwent		Hampshire		Hertfordshire		Humberside		Kent		Lancashire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet

Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Face to face by a police officer	45%	44%	41%	38%	48%	42%	49%	45%	48%	40%	45%	41%	49%	44%	44%
Over the telephone by a police officer or police staff	24%	22%	26%	28%	26%	23%	21%	22%	24%	26%	28%	22%	21%	23%	21%
Both face to face and over the telephone	21%	24%	22%	23%	19%	25%	19%	23%	17%	25%	18%	29%	17%	24%	26%
None of these	4%	3%	2%	3%	3%	1%	4%	4%	3%	3%	5%	2%	5%	2%	5%
Not sure	6%	7%	9%	8%	5%	9%	8%	6%	8%	6%	5%	6%	8%	7%	4%

Face to face by a police officer : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

Unweighted Base	14298	357	345	248	353	310	305	274	306	333	324	277	331	327	266
Base: All who said face to face	13911	402	415	179	196	407	387	191	232	349	307	379	505	360	303
Margin of error, +/-	1.09%	5.59%	6.70%	6.80%	6.21%	6.05%	6.57%	6.48%	6.98%	5.76%	6.67%	6.32%	6.62%	5.93%	7.29%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	73%	71%	74%	75%	77%	73%	70%	70%	75%	66%	67%	67%	72%	69%	73%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	60%	58%	59%	57%	68%	63%	60%	59%	60%	61%	59%	62%	69%	60%	65%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	42%	43%	40%	45%	48%	46%	42%	45%	42%	44%	45%	40%	42%	50%	48%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	25%	28%	30%	23%	24%	24%	27%	25%	26%	28%	24%	24%	21%	26%	38%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	30%	29%	27%	36%	37%	25%	29%	27%	32%	27%	32%	28%	29%	35%	35%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	63%	65%	62%	56%	66%	60%	68%	65%	68%	58%	65%	62%	68%	61%	65%

Total 2014	Police force area													
	Leicestershire		Lincolnshire		Merseyside		Metropolitan		Norfolk		North Wales		North Yorkshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet

Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Face to face by a police officer	45%	42%	46%	45%	46%	42%	45%	35%	38%	44%	50%	43%	48%	51%	47%
Over the telephone by a police officer or police staff	24%	25%	22%	23%	27%	23%	24%	27%	29%	22%	24%	26%	18%	17%	18%
Both face to face and over the telephone	21%	24%	23%	24%	20%	22%	22%	24%	22%	24%	17%	23%	28%	23%	25%
None of these	4%	3%	4%	4%	3%	7%	4%	5%	4%	3%	4%	3%	2%	2%	3%
Not sure	6%	6%	4%	4%	4%	6%	5%	8%	8%	7%	5%	5%	4%	7%	7%

Face to face by a police officer : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

Unweighted Base	14298	346	333	279	382	322	266	717	814	418	466	158	317	317	353
Base: All who said face to face	13911	224	237	190	246	371	358	1743	1918	284	345	103	190	276	346
Margin of error, +/-	1.09%	5.71%	6.56%	6.32%	5.95%	5.93%	7.24%	4.01%	4.29%	5.17%	5.42%	8.54%	7.08%	5.89%	6.58%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	73%	70%	72%	64%	70%	74%	75%	67%	67%	73%	76%	81%	77%	75%	80%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	60%	66%	63%	57%	64%	59%	60%	59%	57%	61%	58%	66%	63%	66%	61%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	42%	42%	40%	39%	43%	38%	43%	38%	35%	43%	46%	57%	52%	48%	46%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	25%	25%	25%	23%	26%	26%	23%	25%	28%	24%	23%	28%	19%	28%	24%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	30%	26%	27%	29%	29%	32%	35%	34%	33%	28%	26%	30%	33%	33%	30%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	63%	56%	64%	65%	65%	60%	60%	53%	54%	60%	65%	59%	64%	68%	65%

Total 2014	Police force area															
	Northamptonshire		Northumbria		Nottinghamshire		South Wales		South Yorkshire		Staffordshire		Suffolk		Surrey	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet

Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Face to face by a police officer	45%	42%	50%	43%	49%	38%	45%	38%	47%	48%	45%	42%	47%	42%	48%	42%	41%
Over the telephone by a police officer or police staff	24%	24%	24%	24%	20%	24%	23%	24%	24%	19%	25%	26%	22%	26%	20%	24%	24%
Both face to face and over the telephone	21%	24%	19%	26%	20%	27%	20%	27%	20%	26%	18%	23%	21%	25%	23%	26%	29%
None of these	4%	3%	5%	4%	4%	5%	5%	4%	2%	3%	5%	3%	4%	1%	4%	3%	2%
Not sure	6%	7%	3%	4%	7%	6%	6%	8%	7%	5%	7%	5%	6%	5%	4%	6%	4%

Face to face by a police officer : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

Unweighted Base	14298	301	343	390	473	302	345	271	330	311	275	319	319	324	330	269	298
Base: All who said face to face	13911	225	208	278	286	249	266	202	229	327	312	358	310	226	224	382	398
Margin of error, +/-	1.09%	6.10%	6.35%	5.30%	5.32%	6.07%	6.36%	6.47%	6.37%	6.00%	7.15%	5.88%	6.52%	5.87%	6.49%	6.35%	6.83%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	73%	72%	73%	76%	79%	74%	74%	73%	73%	70%	77%	74%	77%	73%	79%	71%	79%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	60%	59%	55%	66%	68%	65%	57%	63%	61%	65%	61%	64%	65%	57%	62%	61%	59%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	42%	42%	39%	50%	54%	40%	42%	52%	48%	41%	40%	52%	52%	49%	48%	41%	41%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	25%	26%	21%	23%	25%	20%	23%	30%	24%	25%	25%	26%	26%	29%	26%	26%	23%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	30%	25%	23%	32%	36%	26%	30%	28%	34%	26%	26%	34%	37%	29%	29%	25%	25%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	63%	60%	65%	58%	66%	54%	61%	60%	65%	66%	65%	61%	65%	61%	66%	63%	61%

Total 2014	Police force area													
	Sussex		Thames Valley		Warwickshire		West Mercia		West Midlands		West Yorkshire		Wiltshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police: - You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Face to face by a police officer	45%	45%	46%	37%	38%	43%	48%	45%	48%	42%	44%	42%	44%	43%	49%
Over the telephone by a police officer or police staff	24%	25%	26%	24%	25%	27%	22%	20%	24%	22%	26%	23%	25%	23%	22%
Both face to face and over the telephone	21%	25%	20%	23%	26%	25%	22%	27%	20%	27%	19%	26%	21%	28%	20%
None of these	4%	2%	3%	5%	4%	1%	4%	3%	4%	3%	4%	3%	4%	2%	4%
Not sure	6%	4%	6%	12%	7%	4%	4%	5%	4%	6%	8%	6%	7%	4%	5%

Face to face by a police officer : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

Unweighted Base	14298	295	297	321	309	235	367	298	336	363	323	302	285	338	321
Base: All who said face to face	13911	393	396	415	388	235	339	336	354	399	368	312	316	240	254
Margin of error, +/-	1.09%	6.11%	6.75%	6.01%	7.08%	6.99%	6.17%	6.10%	6.55%	5.61%	6.67%	6.09%	6.98%	5.73%	6.66%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	73%	73%	72%	69%	68%	74%	74%	67%	70%	73%	73%	72%	72%	75%	75%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	60%	59%	54%	51%	58%	65%	64%	60%	60%	62%	62%	62%	61%	56%	56%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	42%	39%	38%	40%	39%	44%	41%	40%	43%	44%	41%	43%	39%	45%	48%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	25%	24%	28%	23%	21%	27%	30%	24%	17%	35%	24%	30%	18%	26%	21%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	30%	20%	22%	22%	32%	32%	33%	27%	24%	32%	32%	31%	37%	25%	23%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	63%	63%	64%	57%	60%	57%	64%	60%	65%	62%	65%	62%	66%	58%	68%

Total 2014	Data source		Police force area											
	2013	2014	Avon and Somerset		Bedfordshire		Cambridgeshire		Cheshire		Cleveland		Cumbria	
			Data source		Data source		Data source		Data source		Data source		Data source	
			2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Over the telephone by a police officer or police staff : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	13791	13576	13791	390	314	380	370	374	353	306	307	290	280	236	274
Base: All who said over the telephone		13545	13326	13545	283	281	255	259	267	238	351	359	186	176	222	276
Margin of error, +/-		1.12%	0.99%	1.12%	5.28%	6.69%	5.48%	6.22%	5.50%	6.21%	6.03%	6.70%	6.22%	7.07%	6.84%	7.00%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief		23%	20%	23%	19%	19%	25%	24%	22%	21%	17%	26%	25%	27%	14%	24%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street		29%	27%	29%	28%	30%	28%	32%	33%	32%	23%	30%	27%	23%	30%	28%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team		49%	45%	49%	50%	52%	47%	48%	47%	60%	45%	55%	46%	54%	37%	49%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic		33%	34%	33%	35%	31%	38%	29%	34%	27%	31%	28%	35%	33%	35%	33%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket		65%	64%	65%	67%	66%	63%	72%	68%	66%	71%	67%	63%	61%	62%	70%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet		34%	34%	34%	32%	32%	32%	33%	33%	28%	32%	27%	36%	38%	35%	34%

Both face to face and over the telephone : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	8570	9347	8570	254	223	260	224	235	199	196	191	198	162	172	168
Base: All who said both face to face and over the telephone		8705	9414	8705	188	204	180	158	165	142	227	216	129	103	168	175
Margin of error, +/-		1.42%	1.20%	1.42%	6.56%	8.09%	6.61%	8.09%	6.90%	8.17%	7.60%	8.56%	7.50%	9.53%	7.98%	8.81%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief		59%	62%	59%	61%	66%	60%	57%	66%	55%	63%	53%	58%	58%	67%	64%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street		46%	48%	46%	46%	54%	52%	43%	46%	49%	51%	42%	48%	55%	47%	54%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team		46%	47%	46%	44%	40%	49%	38%	48%	38%	44%	48%	49%	50%	52%	44%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic		21%	21%	21%	17%	20%	22%	25%	15%	16%	27%	19%	17%	23%	17%	24%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket		31%	29%	31%	26%	32%	28%	25%	23%	23%	23%	21%	26%	33%	34%	32%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet		48%	50%	48%	53%	53%	53%	54%	48%	44%	47%	57%	48%	46%	49%	46%

Total 2014	Police force area													
	Derbyshire		Devon and Cornwall		Dorset		Durham		Dyfed-Powys		Essex		Gloucestershire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Over the telephone by a police officer or police staff : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	285	317	347	285	426	340	284	260	241	293	298	266	363	294
Base: All who said over the telephone	13791	285	317	347	285	426	340	284	260	241	293	298	266	363	294
	13545	232	223	258	261	280	271	209	164	160	162	210	176	240	240
Margin of error, +/-	1.12%	6.34%	6.72%	5.72%	6.96%	5.15%	6.18%	6.29%	7.34%	6.85%	6.90%	6.71%	7.26%	5.60%	6.79%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	23%	21%	18%	18%	18%	16%	18%	18%	26%	18%	13%	21%	14%	19%	20%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	29%	23%	32%	28%	27%	24%	32%	22%	32%	26%	25%	27%	22%	26%	30%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	49%	42%	45%	42%	49%	45%	46%	40%	49%	37%	40%	44%	42%	48%	50%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	33%	32%	28%	33%	29%	35%	30%	38%	31%	31%	29%	33%	33%	31%	28%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	65%	64%	70%	66%	71%	69%	71%	61%	65%	65%	62%	65%	58%	63%	69%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	34%	32%	30%	33%	32%	30%	24%	41%	41%	31%	28%	33%	34%	30%	32%

