

YouGov / Shelter survey results

Total sample size: 1,137

Fieldwork dates: 19th July-14th August 2017

Total	Gender		Age						Use of letting agent	
	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Use with all	The rest

You said you have a policy or preference not to let to tenants who are receiving Housing Benefit/ Local Housing Allowance...

Which, if any, of the following are reasons for this? (Please select all that apply)

Base: Landlords who have a policy/ preference not to let to tenants	691	342	349	2	20	86	115	236	232	383	308
I have let to them in the past and had a bad experience with rent not being paid	15%	16%	13%	-	5%	13%	15%	14%	17%	13%	17%
I have let to them in the past and had a bad experience with damage to the property	15%	15%	14%	50%	-	15%	17%	14%	15%	12%	19%
I have let to them in the past and had problems with delays/ the council administration of Housing Benefit/ Local Housing Allowance	14%	14%	13%	-	5%	10%	12%	12%	18%	10%	18%
I have heard from other landlords that it is not a good idea to let to tenants receiving benefits	18%	20%	17%	-	25%	22%	25%	14%	17%	17%	20%
I have heard/ seen from the media that it is not a good idea to let to tenants receiving benefits	18%	18%	18%	50%	25%	26%	19%	17%	15%	17%	19%
My mortgage and/ or insurance policies state that I cannot let to tenants receiving Housing Benefit/ Local Housing Allowance	13%	13%	13%	-	20%	19%	17%	14%	8%	14%	12%
Because my letting agent advised against it	24%	24%	25%	-	35%	20%	22%	22%	29%	36%	10%
Other	28%	27%	28%	-	25%	28%	29%	31%	24%	22%	35%
Prefer not to say	6%	4%	7%	-	-	3%	5%	5%	7%	4%	7%