Both face to face and over the telephone : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	188	169	244	203	273	202	207	173	190	186	204	196	264	186
Base: All who said both face to face and over the telephone	8570	188	169	244	203	273	202	207	173	190	186	204	196	264	186
	8705	162	115	190	188	187	167	153	100	124	98	149	121	181	153
Margin of error, +/-	1.42%	7.84%	9.44%	6.78%	8.21%	6.42%	8.15%	7.31%	9.23%	7.66%	8.81%	7.94%	8.39%	6.54%	8.36%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	59%	57%	68%	65%	63%	58%	51%	61%	56%	61%	74%	63%	61%	62%	62%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	46%	46%	37%	47%	49%	47%	43%	55%	51%	47%	43%	53%	52%	50%	43%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	46%	43%	43%	54%	52%	46%	51%	59%	58%	54%	60%	55%	51%	54%	44%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	21%	18%	19%	20%	20%	19%	18%	21%	22%	22%	18%	24%	22%	21%	22%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	31%	29%	22%	34%	27%	25%	22%	35%	35%	34%	32%	33%	33%	32%	21%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	48%	45%	51%	50%	46%	47%	51%	51%	50%	59%	62%	52%	47%	49%	49%

Total 2014	Police force area													
	Greater Manchester		Gwent		Hampshire		Hertfordshire		Humberside		Kent		Lancashire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Over the telephone by a police officer or police staff : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	364	345	241	334	301	285	288	306	341	309	291	331	295	257
Base: All who said over the telephone	13791	364	345	241	334	301	285	288	306	341	309	291	331	295	257
	13545	408	434	175	185	405	362	202	220	359	293	403	498	328	285
Margin of error, +/-	1.12%	5.53%	6.63%	6.88%	6.40%	6.09%	6.77%	6.33%	6.72%	5.67%	6.70%	6.17%	6.58%	6.21%	7.66%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	23%	22%	21%	21%	26%	18%	24%	24%	25%	22%	29%	19%	29%	23%	23%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	29%	30%	33%	32%	30%	27%	32%	24%	31%	29%	37%	24%	27%	24%	37%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	49%	49%	51%	49%	50%	46%	46%	49%	51%	46%	55%	45%	52%	48%	55%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	33%	34%	31%	36%	38%	35%	36%	34%	30%	38%	25%	38%	33%	31%	34%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	65%	67%	64%	58%	64%	63%	64%	68%	63%	66%	69%	68%	69%	59%	70%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	34%	32%	37%	42%	37%	34%	31%	31%	36%	37%	42%	32%	30%	35%	32%

Both face to face and over the telephone : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	257	212	170	192	222	196	201	174	227	198	227	198	194	189
Base: All who said both face to face and over the telephone	8570	257	212	170	192	222	196	201	174	227	198	227	198	194	189
	8705	286	278	124	104	300	248	144	123	248	183	322	280	222	213
Margin of error, +/-	1.42%	6.57%	8.42%	8.09%	8.70%	7.11%	8.49%	7.53%	9.07%	7.01%	8.24%	6.94%	8.34%	7.69%	8.90%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	59%	62%	63%	61%	57%	62%	60%	58%	60%	71%	69%	67%	55%	63%	67%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	46%	52%	40%	49%	45%	45%	42%	50%	50%	51%	42%	49%	39%	51%	43%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	46%	43%	42%	46%	46%	45%	55%	42%	45%	50%	42%	48%	40%	46%	44%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	21%	23%	21%	21%	19%	27%	28%	23%	21%	19%	28%	21%	22%	26%	20%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	31%	28%	34%	33%	34%	28%	33%	25%	33%	32%	24%	29%	26%	35%	37%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	48%	51%	49%	49%	48%	48%	42%	45%	45%	52%	45%	53%	44%	53%	53%

Total 2014	Police force area													
	Leicestershire		Lincolnshire		Merseyside		Metropolitan		Norfolk		North Wales		North Yorkshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Over the telephone by a police officer or police staff : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	343	339	273	359	299	232	758	819	413	451	138	283	278	325
Base: All who said over the telephone	13545	212	237	194	241	342	309	1823	1957	280	330	89	160	235	306
Margin of error, +/-	1.12%	5.70%	6.55%	6.47%	6.25%	6.13%	7.76%	3.88%	4.29%	5.20%	5.57%	9.29%	7.12%	6.32%	6.86%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	23%	15%	18%	22%	27%	24%	26%	22%	28%	18%	22%	17%	18%	16%	13%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	29%	23%	29%	27%	28%	26%	33%	27%	29%	27%	27%	24%	23%	21%	23%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	49%	43%	50%	50%	52%	51%	48%	45%	48%	47%	49%	41%	43%	47%	48%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	33%	35%	39%	33%	26%	32%	35%	36%	35%	38%	32%	40%	33%	33%	32%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	65%	64%	66%	59%	69%	60%	63%	59%	56%	69%	69%	70%	66%	63%	68%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	34%	35%	32%	33%	38%	36%	37%	39%	40%	30%	33%	41%	29%	26%	27%

Both face to face and over the telephone : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	248	220	205	235	209	149	545	556	270	250	100	188	194	220
Base: All who said both face to face and over the telephone	8705	159	165	145	155	245	202	1340	1334	181	189	67	118	171	212
Margin of error, +/-	1.42%	6.77%	7.99%	7.37%	7.85%	7.29%	9.71%	4.61%	5.20%	6.41%	7.32%	10.92%	9.52%	7.52%	8.26%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	59%	61%	67%	66%	62%	58%	54%	58%	52%	62%	51%	62%	63%	60%	62%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	46%	47%	48%	51%	47%	51%	36%	46%	44%	46%	46%	47%	52%	42%	50%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	46%	50%	50%	45%	51%	47%	41%	46%	44%	46%	46%	53%	52%	48%	48%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	21%	17%	21%	22%	17%	20%	20%	24%	21%	16%	20%	15%	16%	21%	21%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	31%	32%	35%	28%	32%	31%	28%	31%	37%	27%	29%	25%	36%	29%	37%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	48%	46%	48%	47%	45%	48%	51%	48%	45%	52%	41%	48%	61%	50%	56%

Total 2014	Police force area															
	Northamptonshire		Northumbria		Nottinghamshire		South Wales		South Yorkshire		Staffordshire		Suffolk		Surrey	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Over the telephone by a police officer or police staff : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	13791	297	339	370	412	311	336	269	307	295	274	324	282	325	314	305	330
Base: All who said over the telephone		13545	216	206	263	256	252	256	208	216	315	314	370	266	231	206	433	435
Margin of error, +/-		1.12%	6.14%	6.36%	5.46%	5.77%	5.94%	6.41%	6.48%	6.61%	6.20%	7.12%	5.87%	6.94%	5.86%	6.59%	6.00%	6.52%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief		23%	16%	20%	16%	20%	17%	21%	21%	22%	20%	24%	19%	21%	15%	20%	17%	17%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street		29%	27%	25%	21%	25%	23%	27%	28%	26%	26%	29%	26%	29%	29%	35%	28%	33%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team		49%	46%	48%	42%	43%	46%	47%	42%	47%	52%	51%	39%	44%	39%	50%	46%	48%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic		33%	29%	28%	36%	32%	37%	37%	33%	39%	39%	35%	33%	34%	31%	30%	36%	42%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket		65%	65%	69%	65%	60%	63%	67%	68%	61%	65%	62%	61%	65%	62%	66%	68%	71%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet		34%	35%	31%	34%	30%	34%	33%	36%	34%	27%	35%	37%	36%	36%	30%	31%	33%

Both face to face and over the telephone : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	8570	212	189	246	245	219	201	193	186	213	165	221	160	221	207	190	210
Base: All who said both face to face and over the telephone		8705	160	115	180	157	183	151	155	131	226	184	253	166	165	140	280	323
Margin of error, +/-		1.42%	7.30%	8.40%	6.68%	7.47%	7.15%	8.23%	7.69%	8.20%	7.26%	9.26%	7.10%	9.18%	7.07%	8.21%	7.58%	8.18%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief		59%	65%	58%	58%	55%	61%	61%	66%	60%	61%	56%	63%	65%	71%	57%	69%	59%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street		46%	49%	49%	49%	45%	47%	47%	52%	49%	44%	52%	50%	51%	53%	45%	50%	44%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team		46%	52%	47%	48%	44%	55%	48%	50%	42%	44%	52%	47%	56%	53%	45%	46%	50%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic		21%	23%	15%	21%	19%	18%	17%	18%	18%	16%	24%	21%	20%	23%	25%	20%	18%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket		31%	30%	25%	27%	32%	37%	31%	32%	32%	25%	37%	29%	42%	24%	30%	24%	29%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet		48%	48%	43%	53%	50%	52%	47%	55%	48%	51%	45%	47%	55%	50%	52%	52%	53%

Total 2014	Police force area													
	Sussex		Thames Valley		Warwickshire		West Mercia		West Midlands		West Yorkshire		Wiltshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Over the telephone by a police officer or police staff : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	13791	316	287	360	343	238	353	284	330	378	344	309	292	352	320
Base: All who said over the telephone		13545	425	408	475	448	231	317	321	348	413	394	325	324	243	248
Margin of error, +/-		1.12%	5.90%	6.83%	5.69%	6.81%	6.91%	6.34%	6.29%	6.55%	5.51%	6.35%	6.00%	6.92%	5.61%	6.61%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief		23%	22%	21%	19%	24%	20%	19%	15%	25%	21%	23%	22%	25%	16%	19%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street		29%	28%	29%	28%	36%	28%	27%	25%	24%	25%	23%	30%	29%	27%	31%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team		49%	53%	46%	42%	49%	44%	46%	45%	51%	47%	48%	47%	54%	41%	44%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic		33%	29%	32%	34%	37%	31%	29%	29%	27%	33%	37%	36%	39%	28%	27%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket		65%	72%	64%	68%	70%	63%	65%	65%	72%	66%	61%	65%	55%	64%	67%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet		34%	33%	35%	32%	34%	36%	31%	28%	33%	31%	36%	32%	37%	31%	32%

Both face to face and over the telephone : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	8570	202	191	233	213	158	206	214	184	259	195	181	170	231	189
Base: All who said both face to face and over the telephone		8705	281	274	320	309	158	209	244	207	284	246	196	198	165	152
Margin of error, +/-		1.42%	7.46%	8.45%	7.05%	8.48%	8.54%	8.38%	7.25%	8.84%	6.65%	8.59%	7.89%	9.02%	6.96%	8.56%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief		59%	59%	56%	67%	64%	51%	58%	65%	60%	60%	63%	64%	70%	58%	64%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street		46%	47%	49%	50%	44%	38%	45%	42%	47%	50%	56%	49%	55%	43%	40%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team		46%	39%	45%	48%	47%	43%	50%	44%	45%	50%	41%	47%	50%	49%	47%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic		21%	20%	17%	23%	21%	16%	15%	19%	20%	25%	21%	19%	23%	13%	25%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket		31%	23%	34%	26%	23%	26%	26%	28%	27%	28%	31%	27%	35%	27%	31%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet		48%	49%	40%	46%	52%	50%	48%	51%	46%	55%	41%	60%	51%	56%	46%

Total 2014	Data source		Police force area											
	2013	2014	Avon and Somerset		Bedfordshire		Cambridgeshire		Cheshire		Cleveland		Cumbria	
			Data source		Data source		Data source		Data source		Data source		Data source	
			2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

None of these : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	9588	9128	9588	262	217	251	243	252	245	199	233	224	193	165	191
Base: All who said none of these		9217	8859	9217	188	197	175	169	174	167	219	265	144	125	159	201
Margin of error, +/-		1.33%	1.21%	1.33%	6.46%	8.17%	6.74%	7.66%	6.65%	7.38%	7.49%	7.69%	7.04%	8.71%	8.23%	8.40%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief		4%	4%	4%	3%	3%	2%	4%	2%	4%	4%	5%	3%	6%	3%	2%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street		21%	19%	21%	16%	11%	17%	19%	21%	22%	21%	21%	14%	20%	17%	24%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team		19%	17%	19%	19%	14%	23%	26%	16%	17%	22%	21%	12%	16%	9%	10%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic		85%	83%	85%	86%	89%	71%	82%	89%	89%	83%	92%	82%	84%	88%	90%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket		26%	28%	26%	23%	16%	33%	22%	29%	26%	25%	35%	29%	23%	21%	27%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet		8%	7%	8%	5%	3%	6%	9%	9%	10%	8%	5%	4%	10%	6%	10%

Not sure : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	3040	2962	3040	81	63	81	59	67	75	66	62	69	59	55	44
Base: All who said not sure		3362	3302	3362	63	53	62	48	52	59	86	85	43	41	54	45
Margin of error, +/-		2.36%	2.17%	2.36%	11.60%	14.34%	11.77%	16.12%	12.83%	13.33%	12.80%	14.94%	12.52%	15.47%	14.22%	18.32%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief		22%	24%	22%	24%	9%	17%	34%	23%	25%	28%	22%	12%	25%	13%	8%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street		39%	38%	39%	48%	27%	33%	47%	36%	39%	53%	40%	29%	40%	28%	20%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team		38%	39%	38%	34%	28%	32%	47%	41%	38%	42%	39%	29%	33%	19%	31%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic		56%	53%	56%	54%	44%	58%	71%	54%	56%	59%	45%	39%	61%	48%	42%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket		44%	44%	44%	48%	37%	40%	42%	44%	54%	50%	58%	47%	46%	35%	27%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet		35%	37%	35%	37%	20%	36%	39%	37%	30%	45%	43%	32%	45%	32%	12%

Total 2014	Police force area													
	Derbyshire		Devon and Cornwall		Dorset		Durham		Dyfed-Powys		Essex		Gloucestershire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

None of these : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	201	230	227	192	260	237	210	229	199	217	203	188	251	210
Base: All who said none of these	9217	168	157	168	174	177	200	157	146	134	116	142	121	166	168
Margin of error, +/-	1.33%	7.46%	8.00%	7.05%	8.37%	6.61%	7.59%	7.24%	7.73%	7.48%	7.88%	7.59%	8.53%	6.73%	7.83%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	4%	4%	3%	4%	5%	2%	5%	1%	3%	4%	3%	6%	4%	4%	2%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	21%	20%	22%	17%	18%	17%	21%	21%	25%	18%	19%	21%	23%	17%	18%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	19%	15%	18%	15%	10%	12%	18%	9%	13%	14%	14%	18%	15%	16%	12%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	85%	86%	88%	88%	88%	82%	83%	87%	87%	89%	90%	80%	83%	82%	88%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	26%	27%	28%	26%	27%	28%	30%	27%	26%	28%	27%	35%	29%	32%	24%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	8%	6%	9%	7%	5%	3%	7%	3%	8%	7%	3%	10%	10%	7%	6%

Not sure : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	61	75	85	76	80	75	56	45	49	70	69	61	70	75
Base: All who said not sure	3362	53	55	67	72	57	74	47	33	35	44	51	43	52	77
Margin of error, +/-	2.36%	13.16%	13.25%	11.30%	12.80%	11.95%	12.84%	14.17%	18.93%	14.94%	13.78%	13.41%	14.73%	12.61%	13.69%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	22%	15%	20%	26%	16%	14%	10%	31%	21%	29%	21%	17%	29%	18%	31%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	39%	35%	40%	42%	33%	29%	32%	40%	30%	38%	44%	26%	52%	33%	47%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	38%	37%	55%	45%	33%	31%	22%	41%	31%	43%	40%	40%	48%	24%	45%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	56%	45%	61%	57%	57%	49%	61%	53%	52%	53%	53%	65%	63%	53%	50%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	44%	39%	41%	54%	40%	31%	33%	53%	57%	39%	40%	32%	50%	43%	60%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	35%	40%	35%	37%	35%	29%	31%	47%	41%	36%	25%	26%	31%	28%	39%

Total 2014	Police force area													
	Greater Manchester		Gwent		Hampshire		Hertfordshire		Humberside		Kent		Lancashire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

None of these : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	243	236	166	228	199	190	184	219	218	246	184	230	204	171
Base: All who said none of these	9217	277	285	122	126	261	243	128	154	224	243	253	345	226	180
Margin of error, +/-	1.33%	6.76%	7.93%	8.19%	7.82%	7.51%	8.93%	7.90%	8.09%	7.15%	7.52%	7.73%	7.81%	7.48%	9.14%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	4%	5%	3%	3%	2%	1%	9%	1%	3%	4%	5%	6%	4%	6%	5%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	21%	16%	23%	17%	17%	18%	25%	21%	19%	19%	24%	21%	18%	25%	17%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	19%	19%	21%	14%	20%	16%	23%	13%	19%	16%	18%	25%	22%	14%	16%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	85%	82%	80%	85%	88%	77%	75%	83%	89%	86%	88%	84%	85%	87%	87%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	26%	27%	26%	26%	21%	36%	36%	27%	27%	29%	24%	25%	23%	28%	20%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	8%	6%	4%	6%	7%	3%	8%	8%	7%	6%	9%	4%	11%	5%	13%

Not sure : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	98	88	63	70	75	69	62	71	66	56	70	88	68	53
Base: All who said not sure	3362	116	128	55	38	111	107	48	58	76	65	100	144	80	59
Margin of error, +/-	2.36%	10.39%	13.33%	13.14%	14.64%	12.54%	14.47%	13.71%	14.92%	12.82%	15.64%	12.31%	12.79%	13.02%	15.93%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	22%	25%	32%	20%	24%	20%	15%	22%	39%	20%	24%	22%	22%	27%	10%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	39%	44%	47%	38%	32%	32%	27%	40%	50%	30%	34%	40%	38%	38%	30%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	38%	43%	44%	37%	33%	28%	23%	34%	56%	41%	33%	34%	37%	30%	29%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	56%	49%	57%	48%	59%	55%	55%	47%	66%	51%	53%	60%	60%	55%	54%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	44%	47%	49%	40%	43%	44%	32%	42%	58%	44%	62%	45%	48%	44%	40%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	35%	37%	44%	38%	33%	45%	41%	34%	47%	38%	32%	35%	38%	40%	31%

Total 2014	Police force area													
	Leicestershire		Lincolnshire		Merseyside		Metropolitan		Norfolk		North Wales		North Yorkshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

None of these : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	209	203	197	276	236	166	465	491	266	284	115	222	210	238
Base: All who said none of these	9217	129	144	140	186	279	239	1148	1146	177	208	79	136	181	227
Margin of error, +/-	1.33%	7.36%	8.09%	7.59%	7.21%	6.93%	8.96%	5.02%	5.67%	6.48%	6.94%	10.11%	8.73%	7.28%	8.16%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	4%	2%	5%	6%	2%	6%	3%	8%	7%	2%	3%	1%	0%	1%	3%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	21%	10%	16%	18%	17%	23%	26%	20%	21%	17%	23%	18%	20%	20%	21%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	19%	16%	18%	15%	8%	21%	21%	24%	27%	16%	12%	13%	11%	9%	13%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	85%	85%	81%	81%	88%	81%	82%	79%	83%	85%	86%	82%	91%	85%	88%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	26%	24%	24%	35%	19%	35%	29%	26%	25%	21%	24%	27%	22%	26%	19%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	8%	6%	10%	7%	5%	12%	8%	13%	9%	7%	8%	6%	4%	3%	7%

Not sure : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	63	70	49	68	77	67	211	209	93	84	33	65	59	71
Base: All who said not sure	3362	47	53	39	44	93	89	593	530	72	67	23	37	56	79
Margin of error, +/-	2.36%	13.50%	14.33%	15.12%	13.79%	12.29%	14.25%	7.44%	8.41%	11.01%	12.64%	17.87%	14.99%	14.07%	15.02%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	22%	21%	13%	20%	23%	16%	12%	37%	27%	21%	19%	9%	12%	31%	28%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	39%	33%	30%	38%	32%	34%	23%	45%	48%	40%	38%	31%	25%	47%	48%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	38%	30%	26%	46%	38%	41%	44%	49%	46%	34%	29%	7%	32%	47%	46%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	56%	65%	58%	58%	62%	50%	53%	55%	54%	49%	67%	15%	65%	41%	65%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	44%	46%	39%	42%	49%	32%	32%	45%	43%	44%	44%	48%	41%	59%	47%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	35%	35%	26%	25%	29%	36%	27%	37%	40%	39%	30%	34%	27%	47%	40%

Total 2014	Police force area															
	Northamptonshire		Northumbria		Nottinghamshire		South Wales		South Yorkshire		Staffordshire		Suffolk		Surrey	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

None of these : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	218	232	253	291	227	219	186	218	212	191	205	210	215	229	166	188
Base: All who said none of these	9217	160	151	175	182	180	173	145	141	222	200	233	214	148	156	237	259
Margin of error, +/-	1.33%	7.18%	7.59%	6.58%	6.76%	6.99%	7.90%	7.91%	7.80%	7.22%	8.52%	7.40%	8.23%	7.20%	7.75%	8.10%	8.67%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	4%	3%	2%	3%	5%	2%	5%	5%	3%	5%	7%	2%	4%	1%	4%	4%	2%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	21%	19%	18%	18%	14%	16%	22%	14%	21%	17%	18%	13%	20%	18%	16%	12%	22%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	19%	15%	18%	14%	16%	12%	18%	19%	17%	17%	20%	17%	14%	15%	17%	16%	17%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	85%	81%	88%	86%	86%	85%	83%	85%	87%	79%	84%	84%	88%	81%	83%	89%	86%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	26%	30%	27%	25%	26%	25%	21%	31%	26%	34%	27%	27%	19%	33%	31%	28%	25%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	8%	6%	9%	8%	10%	10%	11%	8%	5%	5%	10%	6%	8%	3%	9%	7%	4%

Not sure : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	62	59	72	104	62	77	72	72	52	80	72	55	71	62	64	52
Base: All who said not sure	3362	53	38	51	76	55	66	64	53	58	109	85	63	58	44	97	75
Margin of error, +/-	2.36%	13.86%	15.55%	12.36%	11.97%	13.40%	13.11%	12.59%	13.32%	14.65%	12.71%	12.20%	15.71%	12.33%	14.58%	13.27%	15.97%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	22%	22%	17%	18%	25%	19%	14%	27%	28%	8%	17%	18%	26%	11%	16%	20%	9%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	39%	32%	49%	29%	49%	37%	40%	48%	41%	27%	37%	39%	35%	24%	29%	41%	25%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	38%	31%	22%	28%	35%	33%	32%	32%	45%	24%	27%	29%	43%	24%	26%	46%	21%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	56%	55%	45%	53%	67%	44%	48%	60%	54%	54%	45%	57%	57%	55%	56%	44%	57%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	44%	46%	26%	39%	48%	34%	37%	43%	47%	45%	50%	37%	49%	49%	45%	39%	37%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	35%	43%	22%	26%	37%	39%	34%	39%	41%	35%	30%	33%	37%	28%	28%	32%	30%

Total 2014	Police force area													
	Sussex		Thames Valley		Warwickshire		West Mercia		West Midlands		West Yorkshire		Wiltshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

None of these : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	214	198	221	216	141	247	195	247	226	226	192	209	257	242
Base: All who said none of these	9217	292	264	294	263	138	221	220	273	239	243	200	222	182	190
Margin of error, +/-	1.33%	7.26%	8.16%	7.27%	8.08%	8.97%	7.38%	7.59%	7.58%	7.15%	7.84%	7.59%	8.08%	6.58%	7.64%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	4%	2%	5%	3%	4%	1%	6%	5%	3%	6%	3%	4%	4%	3%	3%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	21%	19%	18%	27%	20%	16%	17%	20%	25%	24%	20%	22%	21%	23%	27%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	19%	16%	23%	17%	19%	18%	20%	18%	15%	15%	25%	20%	19%	11%	17%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	85%	85%	81%	80%	88%	89%	85%	87%	90%	79%	86%	83%	87%	86%	87%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	26%	25%	29%	24%	20%	21%	28%	25%	22%	27%	29%	28%	30%	24%	30%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	8%	4%	6%	11%	9%	3%	9%	7%	7%	8%	9%	6%	9%	3%	7%

Not sure : Still thinking about these scenarios again, in which of the following ways would you expect the issue to be dealt with by the police:

	Unweighted Base	57	76	87	77	45	71	58	66	78	84	66	77	68	60
Base: All who said not sure	3040	82	107	137	112	48	69	69	70	91	106	72	94	50	54
Margin of error, +/-	2.36%	14.01%	12.86%	11.52%	13.28%	16.03%	13.75%	13.53%	14.96%	12.50%	12.83%	13.20%	13.47%	12.59%	15.95%
You find that the padlock on your garage has been forced open and your expensive bicycle has been stolen. You see a discarded screwdriver and there are foot marks on the floor which you suspect belong to the thief	22%	8%	14%	35%	28%	18%	15%	15%	24%	29%	24%	37%	29%	15%	20%
You are a victim of a minor assault, although uninjured, after you ask a dog owner not to allow their dog to foul the street	39%	22%	40%	45%	35%	27%	34%	36%	36%	40%	38%	37%	43%	28%	39%
You get up in the morning to find your car bonnet has been badly scratched with the name of a football team	38%	28%	31%	54%	42%	33%	31%	40%	28%	45%	43%	51%	45%	34%	34%
Groups of local youths regularly congregate near by your home. They are not committing any crimes but are occasionally noisy and boisterous. They do not intimidate passers by and are not otherwise problematic	56%	40%	46%	56%	64%	63%	62%	63%	62%	59%	49%	61%	63%	38%	56%
Having got off a train 15 minutes ago you find that your mobile phone has been stolen from your pocket	44%	43%	32%	52%	44%	44%	31%	46%	48%	49%	36%	55%	51%	49%	42%
You hear repeated shouting and a female screaming 'stop' in a next door flat. This has been ongoing for several hours and it has now gone quiet	35%	26%	30%	55%	38%	23%	29%	30%	31%	38%	39%	41%	34%	28%	32%

Total 2014	Data source		Police force area											
	2013	2014	Avon and Somerset		Bedfordshire		Cambridgeshire		Cheshire		Cleveland		Cumbria	
			Data source		Data source		Data source		Data source		Data source		Data source	
			2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

All police forces have had their funding cut by the government. Do you know what your police force is doing to deal with the cuts in the money they receive from the government?

	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Yes, I have a good idea what my local police force are doing	5%	5%	5%	3%	7%	5%	4%	3%	4%	5%	3%	5%	7%	9%	6%
Yes, I have some idea what my local police force are doing	17%	16%	17%	14%	18%	16%	17%	17%	15%	16%	16%	19%	20%	24%	28%
No, I have no idea what my local police are doing	78%	78%	78%	82%	75%	80%	79%	80%	82%	80%	81%	76%	73%	67%	67%
Net: Yes	22%	22%	22%	18%	25%	20%	21%	20%	18%	20%	19%	24%	27%	33%	33%

Which of the following, if any, do you know that your police force uses to communicate with the public in your local area? Please select all that apply.

	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Face to face interaction with a police officer on patrol	19%	18%	19%	19%	18%	15%	14%	20%	16%	16%	21%	21%	21%	23%	26%
Face to face interaction with a police community support officer (PCSO) on patrol	26%	26%	26%	26%	28%	20%	18%	27%	23%	24%	31%	31%	29%	32%	32%
999 emergency telephone response	43%	41%	43%	46%	42%	42%	44%	42%	43%	41%	42%	41%	45%	51%	53%
101 non-emergency telephone response	36%	33%	36%	34%	38%	31%	35%	37%	34%	30%	34%	28%	33%	45%	48%
Police website	24%	23%	24%	30%	32%	28%	26%	29%	31%	26%	22%	20%	25%	26%	26%
Police pages on social media (e.g. twitter or Facebook)	17%	12%	17%	11%	14%	19%	20%	15%	16%	9%	16%	9%	15%	15%	22%
Police stations with front counter services	30%	30%	30%	30%	31%	28%	35%	30%	29%	25%	27%	35%	33%	42%	35%
Clearly identifiable police stations without front counter services	7%	7%	7%	6%	6%	7%	4%	5%	3%	6%	8%	6%	6%	6%	11%
Shared police access points	4%	3%	4%	4%	5%	2%	2%	3%	2%	3%	4%	3%	3%	6%	4%
Police community meetings	25%	24%	25%	24%	27%	23%	21%	24%	25%	24%	26%	26%	29%	31%	35%
Police newsletters/leaflets or articles in local newspapers	21%	23%	21%	21%	22%	18%	17%	20%	15%	32%	32%	21%	20%	18%	22%
None of the above	5%	5%	5%	5%	4%	6%	5%	5%	4%	3%	3%	5%	6%	6%	6%
Don't know	26%	27%	26%	28%	25%	25%	26%	28%	29%	28%	23%	27%	23%	15%	17%

Total 2014	Police force area													
	Derbyshire		Devon and Cornwall		Dorset		Durham		Dyfed-Powys		Essex		Gloucestershire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

All police forces have had their funding cut by the government. Do you know what your police force is doing to deal with the cuts in the money they receive from the government?

Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Yes, I have a good idea what my local police force are doing	5%	3%	5%	6%	5%	6%	8%	6%	6%	7%	6%	6%	7%	7%	3%
Yes, I have some idea what my local police force are doing	17%	14%	13%	18%	21%	19%	20%	15%	20%	19%	20%	14%	15%	18%	19%
No, I have no idea what my local police are doing	78%	83%	82%	76%	74%	75%	73%	80%	74%	74%	75%	81%	79%	75%	78%
Net: Yes	22%	17%	18%	24%	26%	25%	27%	20%	26%	26%	25%	19%	21%	25%	22%

Which of the following, if any, do you know that your police force uses to communicate with the public in your local area? Please select all that apply.

Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Face to face interaction with a police officer on patrol	19%	15%	17%	20%	23%	24%	22%	21%	18%	20%	24%	16%	17%	16%	14%
Face to face interaction with a police community support officer (PCSO) on patrol	26%	21%	24%	26%	30%	32%	28%	26%	22%	25%	31%	23%	23%	24%	24%
999 emergency telephone response	43%	40%	43%	41%	46%	48%	45%	40%	42%	46%	43%	44%	47%	41%	44%
101 non-emergency telephone response	36%	33%	41%	34%	42%	40%	42%	42%	40%	38%	40%	23%	39%	36%	39%
Police website	24%	21%	29%	22%	21%	25%	25%	28%	27%	18%	23%	18%	20%	23%	25%
Police pages on social media (e.g. twitter or Facebook)	17%	11%	14%	9%	12%	8%	15%	25%	28%	8%	13%	7%	10%	13%	14%
Police stations with front counter services	30%	27%	33%	33%	31%	39%	31%	35%	32%	34%	38%	34%	38%	24%	28%
Clearly identifiable police stations without front counter services	7%	6%	6%	10%	9%	7%	7%	6%	8%	11%	11%	8%	6%	8%	6%
Shared police access points	4%	2%	1%	2%	2%	3%	4%	2%	3%	3%	4%	2%	3%	7%	6%
Police community meetings	25%	19%	22%	23%	24%	30%	27%	35%	39%	30%	29%	18%	21%	23%	21%
Police newsletters/leaflets or articles in local newspapers	21%	17%	16%	18%	18%	27%	23%	29%	26%	18%	16%	13%	16%	19%	17%
None of the above	5%	4%	4%	4%	5%	6%	6%	3%	5%	7%	4%	7%	5%	7%	3%
Don't know	26%	32%	29%	29%	25%	21%	22%	22%	22%	21%	23%	27%	27%	27%	31%

Total 2014	Police force area													
	Greater Manchester		Gwent		Hampshire		Hertfordshire		Humberside		Kent		Lancashire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

All police forces have had their funding cut by the government. Do you know what your police force is doing to deal with the cuts in the money they receive from the government?

Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Yes, I have a good idea what my local police force are doing	5%	7%	6%	3%	3%	7%	5%	4%	5%	5%	7%	3%	4%	4%	6%
Yes, I have some idea what my local police force are doing	17%	18%	18%	12%	16%	14%	17%	20%	19%	23%	22%	13%	15%	18%	18%
No, I have no idea what my local police are doing	78%	75%	76%	84%	81%	79%	77%	76%	75%	72%	71%	84%	82%	78%	75%
Net: Yes	22%	25%	24%	16%	19%	21%	23%	24%	25%	28%	29%	16%	18%	22%	25%

Which of the following, if any, do you know that your police force uses to communicate with the public in your local area? Please select all that apply.

Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Face to face interaction with a police officer on patrol	19%	14%	11%	18%	17%	21%	19%	18%	15%	19%	18%	15%	14%	15%	18%
Face to face interaction with a police community support officer (PCSO) on patrol	26%	24%	19%	29%	28%	27%	27%	26%	23%	28%	29%	23%	21%	23%	21%
999 emergency telephone response	43%	37%	42%	40%	39%	47%	48%	42%	45%	42%	44%	39%	44%	38%	35%
101 non-emergency telephone response	36%	28%	33%	34%	40%	47%	47%	37%	37%	37%	44%	29%	34%	28%	26%
Police website	24%	28%	23%	19%	27%	19%	20%	29%	30%	18%	18%	21%	25%	18%	14%
Police pages on social media (e.g. twitter or Facebook)	17%	20%	26%	13%	24%	11%	16%	19%	17%	7%	17%	9%	13%	8%	10%
Police stations with front counter services	30%	22%	23%	31%	27%	31%	32%	33%	30%	36%	38%	23%	26%	26%	25%
Clearly identifiable police stations without front counter services	7%	9%	7%	7%	8%	10%	9%	8%	10%	9%	8%	5%	5%	8%	8%
Shared police access points	4%	3%	3%	3%	3%	3%	3%	2%	2%	4%	3%	7%	6%	3%	5%
Police community meetings	25%	21%	22%	27%	32%	23%	25%	21%	19%	24%	23%	20%	19%	33%	33%
Police newsletters/leaflets or articles in local newspapers	21%	16%	13%	20%	19%	17%	18%	33%	31%	16%	16%	25%	15%	22%	20%
None of the above	5%	4%	4%	7%	4%	4%	5%	3%	3%	5%	5%	6%	5%	6%	8%
Don't know	26%	33%	27%	26%	26%	22%	24%	26%	23%	27%	25%	28%	30%	28%	26%

Total 2014	Police force area													
	Leicestershire		Lincolnshire		Merseyside		Metropolitan		Norfolk		North Wales		North Yorkshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

All police forces have had their funding cut by the government. Do you know what your police force is doing to deal with the cuts in the money they receive from the government?

Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Yes, I have a good idea what my local police force are doing	5%	3%	7%	6%	8%	7%	8%	5%	6%	5%	7%	7%	4%	3%	4%
Yes, I have some idea what my local police force are doing	17%	21%	14%	21%	21%	19%	18%	15%	15%	13%	16%	19%	17%	14%	12%
No, I have no idea what my local police are doing	78%	76%	79%	73%	71%	74%	74%	80%	79%	82%	78%	75%	80%	83%	84%
Net: Yes	22%	24%	21%	27%	29%	26%	26%	20%	21%	18%	22%	25%	20%	17%	16%

Which of the following, if any, do you know that your police force uses to communicate with the public in your local area? Please select all that apply.

Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Face to face interaction with a police officer on patrol	19%	21%	21%	15%	16%	16%	16%	18%	20%	17%	17%	14%	20%	20%	20%
Face to face interaction with a police community support officer (PCSO) on patrol	26%	30%	23%	26%	27%	24%	21%	22%	22%	27%	24%	22%	27%	27%	27%
999 emergency telephone response	43%	45%	39%	38%	41%	39%	41%	32%	38%	43%	42%	44%	48%	43%	50%
101 non-emergency telephone response	36%	39%	33%	30%	33%	29%	30%	23%	28%	37%	40%	37%	41%	39%	45%
Police website	24%	24%	27%	23%	24%	24%	21%	15%	17%	24%	26%	24%	26%	22%	22%
Police pages on social media (e.g. twitter or Facebook)	17%	13%	22%	11%	16%	9%	12%	7%	13%	10%	12%	11%	18%	12%	21%
Police stations with front counter services	30%	37%	26%	29%	30%	30%	32%	28%	27%	32%	33%	32%	35%	37%	30%
Clearly identifiable police stations without front counter services	7%	7%	6%	7%	8%	8%	10%	6%	7%	8%	11%	8%	12%	8%	8%
Shared police access points	4%	4%	3%	2%	2%	4%	2%	3%	4%	4%	3%	3%	2%	4%	2%
Police community meetings	25%	28%	20%	22%	20%	26%	30%	21%	21%	26%	28%	21%	24%	25%	25%
Police newsletters/leaflets or articles in local newspapers	21%	31%	21%	20%	18%	29%	27%	27%	23%	21%	19%	22%	25%	17%	20%
None of the above	5%	4%	5%	4%	5%	5%	7%	5%	6%	3%	3%	7%	4%	3%	4%
Don't know	26%	20%	25%	31%	27%	28%	25%	33%	30%	31%	29%	23%	23%	24%	25%

Total 2014	Police force area															
	Northamptonshire		Northumbria		Nottinghamshire		South Wales		South Yorkshire		Staffordshire		Suffolk		Surrey	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

All police forces have had their funding cut by the government. Do you know what your police force is doing to deal with the cuts in the money they receive from the government?

	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Yes, I have a good idea what my local police force are doing	5%	5%	3%	8%	5%	6%	5%	6%	2%	4%	3%	4%	4%	5%	9%	4%	4%
Yes, I have some idea what my local police force are doing	17%	13%	19%	15%	18%	23%	18%	14%	13%	13%	11%	14%	17%	14%	21%	13%	20%
No, I have no idea what my local police are doing	78%	82%	78%	77%	77%	72%	77%	80%	85%	83%	86%	82%	80%	81%	70%	83%	76%
Net: Yes	22%	18%	22%	23%	23%	28%	23%	20%	15%	18%	14%	18%	20%	19%	30%	17%	24%

Which of the following, if any, do you know that your police force uses to communicate with the public in your local area? Please select all that apply.

	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Face to face interaction with a police officer on patrol	19%	18%	22%	19%	21%	22%	21%	17%	18%	12%	15%	14%	19%	20%	23%	19%	22%
Face to face interaction with a police community support officer (PCSO) on patrol	26%	25%	29%	27%	27%	33%	32%	25%	28%	18%	23%	26%	30%	28%	31%	27%	31%
999 emergency telephone response	43%	40%	46%	44%	45%	44%	44%	39%	44%	43%	42%	43%	44%	41%	45%	43%	44%
101 non-emergency telephone response	36%	31%	41%	40%	43%	34%	35%	39%	37%	41%	41%	35%	38%	37%	35%	37%	39%
Police website	24%	32%	39%	25%	27%	24%	27%	24%	23%	24%	24%	24%	27%	23%	32%	23%	27%
Police pages on social media (e.g. twitter or Facebook)	17%	19%	25%	13%	15%	14%	22%	11%	18%	17%	23%	18%	22%	9%	19%	11%	19%
Police stations with front counter services	30%	29%	29%	34%	37%	31%	31%	28%	27%	28%	25%	29%	34%	31%	38%	27%	21%
Clearly identifiable police stations without front counter services	7%	6%	6%	6%	5%	5%	8%	10%	11%	7%	7%	7%	8%	6%	7%	5%	7%
Shared police access points	4%	1%	4%	3%	2%	5%	6%	1%	3%	1%	1%	5%	3%	4%	3%	7%	8%
Police community meetings	25%	19%	26%	29%	33%	24%	24%	29%	31%	23%	16%	21%	25%	25%	33%	34%	40%
Police newsletters/leaflets or articles in local newspapers	21%	26%	29%	28%	25%	20%	19%	19%	17%	17%	17%	24%	23%	23%	28%	36%	39%
None of the above	5%	5%	4%	5%	6%	2%	4%	4%	6%	4%	4%	4%	4%	4%	4%	3%	2%
Don't know	26%	29%	21%	23%	21%	29%	26%	30%	25%	28%	34%	27%	24%	29%	21%	25%	22%

Total 2014	Police force area													
	Sussex		Thames Valley		Warwickshire		West Mercia		West Midlands		West Yorkshire		Wiltshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

All police forces have had their funding cut by the government. Do you know what your police force is doing to deal with the cuts in the money they receive from the government?

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Yes, I have a good idea what my local police force are doing	5%	3%	4%	5%	4%	5%	8%	10%	6%	7%	4%	5%	4%	4%	6%
Yes, I have some idea what my local police force are doing	17%	18%	17%	14%	17%	15%	18%	20%	19%	18%	16%	19%	13%	14%	18%
No, I have no idea what my local police are doing	78%	79%	80%	81%	80%	80%	74%	71%	75%	75%	80%	76%	83%	82%	76%
Net: Yes	22%	21%	20%	19%	20%	20%	26%	29%	25%	25%	20%	24%	17%	18%	24%

Which of the following, if any, do you know that your police force uses to communicate with the public in your local area? Please select all that apply.

Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Face to face interaction with a police officer on patrol	19%	17%	17%	18%	16%	16%	13%	19%	22%	22%	18%	18%	20%	16%	17%
Face to face interaction with a police community support officer (PCSO) on patrol	26%	30%	32%	27%	30%	24%	22%	28%	33%	26%	23%	32%	29%	24%	24%
999 emergency telephone response	43%	48%	44%	42%	40%	37%	43%	45%	48%	38%	38%	39%	42%	47%	46%
101 non-emergency telephone response	36%	35%	35%	35%	36%	25%	26%	32%	40%	27%	28%	31%	40%	43%	44%
Police website	24%	27%	32%	25%	23%	22%	21%	21%	23%	26%	23%	27%	28%	26%	27%
Police pages on social media (e.g. twitter or Facebook)	17%	15%	18%	12%	15%	9%	15%	11%	18%	22%	21%	13%	22%	9%	14%
Police stations with front counter services	30%	36%	31%	33%	30%	24%	25%	34%	38%	30%	31%	31%	29%	27%	32%
Clearly identifiable police stations without front counter services	7%	7%	4%	6%	6%	5%	6%	6%	8%	6%	7%	6%	7%	9%	11%
Shared police access points	4%	2%	4%	2%	2%	5%	5%	3%	5%	3%	4%	5%	3%	6%	3%
Police community meetings	25%	25%	22%	24%	24%	23%	22%	24%	23%	24%	25%	23%	20%	17%	20%
Police newsletters/leaflets or articles in local newspapers	21%	28%	24%	24%	21%	17%	18%	14%	15%	19%	20%	29%	20%	19%	27%
None of the above	5%	4%	3%	4%	3%	5%	6%	6%	3%	6%	5%	5%	4%	4%	4%
Don't know	26%	20%	30%	28%	27%	30%	28%	26%	25%	30%	30%	25%	27%	26%	26%

Total 2014	Data source		Police force area											
	2013	2014	Avon and Somerset		Bedfordshire		Cambridgeshire		Cheshire		Cleveland		Cumbria	
			Data source		Data source		Data source		Data source		Data source		Data source	
			2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

And, which of the following forms of communications, if any, would make you feel safer in your local area? Please select all that apply.

	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Face to face interaction with a police officer on patrol	56%	57%	56%	50%	54%	62%	63%	56%	50%	54%	58%	57%	56%	55%	54%
Face to face interaction with a police community support officer (PCSO) on patrol	46%	47%	46%	43%	48%	49%	45%	50%	45%	46%	48%	49%	44%	44%	42%
999 emergency telephone response	47%	46%	47%	43%	48%	45%	48%	46%	44%	45%	45%	44%	47%	47%	50%
101 non-emergency telephone response	37%	38%	37%	36%	42%	41%	42%	38%	35%	34%	37%	37%	35%	39%	40%
Police website	20%	20%	20%	22%	21%	27%	24%	23%	23%	18%	20%	19%	18%	19%	15%
Police pages on social media (e.g. twitter or Facebook)	11%	10%	11%	9%	9%	15%	14%	13%	10%	10%	9%	11%	12%	9%	12%
Police stations with front counter services	49%	49%	49%	44%	51%	48%	48%	47%	43%	46%	50%	45%	48%	50%	48%
Clearly identifiable police stations without front counter services	18%	19%	18%	18%	15%	19%	16%	18%	14%	18%	19%	18%	16%	18%	16%
Shared police access points	18%	19%	18%	16%	18%	19%	19%	17%	15%	16%	16%	19%	21%	20%	16%
Police community meetings	26%	27%	26%	25%	24%	30%	24%	27%	22%	27%	23%	26%	28%	28%	23%
Police newsletters/leaflets or articles in local newspapers	20%	23%	20%	21%	18%	26%	23%	21%	17%	19%	16%	22%	23%	19%	17%
None of the above	5%	5%	5%	5%	4%	5%	5%	6%	8%	7%	5%	7%	3%	6%	7%
Don't know	14%	15%	14%	18%	13%	11%	11%	18%	17%	18%	12%	16%	16%	13%	13%

Some police forces use Twitter, Facebook or other social media to communicate with the public. Do you use social media to do any of the following? Please select all that apply.

	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Unweighted Base	19538	19078	19538	520	420	512	493	499	472	421	445	420	399	346	399
Base: All	19538	19078	19538	384	377	356	358	355	334	493	518	272	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.59%	5.77%	4.71%	5.40%	4.73%	5.38%	5.14%	5.56%	5.16%	5.98%	5.66%	5.77%
Obtain information on specific incidents (e.g. if you walk past a crime scene, to find out what's going on)	11%	8%	11%	9%	8%	13%	15%	9%	10%	11%	11%	8%	13%	7%	9%
Obtain information on what my police force is doing	11%	8%	11%	8%	8%	14%	12%	9%	11%	9%	11%	6%	10%	7%	13%
Report crimes	3%	2%	3%	2%	2%	3%	3%	2%	1%	2%	2%	1%	3%	1%	2%
Provide information or intelligence to the police on a crime	3%	2%	3%	3%	2%	4%	3%	2%	2%	4%	3%	2%	2%	2%	2%
None of these	45%	47%	45%	54%	47%	44%	44%	52%	48%	51%	47%	49%	45%	45%	42%
Not applicable - I do not use social media	31%	33%	31%	27%	36%	29%	27%	27%	30%	26%	34%	34%	28%	39%	34%
Don't know	6%	6%	6%	4%	5%	5%	6%	7%	6%	7%	4%	6%	8%	4%	7%

Total 2014	Police force area													
	Derbyshire		Devon and Cornwall		Dorset		Durham		Dyfed-Powys		Essex		Gloucestershire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

And, which of the following forms of communications, if any, would make you feel safer in your local area? Please select all that apply.

	Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
	Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
	Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Face to face interaction with a police officer on patrol		56%	53%	63%	53%	61%	60%	61%	55%	55%	57%	56%	59%	66%	61%	54%
Face to face interaction with a police community support officer (PCSO) on patrol		46%	47%	54%	45%	48%	50%	48%	45%	40%	48%	47%	48%	51%	48%	41%
999 emergency telephone response		47%	44%	48%	44%	48%	48%	47%	47%	46%	49%	47%	55%	56%	49%	50%
101 non-emergency telephone response		37%	38%	44%	38%	39%	41%	44%	43%	35%	39%	41%	38%	42%	41%	41%
Police website		20%	22%	23%	17%	17%	22%	22%	24%	22%	17%	16%	20%	19%	20%	19%
Police pages on social media (e.g. twitter or Facebook)		11%	10%	14%	8%	6%	7%	11%	15%	16%	7%	12%	10%	7%	10%	13%
Police stations with front counter services		49%	47%	52%	53%	54%	51%	55%	49%	48%	51%	48%	57%	58%	53%	53%
Clearly identifiable police stations without front counter services		18%	20%	16%	16%	17%	15%	21%	17%	18%	14%	15%	21%	19%	19%	22%
Shared police access points		18%	17%	22%	15%	15%	13%	19%	19%	16%	17%	16%	21%	17%	18%	20%
Police community meetings		26%	29%	26%	23%	22%	28%	27%	32%	28%	28%	27%	30%	26%	26%	28%
Police newsletters/leaflets or articles in local newspapers		20%	22%	20%	17%	19%	24%	22%	27%	22%	19%	15%	23%	21%	23%	23%
None of the above		5%	5%	4%	5%	4%	5%	7%	4%	7%	6%	7%	4%	4%	5%	5%
Don't know		14%	19%	14%	15%	12%	13%	10%	17%	14%	13%	14%	13%	12%	11%	17%

Some police forces use Twitter, Facebook or other social media to communicate with the public. Do you use social media to do any of the following? Please select all that apply.

	Unweighted Base	19538	410	453	510	420	560	478	448	415	391	439	433	412	509	413
	Base: All	19538	345	314	391	391	372	400	339	266	262	243	311	270	346	354
	Margin of error, +/-	0.93%	5.25%	5.59%	4.69%	5.69%	4.49%	5.29%	4.97%	5.85%	5.35%	5.63%	5.41%	5.78%	4.71%	5.73%
Obtain information on specific incidents (e.g. if you walk past a crime scene, to find out what's going on)		11%	10%	10%	7%	7%	5%	8%	12%	13%	5%	9%	3%	9%	8%	10%
Obtain information on what my police force is doing		11%	9%	9%	6%	6%	5%	8%	16%	18%	5%	9%	3%	6%	8%	10%
Report crimes		3%	2%	2%	2%	1%	1%	1%	2%	3%	1%	0%	1%	2%	1%	2%
Provide information or intelligence to the police on a crime		3%	3%	2%	2%	1%	2%	3%	3%	5%	1%	1%	1%	2%	2%	4%
None of these		45%	49%	48%	46%	43%	49%	44%	45%	41%	49%	47%	46%	42%	44%	47%
Not applicable - I do not use social media		31%	31%	34%	36%	44%	41%	40%	28%	31%	39%	34%	42%	43%	37%	33%
Don't know		6%	5%	4%	6%	2%	2%	3%	6%	5%	4%	6%	5%	4%	5%	6%

Total 2014	Police force area													
	Greater Manchester		Gwent		Hampshire		Hertfordshire		Humberside		Kent		Lancashire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

And, which of the following forms of communications, if any, would make you feel safer in your local area? Please select all that apply.

	Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
	Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
	Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Face to face interaction with a police officer on patrol		56%	54%	51%	57%	60%	58%	58%	53%	61%	55%	56%	57%	55%	60%	58%
Face to face interaction with a police community support officer (PCSO) on patrol		46%	44%	44%	49%	50%	48%	51%	44%	41%	48%	52%	51%	47%	48%	45%
999 emergency telephone response		47%	44%	47%	45%	47%	50%	53%	49%	46%	44%	49%	49%	45%	50%	43%
101 non-emergency telephone response		37%	38%	36%	37%	42%	47%	41%	44%	38%	39%	43%	39%	34%	39%	30%
Police website		20%	21%	21%	18%	24%	20%	17%	25%	23%	19%	15%	21%	21%	19%	17%
Police pages on social media (e.g. twitter or Facebook)		11%	13%	12%	10%	17%	9%	8%	13%	12%	9%	11%	8%	9%	7%	9%
Police stations with front counter services		49%	52%	46%	52%	54%	51%	58%	52%	48%	46%	50%	48%	48%	50%	42%
Clearly identifiable police stations without front counter services		18%	19%	17%	18%	21%	22%	19%	15%	17%	16%	19%	19%	16%	21%	20%
Shared police access points		18%	15%	15%	15%	16%	19%	20%	17%	16%	21%	23%	21%	16%	24%	18%
Police community meetings		26%	24%	24%	23%	31%	28%	24%	27%	22%	26%	21%	27%	25%	27%	27%
Police newsletters/leaflets or articles in local newspapers		20%	20%	18%	19%	18%	25%	19%	24%	21%	19%	17%	24%	19%	20%	25%
None of the above		5%	4%	4%	8%	3%	6%	5%	4%	5%	4%	4%	5%	4%	6%	6%
Don't know		14%	14%	15%	13%	12%	12%	10%	15%	17%	16%	13%	14%	17%	12%	13%

Some police forces use Twitter, Facebook or other social media to communicate with the public. Do you use social media to do any of the following? Please select all that apply.

	Unweighted Base	19538	525	485	352	473	427	414	394	429	470	447	413	465	438	382
	Base: All	19538	598	622	261	270	581	546	278	329	509	444	584	709	497	444
	Margin of error, +/-	0.93%	4.60%	5.61%	5.67%	5.44%	5.15%	5.76%	5.40%	5.88%	4.85%	5.63%	5.16%	5.54%	5.13%	6.22%
Obtain information on specific incidents (e.g. if you walk past a crime scene, to find out what's going on)		11%	14%	12%	9%	11%	7%	9%	11%	13%	6%	13%	9%	13%	7%	7%
Obtain information on what my police force is doing		11%	14%	18%	10%	15%	6%	7%	11%	11%	4%	12%	7%	9%	6%	7%
Report crimes		3%	3%	4%	2%	4%	2%	3%	1%	5%	2%	3%	2%	2%	2%	4%
Provide information or intelligence to the police on a crime		3%	3%	4%	3%	6%	3%	4%	2%	3%	3%	3%	2%	5%	2%	4%
None of these		45%	40%	39%	44%	39%	41%	42%	46%	45%	55%	47%	45%	45%	44%	41%
Not applicable - I do not use social media		31%	32%	30%	34%	34%	43%	39%	32%	29%	27%	30%	38%	30%	38%	44%
Don't know		6%	5%	7%	7%	5%	5%	4%	6%	8%	7%	5%	6%	8%	7%	2%

Total 2014	Police force area													
	Leicestershire		Lincolnshire		Merseyside		Metropolitan		Norfolk		North Wales		North Yorkshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

And, which of the following forms of communications, if any, would make you feel safer in your local area? Please select all that apply.

	Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Face to face interaction with a police officer on patrol	Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Face to face interaction with a police community support officer (PCSO) on patrol	Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
999 emergency telephone response		56%	69%	48%	55%	58%	56%	57%	50%	52%	53%	55%	68%	60%	58%	52%
101 non-emergency telephone response		46%	53%	44%	44%	47%	43%	49%	43%	43%	47%	46%	57%	51%	44%	48%
Police website		47%	51%	43%	43%	45%	48%	46%	39%	46%	43%	45%	51%	48%	47%	47%
Police pages on social media (e.g. twitter or Facebook)		37%	46%	39%	38%	33%	41%	36%	32%	31%	38%	40%	43%	39%	41%	42%
Police stations with front counter services		20%	23%	25%	20%	17%	20%	20%	19%	21%	19%	22%	25%	18%	14%	20%
Clearly identifiable police stations without front counter services		11%	9%	14%	8%	9%	12%	13%	10%	12%	10%	9%	14%	15%	7%	15%
Shared police access points		49%	57%	40%	53%	49%	55%	59%	44%	49%	46%	52%	60%	53%	48%	47%
Police newsletters/leaflets or articles in local newspapers		18%	25%	14%	18%	12%	19%	23%	20%	20%	16%	19%	21%	15%	17%	16%
None of the above		18%	21%	16%	18%	15%	18%	22%	22%	21%	16%	13%	19%	14%	18%	18%
Don't know		26%	33%	25%	27%	24%	28%	30%	24%	29%	26%	27%	37%	28%	24%	24%
		20%	28%	20%	20%	17%	23%	26%	25%	22%	22%	19%	29%	20%	21%	23%
		5%	3%	6%	8%	5%	5%	5%	5%	6%	7%	6%	6%	3%	4%	6%
		14%	8%	15%	10%	16%	11%	13%	18%	13%	16%	15%	7%	13%	16%	17%

Some police forces use Twitter, Facebook or other social media to communicate with the public. Do you use social media to do any of the following? Please select all that apply.

	Unweighted Base	19538	457	467	388	517	452	351	1065	1159	575	607	215	428	417	486
Obtain information on specific incidents (e.g. if you walk past a crime scene, to find out what's going on)	Base: All	19538	299	335	276	345	529	473	2650	2737	390	450	143	255	367	474
Obtain information on what my police force is doing	Margin of error, +/-	0.93%	4.99%	5.50%	5.39%	5.16%	4.98%	6.23%	3.30%	3.59%	4.41%	4.77%	7.34%	6.03%	5.16%	5.56%
Report crimes		11%	6%	16%	6%	10%	7%	10%	8%	13%	7%	7%	7%	10%	7%	12%
Provide information or intelligence to the police on a crime		11%	7%	13%	5%	9%	7%	5%	8%	12%	7%	7%	7%	13%	7%	12%
None of these		3%	3%	3%	2%	1%	4%	1%	3%	5%	1%	1%	1%	0%	1%	1%
Not applicable - I do not use social media		3%	2%	4%	2%	2%	2%	2%	3%	5%	1%	1%	0%	0%	2%	2%
Don't know		45%	46%	43%	48%	41%	51%	48%	45%	48%	49%	45%	55%	53%	49%	49%
		31%	37%	29%	38%	39%	31%	30%	28%	22%	35%	38%	33%	26%	33%	28%
		6%	4%	5%	5%	6%	7%	7%	11%	8%	5%	5%	2%	4%	5%	4%

Total 2014	Police force area															
	Northamptonshire		Northumbria		Nottinghamshire		South Wales		South Yorkshire		Staffordshire		Suffolk		Surrey	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

And, which of the following forms of communications, if any, would make you feel safer in your local area? Please select all that apply.

	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Face to face interaction with a police officer on patrol	56%	56%	60%	56%	54%	60%	59%	57%	57%	60%	58%	58%	59%	59%	59%	60%	58%
Face to face interaction with a police community support officer (PCSO) on patrol	46%	45%	47%	47%	45%	45%	49%	49%	48%	49%	44%	49%	54%	48%	48%	47%	48%
999 emergency telephone response	47%	45%	41%	48%	47%	45%	49%	45%	47%	45%	44%	50%	41%	46%	49%	45%	47%
101 non-emergency telephone response	37%	34%	36%	40%	41%	37%	37%	39%	37%	36%	37%	40%	38%	41%	35%	39%	36%
Police website	20%	20%	21%	18%	18%	21%	24%	22%	23%	17%	18%	25%	19%	20%	26%	20%	18%
Police pages on social media (e.g. twitter or Facebook)	11%	7%	8%	10%	10%	11%	13%	8%	13%	7%	14%	12%	10%	9%	9%	5%	10%
Police stations with front counter services	49%	40%	48%	48%	47%	50%	53%	55%	51%	50%	48%	52%	51%	52%	53%	47%	46%
Clearly identifiable police stations without front counter services	18%	13%	15%	20%	18%	18%	18%	17%	18%	20%	14%	22%	17%	16%	12%	17%	19%
Shared police access points	18%	13%	17%	19%	18%	20%	20%	18%	20%	17%	19%	23%	17%	18%	14%	18%	17%
Police community meetings	26%	22%	23%	29%	26%	26%	28%	33%	32%	26%	27%	27%	27%	27%	24%	26%	29%
Police newsletters/leaflets or articles in local newspapers	20%	20%	17%	24%	17%	24%	20%	22%	22%	20%	17%	25%	19%	24%	23%	22%	29%
None of the above	5%	4%	3%	7%	7%	5%	5%	5%	5%	4%	6%	4%	6%	5%	5%	5%	4%
Don't know	14%	16%	14%	14%	14%	12%	12%	15%	15%	13%	14%	12%	10%	15%	12%	18%	12%

Some police forces use Twitter, Facebook or other social media to communicate with the public. Do you use social media to do any of the following? Please select all that apply.

	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Unweighted Base	19538	419	440	526	623	426	460	403	447	418	390	450	419	452	448	391	428
Base: All	19538	317	269	374	391	355	358	318	313	447	452	514	429	325	310	565	594
Margin of error, +/-	0.93%	5.19%	5.56%	4.57%	4.70%	5.11%	5.45%	5.33%	5.44%	5.17%	5.94%	4.97%	5.73%	4.96%	5.53%	5.31%	5.72%
Obtain information on specific incidents (e.g. if you walk past a crime scene, to find out what's going on)	11%	8%	11%	7%	9%	10%	12%	6%	14%	6%	14%	9%	13%	6%	8%	7%	13%
Obtain information on what my police force is doing	11%	10%	11%	8%	9%	10%	11%	7%	12%	8%	11%	11%	14%	6%	11%	8%	10%
Report crimes	3%	2%	1%	2%	2%	4%	3%	1%	1%	1%	2%	1%	3%	2%	2%	0%	1%
Provide information or intelligence to the police on a crime	3%	2%	1%	2%	3%	4%	2%	1%	1%	1%	2%	4%	2%	2%	3%	1%	2%
None of these	45%	50%	49%	51%	47%	47%	48%	46%	47%	48%	40%	51%	44%	52%	42%	47%	44%
Not applicable - I do not use social media	31%	29%	31%	32%	30%	31%	29%	37%	28%	35%	32%	26%	31%	31%	36%	39%	35%
Don't know	6%	7%	2%	5%	7%	5%	5%	6%	7%	5%	8%	6%	4%	6%	4%	3%	5%

Total 2014	Police force area													
	Sussex		Thames Valley		Warwickshire		West Mercia		West Midlands		West Yorkshire		Wiltshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

And, which of the following forms of communications, if any, would make you feel safer in your local area? Please select all that apply.

	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Face to face interaction with a police officer on patrol	56%	57%	60%	51%	50%	65%	64%	59%	62%	57%	54%	56%	54%	60%	59%
Face to face interaction with a police community support officer (PCSO) on patrol	46%	49%	48%	44%	42%	57%	50%	47%	50%	50%	47%	44%	44%	49%	49%
999 emergency telephone response	47%	50%	52%	43%	43%	51%	54%	46%	47%	48%	48%	42%	45%	48%	44%
101 non-emergency telephone response	37%	41%	35%	35%	30%	44%	37%	39%	40%	36%	38%	33%	41%	45%	36%
Police website	20%	18%	19%	19%	21%	27%	23%	18%	20%	23%	22%	18%	25%	23%	18%
Police pages on social media (e.g. twitter or Facebook)	11%	8%	7%	9%	10%	11%	12%	10%	11%	16%	12%	9%	11%	10%	8%
Police stations with front counter services	49%	55%	56%	43%	42%	55%	54%	49%	56%	49%	47%	49%	46%	52%	42%
Clearly identifiable police stations without front counter services	18%	19%	18%	17%	12%	25%	24%	18%	17%	18%	19%	17%	23%	19%	15%
Shared police access points	18%	18%	20%	19%	14%	24%	19%	19%	17%	22%	19%	21%	18%	22%	16%
Police community meetings	26%	28%	26%	25%	26%	28%	26%	23%	26%	32%	27%	28%	23%	24%	22%
Police newsletters/leaflets or articles in local newspapers	20%	21%	20%	20%	15%	28%	22%	22%	20%	27%	24%	23%	19%	27%	21%
None of the above	5%	6%	5%	6%	4%	3%	4%	6%	3%	6%	2%	7%	6%	5%	8%
Don't know	14%	10%	11%	17%	17%	11%	10%	14%	14%	14%	19%	14%	14%	13%	14%

Some police forces use Twitter, Facebook or other social media to communicate with the public. Do you use social media to do any of the following? Please select all that apply.

	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Unweighted Base	19538	411	401	478	451	314	488	401	456	533	465	428	418	461	436
Base: All	19538	557	553	645	613	312	455	454	485	588	545	456	481	326	352
Margin of error, +/-	0.93%	5.18%	5.75%	4.93%	5.87%	6.04%	5.37%	5.27%	5.62%	4.63%	5.54%	5.11%	5.80%	4.91%	5.68%
Obtain information on specific incidents (e.g. if you walk past a crime scene, to find out what's going on)	11%	8%	11%	6%	7%	8%	9%	6%	8%	13%	11%	10%	8%	5%	7%
Obtain information on what my police force is doing	11%	10%	10%	9%	10%	8%	8%	7%	8%	14%	13%	9%	12%	5%	7%
Report crimes	3%	1%	1%	2%	3%	2%	2%	2%	2%	4%	2%	3%	3%	2%	1%
Provide information or intelligence to the police on a crime	3%	2%	1%	3%	5%	3%	2%	2%	1%	4%	5%	4%	3%	1%	3%
None of these	45%	49%	47%	41%	44%	47%	50%	52%	48%	42%	40%	44%	47%	52%	46%
Not applicable - I do not use social media	31%	36%	33%	33%	31%	35%	32%	33%	34%	31%	31%	33%	25%	35%	39%
Don't know	6%	2%	6%	13%	8%	6%	3%	4%	5%	6%	9%	8%	10%	4%	4%

Total 2014	Data source		Police force area											
	2013	2014	Avon and Somerset		Bedfordshire		Cambridgeshire		Cheshire		Cleveland		Cumbria	
			Data source		Data source		Data source		Data source		Data source		Data source	
			2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Which of the following types of officers, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The officer(s) who turn up and deal with an incident after a road traffic collision on a major road.

Unweighted Base	19538	18975	19538	516	420	511	493	498	472	421	445	419	399	346	399
Base: All	19538	18962	19538	382	377	355	358	354	334	493	518	271	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.61%	5.77%	4.71%	5.40%	4.74%	5.38%	5.14%	5.56%	5.17%	5.98%	5.66%	5.77%
An officer from your local police force	67%	67%	67%	73%	73%	64%	71%	69%	68%	69%	68%	68%	72%	74%	73%
An officer from a 'joint unit' that includes officers from your local police force and another police force	54%	53%	54%	54%	53%	55%	50%	60%	56%	57%	58%	50%	52%	48%	47%
Not sure	11%	12%	11%	9%	7%	13%	9%	9%	11%	9%	7%	9%	11%	10%	9%

Which of the following types of officers, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The officer(s) who deal with major or serious crimes such as murder, child abuse or rape investigation.

Unweighted Base	19538	18975	19538	516	420	511	493	498	472	421	445	419	399	346	399
Base: All	19538	18962	19538	382	377	355	358	354	334	493	518	271	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.61%	5.77%	4.71%	5.40%	4.74%	5.38%	5.14%	5.56%	5.17%	5.98%	5.66%	5.77%
An officer from your local police force	55%	56%	55%	60%	55%	56%	60%	61%	57%	56%	58%	61%	62%	61%	55%
An officer from a 'joint unit' that includes officers from your local police force and another police force	72%	70%	72%	74%	77%	71%	66%	74%	76%	72%	72%	65%	68%	68%	67%
Not sure	10%	11%	10%	9%	7%	12%	9%	8%	9%	10%	9%	9%	8%	9%	13%

Which of the following types of officers or civilian specialists, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The person(s) who attend the scene of a crime and searches for forensic evidence e.g. dusts for fingerprints or takes photographs.

Unweighted Base	19538	18975	19538	516	420	511	493	498	472	421	445	419	399	346	399
Base: All	19538	18962	19538	382	377	355	358	354	334	493	518	271	262	335	419
Margin of error, +/-	0.93%	0.84%	0.93%	4.61%	5.77%	4.71%	5.40%	4.74%	5.38%	5.14%	5.56%	5.17%	5.98%	5.66%	5.77%
An officer or civilian specialist from your local police force	60%	60%	60%	64%	63%	57%	61%	64%	65%	60%	62%	65%	63%	67%	65%
An officer or civilian specialist from a 'joint unit' that includes people from your local police force and another police force	64%	63%	64%	67%	69%	62%	63%	66%	63%	68%	64%	55%	59%	61%	53%
Don't know	12%	12%	12%	11%	8%	14%	10%	11%	12%	11%	12%	13%	13%	9%	14%

Total 2014	Police force area													
	Derbyshire		Devon and Cornwall		Dorset		Durham		Dyfed-Powys		Essex		Gloucestershire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Which of the following types of officers, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The officer(s) who turn up and deal with an incident after a road traffic collision on a major road.

Unweighted Base	19538	410	453	505	420	559	478	446	415	391	439	430	412	507	413
Base: All	19538	345	314	388	391	372	400	337	266	262	243	309	270	345	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.71%	5.69%	4.49%	5.29%	4.98%	5.85%	5.35%	5.63%	5.43%	5.78%	4.72%	5.73%
An officer from your local police force	67%	69%	69%	67%	71%	73%	66%	67%	71%	68%	71%	67%	70%	72%	71%
An officer from a 'joint unit' that includes officers from your local police force and another police force	54%	55%	55%	54%	57%	53%	56%	52%	56%	52%	51%	57%	57%	57%	57%
Not sure	11%	11%	9%	11%	8%	8%	11%	12%	7%	8%	6%	8%	6%	7%	10%

Which of the following types of officers, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The officer(s) who deal with major or serious crimes such as murder, child abuse or rape investigation.

Unweighted Base	19538	410	453	505	420	559	478	446	415	391	439	430	412	507	413
Base: All	19538	345	314	388	391	372	400	337	266	262	243	309	270	345	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.71%	5.69%	4.49%	5.29%	4.98%	5.85%	5.35%	5.63%	5.43%	5.78%	4.72%	5.73%
An officer from your local police force	55%	58%	52%	59%	60%	56%	55%	56%	58%	54%	54%	55%	58%	56%	60%
An officer from a 'joint unit' that includes officers from your local police force and another police force	72%	71%	76%	71%	72%	76%	75%	68%	70%	77%	78%	72%	75%	78%	71%
Not sure	10%	11%	9%	10%	7%	7%	10%	12%	7%	7%	7%	11%	7%	7%	12%

Which of the following types of officers or civilian specialists, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The person(s) who attend the scene of a crime and searches for forensic evidence e.g. dusts for fingerprints or takes photographs.

Unweighted Base	19538	410	453	505	420	559	478	446	415	391	439	430	412	507	413
Base: All	19538	345	314	388	391	372	400	337	266	262	243	309	270	345	354
Margin of error, +/-	0.93%	5.25%	5.59%	4.71%	5.69%	4.49%	5.29%	4.98%	5.85%	5.35%	5.63%	5.43%	5.78%	4.72%	5.73%
An officer or civilian specialist from your local police force	60%	64%	60%	63%	65%	63%	64%	60%	63%	58%	63%	62%	66%	60%	66%
An officer or civilian specialist from a 'joint unit' that includes people from your local police force and another police force	64%	63%	63%	64%	68%	68%	63%	58%	62%	65%	63%	67%	69%	75%	64%
Don't know	12%	12%	12%	12%	8%	8%	10%	15%	10%	10%	9%	11%	6%	7%	11%

Total 2014	Police force area													
	Greater Manchester		Gwent		Hampshire		Hertfordshire		Humberside		Kent		Lancashire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Which of the following types of officers, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The officer(s) who turn up and deal with an incident after a road traffic collision on a major road.

Unweighted Base	19538	518	485	350	473	423	414	391	429	469	447	410	465	431	382
Base: All	19538	590	622	259	270	577	546	276	329	508	444	579	709	490	444
Margin of error, +/-	0.93%	4.63%	5.61%	5.68%	5.44%	5.17%	5.76%	5.42%	5.88%	4.86%	5.63%	5.18%	5.54%	5.18%	6.22%
An officer from your local police force	67%	62%	62%	65%	67%	69%	63%	68%	67%	66%	69%	69%	67%	64%	73%
An officer from a 'joint unit' that includes officers from your local police force and another police force	54%	51%	52%	50%	48%	56%	63%	60%	57%	55%	57%	58%	53%	50%	50%
Not sure	11%	15%	14%	12%	12%	8%	9%	10%	13%	12%	10%	11%	13%	14%	9%

Which of the following types of officers, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The officer(s) who deal with major or serious crimes such as murder, child abuse or rape investigation.

Unweighted Base	19538	518	485	350	473	423	414	391	429	469	447	410	465	431	382
Base: All	19538	590	622	259	270	577	546	276	329	508	444	579	709	490	444
Margin of error, +/-	0.93%	4.63%	5.61%	5.68%	5.44%	5.17%	5.76%	5.42%	5.88%	4.86%	5.63%	5.18%	5.54%	5.18%	6.22%
An officer from your local police force	55%	51%	53%	50%	51%	59%	59%	61%	55%	60%	63%	60%	55%	55%	56%
An officer from a 'joint unit' that includes officers from your local police force and another police force	72%	71%	70%	70%	68%	72%	74%	75%	74%	69%	71%	71%	71%	65%	71%
Not sure	10%	13%	12%	12%	13%	7%	8%	9%	11%	11%	8%	10%	12%	13%	10%

Which of the following types of officers or civilian specialists, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The person(s) who attend the scene of a crime and searches for forensic evidence e.g. dusts for fingerprints or takes photographs.

Unweighted Base	19538	518	485	350	473	423	414	391	429	469	447	410	465	431	382
Base: All	19538	590	622	259	270	577	546	276	329	508	444	579	709	490	444
Margin of error, +/-	0.93%	4.63%	5.61%	5.68%	5.44%	5.17%	5.76%	5.42%	5.88%	4.86%	5.63%	5.18%	5.54%	5.18%	6.22%
An officer or civilian specialist from your local police force	60%	53%	52%	54%	55%	62%	60%	61%	58%	64%	66%	62%	61%	60%	61%
An officer or civilian specialist from a 'joint unit' that includes people from your local police force and another police force	64%	62%	63%	60%	61%	66%	70%	72%	71%	61%	65%	67%	66%	56%	62%
Don't know	12%	16%	16%	16%	14%	9%	8%	12%	12%	11%	10%	10%	15%	15%	10%

Total 2014	Police force area													
	Leicestershire		Lincolnshire		Merseyside		Metropolitan		Norfolk		North Wales		North Yorkshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Which of the following types of officers, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The officer(s) who turn up and deal with an incident after a road traffic collision on a major road.

Unweighted Base	19538	456	467	388	517	450	351	1053	1159	571	607	215	428	416	486
Base: All	19538	298	335	276	345	525	473	2622	2737	387	450	143	255	367	474
Margin of error, +/-	0.93%	5.00%	5.50%	5.39%	5.16%	4.99%	6.23%	3.32%	3.59%	4.43%	4.77%	7.34%	6.03%	5.17%	5.56%
An officer from your local police force	67%	69%	65%	67%	68%	67%	72%	59%	61%	72%	73%	67%	71%	71%	72%
An officer from a 'joint unit' that includes officers from your local police force and another police force	54%	59%	57%	58%	52%	47%	47%	48%	50%	51%	54%	59%	52%	55%	54%
Not sure	11%	3%	10%	7%	9%	12%	11%	20%	18%	10%	10%	5%	9%	7%	9%

Which of the following types of officers, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The officer(s) who deal with major or serious crimes such as murder, child abuse or rape investigation.

Unweighted Base	19538	456	467	388	517	450	351	1053	1159	571	607	215	428	416	486
Base: All	19538	298	335	276	345	525	473	2622	2737	387	450	143	255	367	474
Margin of error, +/-	0.93%	5.00%	5.50%	5.39%	5.16%	4.99%	6.23%	3.32%	3.59%	4.43%	4.77%	7.34%	6.03%	5.17%	5.56%
An officer from your local police force	55%	55%	54%	56%	49%	54%	55%	47%	50%	59%	59%	55%	58%	54%	59%
An officer from a 'joint unit' that includes officers from your local police force and another police force	72%	78%	74%	72%	77%	69%	71%	65%	67%	75%	74%	74%	72%	74%	74%
Not sure	10%	5%	8%	8%	8%	11%	11%	19%	15%	8%	6%	5%	8%	8%	9%

Which of the following types of officers or civilian specialists, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The person(s) who attend the scene of a crime and searches for forensic evidence e.g. dusts for fingerprints or takes photographs.

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Margin of error, +/-	0.93%	5.00%	5.50%	5.39%	5.16%	4.99%	6.23%	3.32%	3.59%	4.43%	4.77%	7.34%	6.03%	5.17%	5.56%
An officer or civilian specialist from your local police force	60%	64%	60%	61%	59%	58%	60%	49%	51%	62%	64%	60%	63%	60%	61%
An officer or civilian specialist from a 'joint unit' that includes people from your local police force and another police force	64%	66%	65%	64%	64%	61%	59%	58%	63%	67%	65%	68%	64%	67%	70%
Don't know	12%	7%	10%	10%	9%	12%	13%	20%	18%	11%	9%	7%	10%	8%	10%

Total 2014	Police force area															
	Northamptonshire		Northumbria		Nottinghamshire		South Wales		South Yorkshire		Staffordshire		Suffolk		Surrey	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

Which of the following types of officers, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The officer(s) who turn up and deal with an incident after a road traffic collision on a major road.

Unweighted Base	19538	417	440	525	623	424	460	398	447	413	390	449	419	452	448	388	428
Base: All	19538	316	269	374	391	353	358	313	313	441	452	513	429	325	310	561	594
Margin of error, +/-	0.93%	5.20%	5.56%	4.58%	4.70%	5.12%	5.45%	5.36%	5.44%	5.21%	5.94%	4.98%	5.73%	4.96%	5.53%	5.33%	5.72%
An officer from your local police force	67%	68%	72%	69%	65%	68%	67%	65%	67%	66%	65%	69%	67%	70%	74%	66%	67%
An officer from a 'joint unit' that includes officers from your local police force and another police force	54%	54%	58%	53%	53%	53%	54%	51%	52%	55%	52%	53%	56%	57%	55%	61%	64%
Not sure	11%	12%	5%	8%	13%	9%	10%	12%	12%	10%	14%	12%	9%	8%	5%	9%	8%

Which of the following types of officers, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The officer(s) who deal with major or serious crimes such as murder, child abuse or rape investigation.

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Margin of error, +/-	0.93%	5.20%	5.56%	4.58%	4.70%	5.12%	5.45%	5.36%	5.44%	5.21%	5.94%	4.98%	5.73%	4.96%	5.53%	5.33%	5.72%
An officer from your local police force	55%	62%	60%	58%	56%	57%	53%	53%	54%	61%	59%	54%	53%	57%	59%	58%	59%
An officer from a 'joint unit' that includes officers from your local police force and another police force	72%	65%	73%	71%	71%	72%	71%	68%	70%	69%	67%	70%	71%	72%	72%	75%	77%
Not sure	10%	10%	6%	8%	12%	9%	12%	11%	11%	9%	12%	13%	8%	9%	7%	10%	8%

Which of the following types of officers or civilian specialists, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The person(s) who attend the scene of a crime and searches for forensic evidence e.g. dusts for fingerprints or takes photographs.

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An officer or civilian specialist from your local police force	60%	64%	65%	62%	63%	61%	62%	58%	59%	64%	59%	59%	61%	65%	65%	64%	64%
An officer or civilian specialist from a 'joint unit' that includes people from your local police force and another police force	64%	63%	66%	64%	58%	63%	61%	60%	63%	61%	61%	65%	61%	63%	66%	69%	74%
Don't know	12%	12%	7%	8%	14%	10%	13%	13%	11%	10%	15%	13%	9%	9%	8%	9%	8%

Total 2014	Police force area													
	Sussex		Thames Valley		Warwickshire		West Mercia		West Midlands		West Yorkshire		Wiltshire	
	Data source		Data source		Data source		Data source		Data source		Data source		Data source	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014

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Base: All	19538	552	553	638	613	312	455	453	485	585	545	451	481	325	352
Margin of error, +/-	0.93%	5.19%	5.75%	4.96%	5.87%	6.04%	5.37%	5.28%	5.62%	4.64%	5.54%	5.13%	5.80%	4.92%	5.68%
An officer from your local police force	67%	72%	69%	64%	61%	65%	67%	73%	68%	66%	64%	67%	66%	66%	74%
An officer from a 'joint unit' that includes officers from your local police force and another police force	54%	58%	56%	55%	54%	60%	59%	55%	59%	51%	49%	49%	48%	60%	56%
Not sure	11%	8%	10%	15%	16%	9%	8%	10%	8%	11%	16%	15%	15%	9%	6%

Which of the following types of officers, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The officer(s) who deal with major or serious crimes such as murder, child abuse or rape investigation.

Unweighted Base	19538	409	401	473	451	314	488	400	456	530	465	424	418	459	436
Base: All	19538	552	553	638	613	312	455	453	485	585	545	451	481	325	352
Margin of error, +/-	0.93%	5.19%	5.75%	4.96%	5.87%	6.04%	5.37%	5.28%	5.62%	4.64%	5.54%	5.13%	5.80%	4.92%	5.68%
An officer from your local police force	55%	61%	56%	55%	57%	58%	56%	61%	53%	57%	52%	56%	51%	61%	55%
An officer from a 'joint unit' that includes officers from your local police force and another police force	72%	73%	77%	68%	68%	74%	71%	78%	77%	69%	71%	66%	69%	75%	76%
Not sure	10%	8%	8%	13%	14%	8%	9%	7%	7%	12%	12%	15%	12%	7%	6%

Which of the following types of officers or civilian specialists, if any, do you think are acceptable for dealing with the incident detailed below? If you think both types of officers are acceptable, please select both options. The person(s) who attend the scene of a crime and searches for forensic evidence e.g. dusts for fingerprints or takes photographs.

Unweighted Base	19538	409	401	473	451	314	488	400	456	530	465	424	418	459	436
Base: All	19538	552	553	638	613	312	455	453	485	585	545	451	481	325	352
Margin of error, +/-	0.93%	5.19%	5.75%	4.96%	5.87%	6.04%	5.37%	5.28%	5.62%	4.64%	5.54%	5.13%	5.80%	4.92%	5.68%
An officer or civilian specialist from your local police force	60%	66%	61%	60%	58%	59%	62%	64%	59%	57%	59%	63%	61%	67%	64%
An officer or civilian specialist from a 'joint unit' that includes people from your local police force and another police force	64%	65%	69%	62%	66%	68%	68%	69%	72%	63%	63%	59%	57%	69%	68%
Don't know	12%	9%	9%	15%	14%	9%	8%	11%	8%	15%	15%	15%	16%	9%	7%